

Access to Eligibility  
Support Services for Health, Nutrition, and  
Child Care  
Usage and Eligibility Results Report

**As of May 31, 2015**

# ACCESS Report Summary

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## Am I Eligible<sup>1</sup>

### • Self Assessments

- Started to date: **1,243,977**
- Average started per month: **6,619<sup>2</sup>**
- Completed to date: **1,162,398**
- Average completed per month: **6,156<sup>2</sup>**

### • Households

- Number of households found potentially eligible for at least one program: **1,143,186**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

### • Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$197.72**
- On average, it took between **15 to 20** minutes to complete a self assessment

### • Check My Benefits<sup>3</sup>

- Number of MyACCESS accounts created: **1,072,505 (669,495 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

# ACCESS Report Summary (cont.)

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## Apply For Benefits<sup>1</sup> (AFB)

### • Applications

- Started to date: **2,880,795**
- Average started per month: **26,712<sup>2</sup>**
- Submitted to date: **1,861,799**
- Average completed per month: **16,459<sup>2</sup>**
- Full applications: **1,823,247**
- Applications with just filing date: **38,552**
- Priority Service Eligible: **32%**

### • Applications by Program

- FoodShare: **1,388,338**
  - Priority Service Eligible: **585,082**
  - Not Priority Service Eligible: **803,256**
- Health Care: **905,711**
- Family Planning Waiver: **403,198**
- Child Care: **1,467**

## Report My Changes<sup>3</sup> (RMC)

### • Reports

- Started this month: **9,663**
- Submitted this month: **6,733**

## Renew My Benefits

### • Renewals

- FoodShare: **7,702**
- Health Care: **6,869**
- Family Planning Waiver: **587**
- Child Care: **877**

## Six Month Report Forms (SMRFs)

### • Submissions

- FoodShare : **5,084**
- Child Care : **756**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

# ACCESS Report Summary (cont.)

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## ACCESS Usage Statistics

### • Login

- Total number of times users logged in to ACCESS: **151,292**
  - Percentage of ACCESS logins in Spanish: **0.31%**
- Total number of times users logged in to CMB: **142,821**
  - Total number of distinct users who logged in to CMB: **62,785**
  - Total number of repetitive CMB logins by users: **80,036**

### • Expired Applications

- Total applications that expired this month: **6,172**
  - Percentage of expired applications that were Spanish applications: **0.89%**

### • Spanish

- Households who completed AFB application in Spanish: **2.33%**
- Households who completed the change report in Spanish: **0.42%**
- Households who completed Screener in Spanish: **0.26%**

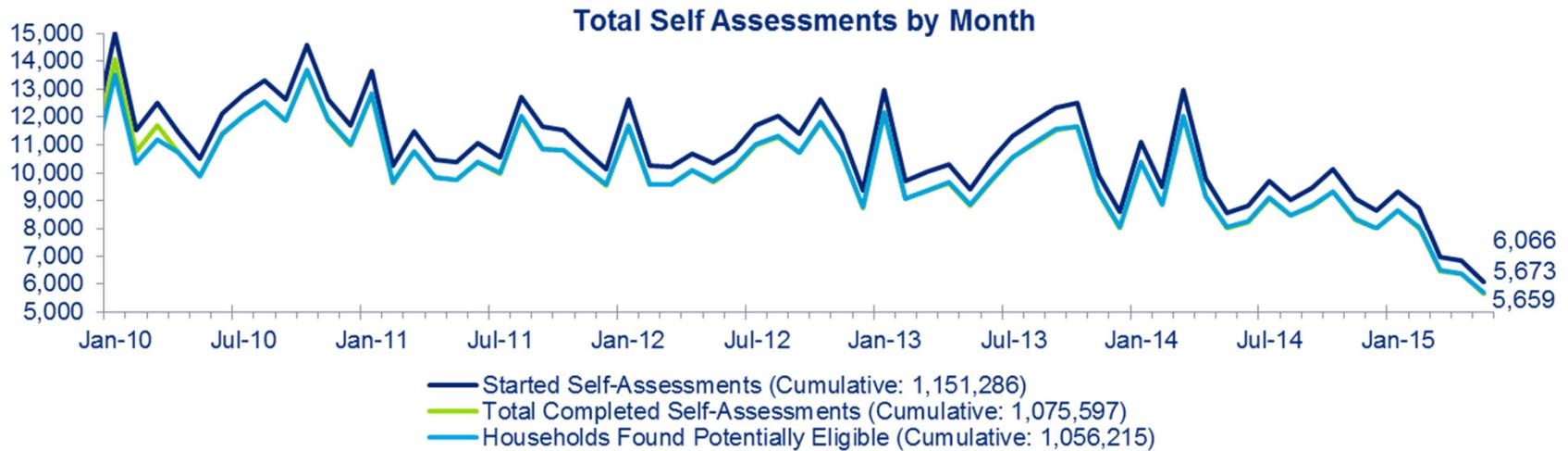
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

