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| **DEPARTMENT OF HEALTH SERVICES**Division of Medicaid ServicesF-00237SO (01/2019) | **STATE OF WISCONSIN**Wis. Stats. § 46.287(2)(c) |
| **Codsiga racfaanka – Community Care, Inc/Community Care HEALTH Plan, Inc.****(HMO SNP) (Community Care)appeal request – Community Care, Inc/Community Care HEALTH Plan, Inc.****(HMO SNP) (Community Care)** |
| Buuxinta foomkaan waa ikhtiyaari. Macluumaad shaqsi ahaan loo aqoonsan karo ee lagu aruuriyay foomkaan waxaa loo isticmaalaa in lagu aqoonsado dacwadaada iyo nidaamka aad codsatid kaliya. |
| Magaca – Xubinta      | Taariikhda Maanta      |
| Ciwaanka Boostada      |
| Magaalada      | GobolkaWI | Lambarka Boostada      |
| [ ]  Sax sanduuqaan haddii aad racfaan ka qaadan lahayd go'aanka Community Care, Inc. adiga oo la codsanayo kulan Community Care, Inc. Grievance and Appeal Committee (Guddiga Cabashada iyo Racfaanka).  |
| **Joogteynta adeegyadaada inta lagu jiro racfaanka yareynta, hakinta, ama joojinta adeega****Loogu talogalay xubnaha: Family Care iyo Partnership**Haddii aad heleysid faa'idooyin oo aad weydiisid racfaan ka hor inta aysan faa'idooyinkaaga isbadelin, waxaad joogteyn kartaa helida isla faa'idooyinka illaa go'aanka racfaankaaga la sameeyo. Haddii aad rabtid inaad joogteysid faa'idooyinkaaga inta lagu jiro racfaankaaga, codsigaaga waa in boosto lagu soo diraa ama fakis ***oo markaas ama ka hor* taariikhda bilowga ee tallaabada loogu talogalay**. Haddii Grievance and Appeal Committee (Guddiga Cabashada iyo Racfaanka) go'aamiyaan in go'aanka Community Care, Inc. ahaa mid saxan, waxaad u baahan kartaa inaad dib u bixisid faa'idooyinka dheeraadka ah ee aad heshay inta u dhaxeyso waqtiga aad weydiisay racfaankaaga iyo waqtiga ee Guddiga Cabashada iyo Racfaanka sameeyaan go'aan. Si kastaba ha ahaatee, haddii ay sababayn karto culeys dhaqaale oo wayn, waxaa laga yaabaa inaan lagaa rabin inaad dib ubixiso kharashkan. [ ]  **Sax sanduuqaan haddii aad tahay Family Care ama Partnership xubin iyo haddii aad jeclaan laheyd inaad codsatid isla adeegyada la sii wadayo inta lagu jiro racfaankaaga.****Loogu talogalay xubnaha: Program of All-Inclusive Care for the Elderly (PACE)** Community Care, Inc. waxay sii wadeysaa heerka hadeer ee adeega **Medicaid** illaa go'aan racfaankaaga ah laga sameeyo haddii aad siiwadida ***markaas ama ka hor* taariikhda ugu habboon ee loogu talogalay in lagu fuliyo hawsha**. Haddii Grievance and Appeal Committee (Guddiga Cabashada iyo Racfaanka) go'aamiyaan in go'aanka Community Care, Inc. ahaa mid saxan, waxaad u baahan kartaa inaad dib u bixisid faa'idooyinka dheeraadka ah ee aad heshay inta u dhaxeyso waqtiga aad weydiisay racfaankaaga iyo waqtiga ee Guddiga Cabashada iyo Racfaanka sameeyaan go'aan. Si kastaba ha ahaatee, haddii ay sababayn karto culeys dhaqaale oo wayn, waxaa laga yaabaa inaan lagaa rabin inaad dib ubixiso kharashkan.[ ]  **Sax sanduuqaan haddii aad tahay xubinta PACE iyo haddii aad jeclaan laheyd inaad codsatid isla adeegyada Medicaid la sii wadayo inta lagu jiro racfaankaaga.** |
| **Dhammaan Barnaamijyada**Waxaad xaq u leedahay nuqul bilaash ah ee macluumaadka feelka dacwadaada ku jirto ee la xiriirto racfaankaaga. Macluumaad macnaheedu waa dukumeenti, diiwaano iyo qoraalada kale ee la xiriiro oo ay ku jiraan warbixin walboo cusub ama dheeraad ah oo Community Care, Inc. usu keento inta lagu jiro racfaankaaga.[ ]  **Sax sanduuqaan haddii aad jeclaan laheyd inaad ka heshid warbixin faylka dacwadaada Community Care, Inc. oo la xiriirto racfaankaaga.** |
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|  | **SAXIIXA** – Xubinta |  | Waqtiga la saxiixay |  |
| Udir fakis ama boosto foomkan: Community Care, Inc. 205 Bishops Way Brookfield WI 53005 Fakis: 262-827-4044Racfaankaaga waa in boosto lagu soo diraa ama fakis oo aan ka dambeyn **60 maalmood oo kaleendarka** laga bilaabo taariikhda ogaysiiska go'aaminta faa'idada ladnaanta. |
| Community Care, Inc:Waxay bixisaa gargaaro bilaash ah iyo adeegyo dadka naafada ah si ay si wax ku ool ah inoola xiriiraan, sida:* Calaamada u qalanta turjumaanada luuqada
* Macluumaadka qoran oo qaabab kale (daabacaad waaweyn, dhageysi, qaababka korontada la geli karo, qaabab kale)

Waxay bixisaa adeegyo luuqadeed oo bilaash ah oo loogu talagalay dadka luuqadooda koowaad aysan ahayn Ingiriiska, sida: * Turjubaanada u qalma
* Macluumaad ku qoran luuqadaha kale

Haddii aad u baahantahay adeegyadaan, ka soo wac Community Care, Inc. taleefonka bilaash ah ee 866-992-6600, Isniinta illaa Jimcaha, 8 a.m. illaa 4:30 p.m. TTY isticmaalayaasha waa inay ka soo wacaan Wisconsin Relay 711. |