

**NTAWV CEEB TOOM TSIS KAM LEES MUAB COV NYIAJ PAB / HLOOV COV NYIAJ PAB
TSAWG DUA QUB
NOTICE OF DENIAL OF BENEFITS / NEGATIVE CHANGE IN BENEFITS**

Npe – Tus Ua Ntawv Thov/Tswv Cuab	Hnub Ua Daim Ntawv Ceeb Toom	Case Naj Npawb
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Lub Xeev Wisconsin yog ib qhov chaw muab kev pab muaj vaj huam sib luag rau sawv daws. Daim ntawv no muaj cov ntsiab lus uas cuam tshuam txog koj cov nyiaj pab. Yog koj xav tau daim ntawv no ua lwm hom kom koj nyeem tau vim muaj ib tus mob xiam oob qhab los yog koj xav kom muab daim ntawv no txhais los yog muab plov ua koj hom lus, thov hu rau rau FoodShare, Health Care, Child Care los yog Caretaker Supplement. Hu rau los yog 711 (TTY) rau W-2. Cov kev pab no yog pab dawb xwb.

Mus Saib Cov Lus Sau/Lus Plov Txog Qhov (Cov) Hauj Lwm Uas Tau Nqes Tes Ua kom paub meej ntxiv.

Kev Pab Them Nqi Zov Me Nyuam (Child Care Assistance)

- ☐ Peb tsis kam lees muab kev pab them nqi zov me nyuam (child care assistance) raws li koj daim ntawv thov.
- ☐ Koj qhov kev pab them nqi zov me nyuam (child care assistance) yuav tas suav txij hnub .
- ☐ Peb tau muab koj daim ntawv thov kev pab them nqi zov me nyuam (child care assistance) tshem tawm vim koj tau rho daim ntawv ua thov kev pab tawm lawm.
- ☐ Peb tsis tau muab ib qho kev txiav txim rau koj daim ntawv thov kev pab them nqi zov me nyuam (child care assistance) vim .

FoodShare Wisconsin

- ☐ Peb tsis kam lees muab FoodShare cov nyiaj pab raws li koj daim ntawv thov.
- ☐ Peb tsis kam lees muab FoodShare cov nyiaj pab los hloov cov qub. Mus Saib Cov Lus Sau/Lus Plov Txog Qhov (Cov) Hauj Lwm Uas Tau Nqes Tes Ua kom paub meej ntxiv.
- ☐ Koj qhov FoodShare cov nyiaj pab txhua hli yuav tsawg dua qub txij \$ mus rau \$ suav txij hnub .
- ☐ Koj qhov FoodShare cov nyiaj pab yuav tas suav txij hnub .
- ☐ yuav tsis tau txais FoodShare cov nyiaj pab mus ntxiv lawm suav txij hnub .
- ☐ Peb tau muab koj daim ntawv thov FoodShare cov nyiaj pab tshem tawm vim koj tau rho daim ntawv ua thov kev pab tawm lawm.
- ☐ Peb tsis tau muab ib qho kev txiav txim rau koj daim ntawv thov FoodShare vim .

Medicaid / BadgerCare Plus

- ☐ Peb tsis kam lees muab Medicaid thiab/los yog BadgerCare Plus rau lub hlis vim .
- ☐ Koj qhov Medicaid/BadgerCare Plus cov nyiaj pab yuav tas suav txij hnub vim .
- ☐ Peb tsis kam lees muab Medicaid/BadgerCare Plus raws li daim ntawv thov vim koj cov nyiaj tau los ntau tshaj qhov txoj cai tsis pub siab kawg \$ tauj hlis. Yog koj muaj nuj nqi kho mob them ntau txog rau npaug (six times) ntawm qhov nyiaj (\$), koj yuav rau npe tau kom tau txais kev pab. Hu rau tus neeg khiav hauj lwm rau koj kom paub meej.

- ☐ Koj qhov Medicaid/BadgerCare Plus tus nqi them (premium), tus neeg mob feem xyuam, los yog feem yus pab them (cost share) tau nce ntxiv rau \$ tauj hlis suav txij hnuv vim .
- ☐ Peb tau muab koj daim ntawv thov Medicaid/BadgerCare Plus tshem tawm vim koj tau rho daim ntawv ua thov kev pab tawm lawm.
- ☐ Peb tsis kam lees muab qhov koj thov rau Undue Hardship Waiver Request. Mus Saib Cov Lus Sau/Lus Piav Txog Qhov (Cov) Hauj Lwm Uas Tau Nqes Tes Ua kom paub meej ntxiv.
- ☐ Peb tsis tau muab ib qho kev txiav txim rau koj daim ntawv thov Medicaid/BadgerCare Plus vim .

