

# **Electronic Visit Verification (Kev Txheeb Npe Hauv Tshuab Hluav Taws Thaum Sib Ntsib)**

Lub Xya Hli Ntuj Hnub tim 29, 2020  
Laj Mej Pej Xeem Kev Sib Tham  
Saum Huab Cua  
Wisconsin EVV





# Ntsiab Lus Sib Tham

- Txais Tos thiab Nthuav Lus
- Federal 21<sup>st</sup> Century Cures Act  
(Tsoom Fwv Teb Chaws Txoj Cai Kho  
Zoo hauv Tiam 21)
- Keeb Kwm thiab Kev Tshab Xyuas  
Txog EVV
- Cov Kev Coj Qhia
- Kev Teeb Tsa Txoj Kev Pab EVV
- Kev Qhia Siv EVV
- Cov Kauj Ruam Tom Ntej, Caij Nyoog,  
thiab Cov Muaj Kev Pab
- Sij Hawm Nug & Teb Lus, Kev Tshawb  
Fawb Txog Rooj Sib Tham
- Ua tsaug

Xa cov nqe lus nug thiab ncauj lus tswv  
yim hauv email mus rau  
[dhsevv@dhs.wisconsin.gov](mailto:dhsevv@dhs.wisconsin.gov)

# **Federal 21<sup>st</sup> Century Cures Act (Tsoom Fwv Teb Chaws Txoj Cai Kho Zoo hauv Tiam 21)**

Tsoom fwv teb chaws lub caij nyoog pib siv Electronic Visit Verification (EVV) (Kev Txheeb Npe Hauv Tshuab Hluav Taws Thaum Sib Ntsib) tsis tau muaj kev cuam tshuam los ntawm tus kab mob COVID-19.

Tag nrho cov xeev yuav tsum siv EVV rau cov kev pab tu xyuas tib neeg uas tau kev pab them nqi kho mob Medicaid tsis pub lig dua lub lb Hlis Ntuj xyoo 2021.

Cov xeev uas tsis siv rau thaum lub caij nyoog no yuav raug t xo nyiaj pab tsawg dua.

Muaj cov chaw muab kev pab txog COVID-19 ntawm:

- <https://www.dhs.wisconsin.gov/covid-19/index.htm>
- <https://www.cdc.gov/coronavirus/2019-ncov/>

# **Keeb Kwm thiab Kev Tshab Xyuas txog EVV**



# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV**

**Kev teb rau 21<sup>st</sup> Century Cures Act (Txoj Cai Kho Zoo hauv Tiam 21), Yuav tsum siv EVV rau:**

- Cov kev pab tu xyuas tib neeg uas tau kev pab them nqi kho mob los ntawm Medicaid **pib txij li thaum lub Kaum Ib Hlis Ntuj Hnub tim 2, 2020\***.
- Cov kev pab tu xyuas kab mob kev nkeeg hauv tsev uas tau kev pab them nqi kho mob los ntawm Medicaid txij li thaum lub Ib Hlis Ntuj Hnub 1, 2023

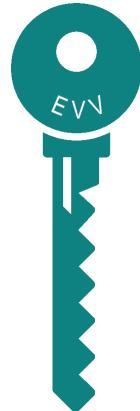
\*Hnub Sim Pib Qhib Wisconsin EVV

# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)**

Cov nram no yog cov kev pab ntawm cov kev pab tu xyuas tib neeg:

- Medicaid thiab BadgerCare Plus kev them-nqi-rau-txoj-kev-kho (ForwardHealth daim yuaj)
- BadgerCare Plus thiab SSI Cov HMO
- Family Care, Family Care Partnership
- IRIS

# Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)



Qhov kev pab	Medicaid thiab BadgerCare Plus Kev-them-nqi-rau-txoj-kev-kho, BadgerCare Plus thiab Medicaid SSI Cov HMO	Family Care, Family Care Partnership	IRIS
Cov kev pab tu xyuas tib neeg hauv 15 feeb twg (T1019)	Tau	Tau	Tau
Cov kev pab tu xyuas tib neeg hauv ib hnub twg (T1020)	Tsis muaj feem xyuam	Tau	Tsis muaj feem xyuam
Kev pab txhawb tu xyuas nyob rau tom vaj tom tsev 15 feeb twg. (S5125)	Tsis muaj feem xyuam	Tau	Pib thaum Lub Ib Hlis Ntuj 2021 tom qab txuas ntaub ntawv tshiab
Kev pab txhawb tu xyuas nyob rau tom vaj tom tsev ib hnub twg (S5126)	Tsis muaj feem xyuam	Tau	Pib thaum Lub Ib Hlis Ntuj 2021 tom qab txuas ntaub ntawv tshiab

# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)**

Cov Ntaub Ntawv EVV uas Tsoom Fwv Teb Chaws Txwv Kom Muaj

## **6 COV NTSIAB LUS TSEEEM CEEB**



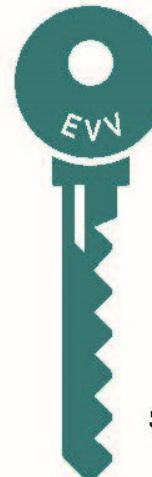
Leej twg yog  
tus tau cov  
kev pab



Leej twg yog  
tus muab  
cov kev pab



Muab cov  
hom kev pab  
dab tsi



Muaj cov kev  
pab nyob rau  
qhov twg



Hnub muaj  
kev pab



Sij hawm tuaj txog/  
Sij hawm tawm



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)**

## **Mobile Visit Verification (MVV)\* (Kev Txheeb Npe Hauv Xooj Ntawm Cev Thaum Sib Ntsib)**

- Cov neeg ua hauj lwm yuav kaw tseg tau txhua lub sij hawm sib ntsib los ntawm txoj kev txheeb npe tuaj thiab txheeb npe tawm hauv lub xov tooj ntawm cev los sis lub phiaj tablet.
- Yuav cia li xa cov ntaub ntawv thaum twg muaj xaim ib tawsnej (internet) los sis xaim xov tooj ntawm cev.
- Muab cov ntaub ntawv no nrain rau txoj kev ceev ntiag tug.

\*Thaum twg siv Wisconsin Department of Health Services (DHS) (Tuam Tsev Tswj Xyuas Kev Noj Qab Haus Huv) lub lag luam lis khaiv EVV (Sandata)

# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)**

**Xov tooj txuas hauv tsev\***

**Telephonic Visit Verification (TVV) (Kev Txheeb Npe Hauv  
Xov Tooj Thaum Sib Ntsib)**

Cov neeg ua hauj lwm yuav tsum hu rau ib tug xov tooj hu kev deb dawb kom txheeb tau npe tuaj thiab txheeb npe tawm uas muab teeb rau lawv lub koom haum.

\*Thaum twg siv DHS-lub lag luam lis kхиav EVV (Sandata)

# **Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)**

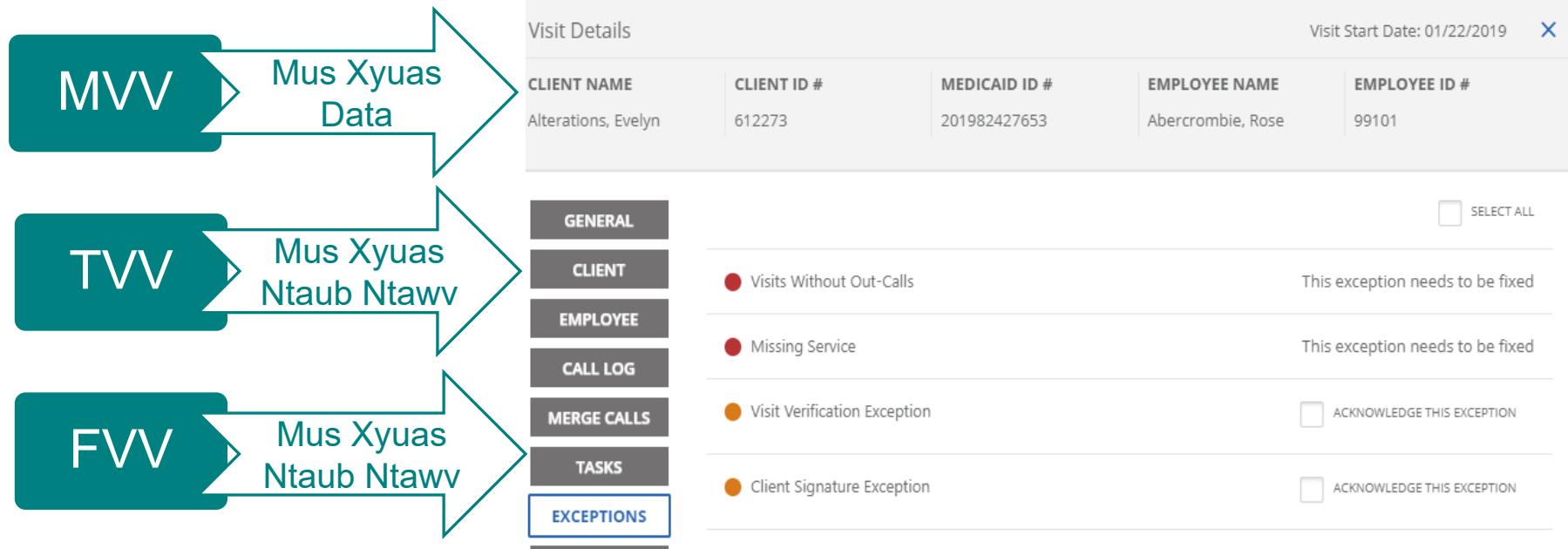
## **Fixed Visit Verification Device (FVV)\* (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib)**

- Tus neeg ua hauj lwm yuav nias ib lub yeem thaum lub caij sib ntsib kom tau rau tus zauv cim, thaum txheeb npe tuaj thiab txheeb npe tawm.
- Tus neeg ua hauj lwm yuav tsum sau tseg rau-tus-zauv uas tshwm qhia nyob rau ntawm lub tshuab.
- Tom qab ntawd, tus neeg ua hauj lwm yuav hu mus qhia cov ncauj lus txog kev sib ntsib.

