



# Division of Quality Assurance (DQA)

Nursing Home Education Series Part 2

March 28, 2023 10am -12 noon

## Welcome and Introductions

### WisCaregiver Careers Update: Recruitment Toolkit, Mentorship Training, and Employer Tips

- Presenter: Kate Battiato, Vice President of Workforce Development, Wisconsin Health Care Association  
Wisconsin Center for Assisted Living

### COVID Testing Now and In the Future

- Rachel Glaza, MS, Testing Strategy Manager, COVID-19 Response and Recovery Team
- Jordan Mason, DVM, MPH, Manager, Communicable Diseases Epidemiology Section
- Ashlie Dowdell, Director, Healthcare-Associated Infections Prevention Program

### Survey Process

- Jessica Radtke, Deputy Bureau Director, BNHRC/DQA

### Resources:

- Shared Expectations Document  
<https://dhs.wisconsin.gov/publications/p0/p00098.pdf>
- Long Term Care Survey Guide  
<https://dhs.wisconsin.gov/publications/p6/p62014.pdf>
- Survey Resources  
<https://www.cms.gov/medicare/provider-enrollment-and-certification/guidanceforlawsandregulations/nursing-homes>
- Documentaiton for Life Safety Code Surveys  
<https://dhs.wisconsin.gov/publications/p03274.pdf>
- Recording  
<https://dhs.wisconsin.gov/covid-19/nursing-homes.htm>
- GovDelivery Listserv Signup  
<https://www.dhs.wisconsin.gov/regulations/listserv-signup.htm>
- Health Alert Network Messages  
<https://www.dhs.wisconsin.gov/covid-19/han.htm>
- BOALTC Ombudsman Program  
<http://longtermcare.wi.gov>  
(800) 815-0015