

# Electronic Visit Verification for Home Health Care Services

Public Forum  
March 2, 2023



# Opening Remarks

## **Curtis Cunningham**

Assistant Administrator for Benefits and Service Delivery,  
Division of Medicaid Services

# By the End of the Forum

- Know what six visit data points will be required
- Understand which service codes are proposed for home health care agencies, independent nurses, and therapists
- Know Wisconsin Department of Health Services (DHS) timeline for EVV for home health care services
- Know how to provide feedback
- Get answers to your questions

# Agenda

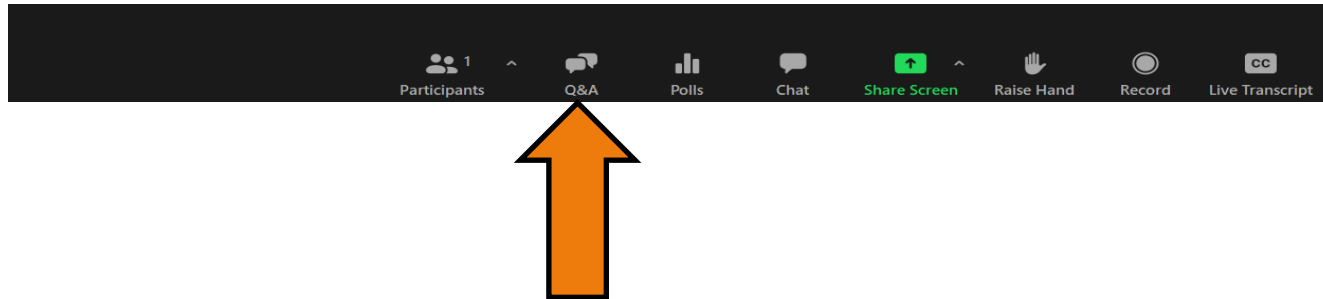
- Welcome and Introductions
- Overview of Electronic Visit Verification (EVV)
- EVV for Home Health Care Services (HHCS) Stakeholder Feedback to Date
- HHCS Provider Agency Survey
- Comments and Input

# Welcome and Introductions

- **Ali Renk**, Bureau of Benefits Policy
- **Dana Raue**, Bureau of Programs and Policy
- **Scott Hawley**, EVV Project Management
- **Amber Bey**, EVV Training Specialist

# Comments and Input

- Focus on questions for EVV
- Type your questions in the Q&A
- Maintain privacy



# Overview of EVV

- Federally mandated 21<sup>st</sup> Century Cures Act requires EVV for Medicaid-covered personal care services (PCS) and HHCS.
- States that do not implement EVV risk losing Medicaid funding.

# EVV for Personal Care and Certain Supportive Home Care Services

- T1019, T1020, S5125, and S5126 service codes have required EVV since November 2, 2020
- EVV hard launch is **May 1, 2023**
- For more information, review [ForwardHealth Update No. 2022-48](#)



# EVV for Home Health Care Services

- EVV for Home Health Care Services (HHCS) will begin by January 2024

# Overview of EVV

## 6 KEY DATA POINTS



**Who receives service**



**Where service is provided**



**Who provides service**

**Date of service**



**What service is provided**

**Time in/  
Time out**



# Overview of EVV



<https://www.dhs.wisconsin.gov/evv/index.htm>

# Overview of EVV—Methods for Visit Verification

## Sandata Mobile Connect (SMC)

Cell phone or tablet



## Telephone

Landline at client's home



## Fixed

Device at client's home



# Overview of EVV

The DHS strives to ensure:

- EVV is “minimally burdensome”
- Best practices are applied and existing uses of EVV are researched
- EVV systems are Health Insurance Portability and Accountability Act compliant and secure
- Training opportunities are available to providers

# Overview of EVV—Guiding Principles

- Maintain level of services provided
- Support provider selection
- Keep individual's choice of worker
- Ensure needed care is delivered

# Overview of EVV

Program areas with HHCS that require EVV:

- Medicaid and BadgerCare Plus fee-for-service (ForwardHealth card)
- BadgerCare Plus and SSI HMOs
- Family Care and Family Care Partnership

# EVV for HHCS

## Proposed HHCS Codes for Therapy

Service	Service Codes
Treatment of speech, language, voice, communication, and/or auditory processing disorder; individual [per visit]	92507
Unlisted therapeutic procedure (specify) [per visit]	97139
Unlisted physical medicine/rehabilitation service or procedure [per visit]	97799



# EVV for HHCS

## Proposed HHCS Codes for Nursing

Service	Service Codes
Unlisted home visit service or procedure [per visit]	99600
Home visit for mechanical ventilation care [per hour]	99504*
Nursing care; in home; by registered nurse, per hour	S9123*
Nursing care; in home; by licensed practical nurse, per hour	S9124*

\* Independent nurses and nurses at provider agencies may conduct these services.