# Am I Eligible? (AIE)

Usage and Eligibility Results Report  
As of May 31, 2015

# AIE Self Assessment Statistics



Average self assessments started per month: **6,619**

Average self assessments completed per month: **6,156**

**Notes:**

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

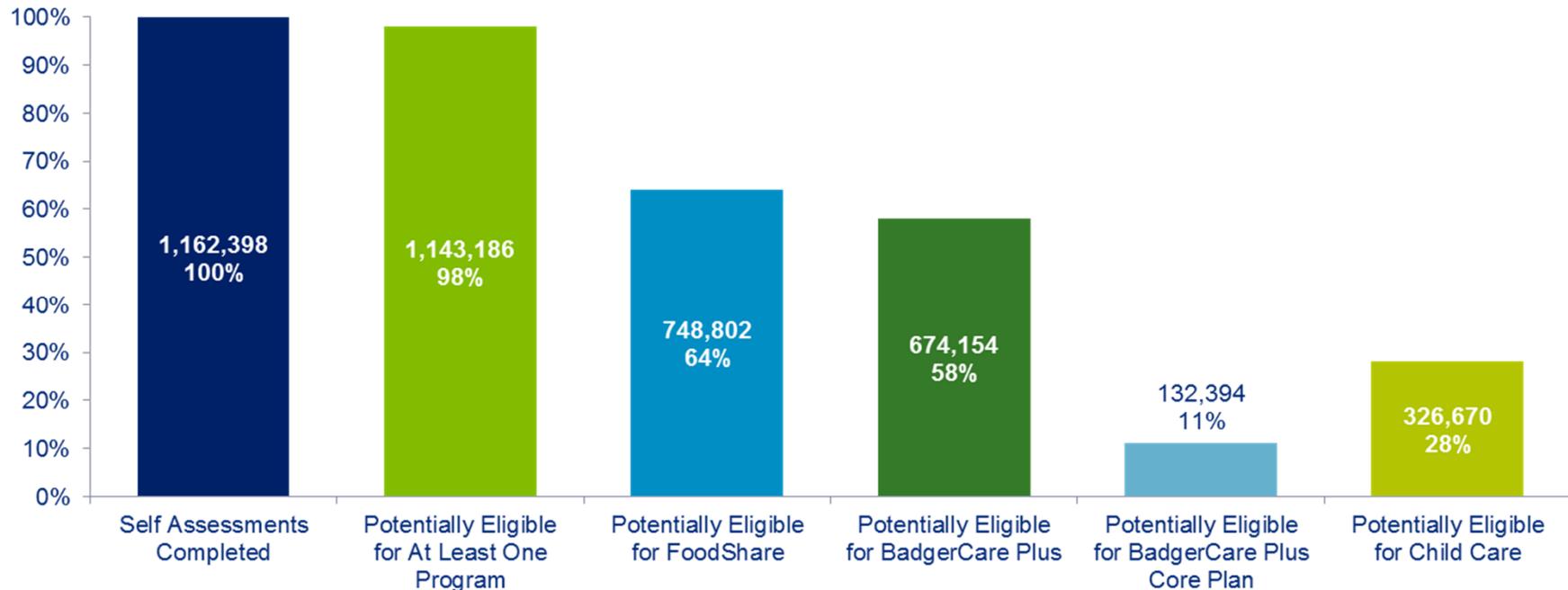
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

# Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$197.72**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

# Potential Eligibility in AIE

	Date Available	April 2015	May 2015	Total to date
FoodShare	08/2004	65%	65%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	75%	75%	58%
BadgerCare Plus Core Plan	06/2009	0%	0%	11%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	11%	10%
Family Planning Waiver	12/2004	97%	96%	75%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	7%	7%	7%
Child Care	01/2010	51%	53%	28%
Women, Infant and Children (WIC)	12/2004	23%	23%	24%
School Meals/Summer Food Service	12/2004	53%	55%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	70%	69%	66%
Medicare Part D	07/2005	11%	11%	11%
Tax Credits	12/2004	66%	67%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	77%	77%	62%
Life Insurance	01/2010	99%	99%	55%

# AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,909
Ashland	4,842
Barron	10,254
Bayfield	3,245
Brown	48,904
Buffalo	2,509
Burnett	2,875
Calumet	6,832
Chippewa	14,202
Clark	5,227
Columbia	11,635
Crawford	3,403
Dane	108,945
Dodge	16,937
Door	4,390
Douglas	9,550
Dunn	10,925
Eau Claire	25,175
Florence	871
Fond du Lac	18,274
Forest	2,083

County/Tribe	Count
Grant	9,871
Green	7,891
Green Lake	3,195
Iowa	4,216
Iron	1,462
Jackson	3,984
Jefferson	15,812
Juneau	7,562
Kenosha	39,507
Kewaunee	2,655
La Crosse	25,361
Lac Courte Oreilles	0
Lafayette	2,902
Langlade	3,389
Lincoln	5,322
Manitowoc	12,850
Marathon	26,344
Marinette	9,203
Marquette	3,213
Menominee	961
Milwaukee	208,336

Source data: ACCESS.

## AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,725
Oconto	12,073
Oneida	8,938
Outagamie	36,483
Ozaukee	12,313
Pepin	1,365
Pierce	6,977
Polk	9,447
Portage	14,998
Price	2,729
Racine	38,075
Richland	3,895
Rock	43,638
Rusk	3,297
Sauk	14,092
Sawyer	3,150

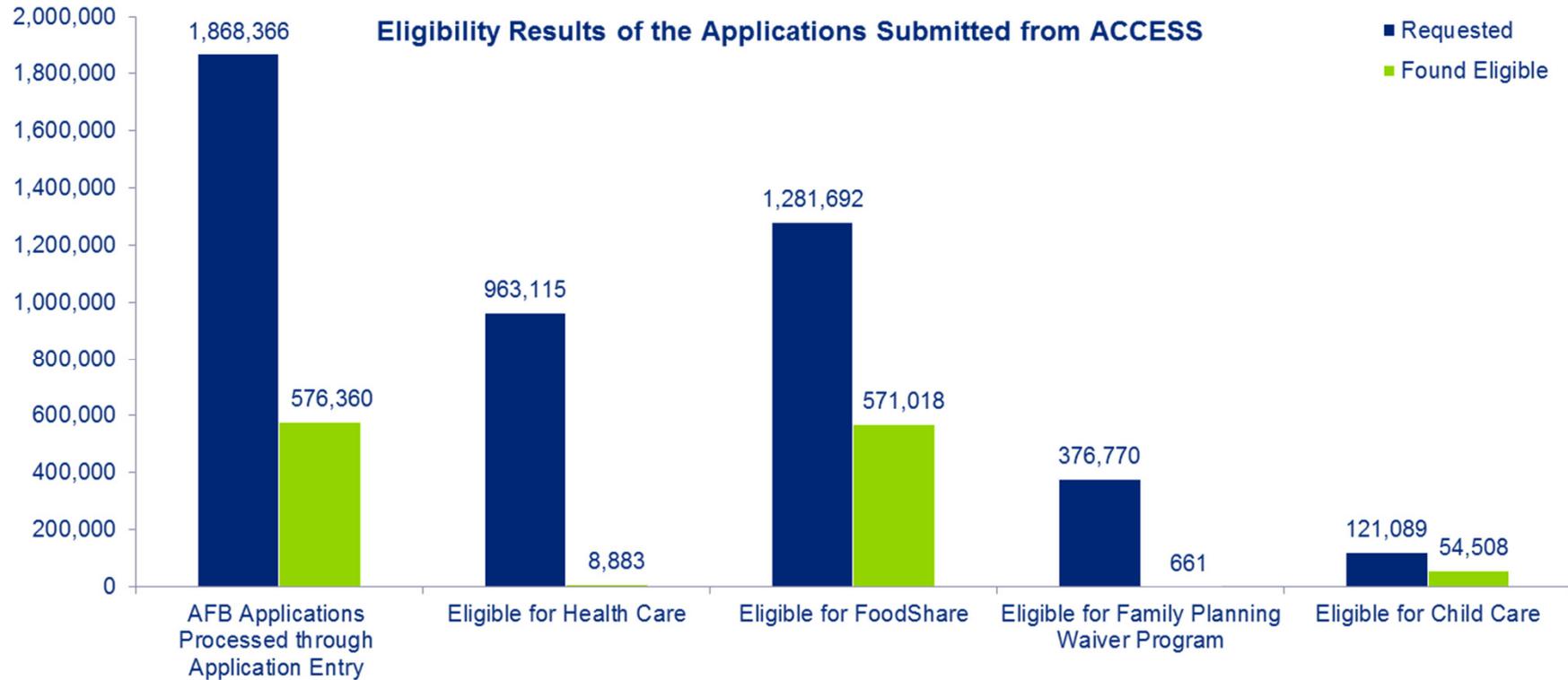
County/Tribe	Count
Shawano	8,087
Sheboygan	21,701
St. Croix	17,274
Taylor	3,188
Trempealeau	4,982
Vernon	5,565
Vilas	4,385
Walworth	21,938
Washburn	3,595
Washington	20,718
Waukesha	55,886
Waupaca	9,472
Waushara	4,634
Winnebago	32,945
Wood	17,393
Unknown	79,996

Source data: ACCESS.