\*Thaum twg siv DHS-lub lag luam khiav lis EVV (Sandata)

# Keeb Kwm thiab Kev Tshab Xyuas Txog EVV (Txuas ntxiv)

Lub koom haum muab kev pab qhov chaw txuas muaj ncauj lus\*



\*Thaum twg siv DHS-lub lag luam kхиav lis EVV (Sandata)

# DHS Cov Kev Coj Qhia



# DHS Cov Kev Coj Qhia

- Tswj kom muaj cov kev pab uas yeej tau, nrog rau kev sib txuam rau lub zej zog neeg
- Kev xaiv tus neeg muab kev pab txhawb
- Yuav twj ywm tus neeg ua hauj lwm uas tus tib neeg tau xaiv
- Tswj xyuas kom yeej muab yam kev tu xyuas tiag

# **DHS Cov Kev Coj Qhia (Txuas ntxiv)**

## **DHS muaj lub luag num tswj xyuas kom:**

- EVV tsuas tsim muaj kev ntxhov siab tsawg kawg nkaus.
- Yuav tsum muaj cov kev coj zoo tshaj plaws.
- EVV yeej ruaj ntseg thiab zoo raws li Health Insurance Portability and Accountability Act (HIPAA).
- Muaj cov kev kawm siv.

# DHS Cov Kev Coj Qhia (Txuas ntxiv)

## DHS ruaj siab yuav:

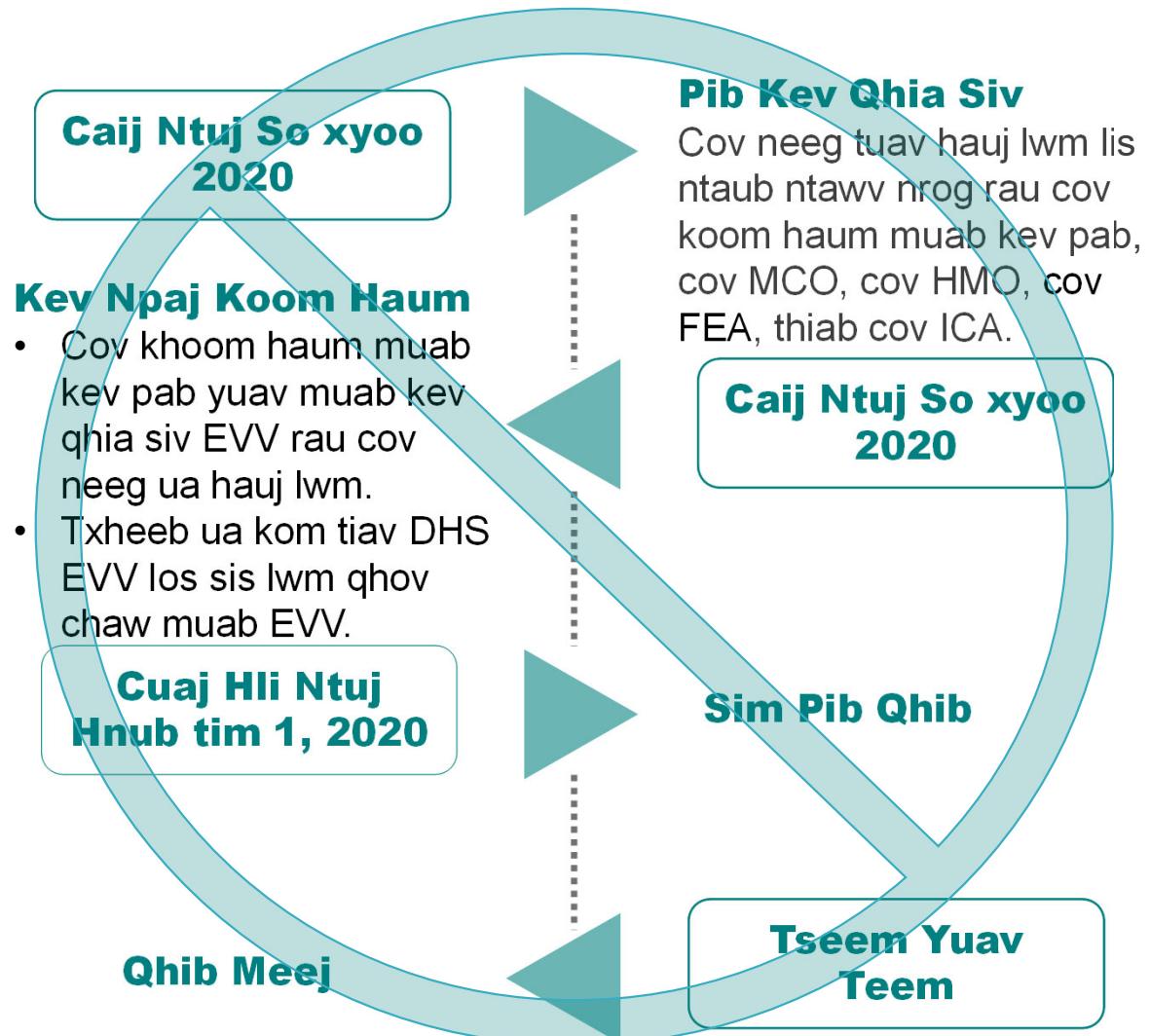
- Tswj xyuas kom muaj cov kev tswj nyob chaw.
- Kev qhia txog cov hloov ntawm txoj cai ceev kom meej.
- Kev tshawb txog cov kev ua hauj lwm tau zoo thiab kev txhim kho txoj cai tom qab qhib meej.

