

**FORWARDHEALTH  
PRIOR AUTHORIZATION / PREFERRED DRUG LIST (PA/PDL)  
FOR HEADACHE AGENTS, TRIPTANS NON-INJECTABLE INSTRUCTIONS**

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

ForwardHealth members are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. Per Wis. Admin. Code § DHS 104.02(4), this information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member ID number.

Under Wis. Stat. § 49.45(4), personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the services.

The use of this form is mandatory when requesting PA for certain drugs. Refer to the Pharmacy service area of the ForwardHealth Online Handbook for service restrictions and additional documentation requirements. Provide enough information for ForwardHealth medical consultants to make a determination about the request.

**INSTRUCTIONS**

Prescribers are required to complete and sign the Prior Authorization/Preferred Drug List (PA/PDL) for Headache Agents, Triptans Non-Injectable, F-XXXXX. Pharmacy providers are required to use the PA/PDL for Headache Agents, Triptans Non-Injectable form to request PA using the Specialized Transmission Approval Technology-Prior Authorization (STAT-PA) system or by submitting a PA request on the ForwardHealth Portal, by fax, or by mail. Prescribers and pharmacy providers are required to retain a completed copy of the form.

Providers may submit PA requests on a PA/PDL form in one of the following ways:

- For STAT-PA requests, pharmacy providers should call 800-947-1197.
- For requests submitted on the ForwardHealth Portal, providers may access [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).
- For PA requests submitted by fax, pharmacy providers should submit a Prior Authorization Request Form (PA/RF), F-11018, and the appropriate PA/PDL form to ForwardHealth at 608-221-8616.
- For PA requests submitted by mail, pharmacy providers should submit a PA/RF and the appropriate PA/PDL form to the following address:

ForwardHealth  
Prior Authorization  
Ste 88  
313 Blettner Blvd  
Madison WI 53784

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s).

**SECTION I – MEMBER INFORMATION**

**Element 1: Name – Member**

Enter the member's last name, first name, and middle initial. Use Wisconsin's Enrollment Verification System to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth ID card and the Enrollment Verification System do not match, use the spelling from the Enrollment Verification System.

**Element 2: Member ID Number**

Enter the member ID. Do not enter any other numbers or letters. Use the ForwardHealth card or the Enrollment Verification System to obtain the correct member ID.

**Element 3: Date of Birth – Member**

Enter the member's date of birth in mm/dd/ccyy format.

## SECTION II – PRESCRIPTION INFORMATION

### Element 4: Drug Name

Enter the name of the drug.

### Element 5: Drug Strength

Enter the strength of the drug listed in Element 4.

### Element 6: Date Prescription Written

Enter the date the prescription was written.

### Element 7: Refills

Enter the number of refills.

### Element 8: Directions for Use

Enter the directions for use of the drug.

### Element 9: Name – Prescriber

Enter the name of the prescriber.

### Element 10: National Provider Identifier – Prescriber

Enter the 10-digit National Provider Identifier of the prescriber.

### Element 11: Address – Prescriber

Enter the address (street, city, state, and zip+4 code) of the prescriber.

### Element 12: Phone Number – Prescriber

Enter the phone number, including area code, of the prescriber.

## SECTION III – CLINICAL INFORMATION

Prescribers are required to complete the appropriate sections before signing and dating the PA/PDL for Headache Agents, Triptans Non-Injectable form.

### Element 13: Diagnosis Code and Description

Enter the appropriate and most specific International Classification of Diseases diagnosis code and description most relevant to the drug requested. The International Classification of Diseases diagnosis code must correspond with the International Classification of Diseases description.

### Element 14

Check the appropriate box to indicate whether or not the member has experienced an unsatisfactory therapeutic response or a clinically significant adverse drug reaction with **at least three** preferred drugs from the headache agents, triptans non-injectable drug class. If yes is checked, list **each** of the **three** preferred drugs the member has taken from the headache agents, triptans non-injectable drug class and the date(s) the drugs were taken. Describe the unsatisfactory therapeutic response(s) or clinically significant adverse drug reaction(s) in the space provided.

## SECTION IV – AUTHORIZED SIGNATURE

### Element 15: Signature – Prescriber

The prescriber is required to complete and sign this form.

### Element 16: Date Signed

Enter the month, day, and year the form was signed in mm/dd/ccyy format.

## SECTION V – FOR PHARMACY PROVIDERS USING STAT-PA

### Element 17: National Drug Code

Enter the appropriate 11-digit National Drug Code for each drug.

### Element 18: Days' Supply Requested (Up to 365 Days)

Enter the requested days' supply.

### Element 19: National Provider Identifier

Enter the National Provider Identifier. Also enter the taxonomy code if the pharmacy provider's taxonomy code is not 333600000X.

### Element 20: Date of Service

Enter the requested first date of service for the drug in mm/dd/ccyy format. For STAT-PA requests, the date of service may be up to 31 days in the future or up to 14 days in the past.

### Element 21: Place of Service

Enter the appropriate place of service code designating where the requested item would be provided/performed/dispensed.

Code	Description
01	Pharmacy
13	Assisted living facility
14	Group home
32	Nursing facility
34	Hospice
50	Federally qualified health center
65	End-stage renal disease treatment facility
72	Rural health clinic

### Element 22: Assigned PA Number

Enter the PA number assigned by the STAT-PA system.

### Element 23: Grant Date

Enter the date the PA was approved by the STAT-PA system.

### Element 24: Expiration Date

Enter the date the PA expires as assigned by the STAT-PA system.

### Element 25: Number of Days Approved

Enter the number of days for which the STAT-PA request was approved by the STAT-PA system.

## SECTION VI – ADDITIONAL INFORMATION

### Element 26

Include any additional information in the space provided. Additional diagnostic and clinical information explaining the need for the drug requested may also be included here.