



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Xya Hli tim 24, 2019

**Txoj Cai Siv Tshuab
Hluav Taws Xob Txheeb
Kev Mus Saib Neeg**

**Cov Chaw Muab Kev Tu Xyuas
Rooj Sib Tham**

Tsoom Fwv Cov Cai thiab Tus Nqis
Peev Nrog Lus Tawm Tswv Yim

Cov Txheej Txheem Rooj Sab Laj

- Kev txais tos thiab cov kev zeem qhia
- Cov Kev Nthuav Xyuas
 - Peb Cov Qauv Coj
 - Nthuav xyuas txog tsoom fwv teb chaws cov kev cai siv tshuab hluav taws xob txheeb kev mus saib neeg (EVV)
 - Qauv Kev Mus Saib Neeg
- Wisconsin cov tes dej num, cov kev cai thiab cov kev txiav txim
 - Cov lus teb rau cov rooj sib tham dhau los thiab cov lus nug
 - Cov cim rau kev tu xyuas
- Nthuav qhia txog txheem txheem Sandata
- EVV cov sij hawm siv hauv Wisconsin
- Koj cov lus nug thiab cov tswv yim ncauj lus



Kev Txais Tos thiab Cov Kev Zeem Qhia: Department of Health Services (DHS) (Tuam Tsev Tswj Cov Kev Pab Rau Kev Noj Qab Haus Huv)

Fab Tswj Cov Kev Kho Kab Mob Kev Nkeeg Ios ntawm Medicaid (DMS)

- Curtis Cunningham, Lwm Thawj Tswj Xyuas Cov Txiaj Ntsim Kev Pab Tu Xyuas Mus Ntev thiab Cov Kev Pab Cuam
- Amy Chartier, Thawj Tswj Ntu ntawm IRIS (Include, Respect, I Self-Direct) Management Section, Bureau of Adult Programs and Policy

Cov Kev Zeem Qhia—EVV Cov Chaw Lag Luam Siv

Sadata

Jamie Richardson, Sandata Lwm Hau ntawm Kev
Lag Luam

Zoo siab txais tos

Rau cov neeg saib saum huab cua—koj sau ntawv
email tau tuaj rau peb thawm lub caij tshaj tawm
no rau ntawm [dhsevv@dhs.wisconsin.gov.](mailto:dhsevv@dhs.wisconsin.gov)

Peb yuav teb rau cov lus nug tom qab xaus.

DHS Cov Qauv Coj

- Tswj hwm cov kev pab cuam tau muab
- Txhawb kev xaiv lub chaw muab kev tu xyuas
- Siv twj ywm tus neeg ua hauj lwm uas tus tib neeg xaiv tau
- Xyuas kom yeej tau kev tu xyuas raws li tu ncuu

Nthuav xyuas txog Tsoom Fwv Teb Chaws Cov Cai ntawm EVV

- Tsoom fwv teb chaws tsab cai 21st Century Cures Act yuav kom cov xeev siv EVV rau Medicaid-cov kev pab them.
 - Cov kev tu xyuas cev mus txog thaum lub Ib Hlis tim 1, 2020, tej zaum yuav ncuasij hawm mus txog lub Ib Hlis tim 1, 2021.
 - Cov kev pab tu xyuas cev hauv tsev mus txog thaum lub Ib Hlis tim 1, 2023.
- EVV siv tshuab hluav taws xob txheeb txog cov kev tu xyuas tau muaj uas sau nqi lawm.

Nthuav xyuas txog Tsoom Fwv Teb Chaws Cov Cai ntawm EVV

DHS pom tias cov kev pab cuam uas muaj kev tu
xyuas cev nram no yuav tsum tau muaj EVV:

- Medicaid (ForwardHealth card) thiab BadgerCare Plus fee-for-service, nrog rau Katie Beckett
- BadgerCare Plus thiab SSI cov HMO
- Family Care thiab Family Care Partnership
- IRIS

Nthuav xyuas txog Tsoom Fwv Teb Chaws Cov Cai ntawm EVV

Cov ntaub ntawv sau tau los ntawm EVV thaum
mus saib muaj xws li:

- Hnub tim
- Sij hawm
- Cov hom kev pab tu xyuas
- Cov chaw muab kev pab tu xyuas
- Tus neeg tau cov kev pab cuam
- Tus neeg muab cov kev pab tu xyuas

Qauv Kev Mus Saib Neeg

Tus neeg ua hauj lwm:

- Mus txog ntawm qhov chaw muab kev pab cuam.
- Siv cov khoom hluav taws xob nram no txheeb npe thaum mus txog:
 - Xov tooj ntawm cev los yog lub tablet qhov app (tsis tag muaj WiFi los yog xaiv siv xov tooj thaum mus saib neeg)
 - Lub xov tooj txuas xov
 - Ib lub tshuab me ntawm qhov chaw uas tsim muaj cov cim sij hawm (tsis tag muaj WiFi los yog xaim siv xaim xov tooj)
- Muab cov kev pab tu xyuas.
- Coj raws tib co kauj ruam thaum txheeb npe tawm

Peb Cov Tes Dej Num

DHS yuav ua hauj lwm xyuas kom:

- EVV muaj kev cov nyom tsawg tshaj plaws.
- Siv cov kev coj zoo tshaj plaws thiab yeej tshawb fawb txog cov siv EVV tam sim no.
- EVV cov txheej txheem yeej yog raws li txoj cai Health Insurance Portability and Accountability Act of 1996 (HIPAA) thiab yeej ruaj ntseg.
- Muaj cov kev kawm rau cov chaw muab kev tu xyuas.

Wisconsin Cov Kev Cai thiab EVV

- Coj raws tag nrog txoj kev pab cuam cov cai thaum txuas EVV rau hauv Wisconsin.
- Sib tham qhia txog tej kev hloov ntawm txoj cai.
- Tshawb txog tej ua hauj lwm los yog kev txhim kho rau txoj cai thaum twg txuas txhij EVV.

Wisconsin Cov Kev Txiav Txim—Lag Luam Siv

- Ib lub lag luam siv EVV yuav txuas muaj ib cov txheej txheem rau tag nrho cov neeg siv.
- Lub chaw tswj xyuas nyiaj txiag hauv xeev Wisconsin, DXC Technology, tau xaiv Sandata Technologies uas lub lag luam txuas EVV.

Wisconsin Cov Kev Txiaav Txim— Tshuab Sau Ua Pawg

- DHS yuav siv Sandata txoj kev siv tshuab hluav taws xob sau ua pawg.
- Txoj kev siv tshuab hluav taws xob no cia cov chaw muab kev tu xyuas uas twb yeej siv EVV lawm siv txuas mus ntxiv, yog tias yeej siv raws li EVV thiab DHS cov kev cai sau ua pawg.

Cov Lus Teb RAu Cov Rooj Sib Tham thiab Cov Lus Nug

- Txoj kev siv tshuab hluav taws xob no yuav tsis taug qab qhov chaw koj mus rau.
- EVV tsis hloov txoj cai txog qhov chaw muab kev tu xyuas.
- Yuav muaj cob qhia kev kawm rau cov koom haum thiab cov neeg ua hauj lwm.
- Peb muaj qhov vas sab thiab chaw sau ntawv email rau cov FAQ.

Cov Cim Kev Tu Xyuas uas Yuav Tsum Muaj EVV

Cov cim muaj feem xyuam rau Medicaid thiab BadgerCare Plus fee-for-service, nrog rau Katie Beckett, thiab BadgerCare Plus thiab SSI cov HMO

Cim

T1019

Lus Piav Qhia

Cov kev tu xyuas cev

Fab

15 feeb



Cov Cim Kev Tu Xyuas uas Yuav Tsum Muaj EVV

Cim muaj feem xyuam rau Family
Care thiab Family Care Partnership

<u>Cim</u>	<u>Lus Piav Qhia</u>	<u>Fab</u>
T1019	Cov kev tu xyuas cev	15 feeb
T1020	Cov kev tu xyuas cev	Kheev them ib hnuh twg
S5125	Neeg tu xyuas cov kev pab tu	15 feeb
S5126	Neeg tu xyuas cov kev pab tu	Kheev them ib hnuh twg

Cov Cim Kev Tu Xyuas uas Yuav Tsum Muaj EVV

Cim muaj feem xyuam rau IRIS

Pib txij thaum
qhib EVV

Cim

T1019

Lus Piav Qhia

Cov kev tu xyuas cev

Fab

15 feeb

Pib txij
Lub Ib Hlis
tim 1, 2021

Cov cim

S5125

S5126

Lus Piav Qhia

Kev txhawb tu xyuas
hauv tsev tsis tu ncuia

Txhawb tu xyuas hauv
tsev tsis tu ncuia

Fab

15 feeb

Kheev them
ib hnub twg



- Sandata kev nthuav xyuas
- DXC tiab Sandata kev sib koom tes
- Kev tshab xyuas thiab nthuav qhia txog Sandata cov txheej txheem tshuab hluav taws xob EVV

