

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of February 28, 2014

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,109,775**
- Average started per month: **9,734²**
- Completed to date: **1,037,825**
- Average completed per month: **9,087²**

• Households

- Number of households found potentially eligible for at least one program: **1,018,256**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.80**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **902,411 (575,811 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,272,820**
- Average started per month: **52,310²**
- Submitted to date: **1,542,773**
- Average completed per month: **22,980²**
- Full applications: **1,504,391**
- Applications with just filing date: **38,382**
- Priority Service Eligible: **33%**

• Applications by Program

- FoodShare: **1,167,729**
 - Priority Service Eligible: **492,011**
 - Not Priority Service Eligible: **675,718**
- Health Care: **691,077**
- Family Planning Waiver: **341,519**
- Child Care: **1,567**

Report My Changes³ (RMC)

• Reports

- Started this month: **9,534**
- Submitted this month: **6,677**

Renew My Benefits

• Renewals

- FoodShare: **7,941**
- Health Care: **4,143**
- Family Planning Waiver: **955**
- Child Care: **893**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **5,450**
- Child Care : **839**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **196,702**
 - Percentage of ACCESS logins in Spanish: **0.33%**
- Total number of times users logged in to CMB: **174,346**
 - Total number of distinct users who logged in to CMB: **70,479**
 - Total number of repetitive CMB logins by users: **103,867**

• Expired Applications

- Total applications that expired this month: **8,338**
 - Percentage of expired applications that were Spanish applications: **1.15%**

• Spanish

- Households who completed AFB application in Spanish: **2.29%**
- Households who completed the change report in Spanish: **0.40%**
- Households who completed Screener in Spanish: **0.26%**

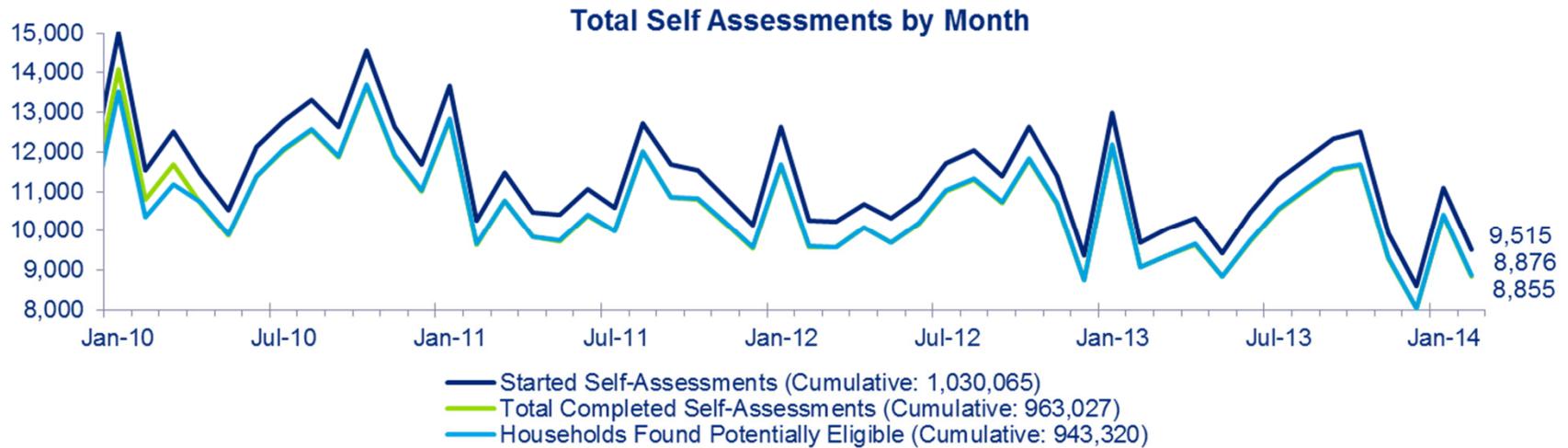
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of February 28, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,734**

Average self assessments completed per month: **9,087**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

