



Date: October 12, 2020

DCTS Information Memo 2020-08

To: Subscribers of the DCTS Information Memo Email Distribution List

From: Rose Kleman, Administrator

### **New Deputy Director of the Bureau of Prevention Treatment and Recovery**

Please join me in welcoming Andrea Jacobson to a new role in the Division of Care and Treatment Services (DCTS). She has assumed the position of deputy director of the Bureau of Prevention Treatment and Recovery, succeeding Teresa Steinmetz who was promoted to director of the bureau earlier this year.

Andrea has over 30 years of experience working in the behavioral health field. She came to DCTS in 2014 as the substance use treatment coordinator for the Bureau of Prevention Treatment and Recovery. She moved to the Division of Medicaid Services as section chief for program improvement and quality outcomes in the Bureau of Children's Long Term Support Services in 2016, then rejoined DCTS earlier this year as section chief for substance abuse services for the Bureau of Prevention Treatment and Recovery. She worked for Journey Mental Health Center in Madison before joining DHS. She has experience supervising programs related to mental health, substance use, and parenting that serve children, youth, adults, and families. She also has provided direct services in outpatient, residential, in-home, and inpatient levels of care within a variety of systems: criminal justice, child protection, domestic violence, and community behavioral health.

In her new role, Andrea will be responsible for day-to-day bureau operations, including program oversight and monitoring. She will directly manage the supervisors in the bureau and office support staff. She reports to Teresa Steinmetz.

Working together, Teresa and Andrea will provide leadership on our ongoing efforts to ensure our public behavioral health system is meeting the needs of all state residents.

The recruitment process for Andrea's former position will begin soon. She will continue to support the bureau's substance abuse services staff until a new section chief is hired.

#### **CENTRAL OFFICE CONTACT**

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