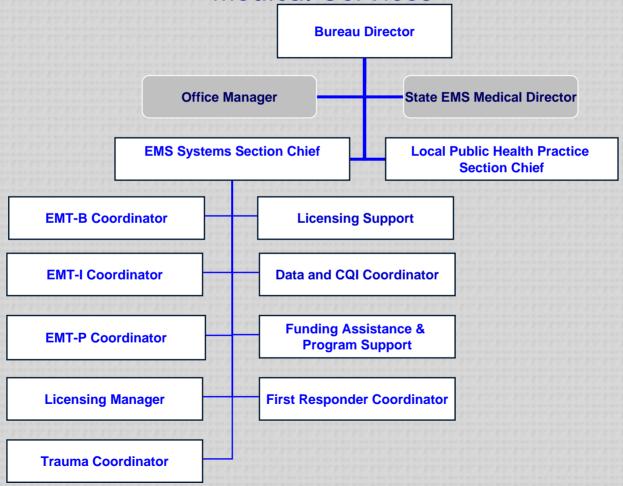


Module 6: Wisconsin EMS

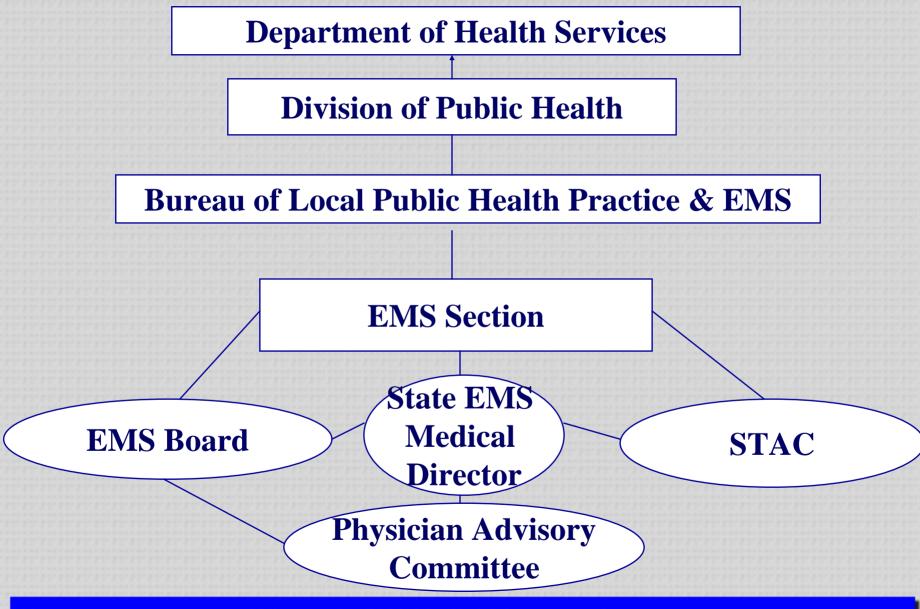
Wisconsin EMS Medical Director's Course

Department of Health Services
Division Of Public Health
Bureau of Local Public Health Practice and Emergency
Medical Services



EMS Section - Chief Brian Litza

- Licensing Manager Lee Ann Cooper
- EMT-P Coordinator Dana Sechler
- EMT-I coordinator Charles Happel
- First Responder & EMT-B Coordinator - Nicola Symons
- Communications Coordinator Paul Wittkamp
- Licensing support Norah Stofflet
- Licensing support Mark Flood
- EMS for Children Joyce Andersen
- Interim Trauma Coordinator Joyce Andersen



EMS Section Duties

- Licensing of EMS providers (750) and Emergency Medical Responders and EMTs (16,000 licenses)
- Supervise and approve EMT training statewide
- Supervise and coordinate the development of advanced life support services

EMS Section Duties (cont)

- Public information and education
- Fiscal management and disbursal of EMS Funding Assistance Program (FAP) funds
- Quality assurance
 - oreview of course content
 - oreview of continuing education hours submitted for license renewal
 - oinvestigating complaints

EMS Section Duties (cont)

- Coordinate first responder program and certification of first responders
- Coordinate EMS activities statewide with EMS Advisory Board, Physician Advisory Committee, Trauma Council, & a variety of sub-committees and other organizations
- Coordinate Trauma System development

