

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of April 30, 2015

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,237,911**
- Average started per month: **7,512²**
- Completed to date: **1,156,739**
- Average completed per month: **6,943²**

• Households

- Number of households found potentially eligible for at least one program: **1,137,513**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$197.78**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **1,061,020 (662,870 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,856,830**
- Average started per month: **31,973²**
- Submitted to date: **1,846,381**
- Average completed per month: **17,964²**
- Full applications: **1,807,841**
- Applications with just filing date: **38,540**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,377,599**
 - Priority Service Eligible: **580,815**
 - Not Priority Service Eligible: **796,784**
- Health Care: **895,309**
- Family Planning Waiver: **400,243**
- Child Care: **1,436**

Report My Changes³ (RMC)

• Reports

- Started this month: **9,544**
- Submitted this month: **6,630**

Renew My Benefits

• Renewals

- FoodShare: **8,474**
- Health Care: **7,923**
- Family Planning Waiver: **635**
- Child Care: **892**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **6,004**
- Child Care : **936**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **125,412**
 - Percentage of ACCESS logins in Spanish: **0.31%**
- Total number of times users logged in to CMB: **118,019**
 - Total number of distinct users who logged in to CMB: **53,334**
 - Total number of repetitive CMB logins by users: **64,685**

• Expired Applications

- Total applications that expired this month: **7,347**
 - Percentage of expired applications that were Spanish applications: **1.25%**

• Spanish

- Households who completed AFB application in Spanish: **2.47%**
- Households who completed the change report in Spanish: **0.42%**
- Households who completed Screener in Spanish: **0.23%**

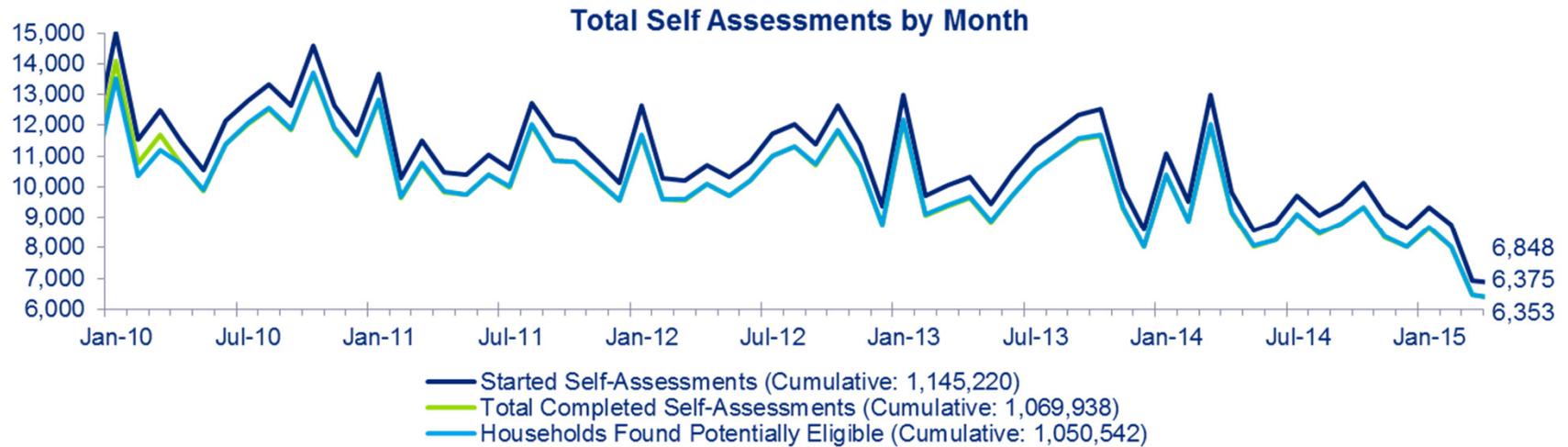
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of April 30, 2015

AIE Self Assessment Statistics



Average self assessments started per month: **7,512**

Average self assessments completed per month: **6,943**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