Wisconsin Works (W-2)

- ☐ Peb tsis kam lees muab raws li koj daim ntawv thov rau ☐ W-2, ☐ Job Access Loan (JAL), los yog ☐ Emergency Assistance (EA)—khij rau ib qho kev pab cuam nkaus xwb.
- ☐ Koj qhov W-2 cov nyiaj pab yuav tas suav txij hnuv vim .
- ☐ Your W-2 payment yuav tsawg dua qub txij \$ mus rau \$ suav txij hnuv .
- ☐ Peb tau muab koj daim ntawv thov W-2 tshem tawm vim koj tau rho daim ntawv ua thov kev pab tawm lawm.
- ☐ Peb tsis tau muab ib qho kev txiav txim rau koj daim ntawv thov W-2 vim .

Lwm yam

- ☐ Peb tau tsis kam lees muab raws li koj daim ntawv thov/rov xyuas dua rau (kev pab cuam) suav txij hnuv .
- ☐ Peb tau tsis kam lees muab raws li koj daim ntawv thov/rov xyuas dua rau (kev pab cuam) suav txij hnuv .

Cov Lus Sau/Lus Piav Txog Qhov (Cov) Hauj Lwm Uas Tau Nqes Tes Ua Ntxiv

LUS QHIA RAU COV NEEG UA HAUJ LWM: Muab cov nyiaj tau los thiab cov kev siv nyiaj siv rau qhov txiav txim muaj feem tau txais kev pab. Rau cov uas tau txais Medicaid thiab BadgerCare, muab cov cai uas siv rau qhov kev txiav txim no.

Yog koj tsis pom zoo raws li qhov kev txiav txim hais txog koj qhov kev pab them nqi zov me nyuam (child care assistance), FoodShare, Medicaid, los yog BadgerCare Plus, koj thov tau kom muaj ib lub rooj mloog kev ncaj ncees (fair hearing). Thov mus saib cov phab ntawv nram qab no kom paub cov lus qhia txog cov rooj mloog kev ncaj ncees.

Yog koj tsis pom zoo raws li qhov kev txiav txim hais txog W-2, koj thov tau kom muaj ib qho rov xyuas dua qhov tseeb (fact-finding review). Koj yuav tsum thov kom muaj qhov rov xyuas dua no tsis pub dhau 45 hnuv suav txij hnuv teev rau ntawm daim ntawv ceeb toom no los yog tsis pub dhau 45 hnuv suav txij hnuv txiav txim muab los siv uas tau muab tshaj tawm rau hauv daim ntawv ceeb toom no, seb qhov twg yog qhov los tom qab.

Yog koj muaj lus nug dab tsi, thov hu rau:

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**KOJ COV CAI THIAB COV LUAG HAUJ LWM RAU FOODSHARE, MEDICAID,
THIAB BADGERCARE PLUS**

Koj muaj cai tau txais ib daim ntawv ceeb toom tuaj ntawm lub chaw ua hauj lwm ua ntej yuav nqes tes muab koj cov kev pab kho mob (Medicaid, BadgerCare Plus, Family Planning Only Services) los yog FoodShare cov nyiaj pab txiaiv tu los yog muab txo. Rau ntawm cov kev txiaiv txim feem tau, koj yuav tau txais ib daim ntawv tsawg kawg 10 hnub ua ntej nqes tes ua qhov ntawd.

Koj yuav thov tau kom muaj ib lub rooj mloog kev ncaj ncees rau cov nyiaj pab them nqi kho mob los yog FoodShare cov nyiaj pab yog hais tias koj tsis pom zoo raws li lub chaw ua hauj lwm ib qhov kev txiaiv txim muab kev pab twg rau koj. Koj yuav thov tau kom muaj qhov no uas yog sau ntawv mus los yog mus kiag koj tus kheej rau ntawm lub chaw ua hauj lwm uas muaj npe teev rau ntawm phab ntawv xub thawj ntawm daim ntawv ceeb toom no. Rau FoodShare, koj cia li hais rau lub chaw ua hauj lwm xwb los tau. Koj kuj tseem thov tau kom muaj lub rooj mloog kev ncaj ncees uas yog sau ntawv mus rau Department of Administration, Division of Hearings and Appeals, PO Box 7875, Madison, WI 53707-7875 los yog hu rau 1-608-266-3096. Raws li hais rau hauv Wis. Admin. Code § HA 3.03, qhov koj thov kom muaj lub rooj mloog kev ncaj ncees no luag yuav tsum tau txais (1) tsis pub dhau 45 hnub suav txij hnub uas pib siv qhov kev txiaiv txim rau qhov kev pab kho mob thiab, (2) tsis pub dhau 90 hnub suav txij hnub lub chaw ua hauj lwm siv rau FoodShare los yog nyob rau ntawm lub sij hawm twg los tau thaum koj tseem tau txais FoodShare cov nyiaj pab, yog hais tias koj tsis pom zoo raws li qhov nyiaj pab uas muab rau koj.