# Kev Teeb Tsa Txoj Kev Pab EVV



# **Lub Caij Nyoog uas Pom Zoo Yav Dhau Los**

## **Peb Hlis Ntuj xyoo 2020**



# Caij Nyoog Tam Sim No

Lub Xya Hli Ntuj  
Hnub tim 22, 2020

Pib Kev Qhia Siv

Caij Nplooj Ntoos  
Zeeg xyoo 2020

Sim Pib Qhib

Tseem Yuav Teem

**Txoj Cai, Kev Qhia Siv EVV  
Cov chaw muaj kev pab:**

Wisconsin EVV Customer Care  
(Chaw Pab Neeg Qhua)  
Pib txheeb cov koom haum

Yim Hli Ntuj Hnub  
tim 18, 2020

**Kev Npaj Koom Haum**

Cov khoom haum muab kev  
pab yuav muab kev qhia siv  
EVV rau cov neeg ua hauj lwm.

Kaum Ib Hlis Ntuj  
Hnub tim 2, 2020

Qhib Meej

# **Kev Teeb Tsa Txoj Kev Pab EVV**

## **Sim Pib Qhib: Kaum Ib Hlis Ntuj Hnub tim 2, 2020**

- Yuav them mus ntxiv cov nuj nqis thiab kev sib ntsib txawm tsis tau muaj cov ntaub ntawv EVV.
- Tag nrho cov kev pab tu xyuas tib neeg thiab cov kev pab txhawb tu xyuas nyob rau tom vaj tom tsev uas tau nyiaj them los ntawm Medicaid yuav tsum tau siv EVV txij li hnub no mus.
- Txoj kev sim pib qhib yuav tsis hloov cov kev cai tswj tam sim no rau cov ntawv teev sij hawm ua hauj lwm, cov ntaub ntawv teev txog kev tu xyuas los sis lwm cov ntaub ntawv.

# **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

## **Qhib Meej**

- Tej zaum yuav tsis kam them rau cov nuj nqis los sis kev sib ntsib yog tsis muaj cov ntaub ntawv EVV thiab cov nqi tu xyuas tib neeg yuav raug muab tshem tawm ntawm kev tswj xyuas qib nyiaj npaj.
- Yeej tseem muab hnub no los xav txog.
- Thaum twg ntsuas tau, yuav qhia hnub ntawd rau cov neeg muaj kev txuam nrog raw ntau hom kev sib txuas lus.

## **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

Rooj sib tham hnub no muaj Cov Xov Xwm Tshiab:

- ForwardHealth Update yuav muaj txoj cai EVV uas tshaj tawm rau thaum lub Xya Hli Ntuj Hnub tim 22, 2020.  
<https://www.forwardhealth.wi.gov/kw/pdf/2020-31.pdf>
- ForwardHealth Update yuav muaj kev qhia siv EVV uas tshaj tawm rau thaum lub Xya Hli Ntuj Hnub tim 22, 2020.  
<https://www.forwardhealth.wi.gov/kw/pdf/2020-32.pdf>

# **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

## **Kev Txheeb Cov Koom Haum Muab Kev Pab:**

- Tag nrho cov koom haum muab kev pab yuav tsum muaj ib tug zauv cim qhia tshwj xeeb rau lawv.
- Cov koom haum muab kev tu xyuas tib neeg uas rau npe nrog Medicaid yuav siv lawv tus zauv ID ntawm Medicaid rau EVV.
- Cov koom haum tsis muaj npe koom nrog Medicaid yuav tau thov kom tau ib tug zauv ID ntawm Medicaid hauv [ForwardHealth Portal \(Chaw Txuas Mus Cuag Kev Pab Saum Huab Cua\).](#)

# Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)

## Kev Txheeb Neeg Ua Hauj Lwm:

- Tag nrho cov koom haum yuav tsum tau muaj tus zauv ID tshwj xeeb rau lawv ib tug neeg ua hauj lwm twg uas siv EVV mus teev tseg cov kev sib ntsib.
- Yuav muaj qhov txheej txheem mus muab tau tus zauv ID tshwj xeeb ntawm ForwardHealth Portal (Chaw Txuas Mus Cuag Kev Pab Saum Huab Cua) thaum **nruab nrab hauv lub Cuaj Hli Ntuj, 2020.**

# **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

## **Cov Neeg Ua Hauj Lwm Nyob Hauv Tib Lub Tsev:**

- DHS yuav tsis yuam cov neeg ua hauj lwm uas nyob hauv tib lub tsev kom siv EVV.
- Managed care organizations (MCOs) (Cov koom haum tswj kev tu xyuas), Cov HMO, thiab cov koom haum muab kev pab nyias txiav txim nyias tau, raws li lawv lub lag luam cov kev tu ncuia, seb cov neeg ua hauj lwm uas nyob rau haub tib lub tsev puas yuav tsum siv EVV.
- IRIS (Include, Respect, I Self-Direct) cov neeg tau kev pab-cov neeg ua hauj lwm-nyob tib lub tsev tsis tag yuav siv EVV.

# **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

## **Cov Neeg Ua Hauj Lwm Nyob Hauv Tib Lub Tsev:**

- Tag nrho cov neeg ua hauj lwm nyob hauv tib lub tsev ua cov hauj lwm tu xyuas tib neeg thiab cov kev pab txhawb tu xyuas nyob rau tom vaj tom tsev uas Medicaid-kam them rau yuav tsum tau muaj tus zauv ID tshwj xeeb, txawm yog lawv tsis tag yuav tsum siv EVV.

## **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

### **Cov Kev Pab Muaj Hauv Zej Zog:**

Yuav tsum tau siv EVV tsis hais cov kev pab yuav muaj nyob rau qhov twg, txawm yog hauv lub zej zog, hauv tsev, los sis ob qho chaw tib si.

- Txoj kev txiav txim no phim raws DHS txoj kev pab cov kev txiav txim thiab yeej xam muaj lub zej zog.
- Muaj kev txhawb rau txoj kev xa cov kua dej tsis muaj cov ciaj ciam cuam tshuam.
- Muaj cov kev pab xwm yeem thoob plaws.

# **Kev Teeb Tsa Txoj Kev Pab EVV (Txuas ntxiv)**

## **Lwm Qhov Chaw Muab EVV:**

Yog tias koj xaiv lwm qhov chaw muab EVV, teb rau cov nram no:

- Xyuas kom lwm qhov chaw txoj kev muab EVV zoo raws li 21<sup>st</sup> Century Cures Act thiab Wisconsin cov kev cai tswj.
- Sim kom paub tias nws yeej zoo raws Wisconsin cov kev cai tswj.
- Ua hauj lwm nrog lwm lub chaw thiab Sandata kom ntsuas kev siv tiav.
- Tau DHS kev pom zoo tom qab ntsuas kev siv tiav.

Xav paub ntxiv mus xyuas:

<https://www.dhs.wisconsin.gov/evv/alternateevv.htm>

# Kev Qhia Siv EVV



# Kev Qhia Siv EVV

**Muaj neeg qhia saum huab cua rau kawm siv thaum Yim Hli Ntuj Hnub tim 18 txog Kaum Hli Ntuj Hnub tim 9, 2020.**

**Muaj kev kawm siv** thaum xav tau (on-demand) txij Yim Hli Ntuj Hnub tim August 18, 2020 rov tom ntej mus.

Rau npe kom tau **kev kawm siv rau neeg tuav hauj lwm lis ntaub ntawv:**

- <https://www.dhs.wisconsin.gov/evv/training.htm>
- Hu rau Wisconsin EVV Chaw Pab Neeg Qhua ntawm 833-931-2035.
- Yuav tsum muaj tus zauv ID ntawm Medicaid cim lub koom haum thiaj rau npe tau.

Tej zaum yuav muaj kev qhia siv tim ntsej tim muag yav tom ntej mus yog tias tsim nyog.