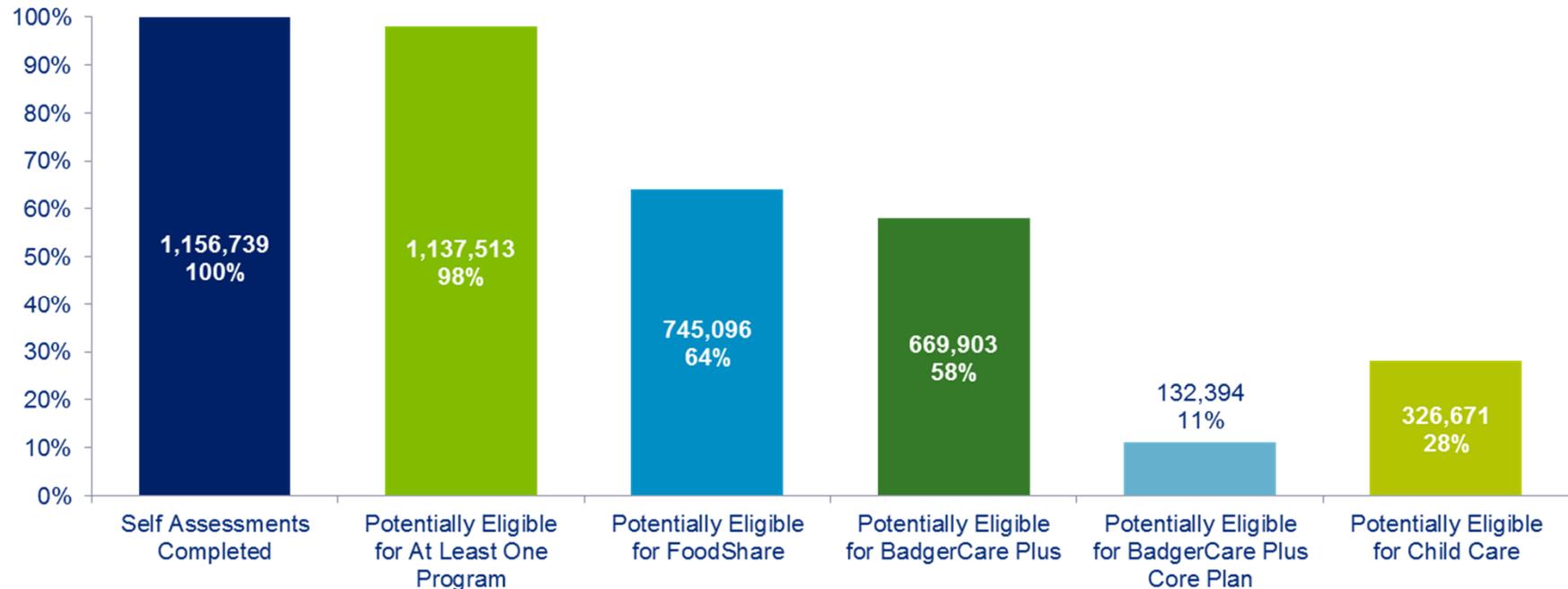
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$197.78**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	March 2015	April 2015	Total to date
FoodShare	08/2004	64%	65%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	74%	75%	58%
BadgerCare Plus Core Plan	06/2009	0%	0%	11%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	12%	11%	10%
Family Planning Waiver	12/2004	97%	97%	75%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	3%	1%	1%
SeniorCare	08/2004	8%	7%	7%
Child Care	01/2010	49%	51%	28%
Women, Infant and Children (WIC)	12/2004	21%	23%	24%
School Meals/Summer Food Service	12/2004	52%	53%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	68%	70%	66%
Medicare Part D	07/2005	12%	11%	11%
Tax Credits	12/2004	66%	66%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	76%	77%	62%
Life Insurance	01/2010	99%	99%	55%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,889
Ashland	4,822
Barron	10,213
Bayfield	3,234
Brown	48,642
Buffalo	2,503
Burnett	2,861
Calumet	6,785
Chippewa	14,125
Clark	5,200
Columbia	11,586
Crawford	3,386
Dane	108,387
Dodge	16,846
Door	4,377
Douglas	9,495
Dunn	10,870
Eau Claire	25,063
Florence	867
Fond du Lac	18,167
Forest	2,078

County/Tribe	Count
Grant	9,815
Green	7,856
Green Lake	3,180
Iowa	4,200
Iron	1,450
Jackson	3,953
Jefferson	15,747
Juneau	7,529
Kenosha	39,315
Kewaunee	2,643
La Crosse	25,220
Lac Courte Oreilles	0
Lafayette	2,889
Langlade	3,375
Lincoln	5,300
Manitowoc	12,787
Marathon	26,182
Marinette	9,171
Marquette	3,190
Menominee	959
Milwaukee	207,391

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,676
Oconto	12,003
Oneida	8,909
Outagamie	36,339
Ozaukee	12,256
Pepin	1,360
Pierce	6,951
Polk	9,402
Portage	14,924
Price	2,723
Racine	37,891
Richland	3,867
Rock	43,408
Rusk	3,284
Sauk	14,024
Sawyer	3,130

