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Mailing Date: MM/DD/YYYY

MAILING ADDRESS
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State of Wisconsin

Case #: XXXXXXXX

<Agency Name>

Phone Number: X-XXX-XXX-XXXX

Fax Number: X-XXX-XXX-XXXX



The State of Wisconsin is an equal opportunity service provider. This letter contains information that affects your benefits. If you need this material in a different format because of a disability or if you need this letter translated or explained in your own language, please call X-XXX-XXX-XXXX. These services are free.

Replacement QUEST Card Fee

This letter is to let you know about new program rules for FoodShare. No action is required on your part.

Starting July 1, 2016, FoodShare members will be charged a \$2.70 fee for replacement of a lost or stolen QUEST card. The member's FoodShare account will pay for the fee. Any other cardholders on the member's FoodShare account will have the fee charged to the account.

A cardholder can get one free replacement QUEST card each year from January 1 to December 31.

Note: From July 1 through December 31, 2016, a fee will not be charged for the first replacement QUEST card.

You can check the balance and view charges on your FoodShare account at www.ebtedge.com.

For more information about your QUEST card, please see your Enrollment and Benefits Handbook.

This institution is an equal opportunity provider.