Feem ntau, yog qhov koj thov kom muaj lub Rooj Mloog Kev Ncaj Ncees tau txais los ntawm Division of Hearings and Appeals ua ntej hnub siv qhov kev txiaiv txim, koj cov nyiaj pab rau kev kho mob thiab/los yog FoodShare yuav tsis muab txiaiv tu los yog muab txo. Koj cov nyiaj pab yuav muab mus ntxiv, tsawg kawg, kom txog rau thaum muaj ib qho kev txiaiv txim hais txog qhov koj thov kom rov hais dua. Nyob rau lub sij hawm no, yog muaj lwm yam pauv tshwm sim, koj cov nyiaj pab kho mob los yog FoodShare kuj yuav pauv thiab. Yog muaj lwm yam pauv tshwm sim, koj yuav tau txais ib daim ntawv tshiab. Yog koj tsis txaus siab raws li lub rooj mloog kev ncaj ncees qhov kev txiaiv txim, koj yuav hais tau kom muab los sib hais zaum ob ntxiv. Yog lub rooj mloog kev ncaj ncees qhov kev txiaiv txim siab txiaiv tu los yog txo koj cov nyiaj pab, tej zaum koj yuav tau them cov nyiaj pab uas koj tau txais thaum tseem sib hais rov qab. Koj yuav thov tau kom txhob muab cov nyiaj pab rau koj mus ntxiv.

Koj yuav mus sawv cev koj tus kheej los yog kom lwm tus sawv koj cev nyob rau ntawm lub rooj mloog kev ncaj ncees los yog lub rooj sib tham. Tus mus sawv koj cev kuj muaj xws li ib tus kws lij choj, phooj ywg los yog lwm tus uas koj xaiv. Peb yuav tsis them nyiaj rau koj tus kws lij choj. Tab sis, nws kuj muaj cov kws lij choj pab dawb rau koj yog hais tias koj muaj feem tau txais.

Yog koj tsis mus tshwm rau ntawm lub rooj sib hais, los yog tus neeg sawv koj cev tsis tshwm yam tsis muaj lwm yam hauj lwm khuam tsim nyog, peb yuav muab qhov koj thov kom sib hais dua no los xam tias yog koj muab tso pov tseg lawm thiab yuav muab lawb mus.

Koj tau txais cov nyiaj pab them nqi kho mob, koj yuav tsum koom tes nrog Child Support Agency, tshwj tias ntshe ho yog muaj lwm yam hauj lwm khuam tsim nyog no xwb. Tus neeg khiav hauj lwm rau koj yuav muab tau cov ntaub ntawv ntxiv hais txog kev koom tes nrog qhov txiaiv nyiaj them yug me nyuam. Tab txawm koj yuav tsis muaj npe tau txais kev pab them nqi kho mob los, nws kuj muaj kev pab kom tau txais los yog kom nce koj cov nyiaj them yug me nyuam. Hu rau koj lub county Child Support Agency kom paub ntau ntxiv.

Muab Computer Tshawb Xyuas: Yog koj ua hauj lwm, peb yuav muab lub computer los txheeb xyuas koj cov nyiaj ua hauj lwm uas koj qhia rau peb thiab muab koj mus piv rau qhov uas koj tus tswv hauj lwm muab qhia rau lub Department of Workforce Development seb puas zoo ib yam. Peb kuj tseem yuav hu rau Internal Revenue Service, Social Security Administration, Unemployment Insurance Division and Department of Transportation hais txog koj cov nyiaj tau los thiab cov khoom muaj nqis uas koj muaj.