Medical Director Authority

- May not revoke a license, but
- May remove authorization to practice
 - o Completely
 - o Certain skills or circumstances
 - o Must notify individual and EMS Section
 - o Must provide re-mediation plan

WI EMS MD Qualifications

- WI license to practice medicine
- Completion of a medical director's course
 o This course

General Wisconsin Duties

- Insure personnel competent
- Oversee ongoing training
- Provide written standard operating guidelines

- Direct specific QA
- Oversee Peer Review
- Ride in field
- Meet with personnel

Insure Provider Competency

- You are the ultimate medical authority
- Insure new personnel meet your standards
- Evaluate skills and knowledge
- Authorize the provider to practice in your area

Ongoing Training

- Review of advanced skills at Emergency Medical Responder and EMT Basic level is required by law
- Set criteria for successful review, and be present from time to time
 - o Defibrillation
 - o Non-visualized airway
 - o Epinephrine, albuterol, ASA, glucagon

Ongoing Training (cont.)

- At higher levels, you must decide how you will assess the knowledge and skill level on an ongoing basis
 - OR time for intubation skills and assessment
 - o Emergency dept. time to assess patient Care and IV skills
 - o EKG quizzes to insure knowledge is retained
 - o Many others

Written Treatment Guidelines

- Extremely important to write a document which outlines the expected treatment of the common emergencies
- Sets the expectations and the standard of care
- Protects you if someone deviates
- Updated/reviewed at least annually

Direct QA Measures

- Decide what you want to QA
- Perform periodic checks of certain types of patient encounters
- Perform patient satisfaction checks
- Direct that peer review occur on a regular basis

Ride Along

- Ride in the ambulance periodically, but regularly
 - o Adds to your credibility
 - o Allows you to assess providers and system
 - o Allows you to teach in live lab
 - o Allows you to learn
 - o Helps you maintain a "field perspective"

Regular Meetings

- Hold regular meetings with personnel
 - o Provide QA feedback
 - o Provide mini-lecture and education
 - o Allow for Provider feedback
 - o Identify problems early
 - o Maintain rapport

Emergency Medical Responder

- Medical direction is required
- HFS 113
- Currently trained by the NHTSA First Responder Curriculum
- Advanced skills allowed with approval
 - o EpiPen
 - o Non-visualized airway

EMT Basic

- 120 -140 hours of training
- Required advanced skills
 - o Defibrillate
 - o Non-visualized airway
 - o EpiPen
 - o Albuterol (as of 1/1/2009)
 - o Aspirin (as of 1/1/2009)
 - o Blood Glucose monitoring (as of 1/1/2009)

EMT Basic (cont.)

- Medical Director is responsible for ensuring provider is up to date and skilled in the advanced skills
- Regular skills assessments are mandatory
- You or your appointed training personnel must conduct this assessment

EMT Basic (cont.)

- Additional treatments available:
 - o Atrovent
 - o Glucagon IM
 - o CPAP
 - o 12 lead EKG
- These are not mandatory and require prior written approval

Please see the Wisconsin EMS website for a current scope of practice

EMT Basic (cont.)

- Remainder of Basic is the care provided from the NHTSA EMT National Curriculum
- Scope of Practice for the EMT-Basic is set by Administrative Rule HFS 110
 - o (see the Wisconsin EMS website for a current scope of practice)

Intermediate Technician

- An additional 60 hours of training from the basic level
- Adds:
 - o IV skills
 - o Narcan
 - o D50
 - o Nitroglycerin
 - o Intubation and IO (available, but additional module)

Intermediate Technician (cont.)