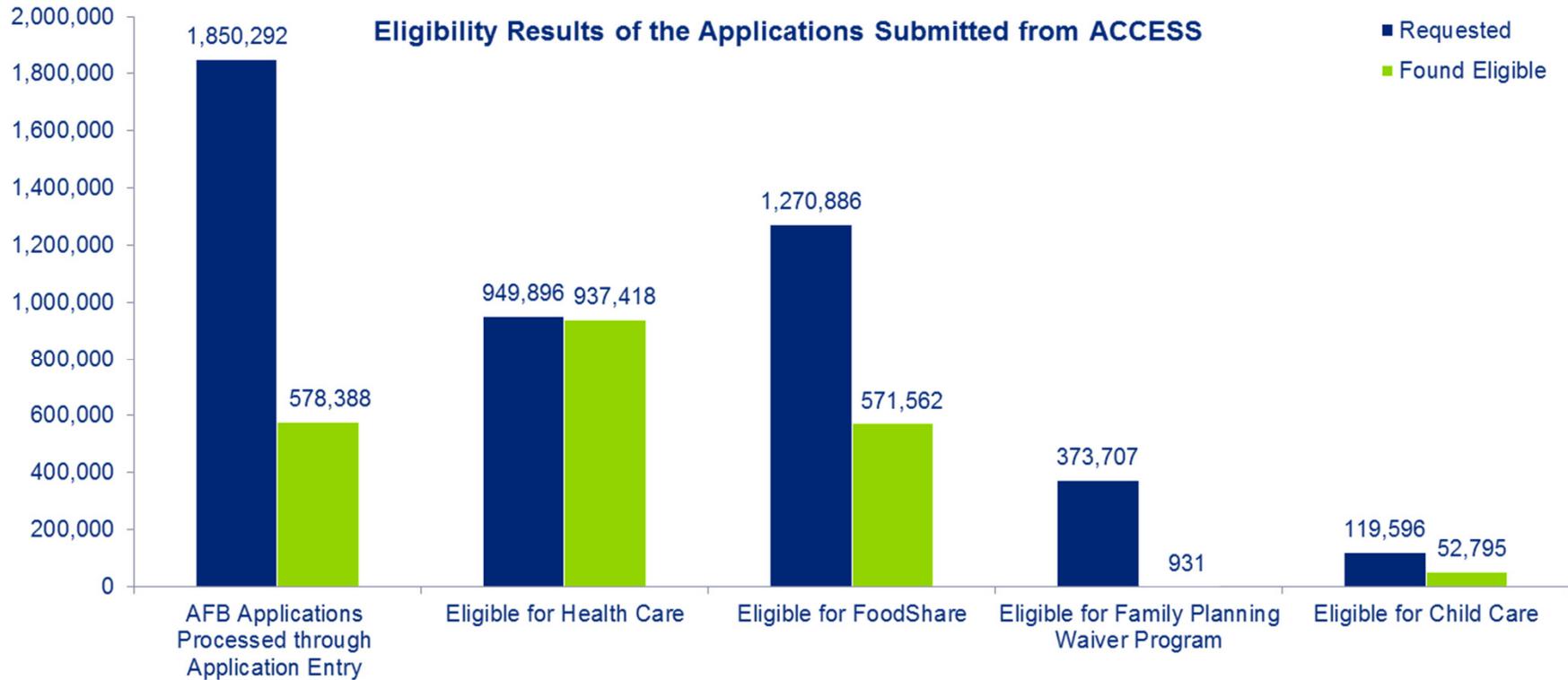
County/Tribe	Count
Shawano	8,039
Sheboygan	21,610
St. Croix	17,191
Taylor	3,168
Trempealeau	4,955
Vernon	5,531
Vilas	4,363
Walworth	21,827
Washburn	3,570
Washington	20,625
Waukesha	55,642
Waupaca	9,439
Waushara	4,614
Winnebago	32,766
Wood	17,295
Unknown	79,581

