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To: County Department of Human Services Directors
County Department of Social Services Directors
County Department of Community Programs Directors
Children's Long-Term Support Supervisors and Leads

From: Amanda Dreyer, Medicaid Director
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New Reporting Tool for the Children's Community Options Program

PURPOSE

This memo describes the new Children's Community Options Program (CCOP) spending and reconciliation tool, Health Engagement and Reporting Tool ([HEART](#)).

The new HEART tool replaces the old CCOP reporting system, Human Services Reporting System (HSRS). Counties will track and reconcile all operations-related CCOP expenses in HEART, however, there are no changes to CCOP services or policy. This memo provides a crosswalk of the previous 61 standard program category (SPC) codes that are now consolidated into 14 new service categories.

County action:

1. Close out 2025 CCOP reconciliation using HSRS functionality.
2. Use HEART for 2026 CCOP expense tracking and all future reconciliations.

HEART is available as of January 2026. Counties will begin entering 2026 expenses in HEART. Subsequently, counties will reference HSRS for their 2025 reconciliation due by the March 31 deadline, after which new entries will be blocked. Counties will have access to HSRS for reference through the end of June 2026.

BACKGROUND

HSRS will be retired and replaced with HEART. Training materials are now available to assist counties with setting up user accounts and navigating the new system. These materials include a [video walkthrough of the HEART system](#) and the [HEART User Guide \(PDF\)](#).

Changes in the new reporting program codes

HSRS had 61 specific CCOP SPC codes. This has been simplified into 14 service categories in HEART. This change will not increase or decrease goods and services being provided through CCOP. All previous SPC codes cascade into the 14 service categories and can be referenced in the crosswalk below.

Service categories

The 14 updated service categories are as follows:

1. Assessment and Plans

- . 603.03 Assessment - Abbreviated
- . 603.01 Assessment - Comprehensive
- . 603.04 Plan - Abbreviated
- . 603.02 Plan - Comprehensive

2. Child Care

- . 101.00 Child Care

3. Community and Safety Supports

- . 514.00 Community Integration Services
- . 112.46 Personal Emergency Response System (PERS)
- . 609.40 Safety Planning and Prevention

4. Employment Supports

- . 615.01 Community/Competitive Integrated Employment - Individual
- . 615.02 Community/Competitive Integrated Employment – Small Group
- . 108.10 Discovery and Career Planning

5. Financial Management Services

- . 619.00 Financial Management Services

6. Habilitative Services

- . 104.24 Personal Supports/Hours – Chore Services
- . 112.47 Communication Assistance for Community Inclusion
- . 110.00 Daily Living Skills Training
- . 113.00 Empowerment and Self-Determination Supports
- . 113.20 Family/Unpaid Caregiver Supports and Services
- . 609.30 Health and Wellness
- . 513.00 Mentoring
- . 104.10 Personal Supports/Days – Chore Services
- . 104.11 Personal Supports/Days – Personal Care (non-MA eligible children only)
- . 104.13 Personal Supports/Days – Routine Home Care Services

- . 104.12 Personal Supports/Days – Supervision Services
 - . 104.20 Personal Supports/Hours
 - . 104.21 Personal Supports/Hours - Personal Care (non-MA eligible children only)
 - . 104.23 Personal Supports/Hours – Routine Home Care Services (non-MA eligible children only)
 - . 104.22 Personal Supports/Hours – Supervision Services (non-MA eligible children only)
- 7. Health Care and Other Therapies**
- . 507.03 Counseling and Therapeutic Services – Hours
 - . 112.50 Dental and Medical Care (non-MA eligible children only)
 - . 507.02 Grief and Bereavement Counseling
 - . 606.00 Health Screening and Accessibility (non-MA eligible children only)
 - . 112.51 Specialized Diet and Nutrition
- 8. Home Modifications and Housing Supports**
- . 202.01 Adult Family Home – 1-2 beds (not room and board)
 - . 202.02 Adult Family Home – 3-4 beds (not room and board)
 - . 203.00 Children’s Foster Care (not room and board)
 - . 112.56 Home Modifications
 - . 106.04 Housing Assistance (utilities only)
 - . 610.00 Housing Support Services
 - . 106.00 Relocation Services
- 9. Independence Support Tools**
- . 112.99 Assistive Technology
 - . 507.04 Counseling and Therapeutic Supplies
 - . 109.00 Participant and Family Directed Goods and Services
 - . 619.01 Participant and Family Direction Broker Services
 - . 112.55 Specialized Medical and Therapeutic Supplies
 - . 609.50 Virtual Equipment and Supports
- 10. Offsets**
- . Cost Share
 - . Parental Fees
 - . Refunds
- 11. Recreation**
- . 403.01 Recreation/Alternative Activities
- 12. Respite**
- . 706.20 Day Services
 - . 103.26 Respite – Home-Based
 - . 103.24 Respite – Institutional
 - . 103.99 Respite – Other
 - . 103.22 Respite – Residential
- 13. Service and Community Resource Coordination**
- . 604.05 Community Connections Coordinator
 - . 604.00 Support and Service Coordination
 - . 604.02 Support and Service Coordination – Collateral Contact (optional)

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- . 604.01 Support and Service Coordination – Face-to-Face Contact (optional)
- . 604.03 Support and Service Coordination – Face-to-Face Contact/Home Visit (optional)
- . 604.04 Support and Service Coordination – Other (relocation related)

14. Transportation and Vehicle Modifications

- . 107.50 Transportation – Items
- . 107.40 Transportation – Miles
- . 107.30 Transportation – One-Way Trips
- . 112.57 Vehicle Modifications

HEART USER GUIDE

Counties can access the [HEART User Guide \(PDF\)](#).

ASSISTANCE

Direct any questions to the Department of Health Services Medicaid Bureau of Children's Services Technical Assistance Center at DHSBCSTAC@dhs.wisconsin.gov.