

Accelerated Diagnostic Laboratories (ADL) COVID-19: CUSTOMER GUIDELINES

TEST INFORMATION

TEST NAME AND TEST CODE

Name: SARS-CoV-2 RNA Detection, V

Code: COVID

TEST METHODOLOGY

Real-time RT-PCR test is intended for the qualitative detection of nucleic acid from SARS-CoV-2 in respiratory specimens. Two primary steps:

1. Extraction of viral RNA from patient specimens
2. One-step reverse transcription and PCR amplification with primer and probe sets that are specific to regions of the SARS-CoV-2 genome.

ORDERING COVID-19 TEST?

The test must be authorized by a physician or other authorized healthcare provider. The test is intended for use with patients who meet the current guidance for evaluation of COVID-19 infection.

WHERE IS COVID-19 TEST PERFORMED?

All testing is performed in Accelerated Diagnostic Laboratory in Milwaukee, WI. This laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) as qualified to perform high complexity clinical laboratory testing. CLIA number: 52D2182699

ORDERING

HOW TO ORDER TESTING SUPPLIES

Upon initial approval from the state lab of Wisconsin, ADL will ship test kits and provide a tracking number with shipment details via email. ADL Customer Service will set up a standing biweekly order of supplies. Additional requests may be made to:

ADL CUSTOMER SUPPORT

Phone: 855-329-5300

- This test has been authorized by FDA under an EUA for use by authorized laboratories.
- This test has been authorized for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens.

SPECIMEN COLLECTION

SUPPLIES FOR SPECIMEN COLLECTION

❖ COVID-19 Test kits will be provided for each sample

Kits will include:

- 1 Paper Requisition
- 1 15mL Sample Tube with Sterile Saline
- 1 Nasal Swab (polyester swab with plastic shaft)
- 1 Biohazard Bag
- Patient Specimen Labels

HOW TO COLLECT NASAL SWAB

Please reference the nasal swab collection instructions. Include requisition form with every sample and place requisition in outside pocket of biohazard bag.

TRANSPORTATION

1. Ensure all steps are completed from the nasal swab collection instructions. Sample must be collected by a trained healthcare professional
2. Securely re-cap collection tube
3. Place the tube in the biohazard bag and seal
4. Place requisition in outside pocket of biohazard bag
5. Store sample refrigerated at 36-46°F for up to 72 hours after collection
 - ❖ Samples should be returned to ADL within 36 hours of collection
6. If testing is delayed, store specimen at -70°C or below and transfer on dry ice

ADL will provide a courier service to some facilities to transport specimens. Specimens shipped overnight must be processed within 72 hours of collection.

Accelerated Diagnostic Laboratories
10101 Innovation Drive, Suite 600
Wauwatosa, WI 53226
Phone: 855-329-5300

- ❖ If your facility is using an independent courier service, ship specimens overnight as UN 3373 Biological Substance, Category B, in accordance with the current edition of the International Air Transport Association (IATA) Dangerous Goods Regulation.

RESULTS

HOW RESULTS ARE COMMUNICATED

For all positive results, ADL will place a call to the dedicated contact and the phone number indicated on the client account set up form. ADL reports positive results to the state health departments (WEDSS) in accordance with communicable disease reporting requirements.

ADL INFORMATION

PROCESSING TEST SCHEDULE

Monday-Friday: Variable times

CUSTOMER SUPPORT

- ❖ If you have any questions regarding COVID-19 testing, our support team can be reached at:

855-329-5300

ADDITIONAL RESOURCES ABOUT COVID-19

[Coronavirus.gov](https://www.coronavirus.gov)

- ❖ [Check CDC for additional resources](#)