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of April 30, 2015

CARES/AFB Eligibility Results



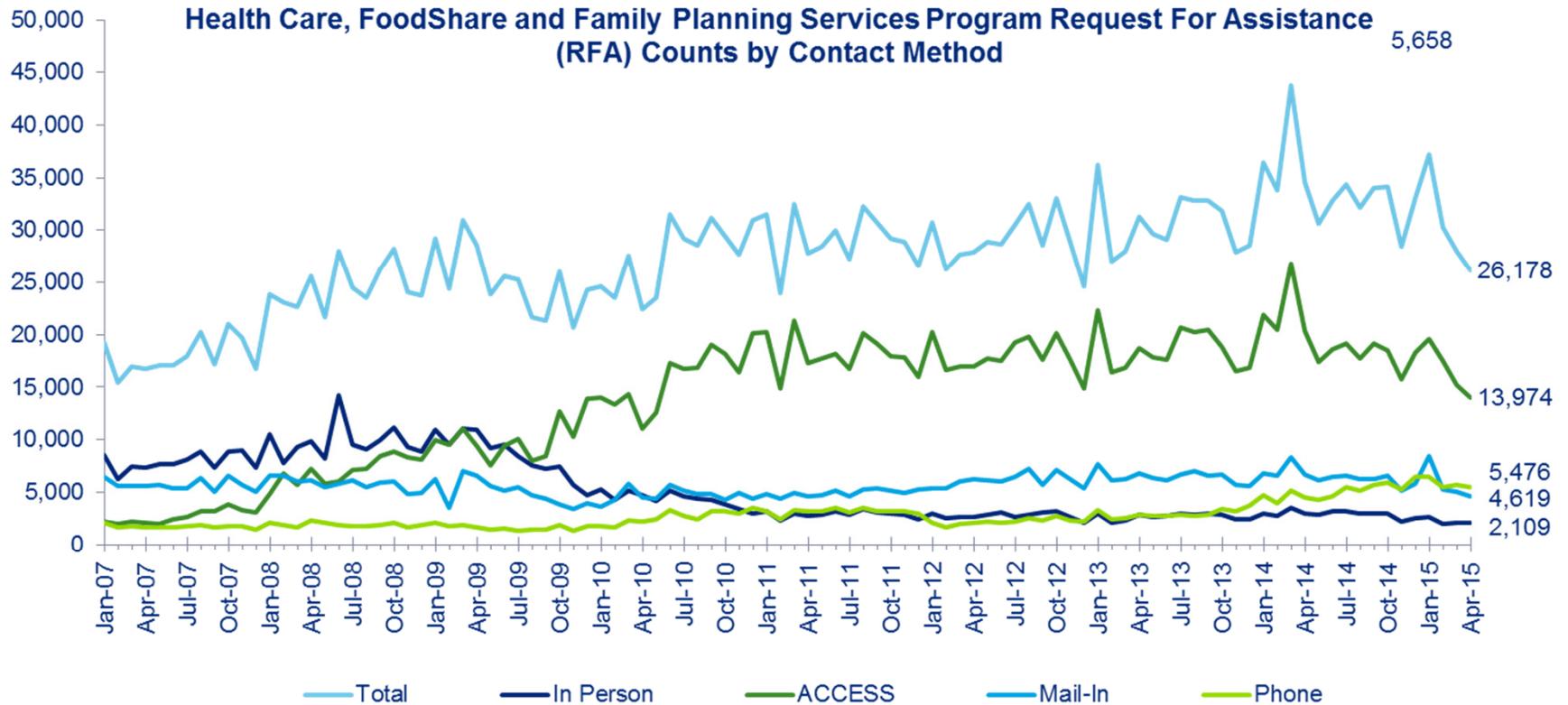
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,856,830**
- Average started per month: **31,973¹**
- Submitted to date: **1,846,381**
- Average completed per month: **17,964**
- Full applications: **1,807,841**
- Applications with just filing date: **38,540**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **1,865**

- **Applications Submitted by Program**

- FoodShare: **1,377,599**
 - Priority Service Eligible: **580,815**
 - Not Priority Service Eligible: **796,784**
- Health Care: **895,309**
- Family Planning Waiver: **400,243**
- Child Care: **1,436**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.05%**
- Applied with the help of a friend or family member: **0.33%**
- Applied with the help of a staff person or volunteer at an agency: **0.52%**
- Authorized representative applied: **0.46%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$224.88**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **318,616**
- Number of applications that requested an in person interview: **672,773**
- Number of applications that did not answer: **429,301**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.96%**
- I work during regular business hours: **11.41%**
- I have limited transportation or difficulty getting to the office: **16.13%**
- I have school or training during regular business hours: **3.89%**
- I am caring for another person in my household: **1.54%**
- I do not have child care: **5.26%**
- I am not comfortable going to the local agency: **3.39%**
- I am ill and unable to go to the local agency: **0.92%**
- There is severe weather in my area: **0.36%**
- Other: **3.28%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,906
Ashland	5,538
Bad River	278
Barron	11,181
Bayfield	1,866
Brown	60,766
Buffalo	1,160
Burnett	2,799
Calumet	6,542
Chippewa	11,615
Clark	3,174
Columbia	10,993
Crawford	3,084
Dane	113,478
Dodge	16,782
Door	3,090
Douglas	8,721
Dunn	11,394
Eau Claire	21,539
Florence	863