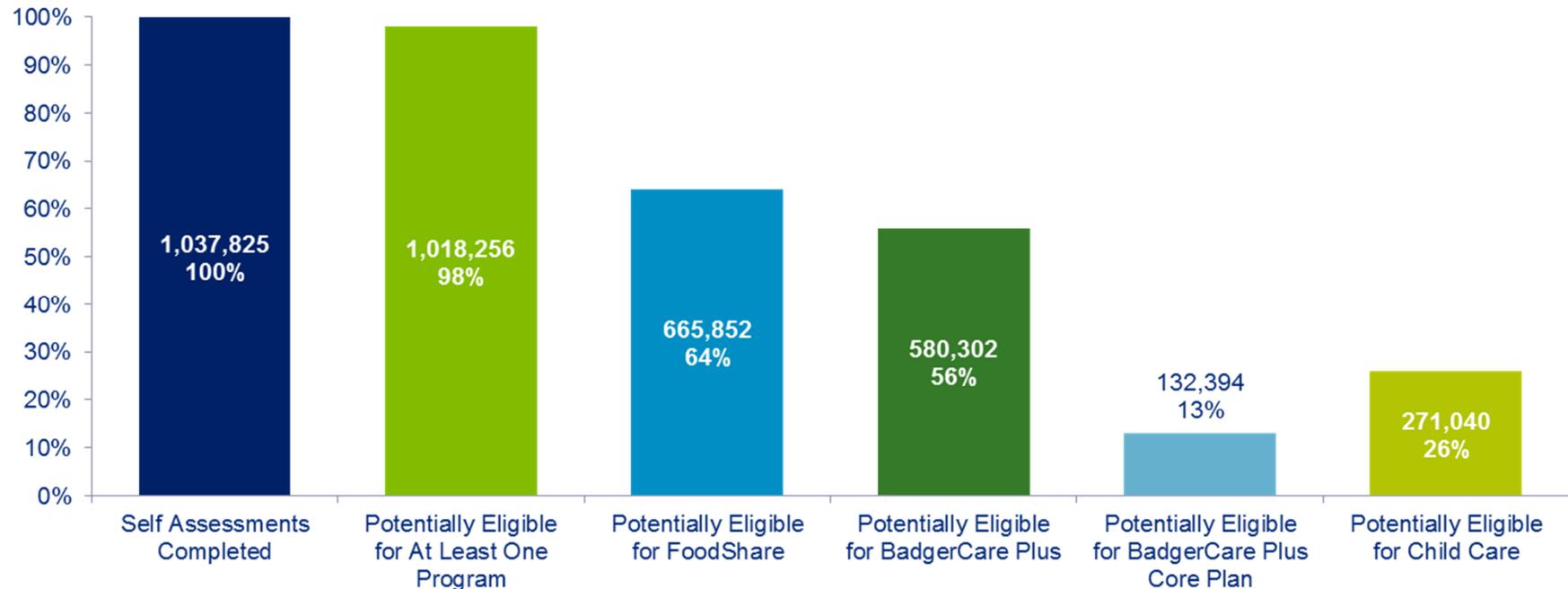
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.80**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	January 2014	February 2014	Total to date
FoodShare	08/2004	67%	66%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	54%	75%	56%
BadgerCare Plus Core Plan	06/2009	20%	0%	13%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	13%	10%
Family Planning Waiver	12/2004	96%	97%	72%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	1%	1%
SeniorCare	08/2004	6%	8%	7%
Child Care	01/2010	50%	45%	26%
Women, Infant and Children (WIC)	12/2004	23%	20%	24%
School Meals/Summer Food Service	12/2004	52%	48%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	71%	69%	66%
Medicare Part D	07/2005	11%	13%	11%
Tax Credits	12/2004	67%	65%	68%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	79%	77%	60%
Life Insurance	01/2010	99%	99%	50%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,426
Ashland	4,310
Barron	9,239
Bayfield	2,884
Brown	43,494
Buffalo	2,255
Burnett	2,509
Calumet	6,105
Chippewa	12,770
Clark	4,710
Columbia	10,321
Crawford	2,970
Dane	96,781
Dodge	15,121
Door	3,915
Douglas	8,496
Dunn	9,847
Eau Claire	22,627
Florence	784
Fond du Lac	16,361
Forest	1,902

