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| **DEPARTMENT OF HEALTH SERVICES**  Division of Medicaid Services  F-00236H (02/2020) | | | | | | | **STATE OF WISCONSIN**  Wis. Stats. § 46.287(2)(c) | | | | | | | |
| **kev thov xeev lub rooj sib hais ncaj ncees request for a state fair hearing** | | | | | | | | | | | | | | |
| **NTU A – YUAV TSUM TAU TEB** | | | | | | | | | | | | | | |
| Kev teb tsab ntawv no yog nyob ntawm siab yeem. Cov ncauj lus qhia tus kheej uas sau los ntawm tsab ntawv no tsuas yog siv kom paub qhov txhooj thiab lis koj cov kev thov nkaus xwb. | | | | | | | | | | | | | | |
| Npe – Tswv Cuab | | | | | | Xov tooj | | | | | Medicaid ID # | | | |
| Chaw Xa Ntawv | | | | | | Hom Kev Pab  Family Care  Partnership  PACE | | | | | | | | |
| Zos | | | | | Zauv Zip | Managed Care Organization (MCO) | | | | | | | | |
| Hnub Tim rau Hnub No | | | | | | Hnub Yuav Coj Raws Txoj Kev Txiav Txim Kwv Tswm Txog Kev Pab Cuam | | | | | | | | |
| **Kev txuas ntxiv cov kev pab cuam rau koj:** Yog hais tias txoj kev txiav txim kwv tswm txog kev pab cuam muaj feem xyuam rau koj cov kev pab cuam thiab koj thov kom tau ua ntej hnub yuav coj raws kev txiav txim, feem ntau koj cov kev pab cuam yuav tsis raug txiav tu los yog raug txo tsawg. (Yog tias tus kws phua txim rau MCO txoj kev txiav txim yeej yog lawm, tej zaum koj yuav raug them rov qab tej kev pab cuam ntxiv uas koj tau txais thaum lub caij koj thov lub rooj sib hais ncaj ncees thiab lub caij uas tus kws phua txim tau txiav txim tiav. Tiam sis, yog tias nws yuav tsim muaj teeb meem nyiaj txiag nyuab ntxhov loj, tej zaum koj yuav tsis raug them qhov nqi no.  **Koj puas xav kom tau cov kev pab cuam no txuas mus ntxiv?**  Xav tau  Tsis xav tau | | | | | | | | | | | | | | |
| **NTU B** | | | | | | | | | | | | | | |
| **Tsuas teb yog tias lub rooj sib hais ncaj ncees muaj feem xyuam rau**:  Txoj Kev Tsim Nyog  Sib Faib Nqi Them | | | | | | | | Vim li cas koj thiaj li thov kom muaj lub rooj sib hais no? (Rhais cov nplooj ntawv ntxiv yog tsim nyog.) | | | | | | |
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| **NTU C** | | | | | | | | | | | | | | |
| **Tsuas teb yog tias lub rooj sib hais ncaj ncees muaj feem xyuam rau ib yam nram no: Xav thov lub rooj sib hais ncaj ncees hais txog ib yam nram no, koj yuav tsum xub mus ua tiav raws MCO cov txheej txheem txiav txim dua.** | | | | | | | | | | | | | | |
| Kev ntsuas rab peev xwm tu xyuas lis los ntawm MCO  Kev txo tsawg, kev ncua ib ntus los yog kev txiav tu txoj kev pab cuam/kev pab txhawb  Txoj cai tsis kam muab los yog txo tsawg txoj kev pab cuam uas thov txog  Tsis yam them rau ib yam kev pab cuam  Lub tswv yim tu xyuas kab mob kev nkeeg | | | | | | | | Tsis muaj peev xwm muab tau cov kev pab cuam/kev pab txhawb kom raws sij hawm tsim nyog  Txoj kev tsis yeem siab rho npe tawm ntawm MCO  Txoj kev tsis kam ua raws cov lus thov daws ib qho teeb meem nuj nqis  Txoj kev tsis kam ua raws cov lus thov txog ib co kev pab cuam tawm sab nraum MCO lub koom haum  MCO tsis muaj rab peev xwm txiav txim dua tau raws lub sij hawm uas xav tau | | | | | | |
| Vim li cas koj thiaj li thov kom muaj lub rooj sib hais no? (Rhais cov nplooj ntawv ntxiv yog tsim nyog.) | | | | | | | | | | | | | | |
| Tau | | Tsis tau | | 1. Koj puas tau thov kev txiav txim dua ntawm MCO Pab Tswj Xyuas Kev Tu Siab & Kev Txiav Txim Dua (Grievance and Appeal Committee)?   Hnub uas koj thov kev txiav txim dua: | | | | | | | | | |
| Tau | | Tsis tau | | 1. Koj puas tau thov kom muab tib co kev pab cuam txuas mus ntxiv rau koj thaum lub caij yuav txiav txim dua rau koj ntawm MCO? | | | | | | | | | |
| Tau | | Tsis tau | | 1. Koj puas tau txais ib tsab ntawv txiav txim los ntawm MCO Pab Tswj Xyuas Kev Tu Siab & Kev Txiav Txim Dua (Grievance and Appeal Committee)? Muab tsab ntawv txiav txim no luam rhais nrog tsab ntawv no **los yog** piav qhia me ntsis txog txoj kev txiav txim rau nram no:   Lus nthuav qhia txog txoj kev txiav txim: | | | | | | | | | |
| Tau | | Tsis tau | | 1. Yog koj teb tias "Tsis tau” rau nqe lus nug 3, thaum twg MCO Pab Tswj Xyuas Kev Tu Siab & Kev Txiav Txim Dua (Grievance and Appeal Committee) yuav tsum txiav txim tiav:      .  (Yog ua tau, luam MCO tsab ntawv uas qhia rau koj txog hnub uas koj yuav tsum txais tau lawv txoj kev txiav txim.)   Faj Seeb: MCO Pab Tswj Xyuas Kev Tu Siab & Kev Txiav Txim Dua (Grievance and Appeal Committee) muaj txog 30 hnub los txiav txim dua rau koj. Koj yuav tsum tos kom txog hnub uas teev rau hauv tsab ntawv seb MCO puas xa tsab ntawv txiav txim dua rau koj ua ntej koj yuav thov kom muaj lub rooj sib hais ncaj ncees. | | | | | | | | | |
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| **NTU D – YUAV TSUM TAU TEB** | | | | | | | | | | | | | | |
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|  | | | **KOS NPE** – Tswv Cuab | | | | | |  | Hnub Kos Npe | |  | | |
| Muab tsab ntawv no xa los yog xa hauv xov tooj **THIAB** luam MCO tsab ntawv txiav txim dua (los sis, yog tias MCO tsis tau muab tsab ntawv txiav txim dua rau koj, ces luam MCO tsab ntawv faj seeb qhia rau koj txog hnub uas nws yuav tsum txiav txim tiav) mus rau:  Family Care Request for Fair Hearing  c/o Division of Hearings and Appeals  PO Box 7875  Madison WI 53707-7875  Xa ntawv hauv xov tooj: 608-264-9885 | | | | | | | | | | | | | | |
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