

CARES/ACCESS Updates for April 30, 2012

DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

Inbox Changes

- Enhancements were made to the CWW Caseload Management Search to find cases with verification due.
- Ops Memo 12-22: Inbox Search page; the Application Summary page; the Application Additional Data Page and the RFA Summary page. Previously, the RFA/application inbox could only be searched and RFA/Applications assigned to and processed by a worker with an ID within the same agency that the RFA/Application resides. Enhancements were made to allow RFA/application assignment and processing to worker IDs within the same consortia (ie: RFAs can be assigned to another county within the Consortia).
- The option was added to search for "Unassigned Inbox Item" by Consortia.

Notice Changes

- Previously, Unemployment Income (UI) displayed on notices as paid monthly even if there was a weekly amount entered in CARES. Now, the notice will show the pay frequency and that amount (fixed 4/20/12).

CWW/ECF Document Routing Rules

- The routing rules have been modified to recognize when a SMRF has been logged as received to route any documents with that SMRF to a specific person or group.
- Some cases were showing documents in the Information Bar but when trying to view, no documents would appear. This was fixed 4/13.

Data Exchange

- Fixes have been made to the calculation process for converting SWICA wages to compare to CARES wages. In January, the calculation was not correct, this results in more accurate SWICA discrepancies.
- Currently, when a case closes, workers cannot update a SWICA discrepancy when a case closes. Fixes have been made to allow updates 90 days past the date the discrepancy is set (through the end of the month). Example: SWICA discrepancy is set 4/28, case closing 5/31/12, workers will be able to resolve the discrepancy until 7/31/12.
- We will no longer display SWICA discrepancies for individuals on closed cases, those discrepancies will continue to display on any case they were a part of when the SWICA process was run.