

My Wisconsin ID PRISM User Job Aid

This guide is for the following PRISM Users:

- Internal and Community Users

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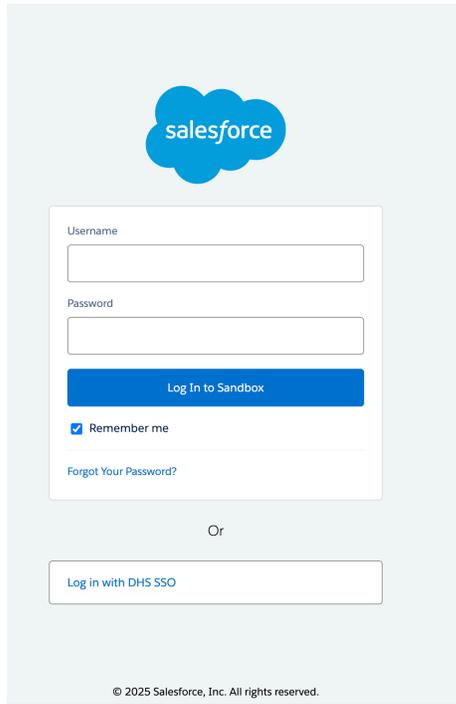


WISCONSIN DEPARTMENT
of HEALTH SERVICES

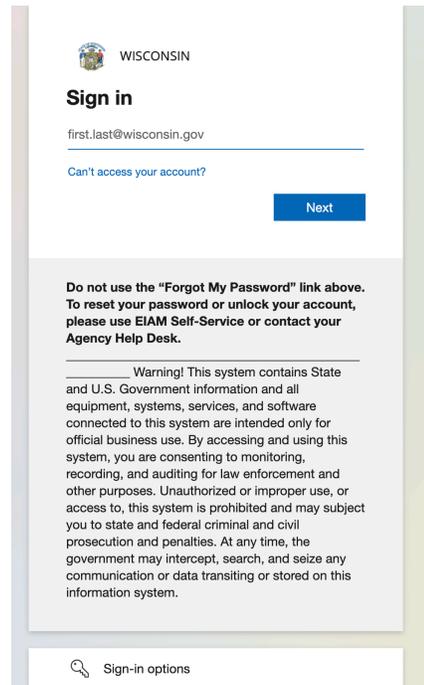
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Log In

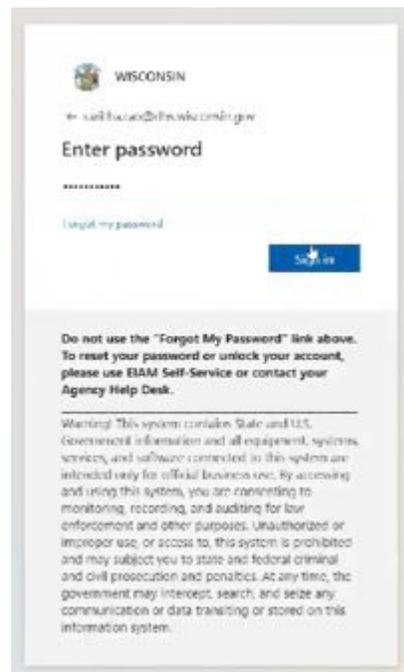
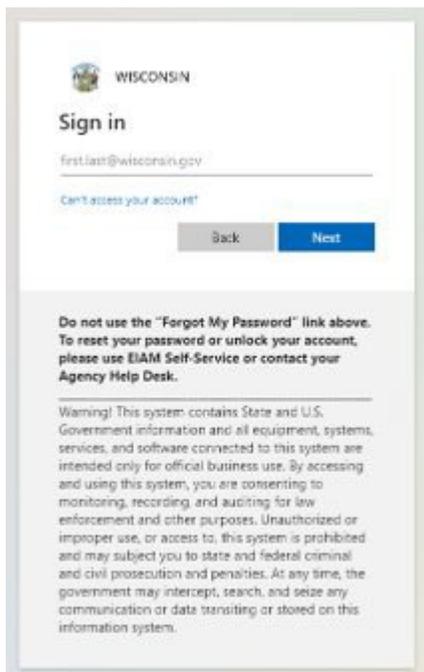
- 1 Internal users:** navigate to member-access-wi.my.salesforce.com and select **Log in with DHS SSO**.



