



# The Work Number®

Service Overview and  
Pilot Project – State of Wisconsin



# The Work Number<sup>®</sup> Data Solutions



- › Parent Company: Equifax (NYSE: EFX) since May 2007
- › Rapidly delivers authentic information **direct from employers**
- › No models – only real employer payroll data
- › Contains ~**33%** of the US workforce
  - 2,200+ Employers send data to us each time they process payroll
- › Provides **Trusted 3<sup>rd</sup> Party Employment Verification**
  - HUD-approved “Level 5” verification source
  - SSA-approved Verified Wage Source
  - Verified Wage Source for all SNAP (formerly food stamp) programs
- › Provides **up-to-the-pay-period data** (no time lag)
- › **Proprietary** data source -- **Often “sole source” vendor**
- › Mature service with dynamic growth (15 years of service)

# TALX Employer clients



# Express Service Benefits:

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- › Increase caseworkers productivity by providing instant, online tool at workstations
- › Save Program Dollars by reducing mailing costs to employers
  - The Work Number employers receive 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> notices of the SAME document from your offices, because current process is so time-intensive
- › Quickly confirm eligibility with instant access to **current, accurate wages**
- › Search w/ Beneficiary/Recipient/Client SSN only (no need to input Employer Code)
- › Uncover unreported wages
- › Streamline process, automate tasks
- › Service can be implemented immediately in all offices with Internet access
- › Data is returned in standardized, easy-to-understand format

# How to the system works:

➤ Go to – [www.theworknumber.com/socialservices](http://www.theworknumber.com/socialservices)

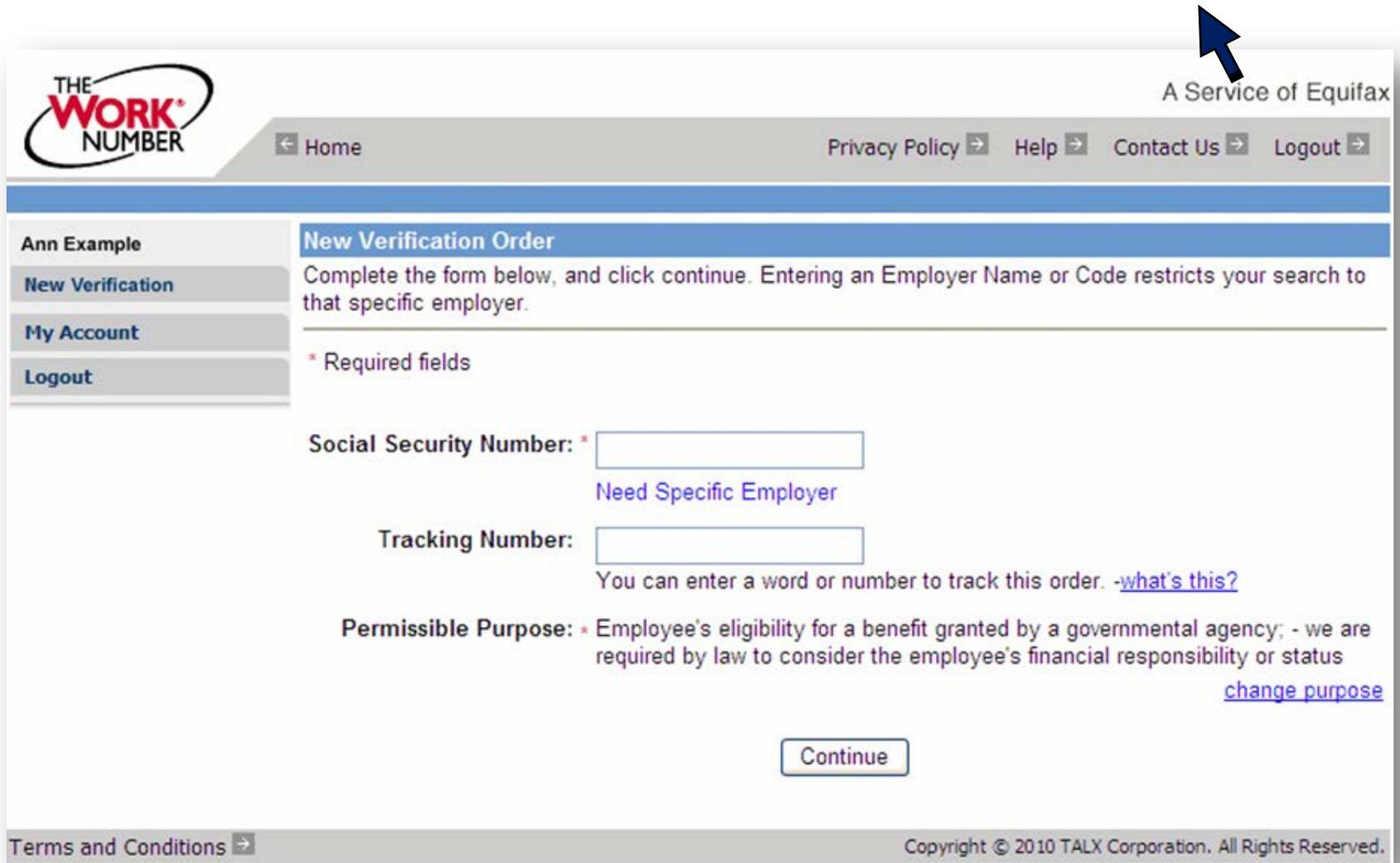
The screenshot shows the website's interface for social services. At the top left is the 'THE WORK NUMBER' logo. To the right, it says 'A service of TALX.' with the 'TALX' logo. A navigation bar includes links for Home, Privacy Policy, Help, and Contact Us, along with a search box and a 'GO' button. Below this is a main menu with categories: About Us, Products and Services, Our Participating Employers, Security, and News and Events.

