

# Family Care and Family Care Partnership Waiver Renewal Input Session



Wisconsin Department of Health Services  
*Division of Medicaid Services*  
*Bureau of Programs and Policy*

July 2023

# Presenters



**Curtis Cunningham**

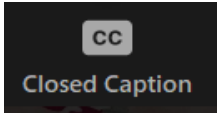
Assistant Administrator, Division of  
Medicaid Services



**Christian Moran**

Bureau Director, Division of  
Medicaid Services

# Accessibility & Other Languages

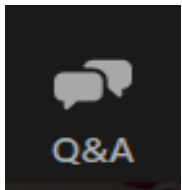
- American Sign Language interpreter
- Closed captioning available A small black rectangular icon with a white 'CC' symbol and the text 'Closed Caption' below it.
- Spanish and Hmong translated slides available. Non-English written feedback in the Q&A is welcome.
- A transcript of this webinar will be posted to our website in English, Hmong, and Spanish.

# Information About Today's Webinar

- This webinar is being recorded. We will post a recorded version of the presentation and slides online. Comments from the Q&A and verbal comments will not be shared or posted.
- Your feedback will not be shared or posted to the website.

# Information About Today's Webinar

Everyone is currently muted. You will be able to unmute yourself later in the session.



You can submit your comments and questions using the Q&A.

# Goals for Today

- Describe the Family Care and Family Care Partnership programs and our waiver renewal
- Hear your ideas for improving the programs
- Share other ways for you to get involved and tell us your ideas

# Getting to Know DHS

- The Department of Health Services (DHS) is a state government agency.
- Our mission is to protect and promote the health and safety of the people of Wisconsin.
- DHS oversees the Family Care and Family Care Partnership programs. Managed care organizations (MCOs) work with members to help them get the services they need.

# Getting to Know You

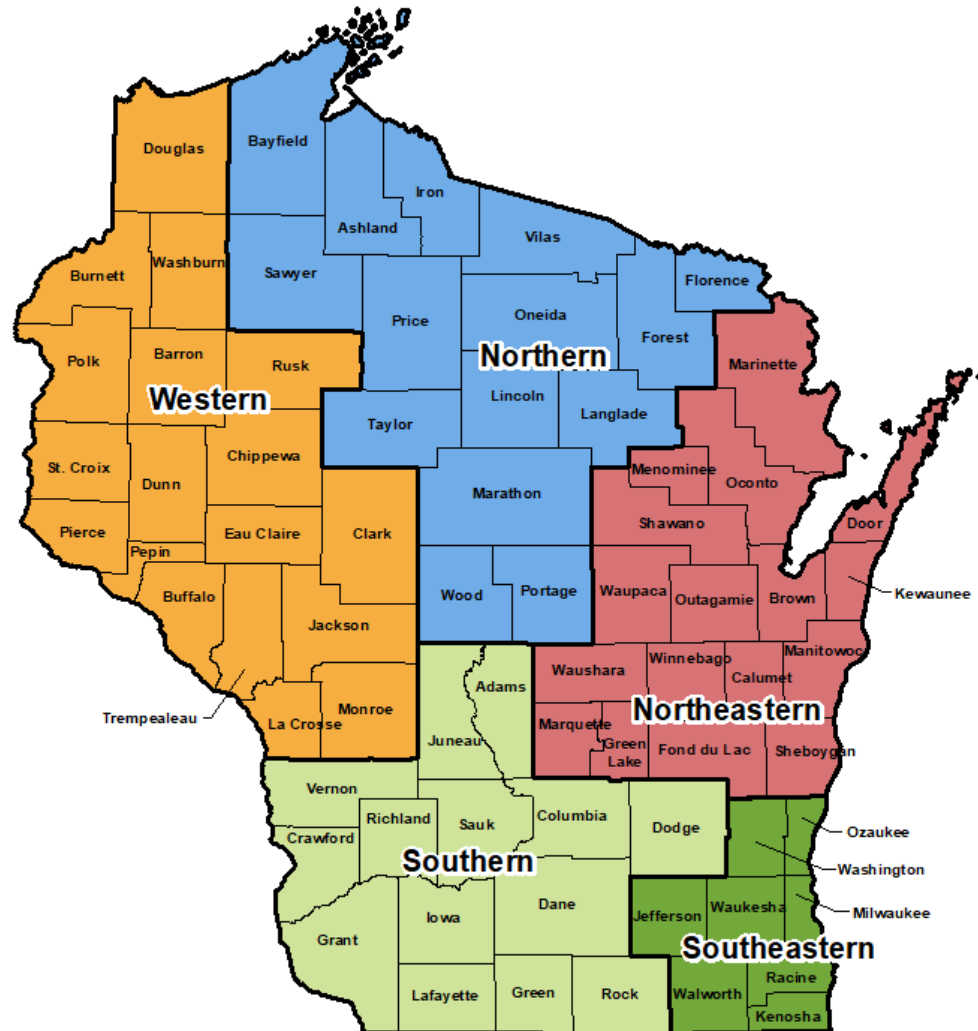
I am a:

- Family Care or Family Care Partnership program member
- Family, friend or caregiver
- Provider
- MCO staff
- Advocate
- Other



# Getting to Know You

What part of Wisconsin are you from?



# About Family Care and Family Care Partnership

- Family Care and Family Care Partnership are Medicaid long-term care programs for older adults and adults with disabilities.
- Long-term care helps people with daily tasks and activities.
- The goal is to get members the services they need to live in their homes and communities when possible.

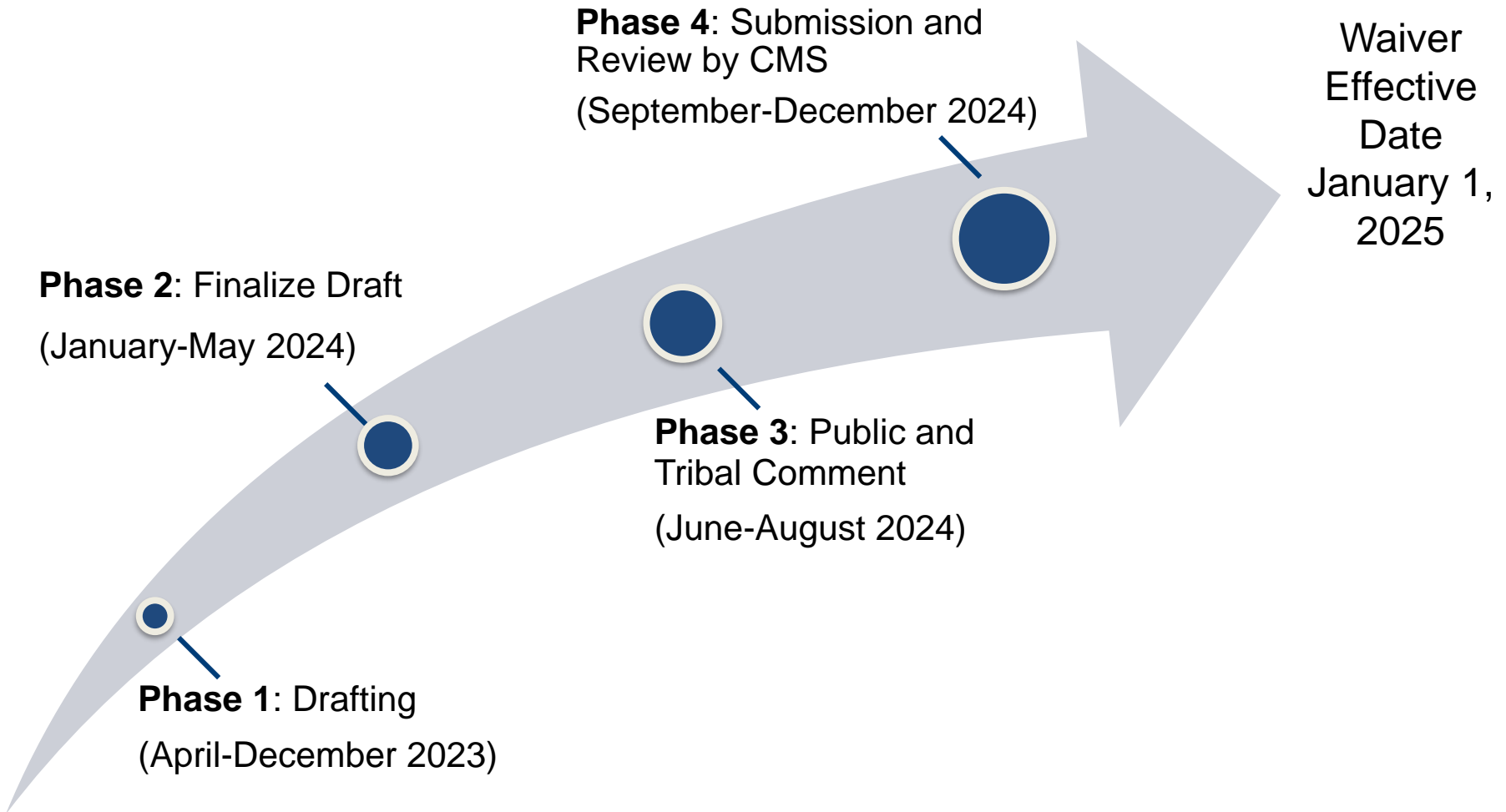
# What is a Waiver?