Sandata Kev Nthuav Xyuas

- EVV cov tshuab hluav taws xob muaj xws li:
 - Qhov app rau xov tooj ntawm cev, xov tooj thiab cov khoom nruab ruaj txheeb kev mus saib neeg
 - Chaw mus cuag koom haum
 - Tshuab sau ua pawg
- Sandata tau muaj txoj kev pab EVV nyob rau hauv 15 lub xeev uas txuas EVV.
- DXC/Sandata yuav muab cov kev kawm thiab kev txhawb.

Tshuab Hluav Taws Xob Rau Kws Tu Xyuas Neeg Sau Ncauj Lus Txog Kev Mus Saib Neeg

Muaj peb hom tshuab hluav taws xob rau cov kws tu xyuas neeg siv sau cov ntaub ntawv uas tsim nyog yuav tau muaj:

- Sandata qhov App Txuas hauv Xov Tooj Ntawm Cev
- Txheej txheem hauv xov tooj
- Lub tshuab txheeb kev mus saib neeg nruab ruaj

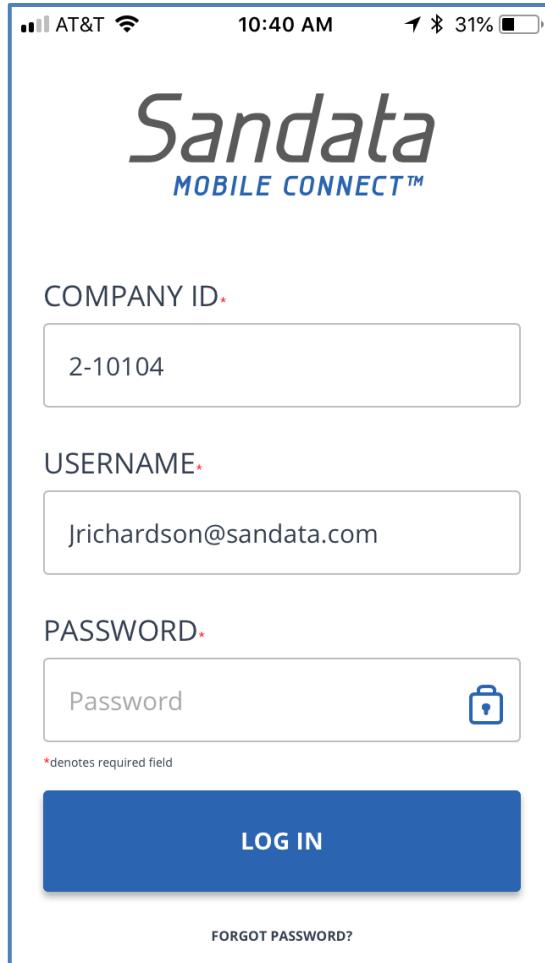


Piav Qhia Sandata qhov App Txuas hauv Xov Tooj Ntawm Cev

- Rub tau ntaub ntawv rau ntawm lub tshuab Android los yog iOS.
- Ua hauj lwm thaum muaj xaim thiab tsis txuas muaj xaim siv xov tooj tib si.
- Yuav txheeb cov sij hawm pib thiab sij hawm xaus nrog GPS kev qhia mus rau cov chaw nyob ntawm cov tswv cuab.
- GPS tsuas ntes tau qhov chaw thaum mus txog txheeb thiab thaum txheeb tawm xwb.
- Ntaub ntawv haum raws li ADA 508 thiab HIPAA.



