



DIVISION OF QUALITY ASSURANCE

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To:	Adult Family Homes Certified Mental Health/AODA Community Based Residential Facilities Facilities Serving People with Developmental Disabilities Home Health Agencies Hospices Hospitals Nursing Homes Residential Care Apartment Complexes Rural Health Clinics	AFH 03 CMHA 01 CBRF 03 FDD 01 HHA 01 HSPCE 01 HOSP 01 NH 01 RCAC 03 RHC 01
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From: Laurie Arkens, Director
Office of Caregiver Quality

Via: Otis Woods, Administrator
Division of Quality Assurance

**Expansion of the University Wisconsin Oshkosh Caregiver Project:
Continuing Education for Caregivers
Investigating and Reporting Allegations of Misconduct**

For the past several years, the Division of Quality Assurance (DQA) has partnered with the University of Wisconsin-Oshkosh Center for Career Development (UWO-CCDET) to provide statewide caregiver abuse/neglect prevention workshops for providers in entities regulated by DQA. Federal grants allowed DQA and CCDET to provide workshops at no cost to participants. The federal funding for these popular workshops has ended. However, DQA is able to partially subsidize a limited number of these workshops. To meet continued demand for training, DQA and CCDET will offer trainings in April and May 2013 at a cost to participants.

The UW-CCDET has expanded the Caregiver Project’s focus on abuse/neglect prevention by adding three new training modules on required continuing education topics. Three new modules for 2013 include Resident Rights, Standard Precautions and Fire Safety.

Continuing Education for Caregivers

This full-day train-the-trainer workshop at a cost of \$110 per participant, including lunch, combines the former Topical Training for Trainers and Experiential DVD Training for Trainers and also adds three new one-hour classroom-style topics: Resident Rights, Standard Precautions and Fire Safety.

This workshop introduces participants to almost 30 hours of Caregiver Project training materials designed to prevent abuse and neglect, increase quality of care, and meet continuing education requirements for caregivers. Upon completion of the workshop, participants will be able to train direct caregivers and other staff in their own facilities.

NOTE: This training is also approved by DQA to meet adult learning requirements for CBRF instructors of department-approved topics.

Investigating and Reporting Allegations of Misconduct in Non-Nursing Home Settings

This 4-hour class at a cost of \$70 per participant will help **non-nursing home** staff participants identify the key components of conducting internal investigations into allegations of abuse, neglect and misappropriation. Participants will develop an investigation protocol while learning about:

- Conducting an investigation
- Interviewing skills
- Caregiver misconduct definitions
- Reporting requirements for non-nursing homes

Investigating and Reporting Allegations of Misconduct in Nursing Home Settings

This 4-hour class at a cost of \$70 per participant will help **nursing home** staff participants identify the key components of conducting internal investigations into allegations of abuse, neglect and misappropriation. Participants will develop an investigation protocol while learning about:

- Conducting an investigation
- Interviewing skills
- Caregiver misconduct definitions
- Reporting requirements for nursing homes

Registration for these limited classes will be available mid-to late-February and announced via DQA Listserv. You may also visit the Caregiver Project website for more information at: www.uwosh.edu/ccdet/caregiver.