



May 30, 2023 / 10a.m. - 12p.m.

## Division of Quality Assurance (DQA)

LTC Educational Series Part 4

### Updates:

1. Past Non-Compliance- CPR, Supervision, and Abuse	Lori Koeppel, Executive Director WI DON Council and Clinical Researcher, UW Madison, CRC Ann Angell, BNHRC Director, DQA
2. A Discretionary Tale: IPC Adjustments Post-May 11	Ashlie Dowdell, HAI Program Director, DPH
3. <a href="#">QSO Memo 23-13-All-Guidance for the expiration of the COVID-19 Public Health Emergency</a>	Ann Angell, BNHRC Director, DQA
4. <a href="#">QSO Memo 20-39-NH Revised 5/8/23 Visitation</a>	Ann Angell, BNHRC Director, DQA
5. Complaints – from the resident point of view	Kim Marheine, Ombudsman Services Supervisor State of Wisconsin Board on Aging and Long Term Care

### Resources:

- COVID-19 - Long-Term Care Providers  
<https://www.dhs.wisconsin.gov/covid-19/nursing-homes.htm>
- GovDelivery Listserv Signup  
<https://www.dhs.wisconsin.gov/regulations/listserv-signup.htm>
- Health Alert Network Messages  
<https://www.dhs.wisconsin.gov/covid-19/han.htm>
- BOALTC Ombudsman Program  
<http://longtermcare.wi.gov>  
(800) 815-0015