County/Tribe	Count
Grant	8,758
Green	7,074
Green Lake	2,842
Iowa	3,723
Iron	1,281
Jackson	3,488
Jefferson	14,179
Juneau	6,822
Kenosha	35,362
Kewaunee	2,363
La Crosse	22,622
Lac Courte Oreilles	0
Lafayette	2,551
Langlade	3,039
Lincoln	4,795
Manitowoc	11,475
Marathon	23,475
Marinette	8,315
Marquette	2,886
Menominee	868
Milwaukee	185,090

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,607
Oconto	10,691
Oneida	7,985
Outagamie	32,760
Ozaukee	10,907
Pepin	1,241
Pierce	6,277
Polk	8,557
Portage	13,410
Price	2,456
Racine	33,833
Richland	3,463
Rock	39,239
Rusk	2,990
Sauk	12,511
Sawyer	2,780

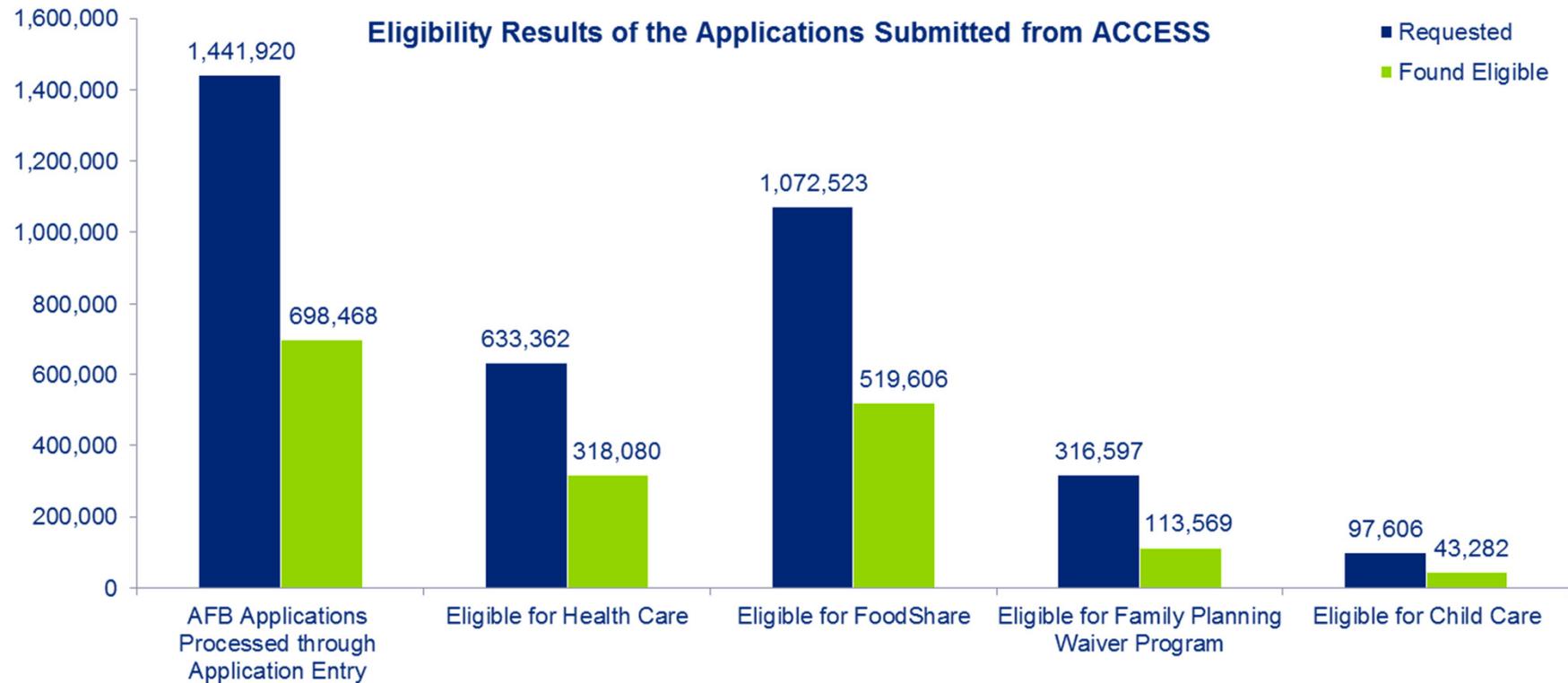
County/Tribe	Count
Shawano	7,326
Sheboygan	19,470
St. Croix	15,612
Taylor	2,836
Trempealeau	4,435
Vernon	4,910
Vilas	3,928
Walworth	19,555
Washburn	3,149
Washington	18,672
Waukesha	50,140
Waupaca	8,572
Waushara	4,102
Winnebago	29,298
Wood	15,654
Unknown	70,574

