

Family Care Managed Care Organizations (MCOs) Key Contacts

Care Wisconsin, Inc.	
1617 Sherman Avenue	
P.O. Box 14017	
Madison WI 53708-0017	
Corporate:	608-240-0020
General Info:	800-963-0035
Member Services:	800-963-0035
TTY:	WI Relay 711
24-Hour:	800-963-0035
Fax:	608-245-3077
www.carewisc.org	

MCO Contact(s)

Karen Musser	Chief Executive Officer	608-245-3061	musserk@carewisc.org
Janette Townsend	Chief Financial Officer	608-245-3083	townsendj@carewisc.org
Ken Eimers	Chief Operations Officer	608-245-3023	eimersk@carewisc.org

Family Care and Partnership Counties: Columbia, Dodge, Jefferson, Ozaukee, Waukesha

Family Care Counties: Brown, Buffalo, Clark, Door, Green Lake, Jackson, Kewaunee, La Crosse, Marinette, Marquette, Menominee, Monroe, Oconto, Pepin, Shawano, Sheboygan, Trempealeau, Vernon, Walworth, Washington, Waushara

Partnership Counties: Dane, Sauk

Community Care Connections of Wisconsin	
3349 Church St, Suite 1	
Stevens Point WI 54481	
Corporate:	715-345-5968
General Info:	877-622-6700
TTY:	715-344-2140
24-Hour:	715-345-5968
Fax:	715-345-5725
www.communitycareofcentralwisconsin.org	

MCO Contact(s)

Mark Hilliker	Chief Executive Officer	715-204-1802	mark.hilliker@communitycarecw.org
Jason Taylor	Chief Financial Officer	715-204-1809	jason.taylor@communitycarecw.org
Vacant	Chief Operations Officer		

Family Care Counties: Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Langlade, Lincoln, Marathon, Polk, Portage, Price, Rusk, Sawyer, Washburn, Wood

Geographic Service Region Maps

Family Care Map: <https://www.dhs.wisconsin.gov/familycare/gsrmap.pdf>

Partnership/PACE Map: <https://www.dhs.wisconsin.gov/familycare/partnershippacemap.pdf>

Family Care Key MCO Contacts

Community Care, Inc.	
205 Bishops Way	
Brookfield WI 53005	
Corporate:	414-231-4000
General Info:	866-992-6600
Member Services:	866-992-6600
TTY:	Wisconsin Relay System 711
24-Hour:	866-992-6600
Fax:	262-827-7051
www.communitycareinc.org	

MCO Contact(s)

Kenneth Munson	Chief Executive Officer	414-231-4000	kenneth.munson@communitycareinc.org
Christy Smith	Interim Chief Financial Officer	262-207-9367	christy.smith@communitycareinc.org
Ed Kohl	Chief Program Officer	262-207-9319	edward.kohl@communitycareinc.org

Family Care and Partnership Counties: Calumet, Kenosha, Milwaukee, Outagamie, Ozaukee, Racine, Washington, Waukesha, Waupaca

Family Care Counties: Fond du Lac, Manitowoc, Sheboygan, Walworth, Winnebago

PACE: Milwaukee, Waukesha

ContinuUs	
28526 US Hwy. 14 East	
Lone Rock WI 53556	
Corporate:	608-647-4729
General Info:	608-647-4729
TTY:	800-947-3529
Fax:	608-647-4754
www.continuous.org	

MCO Contact(s)

Teri Buros	Chief Executive Officer	608-647-1557	tburos@continuous.org
Jen Parkinson	Chief Financial Officer	608-647-1558	jparkinson@continuous.org
Jen Harrison	Chief Operating Officer	608-647-1555	jharrison@continuous.org

Family Care Counties: Chippewa, Columbia, Crawford, Dodge, Dunn, Eau Claire, Grant, Green, Green Lake, Iowa, Jefferson, Juneau, Lafayette, Marquette, Pierce, Richland, Sauk, St. Croix, Washington, Waukesha, Waushara

Family Care Key MCO Contacts

iCare	
1555 N. RiverCenter Drive, Suite 206	
Milwaukee, WI 53212	
Corporate:	414-223-4847
General Info:	414-223-4847
Member Services:	414-223-4847
TTY:	800-947-3529
24-Hour:	800-777-4376
Fax:	414-272-5617
www.icare-wi.org	

MCO Contact(s)

Tom Lutzow	Chief Executive Officer	414-225-4777	tlutzow@icare-wi.org
Craig Steffes	Chief Financial Officer	414-225-4729	csteffes@icare-wi.org
Lisa Holden	Vice President Accountable Care	414-299-5502	lholden@icare-wi.org

Family Care Partnership Counties: Dane, Kenosha, Milwaukee, Racine

Lakeland Care District	
Central Office	
N6654 Rolling Meadows Dr Fond du Lac WI 54937	
Central Office:	920-906-5100
East Office:	920-652-2440
West Office:	920-456-3200
General Info:	877-227-3335
Member Relations:	877-227-3335
Appeal & Grievance:	877-227-3335
TTY:	800-947-3529
24-Hour:	866-359-9438
Fax:	920-906-5103
Email:	info@lakelandcaredistrict.org
www.lakelandcaredistrict.org	

MCO Contact(s)

Katie Mnuk	CEO	920-906-5850	katie.mnuk@lakelandcaredistrict.org
Dan Bizub	Finance Director	920-906-5860	dan.bizub@lakelandcaredistrict.org
Sara Muhlbauer	Chief Operations Officer	920-906-5868	sara.muhlbauer@lakelandcaredistrict.org

Family Care Counties: Brown, Calumet, Door, Fond du Lac, Kewaunee, Manitowoc, Marinette, Menominee, Oconto, Outagamie, Shawano, Waupaca, Winnebago

Family Care Key MCO Contacts

My Choice Family Care (Milwaukee County Department of Family Care)	
901 N 9 th St, Room 307-C	
Milwaukee WI 53233	
Corporate:	414-287-7600
General Info:	877-489-3814
Member Services:	
TTY:	414-287-7601
24-Hour:	414-287-7437
Fax:	414-287-7704
http://mychoicfamilycare.com	

MCO Contact(s)

Maria Ledger	Director	414-287-7610	Maria.Ledger@milwaukeecountywi.gov
Jim Hodson	Chief Financial Officer	414-287-7613	James.Hodson@milwaukeecountywi.gov
Betsy Van Heesch	Chief Operations Officer	414-287-7611	Betsy.VanHeesch@milwaukeecountywi.gov

Family Care Counties: Kenosha, Milwaukee, Ozaukee, Racine, Sheboygan, Walworth, Washington, Waukesha

Western Wisconsin Cares	
1407 Saint Andrew St. Suite 100	
La Crosse WI 54603	
Corporate:	608-785-6266
General Info:	608-785-6266
TTY:	608-785-9787
Fax:	608-785-6315
www.wwcares.org	

MCO Contact(s)

Tim Garrity	Director	608-785-6062	tgarrity@wwcares.org
Maryellen Paudler	Manager	608-785-6171	mpaudler@wwcares.org
Gary Priem	Finance Director	608-785-5709	gpriem@wwcares.org
Jane Deal	Finance Manager	608-785-5938	jdeal@wwcares.org

Family Care Counties: Buffalo, Clark, Jackson, La Crosse, Monroe, Pepin, Trempealeau, Vernon