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| **DEPARTMENT OF HEALTH SERVICES**  Division of Medicaid Services  F-00237SO (08/2023) | | | **STATE OF WISCONSIN**  Wis. Stats. § 46.287(2)(c) | | | | | | |
| **codsiga racfaanka – Inclusa appeal request – Inclusa** | | | | | | | | | |
| Buuxinta foomkaan waa ikhtiyaari. Macluumaad shaqsi ahaan loo aqoonsan karo ee lagu aruuriyay foomkaan waxaa loo isticmaalaa in lagu aqoonsado dacwadaada iyo nidaamka aad codsatid kaliya. | | | | | | | | | |
| Magaca – Xubinta | | | | | | | | Taariikhda Maanta | |
| Ciwaanka Boostada | | | | | | | | | |
| Magaalada | | | | Gobolka  WI | | | Lambarka Boostada | | |
|  | | Sax sanduuqaan haddii aad racfaan ka qaadan laheyd go'aanka Inclusa adiga oo codsanayo la kulanka Gudiga Cabashada iyo Racfaanka ee Inclusa. | | | | | | | |
| **Sii wadida adeegyadaada inta lagu jiro racfaan ka dhimista, hakinta ama joojinta adeega**  Haddii aad heleysid faa'idooyin oo aad weydiisid racfaan ka hor inta aysan faa'idooyinkaaga isbadelin, waxaad joogteyn kartaa helida isla faa'idooyinka illaa go'aanka racfaankaaga la sameeyo. Haddii aad rabtid inaad joogteysid faa'idooyinkaaga inta lagu jiro racfaankaaga, codsigaaga waa in boosto lagu soo diraa ama fakis ***oo markaas ama ka hor* taariikhda bilowga ee tallaabada loogu talogalay**. Haddii Grievance and Appeal Committee go'aamiyaan in go'aanka Inclusa ahaa mid saxan, waxaad u baahan kartaa inaad dib u bixisid faa'idooyinka dheeraadka ah ee aad heshay inta u dhaxeyso waqtiga aad weydiisay racfaankaaga iyo waqtiga ee Guddiga Cabashada iyo Racfaanka sameeyaan go'aan. Si kastaba ha ahaatee, haddii ay sababayn karto culeys dhaqaale oo wayn, waxaa laga yaabaa inaan lagaa rabin inaad dib ubixiso kharashkan.  **Sax sanduuqaan haddii aad jeclaan laheyd inaad codsatid isla adeegyada la sii wadayo inta lagu jiro racfaanka.**  **Nuqulka faylka kiiskaaga**  Waxaad xaq u leedahay nuqul bilaash ah ee macluumaadka faylka dacwadaada ku jirto ee la xiriirto racfaankaaga. Macluumaad macnaheedu waa dukumeenti, diiwaano iyo qoraalada kale ee la xiriiro oo ay ku jiraan warbixin walboo cusub ama dheeraad ah oo Inclusa usu keento inta lagu jiro racfaankaaga.  **Sax sanduuqaan haddii aad jeclaan laheyd inaad ka heshid macluumaad faylka dacwadaada Inclusa oo la xiriirto racfaankaaga.** | | | | | | | | | |
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|  | **SAXIIXA** – Xubinta | | | |  | Taariikhda la saxiixay | | |  |
|  |  | | | |  |  | | |  |
| Udir fakis ama boosto foomkan:  Inclusa  Attn: Member Relations  2801 Hoover Road, Unit 3  Stevens Point WI 54481  Fakiska: 715-345-5725  Taleefon bilaash ah: 1-877-622-6700  TTY: 711 or 1-715-204-1799  I-meelka: memberrelations@inclusa.org  Si loo bilaabo racfaankaaga sida ugu dhaqsiha badan oo suurtogalka ah, waxaad ka soo wici kartaa Inclusa 715-204-1805 ka hor inta aadan dirin foomkaan.  Racfaankaaga waa in boosto lagu soo diraa ama fakis oo aan ka dambeyn **60 maalmood oo kaleendarka** laga bilaabo taariikhda ogaysiiska go'aaminta faa'idada ladnaanta. | | | | | | | | | |
| Inclusa:  Waxay bixisaa gargaaro bilaash ah iyo adeegyo dadka naafada ah si ay si wax ku ool ah inoola xiriiraan, sida:   * Calaamada u qalanta turjumaanada luuqada * Macluumaadka qoran oo qaabab kale (daabacaad waaweyn, dhageysi, qaababka korontada la geli karo, qaabab kale)   Waxay bixisaa adeegyo luuqadeed oo bilaash ah oo loogu talagalay dadka luuqadooda koowaad aysan ahayn Ingiriiska, sida:   * Turjubaanada u qalma * Macluumaad ku qoran luuqadaha kale   Haddii aad u baahantahay adee seegyrtadaan, ka soo wac Inclusa 715-204-1805 ama taleefonka bilaashka ah 877-622-6700, Isniinta illaa Jimcaha, 8 a.m. to 4:30 p.m. TTY isticmaalayaasha waa inay soo wacaan 715-204-1799. | | | | | | | | | |