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of February 28, 2014

CARES/AFB Eligibility Results



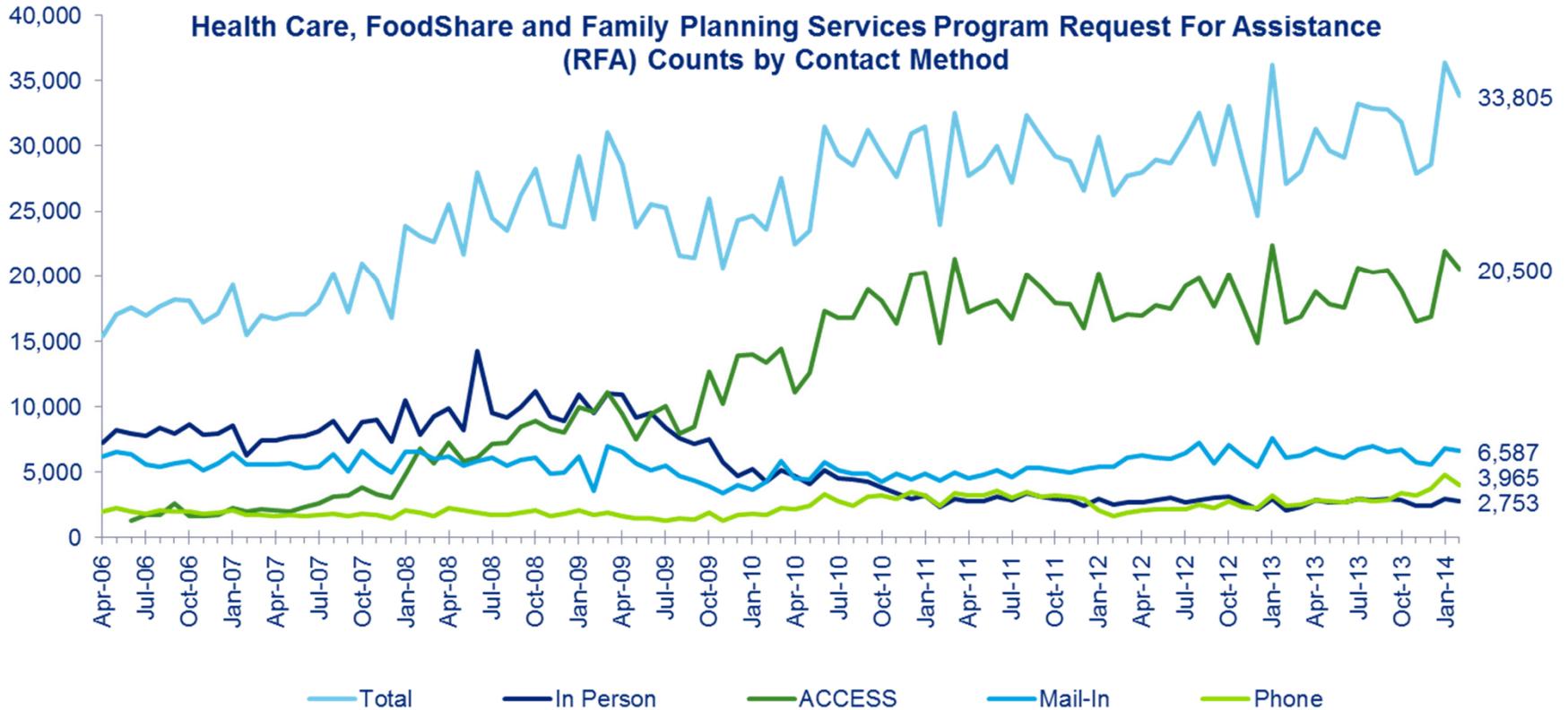
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,272,820**
- Average started per month: **52,310¹**
- Submitted to date: **1,542,773**
- Average completed per month: **22,980**
- Full applications: **1,504,391**
- Applications with just filing date: **38,382**
- Priority Service Eligible: **33%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **3,490**