Nthuav Qhia Sandata qhov App Ttxuas hauv Xov Tooj Ntawm Cev



AT&T 10:40 AM 31%

Sandata
MOBILE CONNECT™

COMPANY ID.*
2-10104

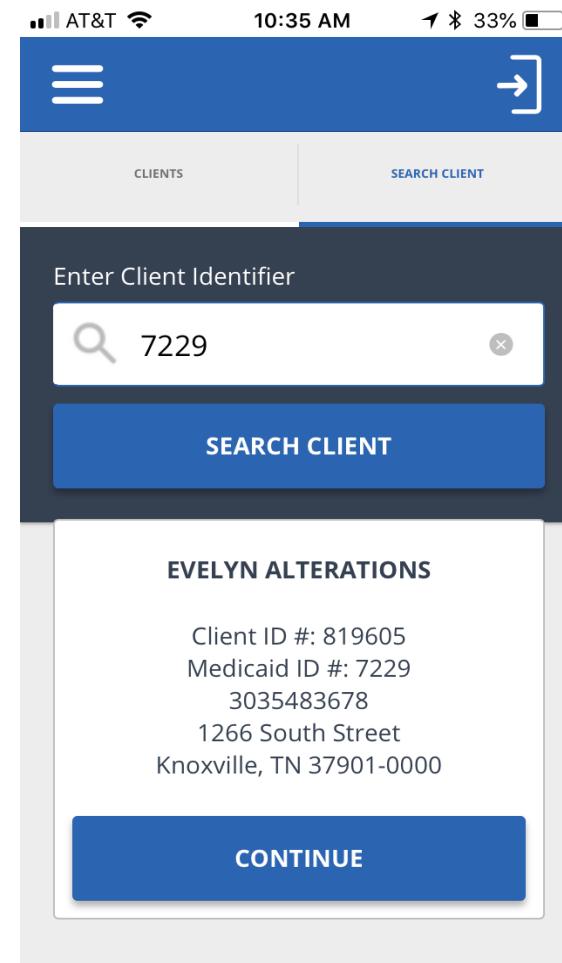
USERNAME.*
Jrichardson@sodata.com

PASSWORD.*
Password 

*denotes required field

LOG IN

[FORGOT PASSWORD?](#)

This screenshot shows the login interface of the Sandata Mobile Connect app. It features a light blue header with the Sandata logo and "MOBILE CONNECT™". Below the header are three input fields: "COMPANY ID." containing "2-10104", "USERNAME." containing "Jrichardson@sodata.com", and "PASSWORD." containing "Password" with a lock icon. A note at the bottom left indicates that the asterisk denotes required fields. At the bottom is a large blue "LOG IN" button.