# Apply for Benefits (AFB)

Usage and Eligibility Results Report  
As of May 31, 2015

# CARES/AFB Eligibility Results



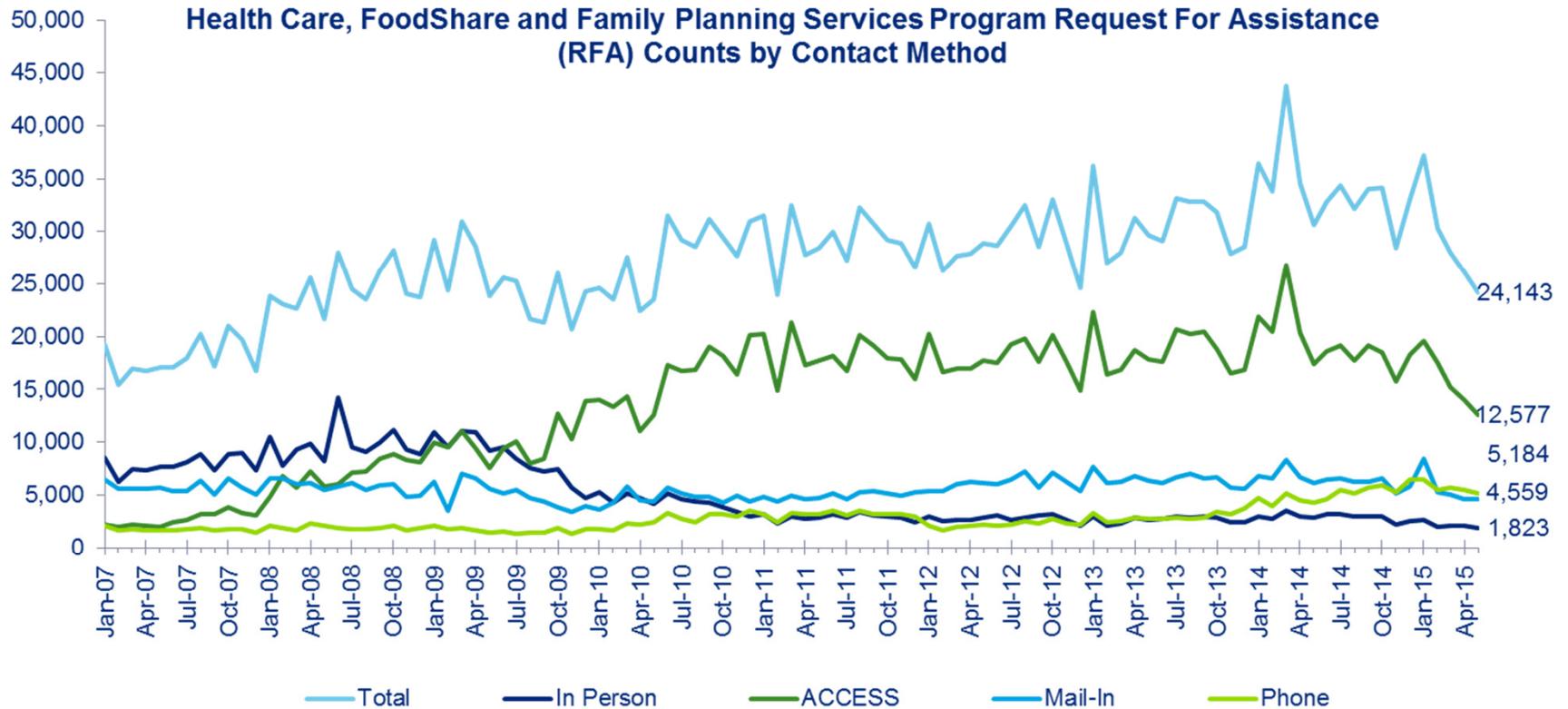
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

# CARES RFA Information



Source data: CARES.

# AFB Summary Information

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- **Application Statistics**

- Started to date: **2,880,795**
- Average started per month: **26,712<sup>1</sup>**
- Submitted to date: **1,861,799**
- Average completed per month: **16,459**
- Full applications: **1,823,247**
- Applications with just filing date: **38,552**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **1,738**

- **Applications Submitted by Program**

- FoodShare: **1,388,338**
  - Priority Service Eligible: **585,082**
  - Not Priority Service Eligible: **803,256**
- Health Care: **905,711**
- Family Planning Waiver: **403,198**
- Child Care: **1,467**

1. Average over the last 3 months.

## AFB Summary Information (cont.)

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- **Help With Applications:**

- Applied at Community Access Point: **7.04%**
- Applied with the help of a friend or family member: **0.33%**
- Applied with the help of a staff person or volunteer at an agency: **0.51%**
- Authorized representative applied: **0.46%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$224.37**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **320,923**
- Number of applications that requested an in person interview: **680,719**
- Number of applications that did not answer: **430,094**

## AFB Summary Information (cont.)

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- **Hardship Reasons**

- I am elderly, blind or disabled: **2.96%**
- I work during regular business hours: **11.45%**
- I have limited transportation or difficulty getting to the office: **16.20%**
- I have school or training during regular business hours: **3.89%**
- I am caring for another person in my household: **1.54%**
- I do not have child care: **5.27%**
- I am not comfortable going to the local agency: **3.40%**
- I am ill and unable to go to the local agency: **0.92%**
- There is severe weather in my area: **0.36%**
- Other: **3.29%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
  - Submitted through Enrollment Services Center: **0**
  - Submitted through ACCESS: **0**
    - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

# ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,949
Ashland	5,607
Bad River	278
Barron	11,259
Bayfield	1,874
Brown	61,552
Buffalo	1,158
Burnett	2,828
Calumet	6,616
Chippewa	11,744
Clark	3,173
Columbia	11,116
Crawford	3,126
Dane	114,513
Dodge	16,952
Door	3,141
Douglas	8,840
Dunn	11,500
Eau Claire	21,757
Florence	894

County/Tribe	# of Submitted Applications
Fond du Lac	21,875
Forest	816
Grant	8,708
Green	6,149
Green Lake	2,857
Ho-Chunk Nation	2
Iowa	3,184
Iron	630
Jackson	1,735
Jefferson	13,958
Juneau	6,619
Kenosha	51,717
Kewaunee	2,281
La Crosse	46,796
Lac Courte Oreilles	624
Lac du Flambeau	353
Lafayette	2,324
Langlade	3,513
Lincoln	4,655
Manitowoc	13,652

Source data: ACCESS

## ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	29,412
Marinette	9,761
Marquette	3,243
Menominee	1,065
Menominee Tribe	982
Miles	397,172
Milwaukee	92,009
Monroe	5,658
Oconto	7,703
Oneida	9,139
Oneida Nation	748
Outagamie	33,158
Ozaukee	10,938
Pepin	605
Pierce	14,991
Polk	11,094
Portage	15,859
Potawatomi	28
Price	1,050
Racine	56,496

County/Tribe	# of Submitted Applications
Red Cliff	149
Richland	2,602
Rock	46,791
Rusk	3,933
Sauk	13,394
Sawyer	2,623
Shawano	8,291
Sheboygan	23,413
Sokaogon	152
St. Croix	18,815
St. Croix Tribe	5
State	2
State of Wisconsin	364,641
Stockbridge-Munsee	171
Taylor	4,764
Trempealeau	3,274
Vernon	2,266
Vilas	2,653
Walworth	25,201
Washburn	3,146

Source data: ACCESS

## ACCESS AFB Usage by County/Tribe (cont.)

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County/Tribe	# of Submitted Applications
Washington	19,077
Waukesha	53,658
Waupaca	10,064
Waushara	3,838
Winnebago	35,238
Wisconsin	1
Wood	19,182
<b>Total (Submitted to date)</b>	<b>1,861,798</b>

Source data: ACCESS

# Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report  
As of May 31, 2015

# MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,223
Ashland County	525
Badriver Tribe	237
Barron County	4,973
Bayfield County	327
Brown County	22,758
Buffalo County	257
Burnett County	1,646
Calumet County	2,716
Chippewa County	6,537
Clark County	627
Columbia County	4,626
Crawford County	1,618
Dane County	40,814
Dodge County	6,463
Door County	2,134
Douglas County	5,018
Dunn County	4,594
Eau Claire County	11,133
Florence County	190
Fond du Lac County	9,397

County/Tribe	Count
Forest County	244
Grant County	4,109
Green County	2,669
Green Lake County	1,576
Iowa County	1,700
Iron County	210
Jackson County	422
Jefferson County	6,951
Juneau County	2,553
Kenosha County	22,760
Kewaunee County	1,290
La Crosse County	25,186
Lac Courte Oreilles Tribe	201
Lac du Flambeau	374
Lafayette County	1,223
Langlade County	2,230
Lincoln County	684
Manitowoc County	6,260
Marathon County	12,151
Marinette County	4,363
Marquette County	1,486

Source data: ACCESS

# MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	727
Menominee Tribe	0
Miles	170,515
Milwaukee County	39,594
Monroe County	918
Oconto County	3,330
Oneida County	3,615
Oneida Tribal Council	847
Outagamie County	13,275
Ozaukee County	4,941
Pepin County	151
Pierce County	2,989
Polk County	4,431
Portage County	6,766
Potawatomi	21
Price County	307
Racine County	23,554
Redcliff Tribe	190
Richland County	1,827
Rock County	19,506

County/Tribe	Count
Rusk County	446
Sauk County	5,733
Sawyer County	542
Shawano County	3,658
Sheboygan County	9,981
Sokaogon Tribe	100
St. Croix County	6,390
State of Wisconsin	20,765
Stockbridge-Munsee Tribe	123
Taylor County	410
Trempealeau County	559
Vernon County	509
Vilas County	346
Walworth County	10,288
Washburn County	1,871
Washington County	9,204
Waukesha County	23,207
Waupaca County	5,353
Waushara County	2,057
Winnebago County	14,878

Source data: ACCESS

# MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

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County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,328
Wood County	25,788
<b>Total</b>	<b>669,495</b>