- **Applications Submitted by Program**

- FoodShare: **1,167,729**
 - Priority Service Eligible: **492,011**
 - Not Priority Service Eligible: **675,718**
- Health Care: **691,077**
- Family Planning Waiver: **341,519**
- Child Care: **1,567**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **6.99%**
- Applied with the help of a friend or family member: **0.39%**
- Applied with the help of a staff person or volunteer at an agency: **0.60%**
- Authorized representative applied: **0.53%**
- Legal Guardian applied: **0.18%**
- Power of Attorney applied: **0.08%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$229.74**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **268,906**
- Number of applications that requested an in person interview: **520,859**
- Number of applications that did not answer: **413,787**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **3.00%**
- I work during regular business hours: **10.83%**
- I have limited transportation or difficulty getting to the office: **14.41%**
- I have school or training during regular business hours: **3.73%**
- I am caring for another person in my household: **1.51%**
- I do not have child care: **5.28%**
- I am not comfortable going to the local agency: **3.16%**
- I am ill and unable to go to the local agency: **0.87%**
- There is severe weather in my area: **0.34%**
- Other: **3.10%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,030
Ashland	3,347
Bad River	246
Barron	8,991
Bayfield	1,686
Brown	45,384
Buffalo	1,148
Burnett	2,081
Calumet	5,356
Chippewa	9,014
Clark	3,133
Columbia	8,917
Crawford	2,435
Dane	92,319
Dodge	13,702
Door	2,005
Douglas	6,379
Dunn	8,888
Eau Claire	16,450
Florence	643

County/Tribe	# of Submitted Applications
Fond du Lac	17,049
Forest	723
Grant	6,525
Green	4,905
Green Lake	2,173
Ho-Chunk Nation	2
Iowa	2,407
Iron	502
Jackson	1,700
Jefferson	10,835
Juneau	5,191
Kenosha	41,679
Kewaunee	1,675
La Crosse	32,533
Lac Courte Oreilles	0
Lac du Flambeau	154
Lafayette	291
Langlade	1,750
Lincoln	2,530
Manitowoc	3,656

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	10,575
Marinette	22,644
Marquette	7,316
Menominee	2,586
Menominee Tribe	854
Miles	308,211
Milwaukee	87,766
Monroe	5,595
Oconto	5,817
Oneida	6,764
Oneida Nation	540
Outagamie	26,538
Ozaukee	8,677
Pepin	588
Pierce	11,395
Polk	8,667
Portage	12,066
Potawatomi	24
Price	877
Racine	42,375

County/Tribe	# of Submitted Applications
Red Cliff	112
Richland	1,987
Rock	36,467
Rusk	2,707
Sauk	10,712
Sawyer	1,947
Shawano	6,444
Sheboygan	18,355
Sokaogon	117
St. Croix	15,344
St. Croix Tribe	6
State	2
State of Wisconsin	363,486
Stockbridge-Munsee	143
Taylor	3,101
Trempealeau	3,232
Vernon	2,207
Vilas	2,350
Walworth	19,615
Washburn	2,211

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	14,899
Waukesha	42,990
Waupaca	8,017
Waushara	2,979
Winnebago	27,058
Wisconsin	1
Wood	14,974
Total (Submitted to date)	1,542,772

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of February 28, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,775
Ashland County	638
Badriver Tribe	168
Barron County	4,162
Bayfield County	327
Brown County	19,044
Buffalo County	256
Burnett County	1,332
Calumet County	2,327
Chippewa County	5,608
Clark County	603
Columbia County	4,131
Crawford County	1,350
Dane County	32,584
Dodge County	5,707
Door County	1,794
Douglas County	4,100
Dunn County	3,959
Eau Claire County	9,247
Florence County	177
Fond du Lac County	8,110