AT&T 10:35 AM 33%

CLIENTS SEARCH CLIENT

Enter Client Identifier
7229  

SEARCH CLIENT

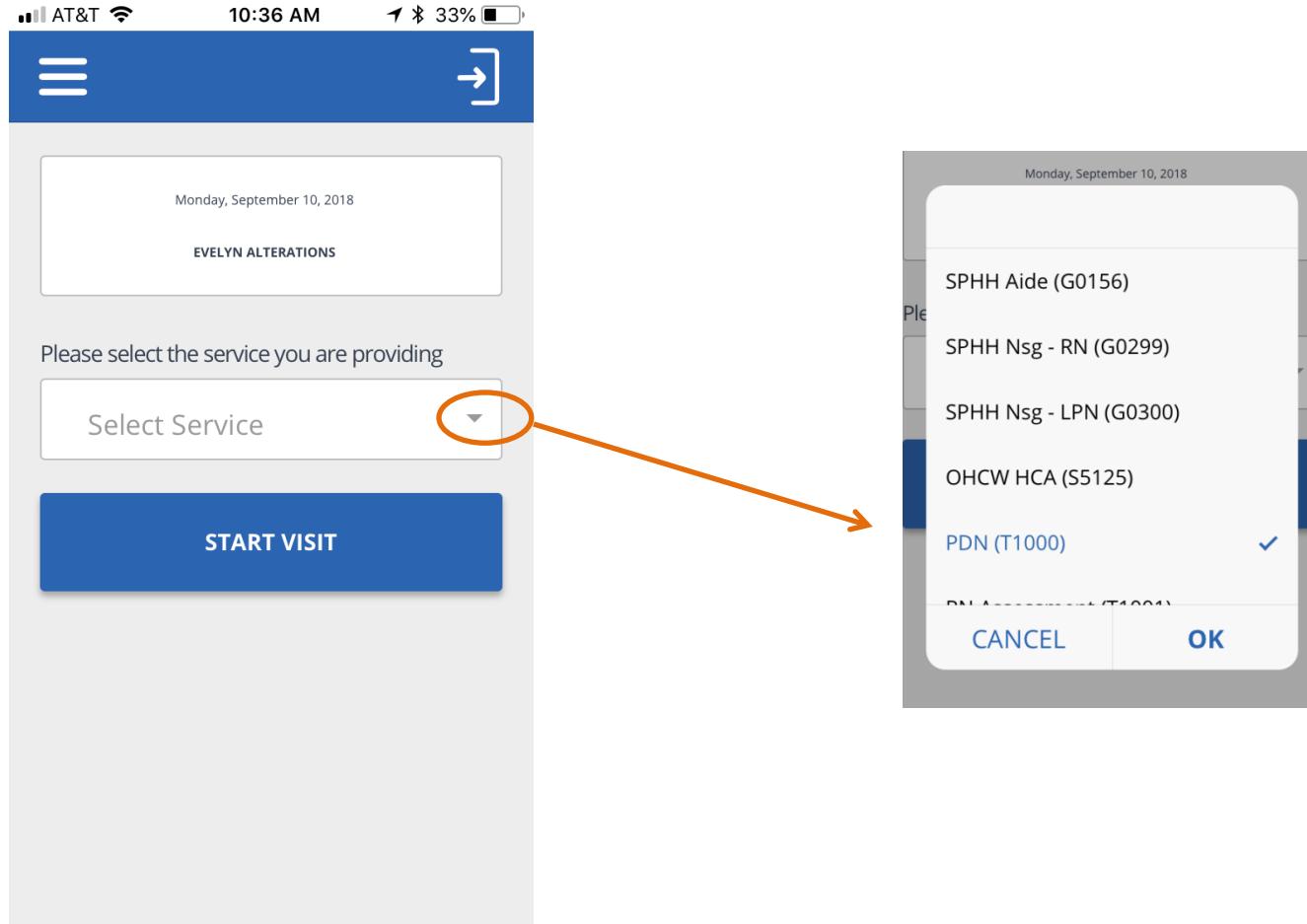
EVELYN ALTERATIONS

Client ID #: 819605
Medicaid ID #: 7229
3035483678
1266 South Street
Knoxville, TN 37901-0000