The main content area is divided into several sections:

- Social Services Home**: A sidebar menu with links for About Social Services, FAQ, Sample Public Sector Clients, Agency Eligibility, Sample Verification, Verification Demos, Change Account Info, Express Change Forms, Standard Change Forms, Services (Express, Standard, Batch), Why The Work Number?, Quotes from Customers, and Links to other Web Sites.
- For Social Service Agencies**: A central banner featuring a photo of two women and text stating they are involved with TANF, food stamps, housing, and Title IV-D.
- Not Registered?**: A box with the text 'Set up an account online today!' and 'There's a service to meet every agency need.' with a 'Learn More' link.
- Don't Lose Your Access to The Work Number!**: A box with an image of a hand holding an hourglass and a 'Learn More!' button.
- Social Services Login**: A green box containing login fields for Username, Password, and Fax Number, with a 'Remember my ID on this Computer' checkbox and a 'GO' button. It also includes links for 'Forgot your password?', 'Not registered?', 'Why has the login process changed?', 'Frequently Asked Questions', 'Search Employers', and 'Your FCRA Obligations'.
- Flexible Options**: A box with a document icon and text: 'Learn about all of the options we have to offer you.'
- eSeminar Archives**: A box with a notepad icon and text: 'Hear how agencies are using The Work Number to their advantage. [Go There Now](#)'.
- How-to Cards**: A box with a card icon and text: 'Simple steps to getting a verification.'

At the bottom, there is a 'Terms and Conditions' link and a copyright notice: 'Copyright © 2010 TALX. All Rights Reserved'.

# Placing a Verification Request



**THE WORK NUMBER** A Service of Equifax

Home Privacy Policy Help Contact Us Logout

Ann Example  
New Verification  
My Account  
Logout

### New Verification Order

Complete the form below, and click continue. Entering an Employer Name or Code restricts your search to that specific employer.