- Referred to in HFS 111
- Scope of Practice is set by HFS 111
- You can not make additions
- Nice level for rural communities
- Close assessment mandatory if considering Intubation

Intermediate

- This level from EMT-Basic or Intermediate Tech is 335 hrs
- Scope of practice is advanced ALS
 - o (see the Wisconsin EMS website for a current scope of practice)
- Cost effective ALS for rural areas

- Scope of Practice
 - o ECG Interpretation
 - o Intubation Mandatory
 - o Chest decompression
 - o Intraosseous infusions

- Nitroglycerine
- Lidocaine
- Lasix
- Atropine
- 1:10,000 epinephrine
- Amiodarone

- Valium
- Morphine
- All basic drugs
- All EMT-basicIV drugs
- No drips allowed

- Level regulated by HFS 111
- New level as of 2002
- Pilot tested successfully
- Sample standing orders available

- Close, competent medical control mandatory
- Similar to Paramedic Systems
- Ongoing QA and skills assessment a must

Paramedic

- Minimum of 1000 hours training
- No bridge to this level from other levels
- Regulated by HFS 112
- Services started after 1/1/00 may use a single Paramedic
- Services in existence before 1/1/00, must respond with two Paramedics to the scene

Paramedic (cont.)

 Services required to respond with two Paramedics may release a Paramedic from the run once a patient assessment is done and patient stability is confirmed without the need for continued paramedic level care.

Paramedic (cont.)

- Wisconsin Scope of Practice is open
- Different skills and drugs in different areas depending on needs
- Medical director decides local scope of practice with approval from the State
- Aggressive treatments are allowed and encouraged when appropriate
- New treatments must be submitted to the State for approval. This may only occur at the paramedic level.

Paramedic (cont.)

- Aggressive treatments to consider
 - o Rapid Sequence Intubation
 - o Non-Invasive Airway Management
 - o Cricothyrotomy
 - o Thrombolytics
 - o Advanced drugs

Service Plan

- All Services are required to submit an operational plan to the EMS Bureau
 - o Includes Medical Director info
 - o Includes protocols and guidelines you set
 - o Insures staffing 24 hours a day and 7 days a week

Service Plan (cont.)

- Protocols are reviewed
- Approval must be received from State Office before operating at any level
- Plan consists of application, narrative and attachments (protocols, guidelines, etc.)
 o Will decrease approval times

Ambulance Staffing

- At least one EMT Basic must be in patient compartment
- Must provide a level of service at all times
- MDs, Pas, RNs may be used to configure a crew
 - o However, most have not been taught patient handling and field operations

Ambulance Staffing (cont.)

- Intermediate Technician and Intermediate allow for one person at this level to operate
- Critical Care Transports may need special personnel
 - OB Nurse
 - Respiratory Therapist
 - MD
 - ICU RN

EMTALA

- Important for you to become familiar and comfortable with EMTALA
- Strict rules on Interfacility transports
- State has Interfacility Guidelines
 - o Document to show what staffing is needed for specific transfers
 - o Depends on patient

Do Not Resuscitate

- Wisconsin has a DNR law that applies to prehospital personnel
- Requires a plastic or metal bracelet as well as a state form that must be filled out
- Excludes children

Public Access Defibrillation

- Wisconsin does have a Public Access Defibrillation Law
- Unfortunately, no medical direction is required. We recommend you get involved!
- Individuals using a defibrillator must take an approved course

State Medical Direction

- State EMS Medical Director serves as the medical consultant to the EMS Section
- Acts as a contact person for local medical directors for questions and issues
- Provides ongoing patient advocacy
- Easily accessible for local medical directors

State Medical Direction (cont.)

- Physician Advisory Committee is a group of EMS Physicians from around the State
- Meets quarterly to discuss medical issues
- Helps guide the medical policy of the State Office and the State Medical Director

Wisconsin Philosophy

- Provide useful levels of providers so that each community may, as easily as possible, obtain a level of pre-hospital care that best suits their needs
- Demand local control and insight

Medical Director Meetings

- Paramedic Systems of Wisconsin meeting includes paramedic program medical directors— occurs every fall
- NAEMSP provides an excellent annual meeting nationally on EMS medical direction issues

Training Centers

- All training of EMS Personnel must be done by a State approved EMS Training Center
- Physician involvement in every training center is mandatory
- Most training centers are Technical College or Hospital based

Emergency Medical Dispatch

- Not required
- Qualified personnel to take information and to send appropriate crew and apparatus
- Provide pre-arrival medical instructions
- Pre-arrival instructions, and the system to provide them require medical oversight
- Be involved with this process
- Support Emergency Medical Dispatch