Yog koj muaj npe tau txais kev pab hauv ib qho kev pab cuam kho mob, txhua zaus uas koj mus ntsib BadgerCare Plus los yog Medicaid ib tus kws kho mob luag yuav nug koj kom muab koj daim npav ForwardHealth card rau lawv saib. Nyob rau ib txhia kev pab kho mob, koj yuav tau them feem yus nrog them (copay) rau tus kws kho mob. Qhov yuav them npaum cas ntawd yog nyob ntawm hom kev pab kho koj tus mob thiab tus nqi kho seb yog li cas. Koj tus kws kho mob yuav hais rau koj paub yog hais tias koj yuav tau them feem yus nrog them los yog qhov kev pab kho koj tus mob ntawm koj daim phiaj npaj kho mob (health care plan) tsis them rau. Yog koj muaj lus nug txog koj daim phiaj npaj kho mob, hu rau tus xov tooj pab cov tswv cuab (Member Services) ntawm 1-800-362-3002.

Yog koj tau txais cov nyiaj pab los yog cov kev pab, koj yuav tsum ua raws nraim li cov cai tswj no:

- **TSIS TXHOB** muab lus dag los yog zais lus muab tsis tas kom tau txais cov nyiaj pab los yog kom tau txais mus ntxiv.
- **TSIS TXHOB** pauv los yog muag koj qhov FoodShare cov nyiaj pab (QUEST Card) los yog cov npav ForwardHealth cards.
- **TSIS TXHOB** hloov kho cov npav kom tau txais cov nyiaj pab uas koj tsis muaj cai tau txais.
- **TSIS TXHOB** siv FoodShare cov nyiaj pab koj mus yuav cov khoom uas tsis tso cai yuav, xws li dej cawv los yog luam yeeb.
- **TSIS TXHOB** siv lwm tus daim npav QUEST Card los yog ForwardHealth card.

CEEB TOOM TXOG FOODSHARE COV KEV NPLUA

Tsis hais leej twg hauv koj tsev neeg uas txhob txwm yuam cov cai hauv qab no yuav raug txwv tsis pub tau txais FoodShare mus txog 12 lub hlis tom qab ua txhaum thawj zaug, 24 hlis tom qab ua txhaum zaum ob los yog ua txhaum thawj zaug txuam nrog yeeb tshuaj, thiab tas mus lub neej yog ua txhaum zaum peb.

- Muab lus los yog ntaub ntawv tsis yog los yog zais lus qhia tsis tas kom tau FoodShare cov nyiaj pab los yog kom tau mus tsis tu ncua
- Muab cov nyiaj FoodShare pauv los yog muab muag
- Siv cov nyiaj FoodShare mus yuav tej khoom uas tsis yog khoom noj, xws li dej cawv los yog luam yeeb
- Siv lwm tus cov nyiaj FoodShare, lawv tej cards qhia txog tus kheej los yog yam ntaub ntawv

Nyob ntawm seb cov nyiaj uas muab siv tsis yog lawm ntawd ntau npaum li cas, koj yuav raug nplua txog \$250,000, raug kaw hauv tsev loj kuj mus txog 20 xyoo, los yog ob qho tib si. Tsev txiav txim plaub ntug tseem muaj cai txwv tsis pub koj tau txais FoodShare Wisconsin mus ntxiv 18 lub hlis thiab. Koj yuav tsis tau txais kev pab tas mus lub neej yog koj tau muab cov nyiaj FoodShare pauv txog \$500 los yog tshaj saud. Koj yuav tsis tau txais FoodShare Wisconsin mus 10 xyoo yog nrhiav tau tias koj tau dag los yog qhia tsis ncaj txog koj tus kheej thiab chaw nyob kom koj tau txais ntau qhov nyiaj pab rau tib lub sij hawm. Cov neeg raug txim uas nyiaj kev khiav thiab cov uas tawm txim los lawm tab sis tseem nyob rau kev saib xyuas es yuam cai tsis ua raws li ntawd yuav tsis tau txais FoodShare hauv Wisconsin. Tej zaum koj tseem yuav raug txiav txim ntxiv raws li kev ua txhaum rau lwm tsab cai ntawm toom fwv thiab.

Yog koj pauv (yuav los yog muag) FoodShare cov nyiaj pab kom tau tej yeeb tshuaj uas tsis raug cai, koj yuav raug txwv tsis pub thov kev pab FoodShare mus li ob xyoo rau qhov ua thawj zaug thiab mus tas lub neej rau qhov ua zaum ob.