Source data: ACCESS

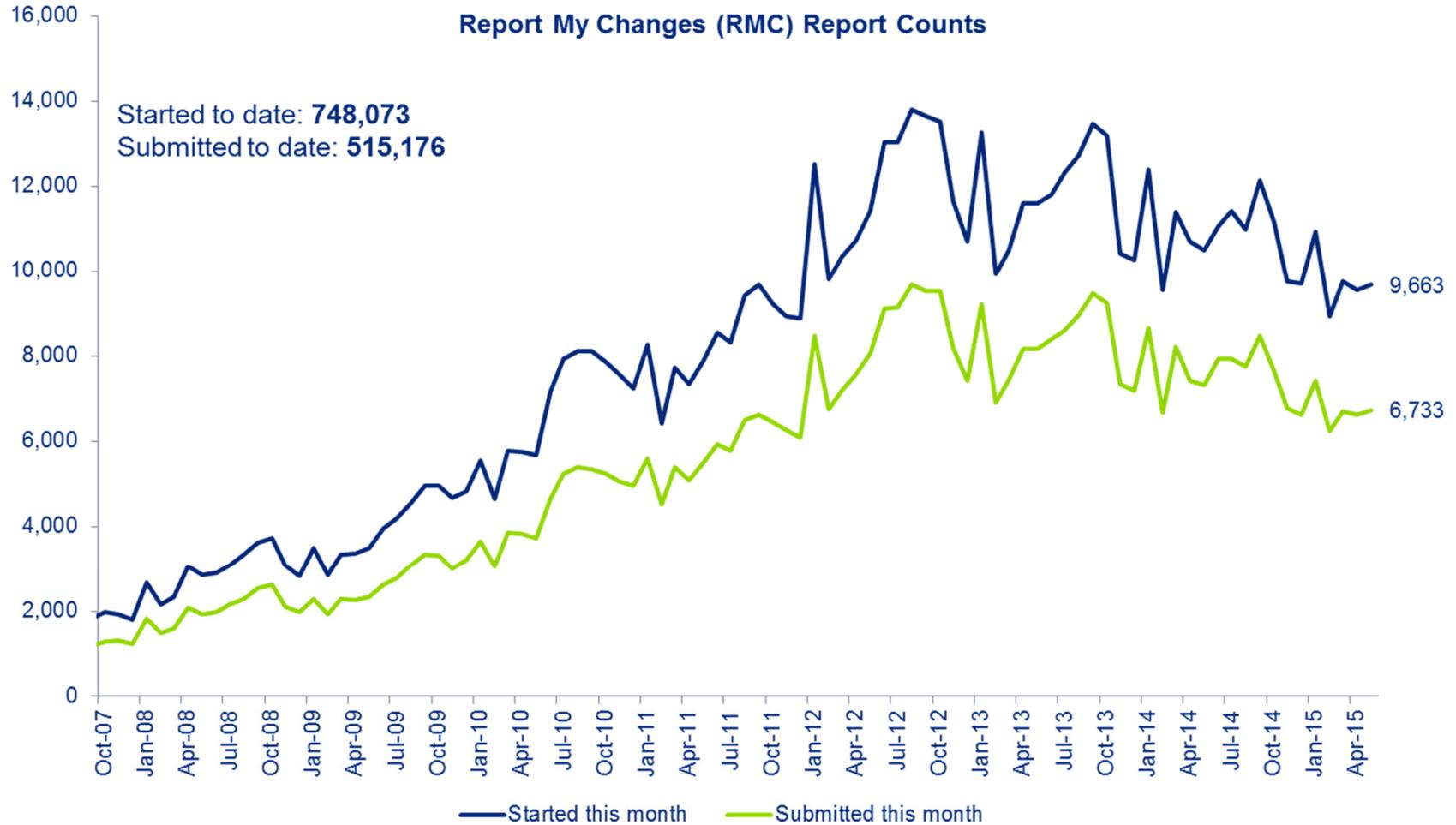
# Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	177,506
Someone moved into household (person add)	73,424
Someone moved out of household	47,372
Someone died	1,088
Someone got married	7,243
Someone got divorced	885
Someone became pregnant	22,279
Someone's pregnancy ended	11,580
Someone became disabled	6,959
Someone started a type of job or employment	93,474
Someone changed a type of job or employment	52,809
Someone ended a type of job or employment	128,099

Change Type	Count
Someone started a type of unearned income	16,820
Someone changed a type of unearned income	25,339
Someone ended a type of unearned income	40,577
Someone added a new type of utility	139,773
Someone stopped paying a type of utility	17,180
Someone added a housing expense	46,805
Someone changed a housing expense	71,139
Someone ended a housing expense	14,468