County/Tribe	Count
Forest County	264
Grant County	3,360
Green County	2,262
Green Lake County	1,313
Iowa County	1,432
Iron County	209
Jackson County	383
Jefferson County	5,796
Juneau County	2,381
Kenosha County	19,246
Kewaunee County	1,070
La Crosse County	20,716
Lac Courte Oreilles Tribe	62
Lac du Flambeau	328
Lafayette County	1,007
Langlade County	1,976
Lincoln County	889
Manitowoc County	5,103
Marathon County	10,055
Marinette County	3,753
Marquette County	1,228

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	619
Menominee Tribe	0
Miles	150,989
Milwaukee County	34,200
Monroe County	891
Oconto County	2,846
Oneida County	3,315
Oneida Tribal Council	696
Outagamie County	11,005
Ozaukee County	4,143
Pepin County	141
Pierce County	2,512
Polk County	3,682
Portage County	5,320
Potawatomi	13
Price County	321
Racine County	19,910
Redcliff Tribe	155
Richland County	1,347
Rock County	16,408

County/Tribe	Count
Rusk County	489
Sauk County	4,914
Sawyer County	514
Shawano County	3,186
Sheboygan County	8,410
Sokaogon Tribe	81
St. Croix County	5,339
State of Wisconsin	23,583
Stockbridge-Munsee Tribe	109
Taylor County	424
Trempealeau County	503
Vernon County	478
Vilas County	368
Walworth County	8,659
Washburn County	1,526
Washington County	7,739
Waukesha County	19,267
Waupaca County	4,469
Waushara County	1,715
Winnebago County	12,126

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,011
Wood County	21,156
Total	575,811

Source data: ACCESS

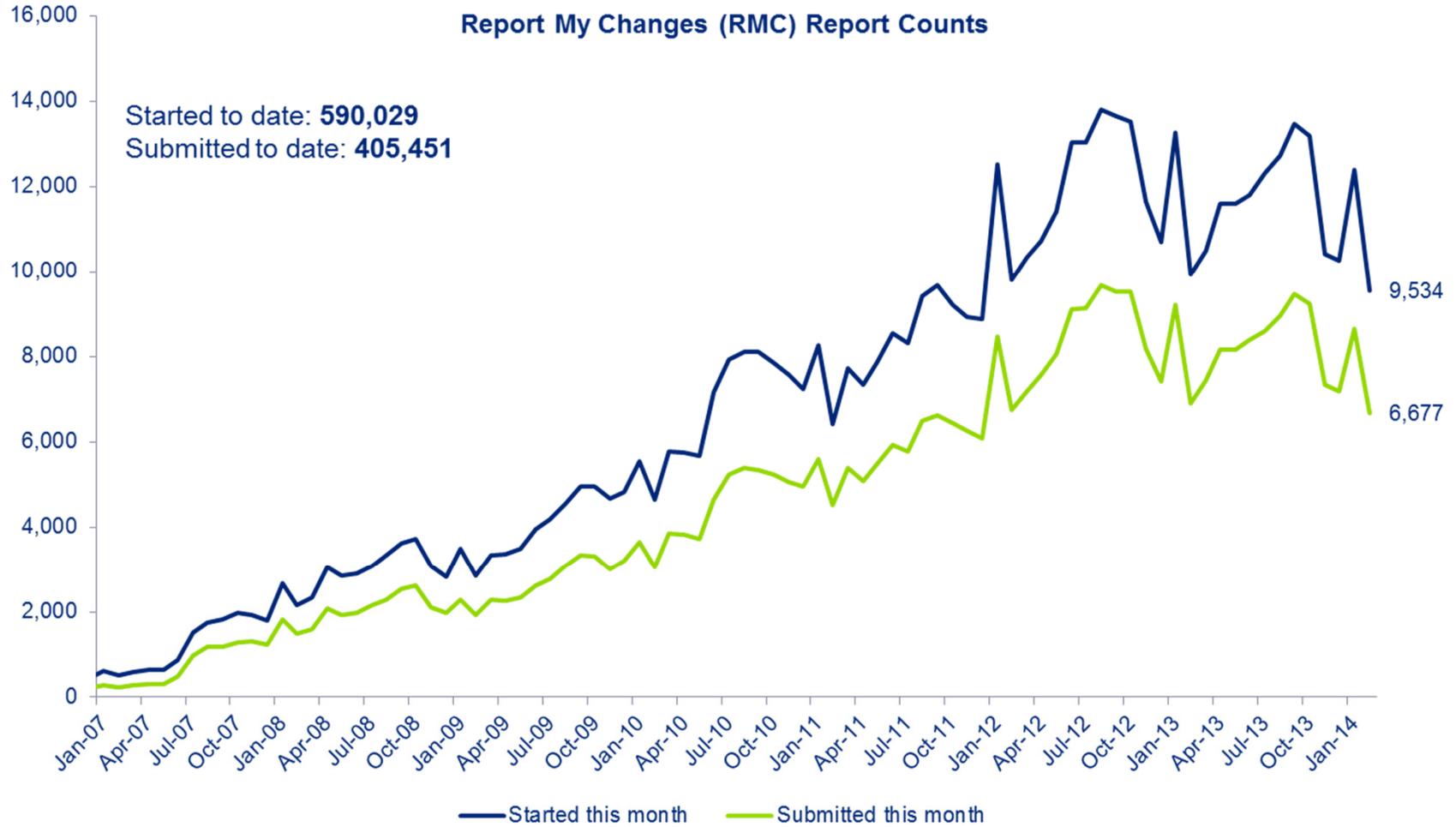
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	142,320
Someone moved into household (person add)	40,128
Someone moved out of household	37,406
Someone died	827
Someone got married	6,415
Someone got divorced	655
Someone became pregnant	17,371
Someone's pregnancy ended	8,927
Someone became disabled	5,742
Someone started a type of job or employment	71,371
Someone changed a type of job or employment	40,925
Someone ended a type of job or employment	94,700