County/Tribe	# of Submitted Applications
Fond du Lac	21,654
Forest	810
Grant	8,604
Green	6,072
Green Lake	2,820
Ho-Chunk Nation	2
Iowa	3,143
Iron	625
Jackson	1,734
Jefferson	13,794
Juneau	6,545
Kenosha	51,315
Kewaunee	2,250
La Crosse	46,052
Lac Courte Oreilles	619
Lac du Flambeau	352
Lafayette	2,299
Langlade	3,457
Lincoln	4,605
Manitowoc	13,490

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	29,017
Marinette	9,613
Marquette	3,207
Menominee	1,051
Menominee Tribe	982
Miles	393,068
Milwaukee	91,835
Monroe	5,649
Oconto	7,623
Oneida	9,026
Oneida Nation	738
Outagamie	32,847
Ozaukee	10,826
Pepin	606
Pierce	14,755
Polk	10,995
Portage	15,679
Potawatomi	27
Price	1,041
Racine	55,740

County/Tribe	# of Submitted Applications
Red Cliff	148
Richland	2,566
Rock	46,190
Rusk	3,870
Sauk	13,250
Sawyer	2,564
Shawano	8,193
Sheboygan	23,184
Sokaogon	151
St. Croix	18,656
St. Croix Tribe	5
State	2
State of Wisconsin	364,538
Stockbridge-Munsee	168
Taylor	4,631
Trempealeau	3,272
Vernon	2,267
Vilas	2,627
Walworth	24,917
Washburn	3,099

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	18,852
Waukesha	53,195
Waupaca	9,951
Waushara	3,801
Winnebago	34,906
Wisconsin	1
Wood	19,022
Total (Submitted to date)	1,846,380

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of April 30, 2015

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,208
Ashland County	538
Badriver Tribe	233
Barron County	4,902
Bayfield County	332
Brown County	22,522
Buffalo County	257
Burnett County	1,635
Calumet County	2,686
Chippewa County	6,471
Clark County	624
Columbia County	4,579
Crawford County	1,597
Dane County	40,317
Dodge County	6,387
Door County	2,116
Douglas County	4,953
Dunn County	4,546
Eau Claire County	10,981
Florence County	184
Fond du Lac County	9,307

County/Tribe	Count
Forest County	239
Grant County	4,056
Green County	2,632
Green Lake County	1,559
Iowa County	1,677
Iron County	208
Jackson County	407
Jefferson County	6,855
Juneau County	2,511
Kenosha County	22,557
Kewaunee County	1,270
La Crosse County	24,845
Lac Courte Oreilles Tribe	199
Lac du Flambeau	368
Lafayette County	1,201
Langlade County	2,305
Lincoln County	682
Manitowoc County	6,177
Marathon County	12,005
Marinette County	4,320
Marquette County	1,474

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	719
Menominee Tribe	0
Miles	169,246
Milwaukee County	39,320
Monroe County	914
Oconto County	3,302
Oneida County	3,546
Oneida Tribal Council	838
Outagamie County	13,124
Ozaukee County	4,866
Pepin County	147
Pierce County	2,961
Polk County	4,373
Portage County	6,590
Potawatomi	20
Price County	306
Racine County	23,324
Redcliff Tribe	188
Richland County	1,817
Rock County	19,263

County/Tribe	Count
Rusk County	437
Sauk County	5,670
Sawyer County	537
Shawano County	3,615
Sheboygan County	9,886
Sokaogon Tribe	100
St. Croix County	6,319
State of Wisconsin	20,815
Stockbridge-Munsee Tribe	122
Taylor County	408
Trempealeau County	552
Vernon County	508
Vilas County	344
Walworth County	10,193
Washburn County	1,846
Washington County	9,099
Waukesha County	22,916
Waupaca County	5,275
Waushara County	2,025
Winnebago County	14,676

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,313
Wood County	25,428
Total	662,870