# EVV for HHCS

## Proposed HHCS Codes for Nursing

Service	Service Codes
Nursing assessment/evaluation [per visit]	T1001
Home health aide or certified nurse assistant, per visit	T1021
Administration of oral, intramuscular and/or subcutaneous medication by health care agency/professional, per visit	T1502
<del>Skilled nursing services — Home Visit Wound Care — removed</del>	S9097
<del>Skilled nursing services — RN/LPN Home Care per day removed</del>	T1030/T1031

# EVV for HHCS

## Proposed Code for PCS Supervisory Visit

Service	Service Codes
Home visit for assistance with activities of daily living and personal care (per visit)	99509

# EVV for HHCS—Timeline

DHS decided to create two phases of the EVV timeline:

- Soft launch by January 1, 2024
- Hard launch sometime in 2024



# EVV for HHCS—Training

- DHS will use train-the-trainer model
- Training will be needed for administrators and home health care workers
- Resources will be provided

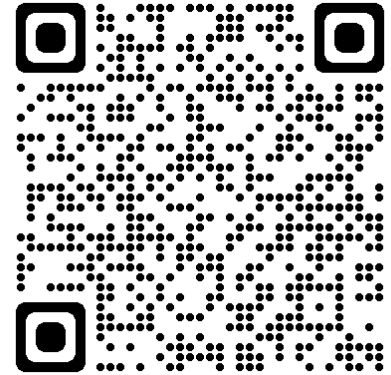


# EVV for HHCS—Training

Join the email list on EVV webpage at  
<https://dhs.wisconsin.gov/evv/index.htm>

## Join our email list

Sign up to receive email notices about Electronic Visit Verification, whenever this page is updated.



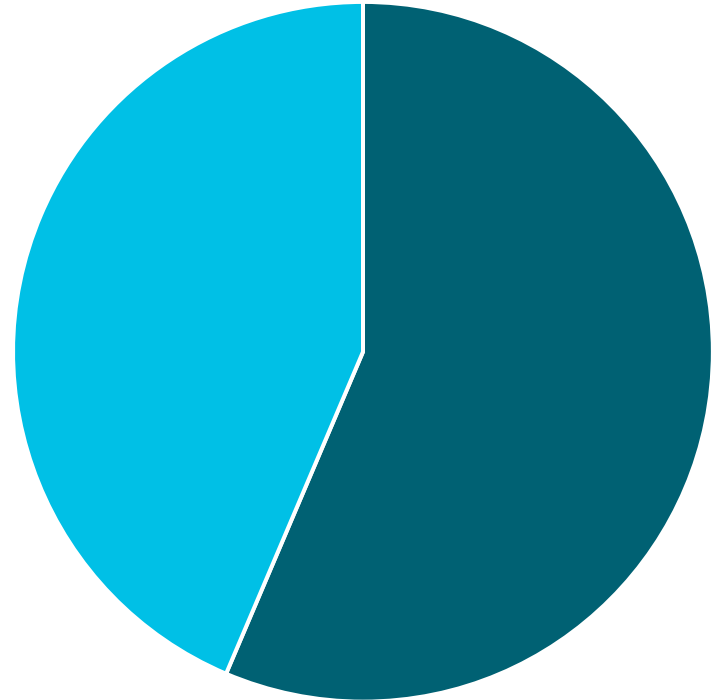
# Stakeholder Feedback to Date

- Provider agency engagement
- HMO and managed care organization (MCO) administrator engagement
- EVV Stakeholder Advisory Workgroup