# **Kev Qhia Siv EVV (Txuas ntxiv)**

## **Muaj kev qhia siv rau:**

- Koom Haum Muab Kev Pab Qhia Siv
  - Cov Neeg Tuav Hauj Lwm Lis Ntaub Ntawv
  - Cov Neeg Ua Hauj Lwm
- Cov Chaw Them Nyiaj Rau Txoj Kev Pab
- Lwm Qhov Chaw Muab EVV:

# Kev Qhia Siv EVV (Txuas ntxiv)

**Leej twg thiaj yuav tsum tau koom nrog DHS-txoj kev qhia siv?**

- Cov neeg ua hauj lwm khiav lis ntaub ntawv them nuj nqis thiab sau nuj nqis
- Cov neeg ua hauj lwm khiav lis ntaub ntawv uas txuam nrog txoj kev qhia siv

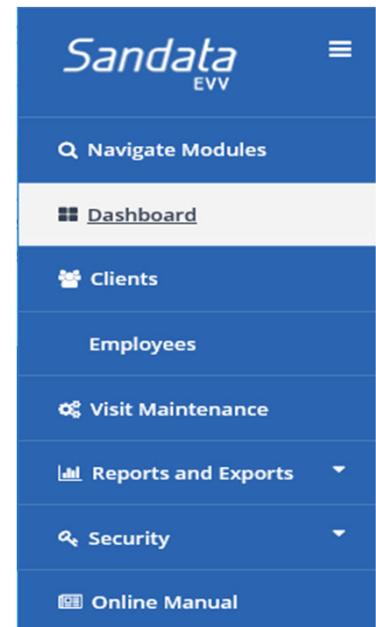
**Cov neeg khiav koom haum xaiv tau ib ntawm ob txoj kev taug ntawm no:**

- Neeg xib fwib qhia siv saum huab cua—peb qho qauv, ob teev ib qho twg
- Tus kheej, thaum xav tau kev kawm siv saum huab cua

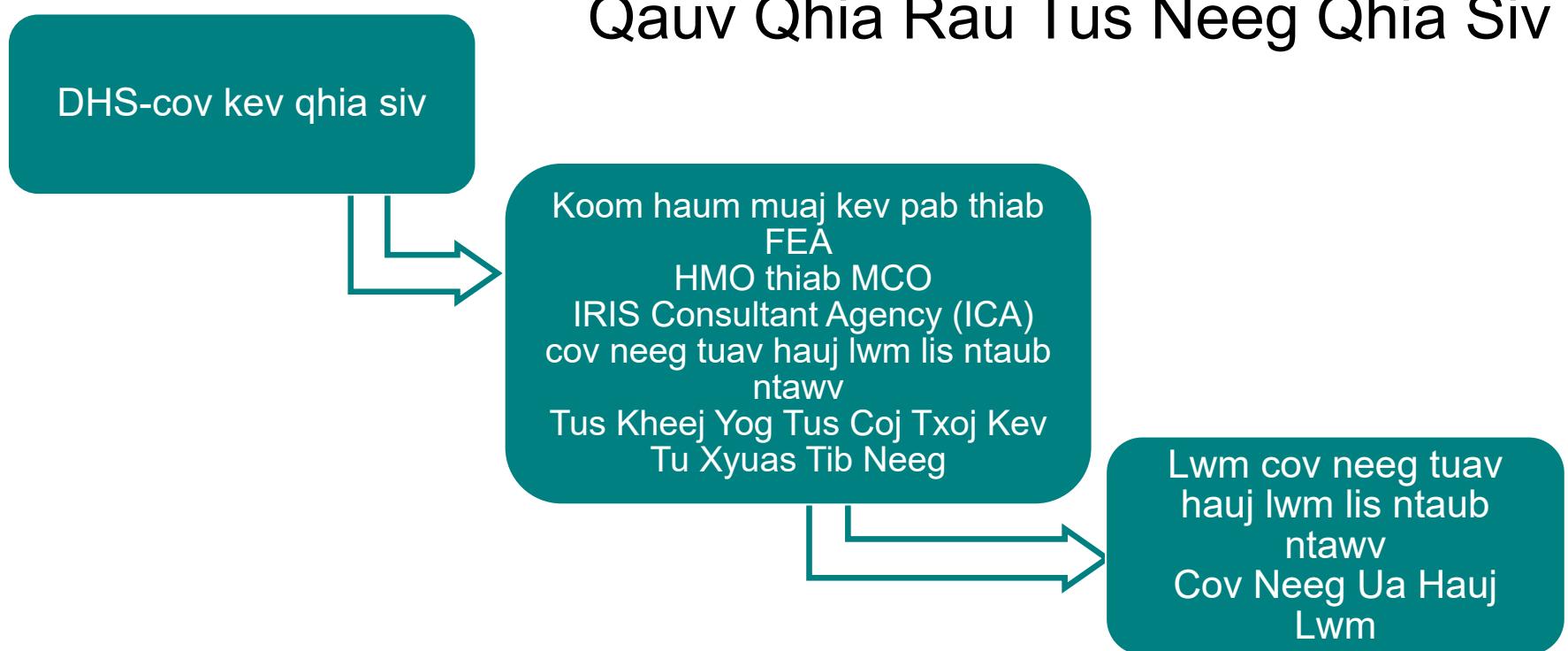
# Kev Qhia Siv EVV (Txuas ntxiv)