Source data: ACCESS

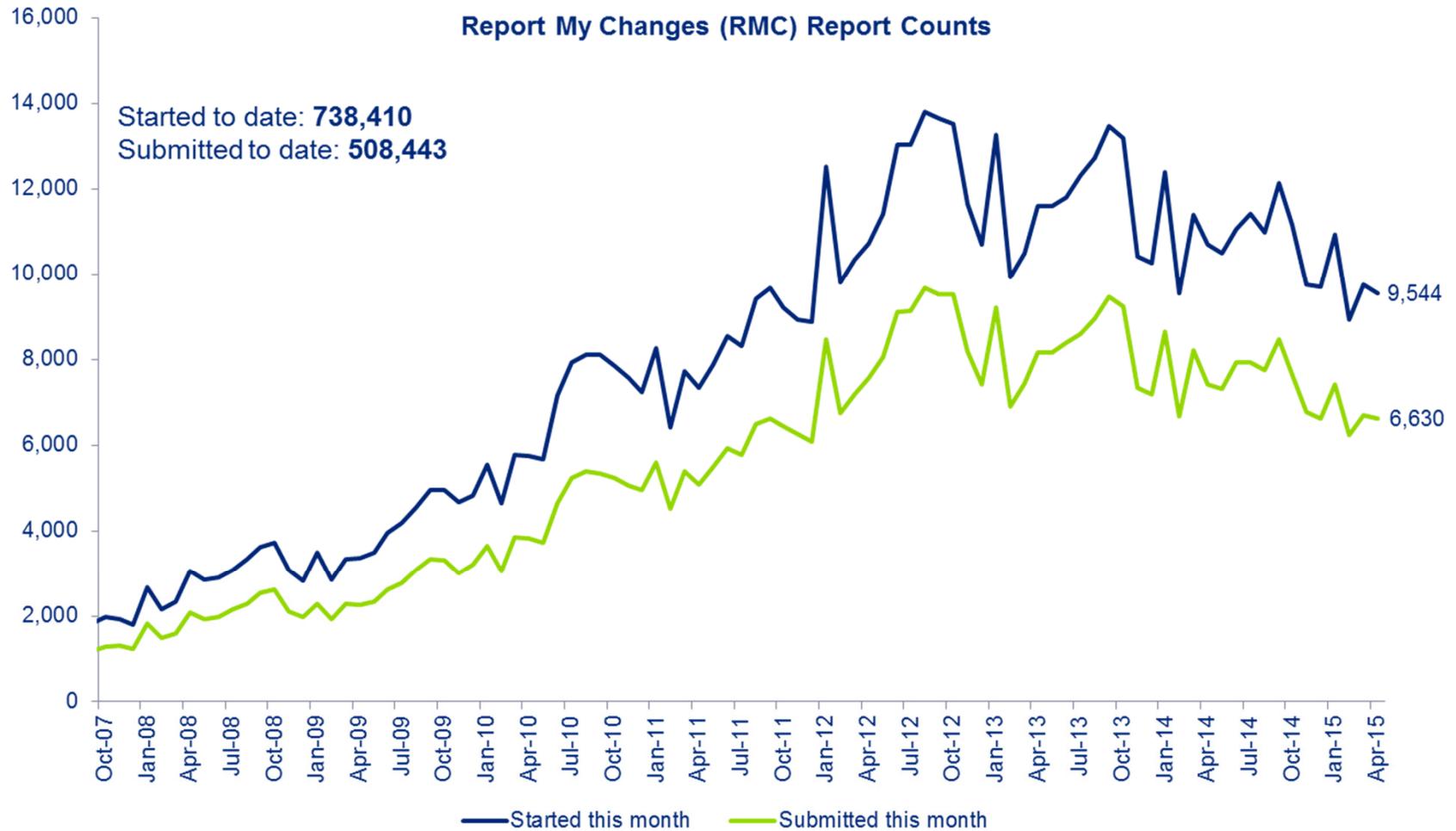
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	175,401
Someone moved into household (person add)	71,432
Someone moved out of household	46,754
Someone died	1,074
Someone got married	7,180
Someone got divorced	858
Someone became pregnant	21,971
Someone's pregnancy ended	11,431
Someone became disabled	6,896
Someone started a type of job or employment	92,060
Someone changed a type of job or employment	52,119
Someone ended a type of job or employment	125,908

Change Type	Count
Someone started a type of unearned income	16,659
Someone changed a type of unearned income	25,113
Someone ended a type of unearned income	40,205
Someone added a new type of utility	138,456
Someone stopped paying a type of utility	16,811
Someone added a housing expense	46,285
Someone changed a housing expense	70,264
Someone ended a housing expense	14,279