\* Required fields

Social Security Number: \*

[Need Specific Employer](#)

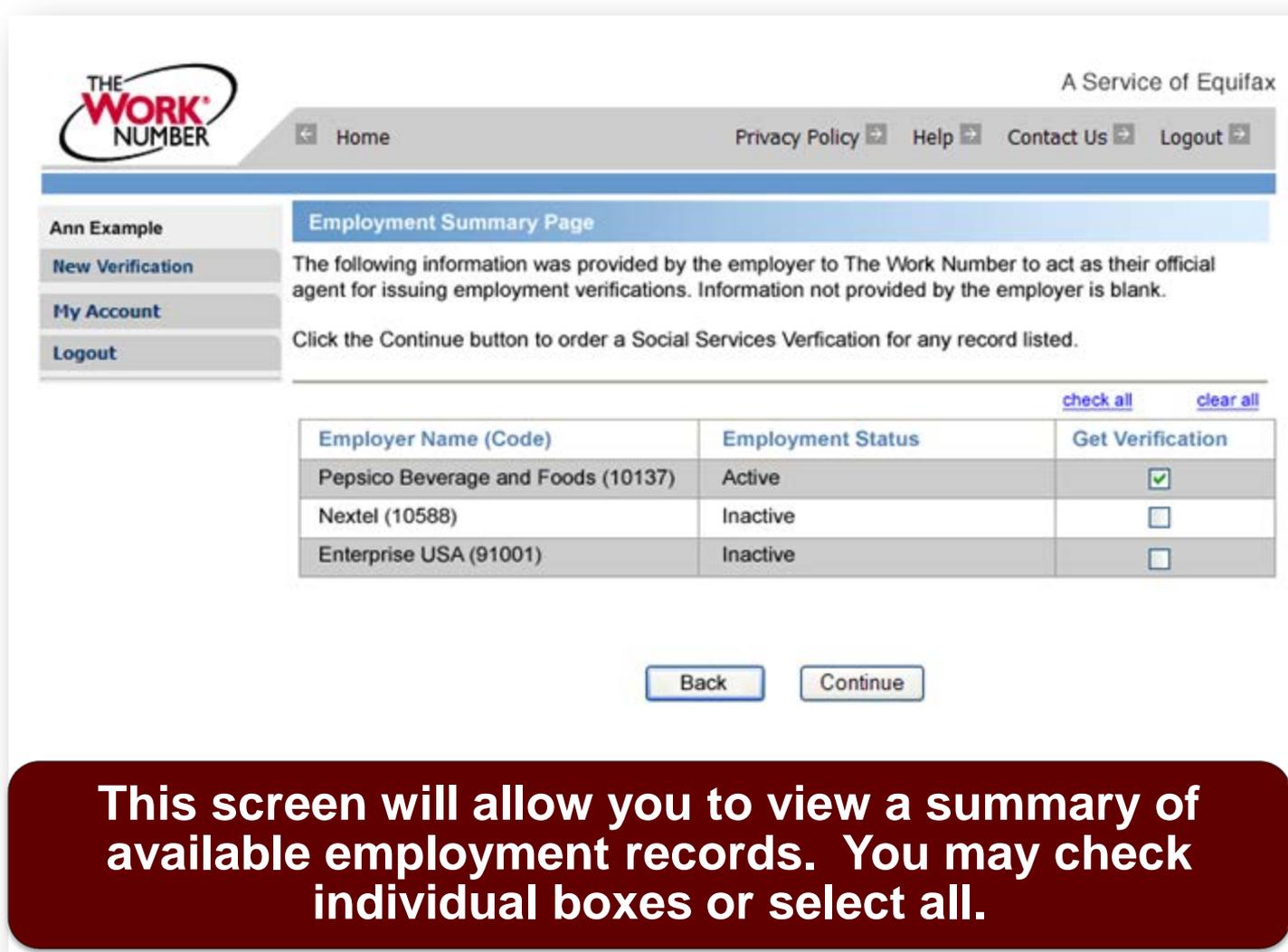
Tracking Number:

You can enter a word or number to track this order. [-what's this?](#)

Permissible Purpose: \* Employee's eligibility for a benefit granted by a governmental agency; - we are required by law to consider the employee's financial responsibility or status [change purpose](#)

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# Employment Summary Page



**THE WORK NUMBER** A Service of Equifax

Home Privacy Policy Help Contact Us Logout

**Ann Example**

**New Verification**

**My Account**

**Logout**

### Employment Summary Page

The following information was provided by the employer to The Work Number to act as their official agent for issuing employment verifications. Information not provided by the employer is blank.