Yog koj pauv (yuav los yog muag) riam phom, mos txwv, los yog lwm yam hoob pob tawg, koj yuav raug txwv tsis pub thov FoodShare Wisconsin mus tas lub neej.

USDA COV LUS HAIS TXOG TSIS PUB CAIS NEEG TSIS RAW S CAI

Lub koom txoos ua hauj lwm no raug txwv tsis pub cais neeg tsis raws cai los ntawm haiv neeg, tsos nqaij daim tawv, keeb kwm teb chaws, muaj mob xiam oob qhab, hnuv nyoog, poj niam txiv neej, thiab hauv ib txhia kev pab yog kev ntseeg los yog cov kev ntseeg txog kev tswj hwm teb chaws.

U.S. Department of Agriculture tseem txwv tsis pub cais neeg tsis raws cai los ntawm haiv neeg, tsos nqaij daim tawv, keeb kwm teb chaws, poj niam txiv neej, kev ntseeg, muaj mob xiam oob qhab, hnuv nyoog, cov kev ntseeg kev tswj hwm teb chaws los yog ua phem los yog ua pauj rau ntawm qhov tau tawm lus tsis txaus siab txog neeg txoj cai yav dhau los hauv ib qho kev pab cuam uas tswj los yog tau nyiaj pab los ntawm USDA.

Cov neeg muaj mob xiam oob qhab uas nws thov kom muaj lwm cov hau kev los mus pab txoj kev sib cev lus kom paub txog qhov kev pab cuam (piv txwv li, muab cov ntawv pauv kom siv tes kov ces paub tias yog txhais li cas (Braille), ntaus tus ntawv kom loj, muab cov lus kaw cia tau mloog, Meskas Kev Piav Tes Txhais Lus (American Sign Language), thiab lwm yam), yuav tsum hu rau lub Koom Txoos Khiav Hauj Lwm (Xeev los yog hauv zos) nyob ntawm qhov chaw uas lawv ua ntawv thov kev pab. Cov tib neeg uas lag ntseg, hnouv lus tsis zoo, los yog muaj teeb meem hais lus tsis tau yuav hu tau rau USDA ntawm Federal Relay Service ntawm (800) 877-8339. Ib qho ntxiv, kev xav paub txog kev pab cuam kuj yuav muaj pab ua lwm hom lus uas tsis yog lus Askiv.

Yog hais tias xav sau ib daim ntawv tsis txaus siab txog qhov kev pab cuam, ua kom tiav daim [USDA Program Discrimination Complaint Form](#), (AD-3027), uas nrhiav tau hauv online ntawm:

<https://www.ascr.usda.gov/filing-program-discrimination-complaint-usda-customer>, thiab nyob rau ntawm USDA ib qhov chaw ua hauj lwm twg, los yog sau ib tsab ntawv xa mus rau USDA thiab muab tas nrho cov lus kom muab hauv daim foos tso rau hauv tsab ntawv. ascr.

Yog yuav thov ib daim luam ntawm daim foos tsis txaus siab, hu rau (866) 632-9992. Xa koj daim foos uas muab ua tiav txhij txhua los yog tsab ntawv mus rau USDA uas yog:

- (1) xa hauv tsev xa ntawv mus (mail): U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410
- (2) fax: (202) 690-7442; los yog
- (3) email: program.intake@usda.gov.

Rau lwm yam ntsig txog Supplemental Nutrition Assistance Program (SNAP) cov teeb meem, tus neeg yuav hu tau rau USDA SNAP Tus Xov Tooj Hu Pab ntawm (800) 221-5689, uas yog hais lus Spanish thiab los yog hu rau [State Information/Hotline Numbers](#) (nias rau qhov txuas mus rau cov xov tooj hu pab muab teev raws xeev); nrhiav tau online ntawm http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

Yuav sau ib daim ntawv tsis txaus siab txog kev cais neeg tsis raws cai hais txog ib qhov kev pab cuam tau txais nyiaj pab ntawm Tsoom Fwv Teb Chaws tuaj ntawm U.S. Department of Health and Human Services (HHS), sau rau: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 los yog hu rau (202) 619-0403 (suab) los yog (800) 537-7697 (TTY).

Lub koom txoos ua hauj lwm no yog ib tus tswv hauj lwm thiab yog ib qhov chaw muab kev pab cuam uas muab vaj huam sib luag rau sawv daws.

RE: Federal Regulations	7 CFR 273, 42 CFR 431, 42 CFR 433, 42 CFR 435
Wisconsin Statutes	49.22, 49.45, 49.49, 49.95