

Mental Health Statistics Improvement Program (MHSIP)

YOUTH SATISFACTION SURVEY

To provide the best possible mental health and substance use services, we want to know what you think about the services you received *in the past 6 months*. Do not write your name on this survey. Your answers are confidential and will not be linked to the mental health and/or substance use services you receive.

Please indicate how much you agree or disagree with each of the following statements by circling the number (from "1"=Strongly Agree to "5"=Strongly Disagree) that best represents your opinion. If the statement is about something you have not experienced, circle "N/A" to indicate that this item does not apply to you.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A
1. Overall, I am satisfied with the services I received.	1	2	3	4	5	N/A
2. I helped to choose my services.	1	2	3	4	5	N/A
3. I helped to choose my treatment goals.	1	2	3	4	5	N/A
4. The people helping me stuck with me no matter what.	1	2	3	4	5	N/A
5. I felt I had someone to talk to when I was troubled.	1	2	3	4	5	N/A
6. I participated in my own treatment.	1	2	3	4	5	N/A
7. The services I received were right for me.	1	2	3	4	5	N/A
8. The location of services was convenient for me.	1	2	3	4	5	N/A
9. Services were available at times that were convenient for me.	1	2	3	4	5	N/A
10. I got the help I wanted.	1	2	3	4	5	N/A
11. I got as much help as I needed.	1	2	3	4	5	N/A
12. Staff treated me with respect.	1	2	3	4	5	N/A
13. Staff respected my family's religious or spiritual beliefs.	1	2	3	4	5	N/A
14. Staff spoke with me in a way that I understood.	1	2	3	4	5	N/A
15. Staff were sensitive to my cultural or ethnic background.	1	2	3	4	5	N/A

Questions 16-22: As a direct result of the mental health and/or substance use services I received ...

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A
16. I am better at handling daily life.	1	2	3	4	5	N/A
17. I get along better with family members.	1	2	3	4	5	N/A
18. I get along better with friends and other people.	1	2	3	4	5	N/A
19. I am doing better in school and/or work.	1	2	3	4	5	N/A
20. I am better able to cope when things go wrong.	1	2	3	4	5	N/A
21. I am satisfied with my family life right now.	1	2	3	4	5	N/A
22. I am better able to do things I want to do.	1	2	3	4	5	N/A

Questions 23-26: Please tell us about the current relationships you have with persons other than your mental health and/or substance use provider(s).

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A
23. I know people who will listen and understand me when I need to talk.	1	2	3	4	5	N/A
24. I have people that I am comfortable talking with about my problems.	1	2	3	4	5	N/A
25. In a crisis, I would have the support I need from family or friends.	1	2	3	4	5	N/A
26. I have people with whom I can do enjoyable things.	1	2	3	4	5	N/A

Questions 27-35: Please answer the following questions to let us know a little about you.

27. Are you currently receiving mental health and/or substance use services?

1 = Mental Health only 2 = Substance Use only 3 = Mental Health and Substance Use services

28. How long have you received these services?

1 = Less than 6 months 3 = 1 year to 2 years
2 = 6 months to 1 year 4 = More than 2 years

29. Do you currently live with one or both parents?

1 = Yes 2 = No

30. What is your gender?

1 = Female 2 = Male 3 = Trans female 4 = Trans male
5 = Other (Please state: _____)

31. What is your age? _____ years

32. What is your race or ethnic background? (Circle the one that applies best.)

1 = American Indian/Alaska Native 5 = White/Caucasian
2 = Asian 6 = More than one race or ethnic group
3 = Black/African American 7 = Other (describe: _____)
4 = Native Hawaiian/Pacific Islander

33. Do you consider yourself Hispanic or Latino/a?

1 = Yes 2 = No

34. What Wisconsin county do you currently live in? _____ County, WI

35. Do you have any other comments about the services you received in the last 6 months?

Thank you for your time and cooperation in completing this survey!

[This survey was created by the Mental Health Statistics Improvement Program (MHSIP) in 2001.]