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DMS Information Memo 2019-02

To: County Departments of Community Programs  
County Departments of Health and Human Services  
County Departments of Human Services

From: Jim Jones, Medicaid Director  
Division of Medicaid Services

## Crisis Stabilization Innovation Incentive Award Recipients for Long-Term Care

### Document Summary

This information memo serves as official notice of the recipients of the Crisis Stabilization Innovation Incentive Awards for Long-Term Care, includes summaries of the winning proposals, and an action summary with a schedule of payments.

The awards were created to promote collaboration between county human service departments and long-term care stakeholders through improving the systems of care involved in supporting vulnerable Wisconsin residents who may be at risk of being admitted to an institute for mental disease (IMD), and to support local and regional efforts to reduce the frequency and duration of IMD stays for adults receiving Medicaid-funded long-term care services.

### Background

The one-time opportunity to apply for the Crisis Stabilization Innovation Incentive Awards was described in [Numbered Memo 2019-02](#). It called for projects focused on improving the collaboration of county crisis intervention systems with state-contracted organizations that administer Medicaid-funded adult long-term care programs or on enhancing the array of services available to the target population.

County human service departments were invited to apply individually, as a consortium, or as both. Applications were due April 10, 2019, for an award period between May 1, 2019–December 31, 2020.

### Funding Recipients

Fifteen proposals were received with more than 40 counties participating, requesting a total of \$3.26 million. The proposals were rated by a panel of Department of Health Services subject matter experts. The top six rated proposals were selected for funding. The counties selected were:

<b>County</b>	<b>Amount Awarded</b>
Dane	\$253,327
Jefferson	\$218,042
La Crosse	\$271,977
Kenosha	\$145,832
Green/Lafayette/Grant/ Iowa County Consortia	\$271,822
Dunn	\$39,000

**Summaries of the Selected Proposals**

**Dane County**

- The project will (1) improve effective communication between state contracted long-term care agencies and Dane County crisis and other service providers; and, (2) prevent and decrease unnecessary emergency detentions and/or psychiatric hospitalizations in both DD/IDD and frail elder populations.
- System enhancements will include adding a part-time training coordinator, dementia care training agencies, psychiatric and behavioral health consultations, and a peer mentor.
- Curriculum development and online training modules will be developed for statewide usage.
- Direct care staff training incentives will be used to enhance provider capacity.
- The existing I/DD Safe House operated by the county will be expanded to increase capacity from two individuals to three.

**Jefferson County**

- Create maps identifying facilities, providers, and long-term care residents. Then overlay crisis calls and law enforcement contacts on the maps to identify individuals who will benefit from behavior supports and crisis plans.
- Develop an electronic tracking system for calls and plans, and establish a response team for impacted people.
- Contract for specialized in-home supports, and advance telehealth communication with psychiatry services.
- Provide training and clinical consultative services where needed, enhance emergency mental health and crisis staff training, and network with all involved stakeholders to enhance wellness and treatment services.

**La Crosse County**

- Collaborate with a residential provider in the La Crosse area to establish a two-to-four bed crisis diversion and stabilization facility accessible statewide for individuals with complex behavioral support needs to reduce and prevent IMD admissions, readmissions, and lengths of stay.
- Staff the proposed setting with highly trained employees through a local contracted provider
- Make facility staff available to provide training to other providers, caretakers, or stakeholders that may be involved in supporting individuals during a transition back to the community.

**Kenosha County**

- Improve collaboration and responsiveness between long-term care agencies and crisis services through training, consultation, and increased access to one-on-one crisis stabilization beds in

order to prevent crises, reduce escalation, and avoid hospitalization of individuals in long-term care with complex behavioral health needs.

- Involve specialized behavioral health support staff and a part time community education coordinator to prevent escalation of behavioral health symptoms for individuals in long-term care.
- The project will also enhance access to the county operated KARE Center for short-term crisis stabilization of adults receiving services for long-term care.

#### Green/Lafayette/Grant/ Iowa County Consortia (Unified Community Services)

- This consortium of counties will work with managed care organization stakeholders to address the service gap of crisis stabilization services for dementia-related crises.
- The group will improve local crisis services by providing crisis support and training to (1) those caring for individuals in their homes; and (2) to existing facilities in the four county region; and by creating a specialized six bed dementia friendly crisis-stabilization unit within the Pleasant View Nursing Home facility.

#### Dunn County

- Hire a community facilitator to begin and sustain community discussions targeted at creating a strategic plan to expand the continuum of crisis intervention services.
- The facilitator will develop processes with service providers and crisis program agencies, and provide training to all crisis response agencies.

#### Action Summary

- County human service departments were notified of intent to award.
- Selected counties will receive a modification to the 2019 State County Contract and instructions on how to access the awarded funding.
- Year one project summary and fiscal reports due to DHS: January 31, 2020.
- Quarterly shared learning meetings will be scheduled with selected counties.
- Two annual project meetings dates will be coordinated with DHS and other stakeholders.

This DMS Informational Memo serves as official notice of the awards. Each selected county will be provided with instructions on how to draw the funds through a dedicated CARS profile. Cost reporting for 2019 expenses will be due on January 31, 2020, and cost reporting for 2020 expenses due on January 31, 2021. Selected counties will receive additional information for scheduling quarterly shared learning meetings and annual project meetings with stakeholders.

#### Contact Information

##### Regional Offices

Area Administrators

##### Central Office

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**Related Information**

Maps:

- [Family Care Geographic Service Regions, P-01790](#)
- [Partnership/PACE Geographic Service Regions, P-01789](#)
- [IRIS Consultant Agencies \(ICA\) and Fiscal Employer Agents \(FEA\) by Geographic Service Region \(GSR\), P-02029](#)