

CARES/ACCESS Updates for March 23rd, 2015 DHS Income Maintenance Programs (Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

ACCESS

- ACCESS will no longer ask Absent Parent questions for FoodShare only applications.
- Some accounts were showing wrong premium amounts or no premiums due, and premiums still owed when the premium requirement has ended, this has been fixed.

CWW

- The Full Fee Paid Date and BC+ Fee Status indicator from the Caseload Management Search Criteria page has been removed.
- Changes were made to the Discrepancy process. The process for finding outstanding discrepancies has moved from the Caseload Management Search Criteria Page and CWW Worker Web Home Page and been integrated with the Dashboard. Discrepancy assignments will be made to each worker on a case where required (IM, Child Care, W-2). Completing discrepancies will require worker comments on the action taken. See Ops Memo 15-J2.
- As part of W-2 updates to the Absent Parent page in CWW, the child support non-cooperation indicator will be automatically updated, alerts 092 and 326 have been enhanced to provide the worker information.
 - New 092 text - CS NONCOOP SEE ABSNT PRNT PAGE
 - New 326 text - CS NONCOOP ENDED RUN ELGBLTY
- A Child Care specific “invalid expense field” has been added to the Self – Employment Page:



Gross Income	Verification	Gross Expense	Verification	Depreciation Amount	Other Disallowed Expense	CC Only Invalid Exp.	Delete
20000.00	TX - TAX RECORDS	15000.00	TX - TAX RECORDS	500.00	500.00	500.00	

FoodShare (FS)

- The absent parent page will no longer be scheduled for FoodShare only cases.

FSET

- Updated FSET referrals will now go to the assigned worker verses the FSET Regional Coordinator.
- For FoodShare applications that include at least one female, the question “Is anyone in your household pregnant” will be enabled for ABAWD exemption

determinations. Currently this question is not updatable on FoodShare only applications.

- CWW FSET changes to support Statewide rollout for FSET/ABAWD implementation. This policy is not effective until 4/1/15 so IM workers will see the new ABAWD Exemption pages in the driver flow to gather exemption information as of 3/21, but that information will not be used for ABAWD determinations until 4/1. The ABAWD Determination page, Refer to FSET page, and FoodShare Gatepost page will not be part of the driver flow and FSET vendors will not be able to access the CWW FSET tool until 4/1/15. Operations memos are currently in progress.

Fixes

- Income details dropping off of the earned income page after the worker clicks verify and calculate or vice versa, has been fixed.
- Some Health Care applications were only allowed 10 days to provide verification. This is being fixed to allow 30 days from the filing date (or 10 days from the request date-whichever is later).
- For some cases, due dates were set for more than 30 days in the future, this has been fixed.
- Youths Exiting Out of Home Care (YEOCHS) and Continuous Newborns (MAGB) incorrectly pended and failed for Tax Filing (TFI) and employment information, this has been fixed.
- TFS budgets showed too many individuals on the budget page after individual(s) had been deleted even though allotments were correct. The display on the budget page has been fixed.
- MAGA pended for parent's school enrollment verification when the request was for an 18 year old dependent. Incorrect and confusing verification requests were sent. This has been fixed.
- The system error when paging from the Asset Summary page to the next page has been fixed.
- A system error on confirmation occurred when adults lost their extension because income decreased to under 100% FPL. At the same time, MAGA failed non-financially (ie: non coop with child support, review, verification, etc). This has been fixed and MAGM will fail with a 724 reason code.
- Absent Parent pages could not be completed for MAGI cases with couples married filing jointly but not living together requiring manual child support referrals to the Child Support Agency. This has been fixed.