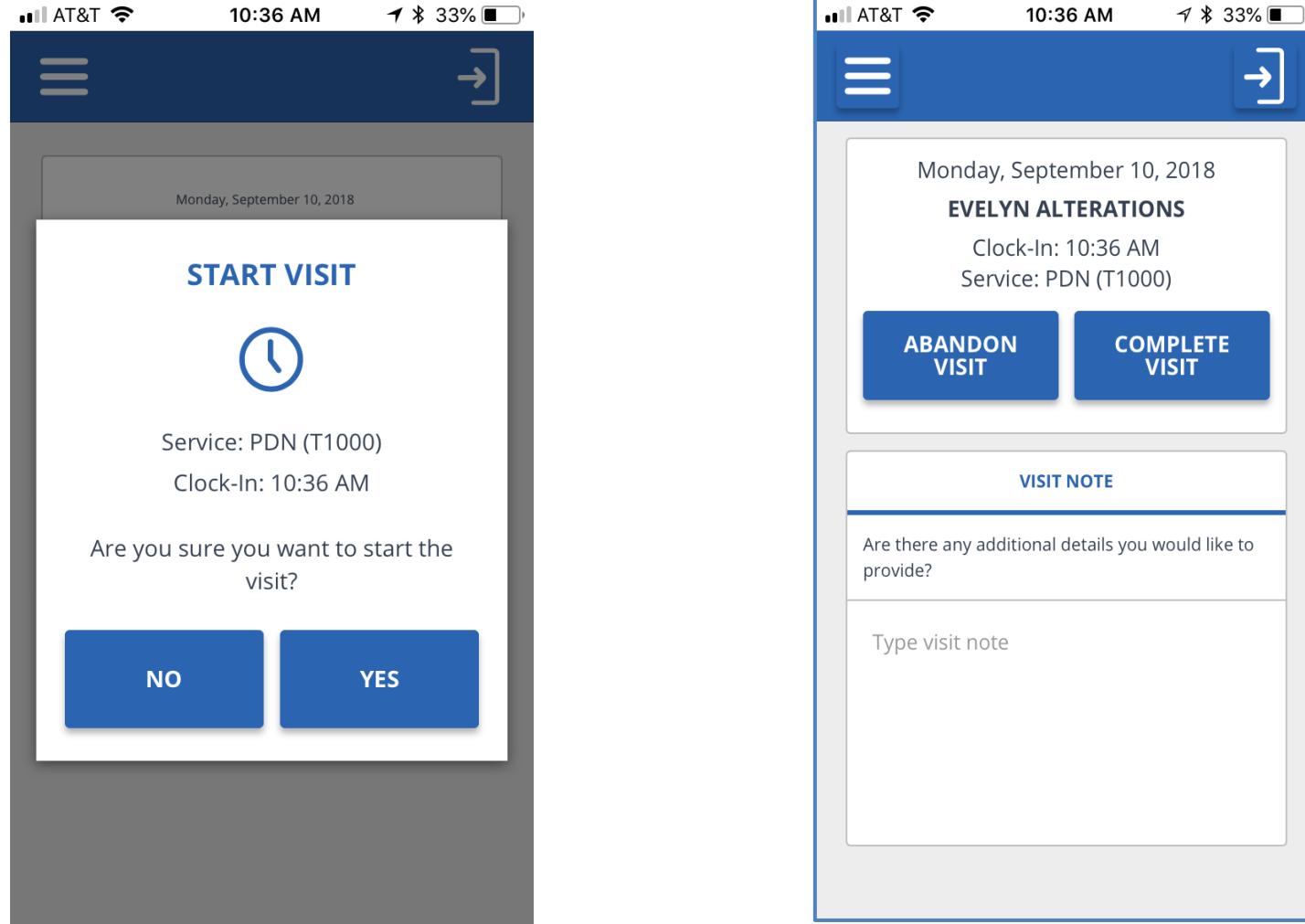
CONTINUE

This screenshot shows the client search results screen. The top navigation bar includes a menu icon, a logout icon, and tabs for "CLIENTS" and "SEARCH CLIENT". Below this is a search bar with the identifier "7229", a search icon, and a clear icon. A large blue "SEARCH CLIENT" button is centered. The results section displays the details for a client named "EVELYN ALTERATIONS", including their Client ID, Medicaid ID, phone number, address, and city. At the bottom is a large blue "CONTINUE" button.

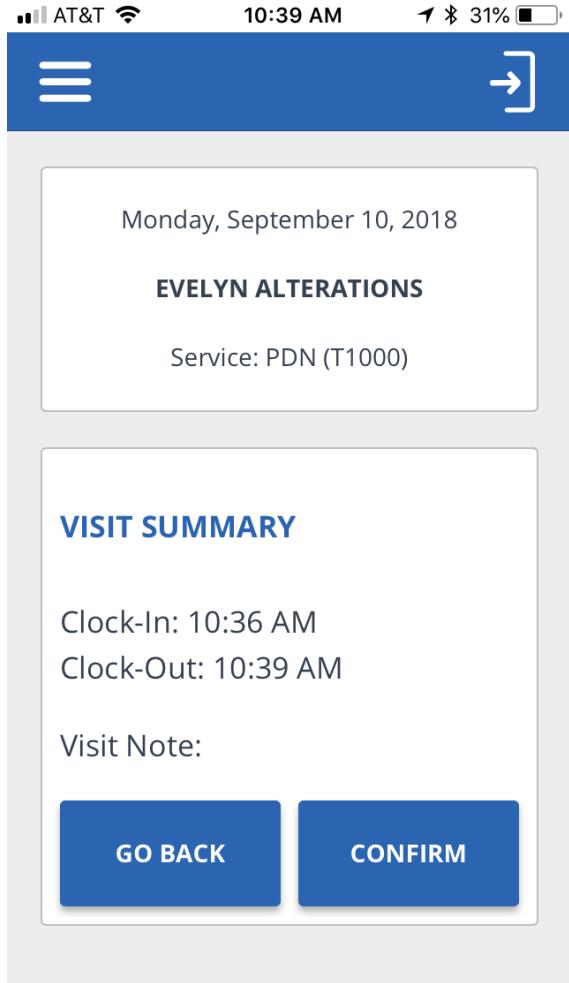
Nthuav Qhia Sandata qhov App Txuas hauv Xov Tooj Ntawm Cev (Txuas ntxiv)



Nthuav Qhia Sandata qhov App Txuas hauv Xov Tooj Ntawm Cev (Txuas ntxiv)



Nthuav Qhia Sandata qhov App Txuas hauv Xov Tooj Ntawm Cev (Txuas ntxiv)



Txheeb Kev Mus Saib Neeg Hauv Xov Tooj

1. Thaum mus txog ntua, hu rau tus xov tooj hu dawb.
“Zoo siab txais tos, thov ntaus koj tus ID”
2. Ntaus koj tus ID ntawm EVV.
***“Nias 1 rau kev txheeb npe tuaj txog
los yog nias 2 rau kev txheeb npe tawm”***
3. Nias 1.
“Txais tau thaum <sij hawm>”
4. Khwb xov tooj.
5. Rov ua raws cov kauj ruam no thaum muab kev pab tiav, nrog rau kev ntaus tus ID rau hom kev pab tu xyuas uas puas nrog txoj kev mus saib neeg zaum no.