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

# RMC Summary Information



# RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,951
Ashland County	400
Badriver Tribe	43
Barron County	3,462
Bayfield County	147
Brown County	20,982
Buffalo County	180
Burnett County	1,014
Calumet County	1,923
Chippewa County	5,096
Clark County	738
Columbia County	3,819
Crawford County	1,178
Dane County	32,880
Dodge County	5,867
Door County	1,167
Douglas County	2,723
Dunn County	3,430
Eau Claire County	7,291
Florence County	55

County/Tribe	Count
Fond du Lac County	7,800
Forest County	154
Grant County	2,436
Green County	1,749
Green Lake County	941
Iowa County	1,156
Iron County	79
Jackson County	294
Jefferson County	4,452
Juneau County	2,324
Kenosha County	16,151
Kewaunee County	820
Lac du Flambeau Tribe	15,602
La Crosse County	24
Lac Courte Oreilles Tribe	100
Lafayette County	672
Langlade County	1,233
Lincoln County	659
Manitowoc County	4,444
Marathon County	9,605

1. These values are life-to-date counts.  
Source data: ACCESS

## RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,710
Marquette County	952
Menominee County	309
Menominee Tribe	0
Miles	116,829
Milwaukee County	44,869
Monroe County	1,541
Oconto County	2,780
Oneida County	2,274
Oneida Tribal Council	401
Outagamie County	13,068
Ozaukee County	3,646
Pepin County	113
Pierce County	1,999
Polk County	2,766
Portage County	4,476
Potawatomi	0
Price County	144
Racine County	17,910
Red Cliff Tribe	50

County/Tribe	Count
Richland County	1,282
Rock County	16,512
Rusk County	263
Sauk County	5,550
Sawyer County	397
Shawano County	2,965
Sheboygan County	7,568
Sokaogon Tribe	18
St.Croix County	5,241
State of Wisconsin	23,770
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	35
Taylor County	194
Trempealeau County	515
Vernon County	485
Vilas County	287
Walworth County	10,251
Washburn County	1,300
Washington County	6,087
Waukesha County	15,184

1. These values are life-to-date counts  
Source data: ACCESS

## RMC Usage by County/Tribe (cont.)

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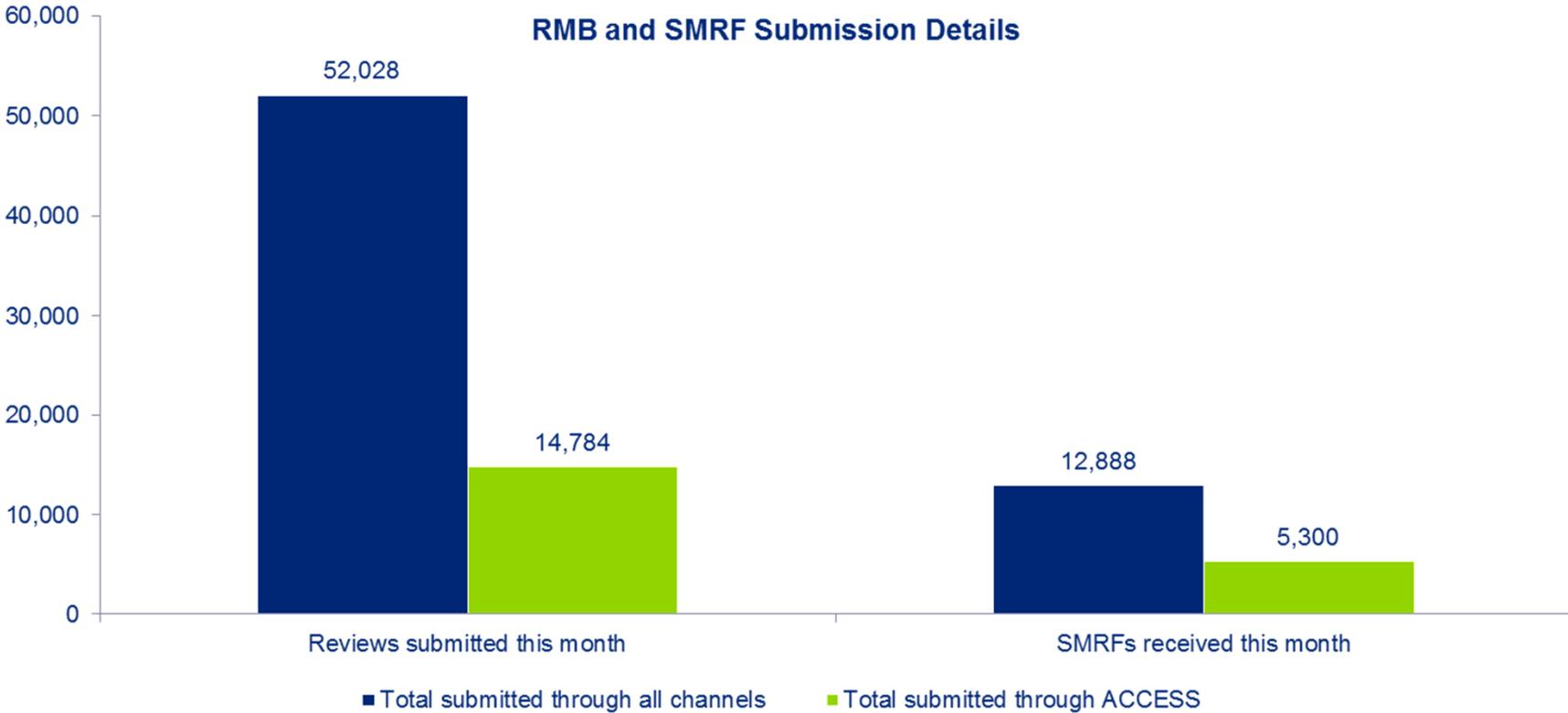
County/Tribe	Count
Waupaca County	4,740
Waushara County	1,430
Winnebago County	11,840
Wood County	16
Wisconsin	16,986
Manually Processed	383
<b>Total</b>	<b>515,177</b>