**Yuav qhia txog dab tsi rau cov neeg tuav hauj  
Iwm lis ntaub ntawv?**

- Sandata EVV Portal (Chaw Txuas Mus Cuag Kev Pab Saum Huab Cua)
- Wisconsin-cov ntsiab lus tshwj xeeb
- Kev kaw tseg tau txoj kev sib ntsib
- Cov cuab yeej thiab kev pab kom qhia tau Iwm cov neeg ua hauj Iwm siv



# Kev Qhia Siv EVV (Txuas ntxiv)



# Kev Qhia Siv EVV (Txuas ntxiv)

**DHS-muaj cov kev pab rau kev qhia neeg ua hauj lwm siv:**

- Kev kawm siv thaum xav tau saum huab cua
- Cov kev coj kev qhia siv
- Viv dis aus

Daim viv dis aus qhia ncauj lus txog EVV:

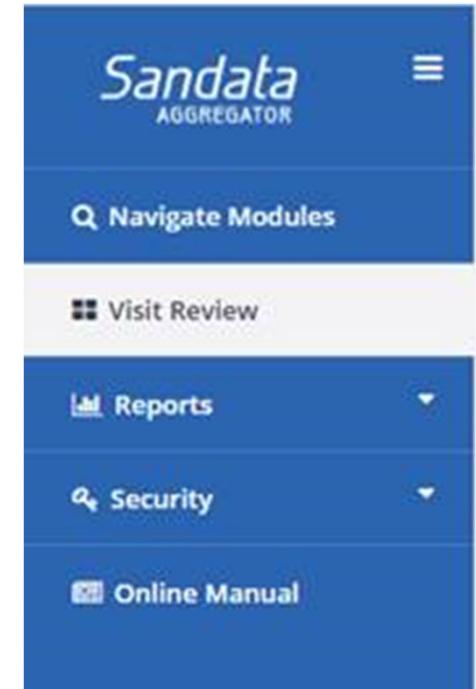
<https://www.dhs.wisconsin.gov/evv/index.htm>

# Kev Qhia Siv EVV (Txuas ntxiv)

## HMO/MCO/Fiscal Employer Agency (FEA)

- Kev qhia siv cov hloov zuj zus
- Cov ntawv ceeb toom saum huab cua txog chaw them nyiaj
- Caij nyoog: Nruab nrab lub Kaum Ib Hlis Ntuj xyoo 2020

DHS yuav muaj cov ntsiab lus qhia ntxiv ua ntej kev qhia siv.



# Kev Qhia Siv EVV (Txuas ntxiv)

**Muaj kev qhia siv EVV kom tiav ua ntej lub Kaum Ib Hlis Ntuj Hnub tim 2, 2020.**

- Muaj pov thawj qhia siv tiav EVV ntawm lwm qhov chaw: <https://www.dhs.wisconsin.gov/publications/p02663a.pdf>.
- Muaj kev qhia siv cov hloov zuj zus saum huab cua kom tiav.
- Qhia kom tiav tej yuav tsum tau muaj los ntawm lwm lub chaw qhia siv EVV.



Cov koom haum muab kev pab muaj lub luag num yuav tsum qhia lawv cov neeg ua hauj lwm siv lawv qhov EVV.

# **Cov Kauj Ruam Tom Ntej, Cov Muaj Kev Pab, thiab Caij Nyoog**



## **Cov Kauj Ruam Tom Ntej, Cov Muaj Kev Pab, thiab Caij Nyoog**

- Tshab xyuas ForwardHealth Update muaj txoj cai EVV uas tshaj tawm rau thaum lub Xya Hli Ntuj Hnub tim 22, 2020.
- Cov koom haum muab kev pab uas tsis tag yuav tsum rau npe nrog Medicaid yuav tsum tau thov kom muaj tus zauv ID ntawm Medicaid ID.
- Yog cov koom haum muab kev pab twb yeej rau npe nrog Medicaid lawm, txheeb kom meej qhov chaw sau ntawv email ntawm feem Chaw Xa Ntawv hauv koj qhov as khauj ntawm ForwardHealth Portal (Chaw Txuas Mus Cuag Kev Pab Saum Huab Cua).

## **Cov Kauj Ruam Tom Ntej, Cov Muaj Kev Pab thiab Caij Nyoog (Txuas Ntxiv)**

### **❑ Kev ntsuas txog EVV:**

- DHS lub chaw muab EVV: Sandata
- Lwm lub chaw muab EVV
- Xaiv ib tug neeg tuav hauj lwm lis ntaub ntawv los ua thawj tug kawm tiav txoj kev siv thiab ua thawj tus neeg hu cuag txog EVV.
- Xaiv lwm cov neeg tuav hauj lwm lis ntaub ntawv uas siv nyob rau hauv koj lub koom haum.
- Rau npe rau txoj kev qhia siv ntawm:  
<https://www.dhs.wisconsin.gov/evv/training.htm>.