Lub Tshuab Txheeб Kev Mus Saib Neeg Nruab Ruaj



Lub tshuab nruab ruaj uas muab tau tus tswv
cuab.

Cov Kauj Ruam Siv Lub Tshuab Txheeb Kev Mus Saib Neeg Nruab Ruaj

1. Mus txog thiab nias lub tshuab kom muab tau tus zauv cim kev txheeb sib hawm pib.
2. Muab cov kev pab tu xyuas.
3. Nias lub tshuab kom muab tau tus zauv cim kev txheeb sib hawm xaus.
4. Siv lub xov tooj thaum twg muaj los sau tseg cov cim ntawm lub tshuab nruab ruaj thiab hom kev pab tu xyuas uas tau muab.
5. Cov cim yuav tsim muaj hnub thiab sij hawm pib thiab sij hawm xaus ntawm lub caij mus saib neeg rau hauv cov txheej txheem EVV.

Piav Qhia Kev Txuas Rau hauv EVV

- Rau ntau cov pab pawg neeg siv
- EVV rau ib pab neeg siv twg
- Kev txuas mus rau raws vas sab
- KEv tswj xyuas ntaub ntawv raws HIPAA
- Kev txuam ntaub ntawv txog chaw them

Piav Qhia Kev Txuas Rau hauv EVV (Txuas ntxiv)

- Ntaub ntawv qhia sij hawm mus saib neeg tiag
- Cov chij kos qhia tej ntaub ntawv tsis muaj txhij txog cov sij hawm mus saib neeg
- Muaj peev xwm kho cov tsis muaj txhij thaum twg tso cai, siv cov cim kev laj thawj (muaj lus ntsuas taug qab txhij txhua)
- Lus nthuav thiab ntsiab lus ntxaws qhia

Kev Qhia Mus hauv EVV



Sandata EVV

≡

Q Navigate Modules

Dashboard

Visit Maintenance

Reports & Exports

Data Entry

Scheduling

Authorizations

Security

Online Manual

Visit Maintenance / Manage Visits

Select a Visit

DATE RANGE MM/DD/YYYY

03/26/2019 to 03/26/2019

CLIENT

CATEGORY

PAYER

VISIT STATUS

FILTER VISITS BY

SEARCH

Cov Sij Hawm Mus Saib

https://evv.sandata.com/VM/VisitMaintenance

Visit Maintenance Visit Maintenance / Manage Visits

Account: 10104 - stxadmin Enter agency LOG OUT

Select a Visit CREATE CALL

DATE RANGE MM/DD/YYYY: 05/01/2019 to 07/09/2019

CLIENT: Enter Client

EMPLOYEE: Enter Employee

CATEGORY: Select Category

PAYER: Select Payer

VISIT STATUS: Select Visit Status

CLIENT MEDICAID ID: Enter Client Medicaid ID

FILTER VISITS BY: All Exceptions Show advanced filter options ▾

SEARCH **CLEAR**

EXPORT ▾

Show: 50 per page Show Display Options ▾

Showing 1 to 17 of 17 entries

Client Name	Employee Name	Service	Visit Date	Scheduled Time In	Scheduled Time Out	Scheduled Hours	Call In	Call Out	Call Hours	Adjusted In	Adjusted Out	Adjusted Hours	Bill Hours	Visit Status
(941)780-1657	●	●	06/30/2019			03:02 PM	●		03:02 PM	[--]		Incomplete		
(605)661-9982	●	●	06/27/2019			12:02 PM	●		12:02 PM	[--]		Incomplete		
(623)584-	—	—	06/27/2019			06:37	—	—	06:37	—	—	—		

EVV Cov Ntsias Lus Mus Saib

Visit Details X

CLIENT NAME	CLIENT ID #	MEDICAID ID #	EMPLOYEE NAME	EMPLOYEE ID #
Carr, Kelly	152813	5220	Tocco, Denise	9911

