

MyWisconsin ID Login Process

This guide is for external users of these applications who need to log in to one of the following applications: **CARES Worker Web (CWW) – ImageTrust, Electronic Case File (ECF) – View (Navigator), Electronic Case File (ECF) – Capture (KTA), Control D, Mainframe**

Inside:

- Registration–page 2
- Log in–page 3-4
- Resources–page 5



WISCONSIN DEPARTMENT
of HEALTH SERVICES

April 2026

Registration

Use the [MyWisconsin ID Registration Job Aid for CARES Worker Web and Electronic Case File \(PDF\)](#) to learn how to register for MyWisconsin ID.

Log In

- 1 To access your application:
1. Navigate to <https://prd.cares.wisconsin.gov> or navigate directly to your specific application with links listed below:
 - [CARES Worker Web \(CWW\) – ImageTrust](#)
 - [Electronic Case File \(ECF\) – View \(Navigator\)](#)
 - [Electronic Case File \(ECF\) – Capture \(KTA\)](#)
 - [Control D](#)
 - [Mainframe](#)

This is the homepage you will land on after navigating to <https://prd.cares.wisconsin.gov> where you can select your specific application, such as ECF Capture or ECF View.


YOU ARE ON WISCONSIN.GOV
State of **WISCONSIN**

[EM Home](#) [CC Home](#)

Income Maintenance / Workforce Development Systems Gateway [Help](#)
[Add this Page to Favorites](#)

| | | | |
|--|---|---|---|
| ACCESS Access to Eligibility Support Services ACCESS for State Staff Login for state staff ASSET Employment and Training System SAVE Alien Verification System DWD IDs DWD/Wisconsin Logon Management System WAMS Web Access Management System Child Care Provider Portal | CARES CARES Worker Web / Availability Calendar T CARES N CWW - Training Training Environment ECF Electronic Case File ECF Capture (Scan Documents / Fax Processing) ECF View (View / Search Documents) ForwardHealth interChange IM Agencies State Staff Mainframe WWP | BRITS Benefit Recovery Investigation Tracking System MyWICildCare Parents MyWICildCare Parent Portal TIES TIES Training Interface Emulator System WISA Wisconsin Integrated Security Application YoungStar Child Care Provider Ratings Reports | ALM Tools CARES Connect CARES Project and Application Lifecycle Management Tool JIRA CARES Application Lifecycle Management Tool CELS Online CARES Electronic Library System Release Governance Portal iRise |
|--|---|---|---|

- 2 Enter your MyWisconsin ID email and select next. You will then enter your MyWisconsin ID password.



WISCONSIN


MyWisconsin ID Sign In

Email address
example - user@domain.com


Next

[Unlock account?](#)
[Help](#)

Don't have an account? [Sign up](#)



WISCONSIN




Verify with your password
hsosland@deloitte.com

Password


Verify

[Forgot password?](#)
[Verify with something else](#)
[Back to sign in](#)

- 3 Finally, you will verify your login with your chosen authentication method (yubikey, MFA authenticator, etc.). You will then be directed to your application.



WISCONSIN



Verify with your phone
hsosland@deloitte.com

A code was sent to **+1 XXX-XXX-1167**. Enter the code below to verify.

Carrier messaging charges may apply

Enter Code

Verify

[Back to sign in](#)

Resources

- For more information on MyWisconsin ID, visit www.dhs.wisconsin.gov/dms/my-wi-id.htm
- Call the MyWisconsin ID Account Service Desk at **608-471-6667** if you have any issues setting up your MyWisconsin ID and password.
- If you already have a MyWisconsin ID and are having issues logging into your application, please consult the [CARES Gateway help site](#). From here, find the specific application you are having trouble logging into and contact the relevant helpdesk.