# Caij Nyoog Tam Sim No

Lub Xya Hli Ntuj  
Hnub tim 22, 2020

Pib Kev Qhia Siv

Caij Nplooj Ntoos  
Zeeg xyoo 2020

Sim Pib Qhib

Tseem Yuav Teem

**Txoj Cai, Kev Qhia Siv EVV  
Cov chaw muaj kev pab:**

Wisconsin EVV Chaw Pab Neeg  
Qhua

Pib txheeb cov koom haum

Yim Hli Ntuj Hnub  
tim 18, 2020

**Kev Npaj Koom Haum**

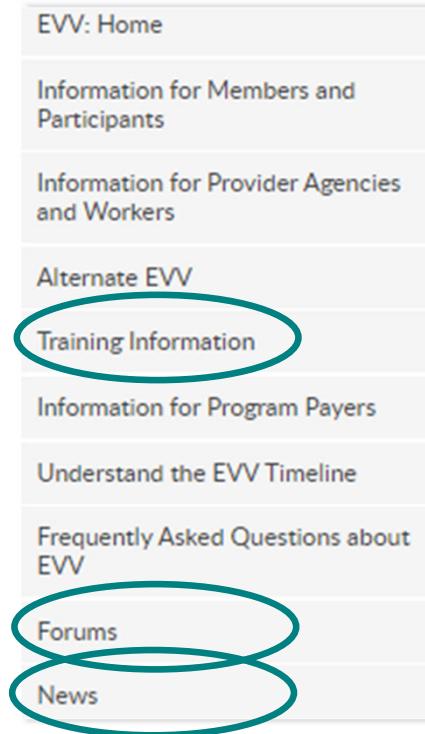
Cov khoom haum muab kev  
pab yuav muab kev qhia siv  
EVV rau cov neeg ua hauj lwm.

Kaum Ib Hlis Ntuj  
Hnub tim 2, 2020

Qhib Meej

# Cov Kauj Ruam Tom Ntej, Cov Muaj Kev Pab thiab Caij Nyoog (Txuas Ntxiv)

EVV Qhov Vas Sab –  
<https://www.dhs.wisconsin.gov/evv/index.htm>



EVV: Home  
Information for Members and Participants  
Information for Provider Agencies and Workers  
Alternate EVV  
**Training Information**  
Information for Program Payers  
Understand the EVV Timeline  
Frequently Asked Questions about EVV  
**Forums**  
**News**

## Electronic Visit Verification (EVV)



New launch date set: The Wisconsin Department of Health Services (DHS) has set a new launch date for EVV. The soft launch date will be November 2, 2020. EVV will be required for all personal care services at applicable supportive home care services paid for by Medicaid from this date. Since the federal deadline for EVV has not shifted, DHS is moving forward with EVV to avoid funding penalties.

### What is EVV?

EVV is an electronic system that uses technologies to verify that authorized services were provided. Workers will be required to send information at the beginning and end of each visit to an EVV system, including:

- Who receives the service
- Who provides the service
- What service is provided
- Where service is provided
- Date of service
- Time in/time out

Wisconsin's EVV in

**Join our email list®**

Sign up to receive email notices about Electronic Visit Verification, whenever this page is updated.



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

# **Cov Kauj Ruam Tom Ntej, Cov Muaj Kev Pab thiab Caij Nyoog (Txuas Ntxiv)**

## **Wisconsin EVV Chaw Pab Neeg Qhua**

Yuav muab kev pab txhawb rau cov lus nug txog fab siv tshuab thiab txoj kev pab, cov tswv cuab, cov neeg tau kev pab, cov neeg ua hauj lwm thiab cov neeg them nyiaj rau txoj kev pab.

Tus xov tooj ncaj qha: 833-931-2035

Chaw sau ntawv Email: [VDXC.ContactEVV@Wisconsin.gov](mailto:VDXC.ContactEVV@Wisconsin.gov)

Cov sij hawm qhib: Monday–Friday, 8 teev sawv ntxov–5 teev tsaus ntuj CT

# **Q&A, Kev Tshawb Fawb Txog Rooj Sib Tham**



Xa cov nqe lus nug thiab ncauj lus tswv yim hauv email mus rau

[dhsevv@dhs.wisconsin.gov](mailto:dhsevv@dhs.wisconsin.gov)

Koj cov ncauj lus tswv yim tseem ceeb rau peb. Thov nias ntawm no thaum teb tiav kev tshawb fawb txog rooj sib tham.

# Ntsib koj thaum kawm siv!

## Ua tsaug



Rau npe ntawm no:  
<https://www.dhs.wisconsin.gov/evv/training.htm>