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,926
Ashland County	398
Badriver Tribe	43
Barron County	3,408
Bayfield County	147
Brown County	20,684
Buffalo County	180
Burnett County	1,000
Calumet County	1,898
Chippewa County	5,019
Clark County	737
Columbia County	3,769
Crawford County	1,162
Dane County	32,447
Dodge County	5,770
Door County	1,141
Douglas County	2,679
Dunn County	3,360
Eau Claire County	7,140
Florence County	55

County/Tribe	Count
Fond du Lac County	7,680
Forest County	154
Grant County	2,397
Green County	1,715
Green Lake County	919
Iowa County	1,144
Iron County	79
Jackson County	293
Jefferson County	4,392
Juneau County	2,294
Kenosha County	15,925
Kewaunee County	802
Lac du Flambeau Tribe	15,258
La Crosse County	24
Lac Courte Oreilles Tribe	99
Lafayette County	662
Langlade County	1,199
Lincoln County	658
Manitowoc County	4,372
Marathon County	9,422

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,658
Marquette County	940
Menominee County	307
Menominee Tribe	0
Miles	115,764
Milwaukee County	44,214
Monroe County	1,541
Oconto County	2,742
Oneida County	2,239
Oneida Tribal Council	398
Outagamie County	12,913
Ozaukee County	3,604
Pepin County	113
Pierce County	1,962
Polk County	2,724
Portage County	4,375
Potawatomi	0
Price County	144
Racine County	17,693
Red Cliff Tribe	48

County/Tribe	Count
Richland County	1,250
Rock County	16,233
Rusk County	263
Sauk County	5,460
Sawyer County	395
Shawano County	2,918
Sheboygan County	7,449
Sokaogon Tribe	18
St.Croix County	5,181
State of Wisconsin	23,776
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	35
Taylor County	193
Trempealeau County	515
Vernon County	485
Vilas County	287
Walworth County	10,102
Washburn County	1,277
Washington County	6,004
Waukesha County	15,007

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

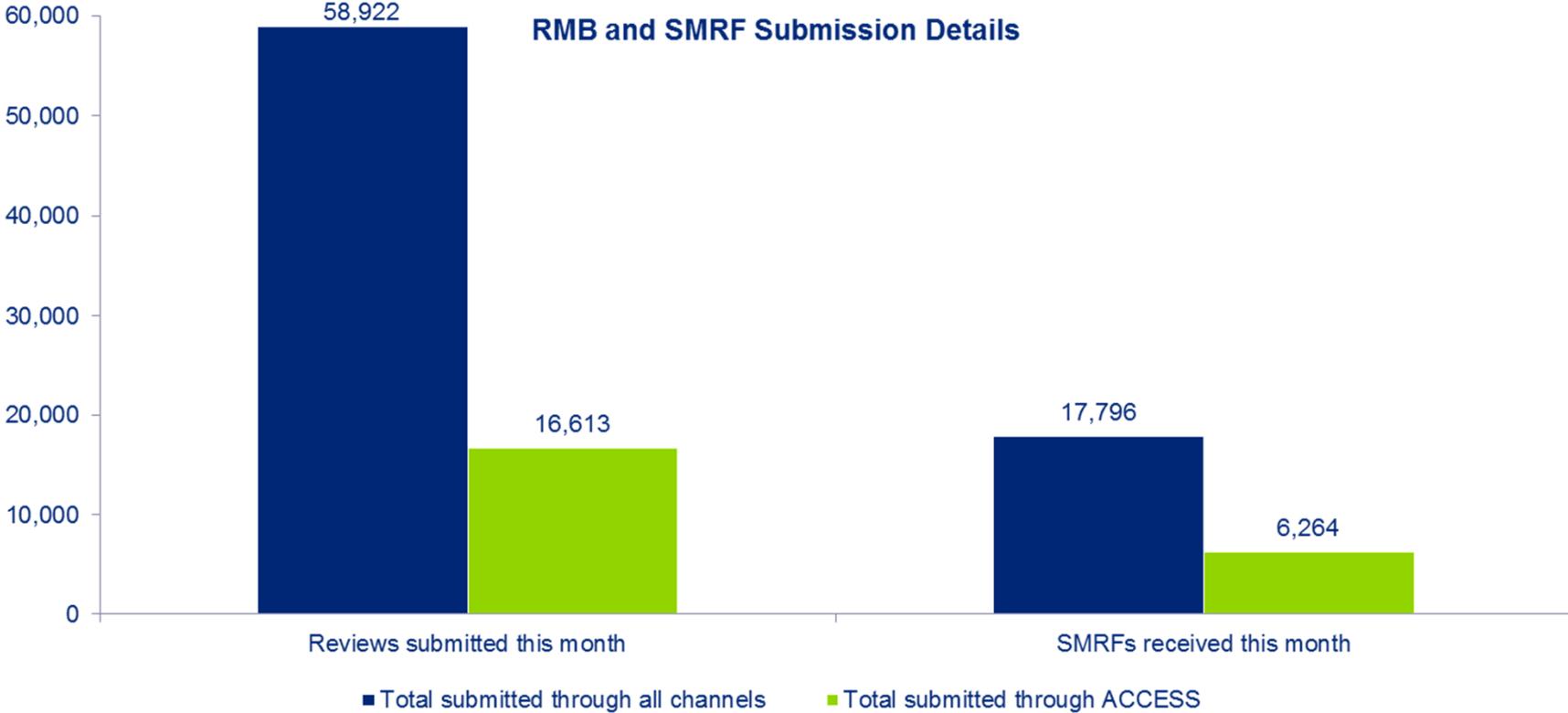
County/Tribe	Count
Waupaca County	4,665
Waushara County	1,400
Winnebago County	11,650
Wood County	16
Wisconsin	16,654
Manually Processed	381
Total	508,444