Click the Continue button to order a Social Services Verification for any record listed.

[check all](#) [clear all](#)

Employer Name (Code)	Employment Status	Get Verification
Pepsico Beverage and Foods (10137)	Active	<input checked="" type="checkbox"/>
Nextel (10588)	Inactive	<input type="checkbox"/>
Enterprise USA (91001)	Inactive	<input type="checkbox"/>

**This screen will allow you to view a summary of available employment records. You may check individual boxes or select all.**

# Income Reports Appear Instantly Online!

## Social Service Verification

### EMPLOYER

Employer: 10108 – Wal-Mart  
 Headquarters Address: 702 SW 8th St.  
 Bentonville, AR 72716

Federal Employer Identifi  
 Division:

### EMPLOYEE

Employee:  
 Social Security Number:  
 Address:

Employee Phone Number  
 Date of Birth:

### EMPLOYMENT

Employment Status:  
 Most Recent Start Date:  
 Original Hire Date:  
 Total Time with Employer  
 Job Title:

### DENTAL INSURANCE

Dental Coverage:  
 Dental Carrier Name:

### MEDICAL INSURANCE

Medical Coverage:  
 Medical Carrier Name:

### VISION INSURANCE

Medical Carrier Name:

### WORKERS' COMPENSATION

Medical Carrier Name:

## Social Service Verification (continued)

### INCOME AND DEDUCTIONS

Average Hours per Pay Period: 35  
 Rate of Pay: \$8.00/ Hourly  
 Pay Cycle: Weekly

Total Gross: **2005**  
 \$1,712.00

Payroll Deduction for All Insurance Coverage: Data not provided

### PAY PERIOD DETAIL - Data not provided

### HISTORICAL PAY PERIOD SUMMARY

Pay Period End Date	Pay Date	Hours Worked	Gross Earnings	Net
02/11/2005	02/11/2005	35	\$280.00	
02/04/2005	02/04/2005	35	\$280.00	
01/28/2005	01/28/2005	35	\$280.00	
01/21/2005	01/21/2005	35	\$280.00	
01/14/2005	01/14/2005	35	\$280.00	
01/07/2005	01/07/2005	35	\$280.00	
12/31/2004	12/31/2004	33.5	\$268.00	
12/24/2004	12/24/2004	38	\$304.00	
12/17/2004	12/17/2004	35	\$280.00	
12/10/2004	12/10/2004	35	\$280.00	
12/03/2004	12/03/2004	35	\$280.00	
11/26/2004	11/26/2004	35	\$280.00	
11/19/2004	11/19/2004	35	\$280.00	

### SPECIAL INFORMATION ABOUT THIS EMPLOYER

Drivers are paid based on the miles driven and activities performed. No overtime. No meal expenses paid. Other typical on-the-road expenses paid by company, not driver. Store Manager receives a year-end settlement based on the fiscal year's profits. This settlement is paid during the first quarter. It is considered a bonus. Pharmacists are classified as either Exempt or Non-exempt. Non-exempt Pharmacists receive overtime pay for hours worked over a 40hr/week, and where required state specific daily overtime laws apply.

## Employment Data

- Employer Name + HQ Address
- Employee Name + SSN
- Job Title
- Employment Status
- Most Recent Hire Date
- Original Hire Date
- Total Time with Employer
- Termination Date (if applicable)

## Income Data

- Rate of pay
- Hours worked per pay period
- **Wages by-pay-period**
- **Up to 36 months of pay detail**

## Basic Health Enrollment Data

- Employee covered (Y/N)
- Carrier Name
- And much more