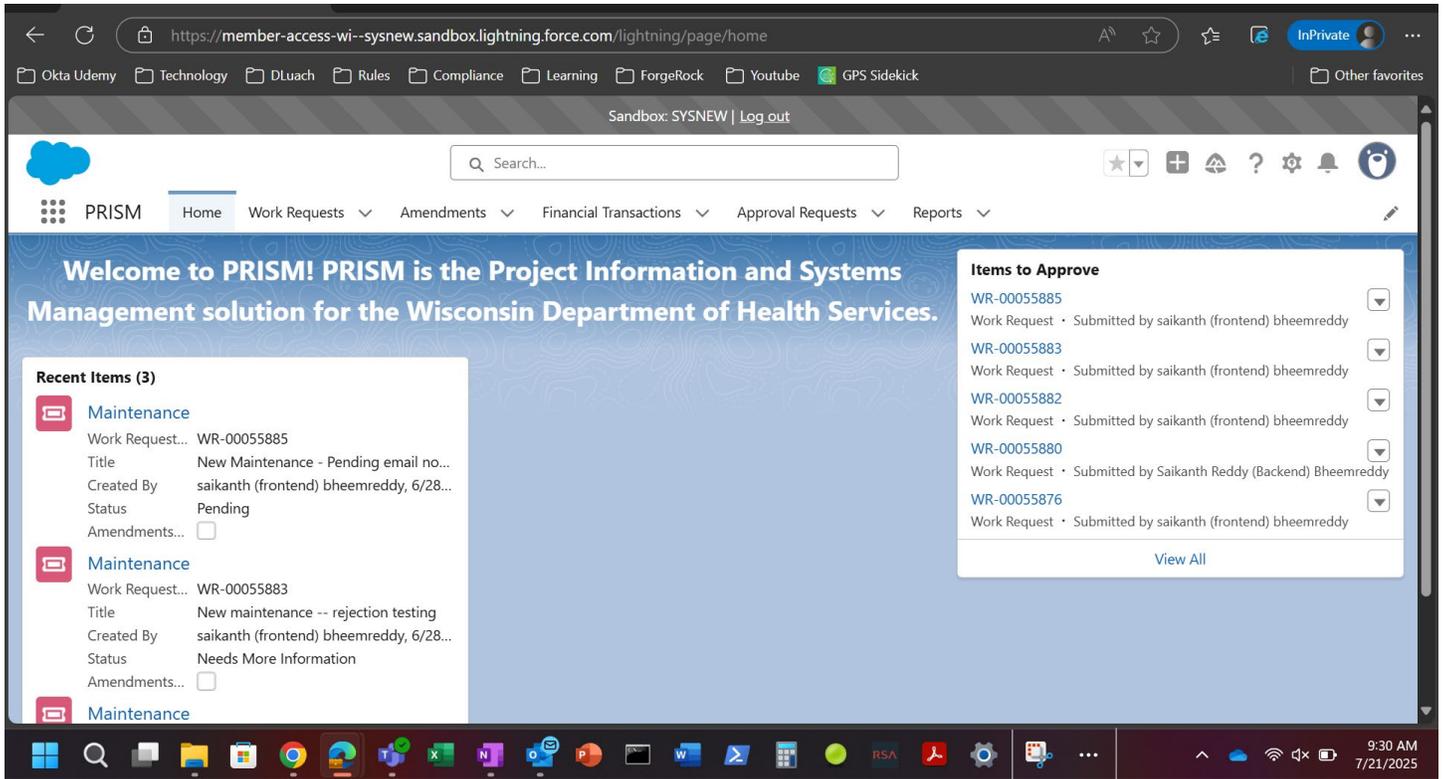
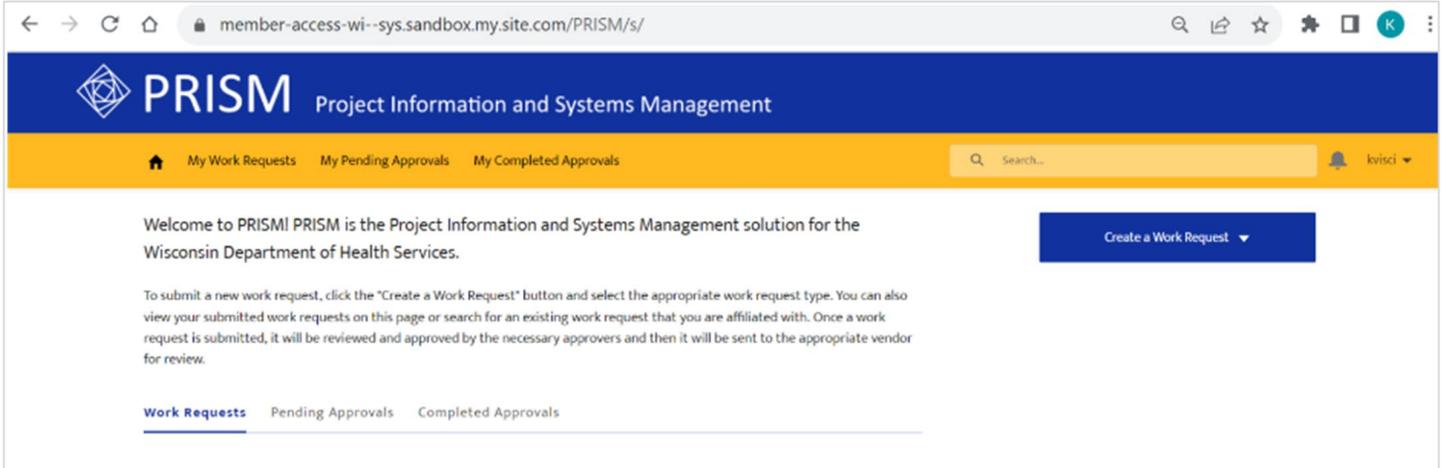
- Community users:** navigate to prism.wi.gov to access your Salesforce login screen, where you will directly be taken to the MS Entra login screen.



- 2** From the Entra ID login screen, enter your email address and select **Next**. Enter your password and select **Sign in**. Your Microsoft Entra ID credentials are the same as your **DHS email address and password**.



3 You will be redirected to your respective PRISM application.



Resources

If you have issues with MS Entra ID, call the Wisconsin Help Desk at 608-261-4400 or 866-335-2180, or email helpdesk@wi.gov.