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of April 30, 2015

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **804,895**
- Average completed per month: **12,776¹**

- **Renewals Submitted by Program**

- FoodShare: **8,474**
- Health Care: **7,923**
- Family Planning Waiver: **635**
- Child Care: **892**

- **SMRF Statistics**

- Submitted to date: **297,987**
- Average completed per month: **5,975¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,328**
- Child Care Only: **260**
- Both FoodShare and Child Care: **676**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,803	925
Ashland County	662	201
Badriver Tribe	127	53
Barron County	4,734	1,918
Bayfield County	406	44
Brown County	17,708	9,113
Buffalo County	255	43
Burnett County	1,727	700
Calumet County	2,634	910
Chippewa County	8,758	2,648
Clark County	1,226	142
Columbia County	5,190	2,003
Crawford County	1,660	502
Dane County	35,525	17,417
Dodge County	5,640	2,752
Door County	1,848	794
Douglas County	5,141	2,154
Dunn County	4,773	1,763
Eau Claire County	12,442	4,412
Florence County	109	20

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	12,257	3,799
Forest County	294	103
Grant County	4,634	1,340
Green County	2,517	1,087
Green Lake	1,213	558
Iowa County	1,864	672
Iron County	245	48
Jackson County	426	59
Jefferson County	9,226	2,826
Juneau County	2,742	1,189
Kenosha County	22,761	10,339
Kewaunee County	1,226	547
La Crosse County	29,253	9,590
Lac Courte Oreilles Tribe	36	28
Lac du Flambeau Tribe	309	131
Lafayette County	1,242	436
Langlade County	2,541	831
Lincoln County	1,171	272
Manitowoc County	5,258	2,424
Manually Processed	66	29

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	11,218	4,779
Marinette County	3,325	1,667
Marquette County	1,239	652
Menominee County	623	257
Menominee Tribe	0	0
Miles	246,364	86,377
Milwaukee County	55,171	27,110
Monroe County	1,536	234
Oconto County	2,885	1,256
Oneida County	4,192	1,313
Oneida Nation	456	274
Outagamie County	9,930	5,056
Ozaukee County	6,188	1,829
Pepin County	151	25
Pierce County	2,720	993
Polk County	4,241	1,552
Portage County	7,227	2,451
Potawatomi	9	3
Price County	306	61
Racine County	20,476	10,931

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	113	52
Richland County	1,391	656
Rock County	23,225	8,875
Rusk County	443	85
Sauk County	6,432	2,601
Sawyer County	669	186
Shawano County	3,331	1,487
Sheboygan County	9,666	4,439
Sokaogon Tribe	45	21
St. Croix County	6,324	2,231
State of Wisconsin	50,412	8,317
Stockbridge-Munsee Tribe	63	24
Taylor County	463	87
Trempealeau County	919	104
Vernon County	818	107
Vilas County	579	87
Walworth County	14,273	5,007
Washburn County	2,111	808
Washington County	11,803	3,398
Waukesha County	28,948	8,250

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,762	1,672
Waushara County	1,637	756
Winnebago County	13,081	6,372
Wisconsin (state level agency — CAPO)	0	0
Wood County	32,491	10,724
Total (submitted to date)	804,905	297,988

1. These values are life-to-date counts
Source data: ACCESS