GENERAL		CALL IN		CLIENT ID# 152813
CLIENT	EMPLOYEE	CALL DATE	CALL TIME	CALL TYPE
		10/16/2018	11:24 AM	MVV (Mobile, GPS)
		USER	LATITUDE	LONGITUDE
		Dtocco@sodata.com	39.95948381759936	-83.00057288947212
CALL LOG		CALL OUT		CALL SOURCE
TASKS		CALL DATE	CALL TIME	SERVICE
EXCEPTIONS		10/16/2018	11:26 AM	OHCW PCA (T1019)
GPS		USER	LATITUDE	CALL SOURCE
MEMO		Dtocco@sodata.com	39.95948381840891	SANDATA
CLAIMS				

EVV Kev Kho Sij Hawm Mus Saib

Visit Details					Visit Start Date: 01/22/2019	X
CLIENT NAME	CLIENT ID #	MEDICAID ID #	EMPLOYEE NAME	EMPLOYEE ID #		
Alterations, Evelyn	612273	201982427653	Abercrombie, Rose	99101		

GENERAL SELECT ALL

CLIENT

- Visits Without Out-Calls This exception needs to be fixed
- Missing Service This exception needs to be fixed

EMPLOYEE

- Visit Verification Exception ACKNOWLEDGE THIS EXCEPTION
- Client Signature Exception ACKNOWLEDGE THIS EXCEPTION

CALL LOG

MERGE CALLS

TASKS

EXCEPTIONS

GPS

MEMO

CLAIMS

HISTORY

Tshuab Sau Ua Pawg rau Tag Nrho EVV Cov Ntaub Ntawv

- Tshuab sau ua pawg yeej kheev cov chaw muab kev tu xyuas siv lwm txoj kev sab nraud ua kev them nyiaj thiab teev tseg sij hawm tsuav haum raws li EVV thiab DHS cov kev cai sau ua pawg.
- Yuav muab cov ntaub ntawv sib txuam mus nyob ua ib pawg hauv EVV.
- Sandata muaj peev xwm siv tau cov sau ua pawg uas twb muaj nyob chaws lawm
- Peb txhawb DHS txoj kev tswj xyuas txoj kev pab cuam, kev ceeb toom qhia thiab cov kev ntsuas

Tsoom Fwv Teb Chaws Sij Hawm

Tsoom fwv teb chaws tsab cai 21st Century Cures Act yuav kom cov xeev siv EVV rau Medicaid-cov kev pab them.

- Cov kev tu xyuas cev mus txog thaum lub lb Hlis tim 1, 2020, DHS tau thov ncuia sij hawm mus txog lub lb Hlis tim 1, 2021.
- Cov kev pab tu xyuas cev hauv tsev mus txog thaum lub lb Hlis tim 1, 2023.

EVV Cov Sij Hawm Siv hauv

Wisconsin

- Lub caij ntuj so no: Twb ua ntawv thov ncuia sij hawm lawm
- Lub caij nplooj ntoos zeeg no: Rooj sib tham los tshaj tawm thiab sib tham pem txog hnub yuav pib
- Peb lub hlis ua ntej yuav qhib: Kev kawm pib
- Tom qab qhib: Caij nyooog ntsuam xyuas ntaub ntawv
- Cov muaj tshiab yav tom ntej txog txoj kev siv EVV

Lus qhia thiab lus tawm tswv yim

Cov lus nug thiab cov tswv yim nauj lus los ntawm cov neeg koom hauv chav tsev thiab siab cov lus xaim.

Yog tias koj saib cov lus xaim,
xa koj cov lus nug mus rau:

dhsevv@dhs.wisconsin.gov

Peb yuav nyeem cov lus nug ntawm cov neeg mloog kom ntau li peb nyeem tau.

Yuav Muab Lus Tawm Tswv Yim Li Cas

- Vas sab
 - <https://www.dhs.wisconsin.gov/forwardhealth/evv.htm>
 - Rau npe txais ntawv email txog lus tshaj tawm ntawm vas sab
- EVV chaw sau ntawv rau:
dhsevv@dhs.wisconsin.gov

Yuav muaj dab tsi tom ntej?

- EVV Tus Nqis Peev Nrog Lub Rooj Sab Laj Tawm Tswv Yim
- Ntxiv rau EVV FAQ
- Cov tswv yim ncauj lus thiab cov lus nug:
dhsevv@dhs.wisconsin.gov
- Rooj sib tham thaum caij nplooj ntoos zeeg
- Tshawb xyuas EVV qhov vas sab

Ua tsaug