Update Your MS Entra Account Security Questions

This guide is for internal users of the following applications who need to update their security questions for their MS Entra Account: **CARES Worker Web (CWW) – ImageTrust, Electronic Case File (ECF) – View (Navigator), Electronic Case File (ECF) – Capture (KTA), Control D, Mainframe**

Inside:

- Update Security Questions—page 2

Update Security Questions

1 Navigate to **eiam.Wisconsin.gov**. Enter your IAM username and password, and select **Sign In**.

Sign in to Cayosoft Administrator

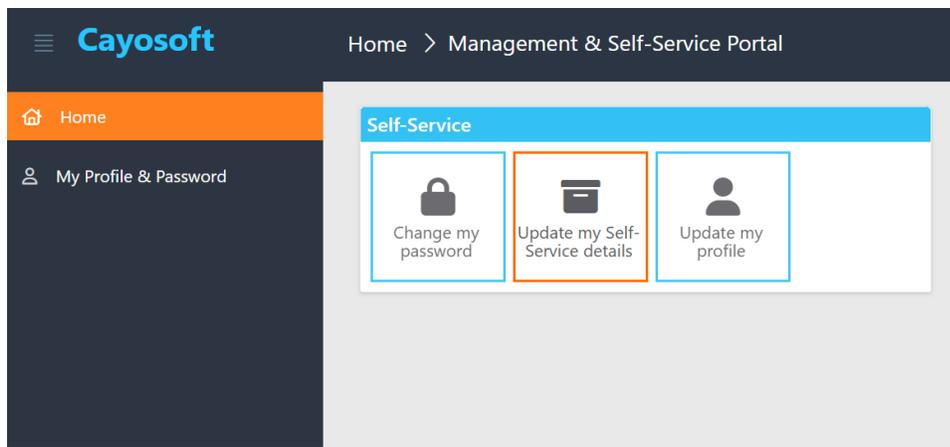Please enter your IAM username (i.e. smithjtxyz or domain\smithjtxyz):

👤 Username

🔒 Password

☐ Keep me signed in

Sign In

―――――――― or ――――――――

I forgot my password   My account is locked

2 Select **Update my Self-Service details**.

☰ **Cayosoft**   Home > Management & Self-Service Portal

🏠 Home

👤 My Profile & Password

Self-Service

🔒 Change my password

🗄 Update my Self-Service details

👤 Update my profile

3 Select and answer security questions and select **Update Enrollment**.

Enroll or Update my profile   ✕

Please select questions to answer below.
You must select and answer at least 5 questions, and the answers must be at least 3 characters long.

Self-Service Questions: Answers:

In what city or town did your mother and father meet?   👁

What college did you apply to but did not attend?   👁

What street did you live on in third grade?   👁

What was your favorite place to visit as a child?   👁

What was the house number of the first house you lived in?   👁

Question shared with the Help Desk: Answer:

What was your least favorite class in high school?   👁

Update Enrollment   Cancel