1. These values are life-to-date counts  
Source data: ACCESS

# Renew My Benefits (RMB)

Usage and Eligibility Results Report  
As of May 31, 2015

# RMB Usage



# RMB/SMRF Summary Information

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- **Renewal Statistics**

- Submitted to date: **819,679**
- Average completed per month: **12,807<sup>1</sup>**

- **Renewals Submitted by Program**

- FoodShare: **7,702**
- Health Care: **6,869**
- Family Planning Waiver: **587**
- Child Care: **877**

- **SMRF Statistics**

- Submitted to date: **303,287**
- Average completed per month: **5,760<sup>1</sup>**

- **SMRFs Submitted by Program**

- FoodShare Only: **4,544**
- Child Care Only: **216**
- Both FoodShare and Child Care: **540**

1. Average over the last 3 months.

# ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,859	945
Ashland County	663	201
Badriver Tribe	133	56
Barron County	4,848	1,952
Bayfield County	407	44
Brown County	18,102	9,291
Buffalo County	256	43
Burnett County	1,759	713
Calumet County	2,660	927
Chippewa County	8,910	2,706
Clark County	1,228	142
Columbia County	5,294	2,039
Crawford County	1,705	511
Dane County	36,467	17,816
Dodge County	5,768	2,805
Door County	1,888	812
Douglas County	5,260	2,205
Dunn County	4,861	1,792
Eau Claire County	12,682	4,504
Florence County	110	21

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	12,532	3,883
Forest County	295	103
Grant County	4,721	1,376
Green County	2,561	1,102
Green Lake	1,239	570
Iowa County	1,894	687
Iron County	247	48
Jackson County	427	60
Jefferson County	9,467	2,879
Juneau County	2,794	1,203
Kenosha County	23,150	10,493
Kewaunee County	1,244	558
La Crosse County	30,053	9,790
Lac Courte Oreilles Tribe	39	28
Lac du Flambeau Tribe	313	133
Lafayette County	1,280	448
Langlade County	2,598	849
Lincoln County	1,171	272
Manitowoc County	5,363	2,476
Manually Processed	68	29

1. These values are life-to-date counts.  
Source data: ACCESS.

# ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	11,449	4,857
Marinette County	3,385	1,693
Marquette County	1,267	671
Menominee County	629	262
Menominee Tribe	0	0
Miles	250,097	87,621
Milwaukee County	56,445	27,748
Monroe County	1,538	236
Oconto County	2,931	1,283
Oneida County	4,268	1,337
Oneida Nation	469	277
Outagamie County	10,137	5,170
Ozaukee County	6,313	1,860
Pepin County	151	25
Pierce County	2,767	1,015
Polk County	4,337	1,583
Portage County	7,408	2,490
Potawatomi	9	3
Price County	308	61
Racine County	20,893	11,104

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	115	54
Richland County	1,437	673
Rock County	23,826	9,048
Rusk County	443	85
Sauk County	6,562	2,658
Sawyer County	673	188
Shawano County	3,371	1,517
Sheboygan County	9,839	4,529
Sokaogon Tribe	46	21
St. Croix County	6,462	2,262
State of Wisconsin	50,418	8,312
Stockbridge-Munsee Tribe	64	24
Taylor County	464	87
Trempealeau County	919	104
Vernon County	819	107
Vilas County	580	87
Walworth County	14,571	5,090
Washburn County	2,167	821
Washington County	12,057	3,471
Waukesha County	29,517	8,412

1. These values are life-to-date counts.  
Source data: ACCESS.

## ACCESS RMB Usage by County/Tribe (cont.)

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County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,861	1,709
Waushara County	1,674	778
Winnebago County	13,370	6,506
Wisconsin (state level agency — CAPO)	0	0
Wood County	33,370	10,937
<b>Total (submitted to date)</b>	<b>819,689</b>	<b>303,288</b>

1. These values are life-to-date counts  
Source data: ACCESS