# HHCS Provider Agency Survey

## EVV Awareness and Experience

- 56 percent have heard of EVV
- 44 percent have not heard of EVV

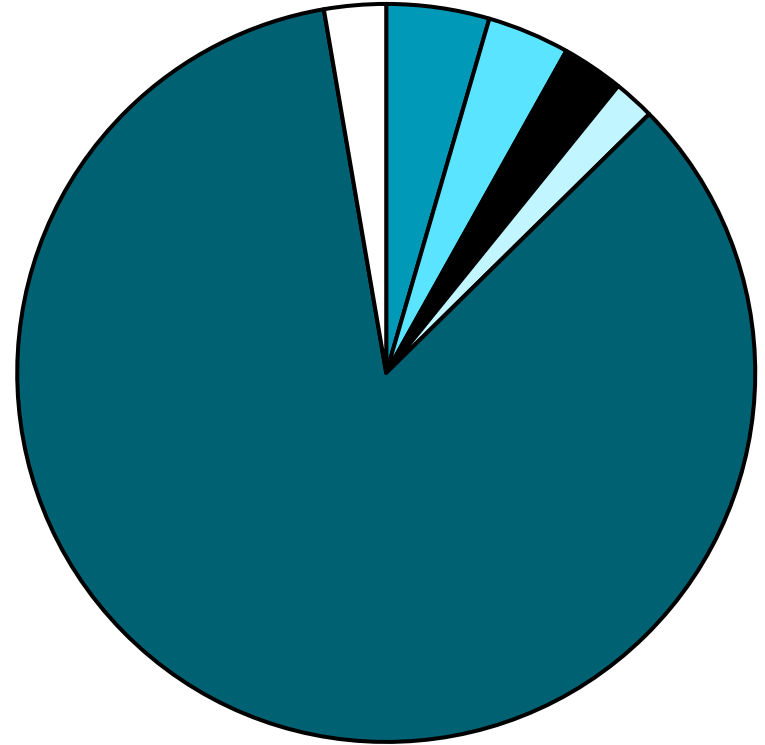




# HHCS Provider Agency Survey

## Workers per Agency

- 4.5% had 201 or more
- 3.6% had 101 to 200
- 2.7% had 51 to 100
- 1.8% had 26 to 50
- 84.5% had 1 to 25
- 2.7% had 0 workers



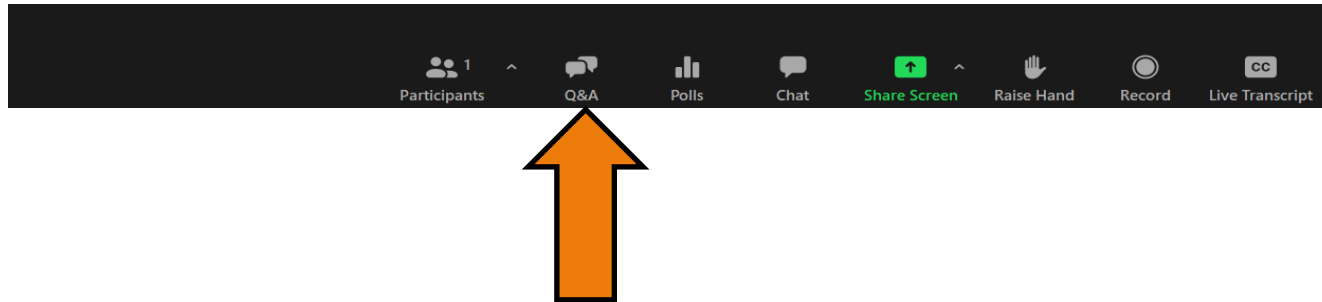
# HHCS Provider Agency Survey

## Administrative Training Preferences

- 77 percent self-guided online videos
- 52 percent self-guided online printed materials
- 50 percent virtual trainings with a live Q&A session to answer any questions
- 28 percent personalized support during one-on-one phone conversations

# Comments and Input

- Focus on questions for EVV.
- Type your questions in the Q&A.
- Maintain privacy.



# Comments and Input

## How to Provide Input

- Email the DHS EVV team at [dhsevv@dhs.wisconsin.gov](mailto:dhsevv@dhs.wisconsin.gov) with questions or input
- Share thoughts with your HMO and MCO administrators

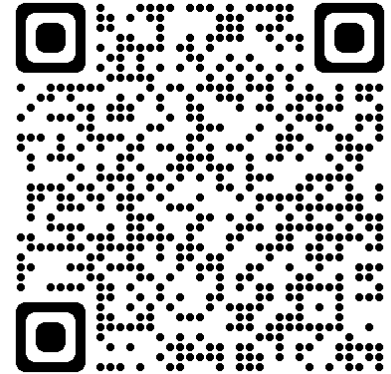


# Stay Informed

Join the email list on EVV webpage at  
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# Recap

- Understand what the federal EVV requirement is and Wisconsin's proposed timing for HHCS EVV.
- Know which programs and service codes require EVV.
- Know how EVV works and what data points are required.
- Learn about feedback we've received and how to provide your own.

# Brief Survey

Please share your feedback

Thank You



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*of* HEALTH SERVICES