- A waiver is a set of rules that lets us have Medicaid programs like Family Care and Family Care Partnership.
- With the waivers, we can fund more services to help members stay in their homes.

# Family Care and Family Care Partnership Waiver Renewal

- The Family Care and Family Care Partnership programs are renewed and approved every five years.
  - Most recent renewal period: January 2020–December 2024
  - Next renewal period: January 2025–December 2029
- DHS will spend the next year and a half updating our waivers for 2025-2030.
- This is our chance to make the programs better. We can also add new services to better serve members.

# Waiver Renewal Timeline



# Goals of the Waiver Renewal

To draft a waiver renewal application that:

- Shows recent program and policy changes.
- Supports member choice, self-determination, and access to high quality services.
- Uses cost-effective solutions.

# What Can We Change with the Waiver Renewal?

Changes we <b>can</b> make	Changes we <b>can't</b> make
<ul style="list-style-type: none"><li>▪ Which services are covered</li><li>▪ What existing services include</li><li>▪ Required provider qualifications</li></ul>	<ul style="list-style-type: none"><li>▪ Provider rates (how much providers are paid)</li><li>▪ Changes that are not allowed by state or federal law</li></ul>

# We Want to Hear from You

DHS wants your feedback and ideas:

- What is working well in Family Care and Family Care Partnership right now?
- What new services would be helpful?
- What services could be better?
- How can Family Care and Family Care Partnership better reflect the cultures, backgrounds, and values of members?



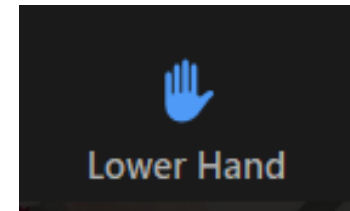
# How Your Ideas Will Help

Your ideas will help us write a waiver renewal application that meets the needs of Family Care and Family Care Partnership members.

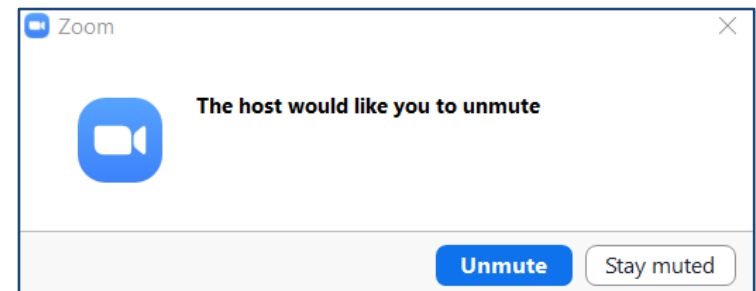
Once approved, the waiver will impact the programs between 2025 and 2030.

# How to Share Your Feedback

- Click the raise hand button if you would like to provide verbal feedback. The button will turn blue if your hand is raised.
- DHS will turn your microphone on when it is your turn to speak. You will get a message to unmute yourself.
- DHS will allow up to 4 minutes for each verbal comment.

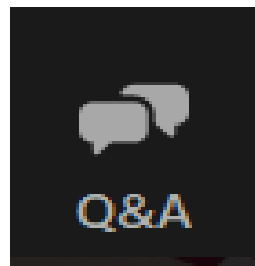


*It will look like this when your hand is raised.*



# Submit Your Feedback in the Q&A

You can also type your comments, questions, and feedback in the Q&A function at any time.



# Question 1

**How has the Family Care or Family Care Partnership program helped you (or members) the most?**

For example: Assistive or adaptive technology, day or employment services, services for caregivers, mental health or emotional support, or care management from the Interdisciplinary Team

# Question 2

**What types of new services would help you (members) the most if added to Family Care or Family Care Partnership?**

For example: Peer mentoring, remote monitoring, more employment services, more health and wellness services

# Question 3

**Are there services you (members) are currently getting through Family Care or Family Care Partnership that could be better?**

**If yes, what are the services and how could they be better?**

# Question 4

**How could Family Care or Family Care Partnership better reflect your (members') culture, background, or values?**

# Want to Learn More?

Visit us online:

[dhs.wi.gov/familycare/waiver-renewal.htm](https://dhs.wi.gov/familycare/waiver-renewal.htm)



**Thank You!**