Change Type	Count
Someone started a type of unearned income	14,174
Someone changed a type of unearned income	21,317
Someone ended a type of unearned income	33,831
Someone added a new type of utility	114,355
Someone stopped paying a type of utility	13,221
Someone added a housing expense	37,921
Someone changed a housing expense	56,222
Someone ended a housing expense	11,315

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,517
Ashland County	342
Badriver Tribe	29
Barron County	2,442
Bayfield County	142
Brown County	15,927
Buffalo County	176
Burnett County	722
Calumet County	1,440
Chippewa County	3,882
Clark County	713
Columbia County	2,945
Crawford County	898
Dane County	25,776
Dodge County	4,549
Door County	805
Douglas County	1,954
Dunn County	2,553
Eau Claire County	5,209
Florence County	51

County/Tribe	Count
Fond du Lac County	5,920
Forest County	145
Grant County	1,728
Green County	1,305
Green Lake County	639
Iowa County	831
Iron County	71
Jackson County	278
Jefferson County	3,190
Juneau County	1,809
Kenosha County	12,471
Kewaunee County	564
Lac du Flambeau Tribe	10,591
La Crosse County	5
Lac Courte Oreilles Tribe	80
Lafayette County	469
Langlade County	875
Lincoln County	562
Manitowoc County	3,190
Marathon County	7,084

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,000
Marquette County	710
Menominee County	231
Menominee Tribe	0
Miles	99,657
Milwaukee County	32,837
Monroe County	1,504
Oconto County	2,162
Oneida County	1,680
Oneida Tribal Council	289
Outagamie County	10,264
Ozaukee County	2,872
Pepin County	110
Pierce County	1,462
Polk County	2,055
Portage County	3,153
Potawatomi	0
Price County	124
Racine County	13,863
Red Cliff Tribe	42

County/Tribe	Count
Richland County	861
Rock County	12,563
Rusk County	231
Sauk County	4,383
Sawyer County	338
Shawano County	2,239
Sheboygan County	5,668
Sokaogon Tribe	14
St.Croix County	4,146
State of Wisconsin	23,803
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	31
Taylor County	156
Trempealeau County	511
Vernon County	477
Vilas County	265
Walworth County	8,114
Washburn County	991
Washington County	4,623
Waukesha County	11,920

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

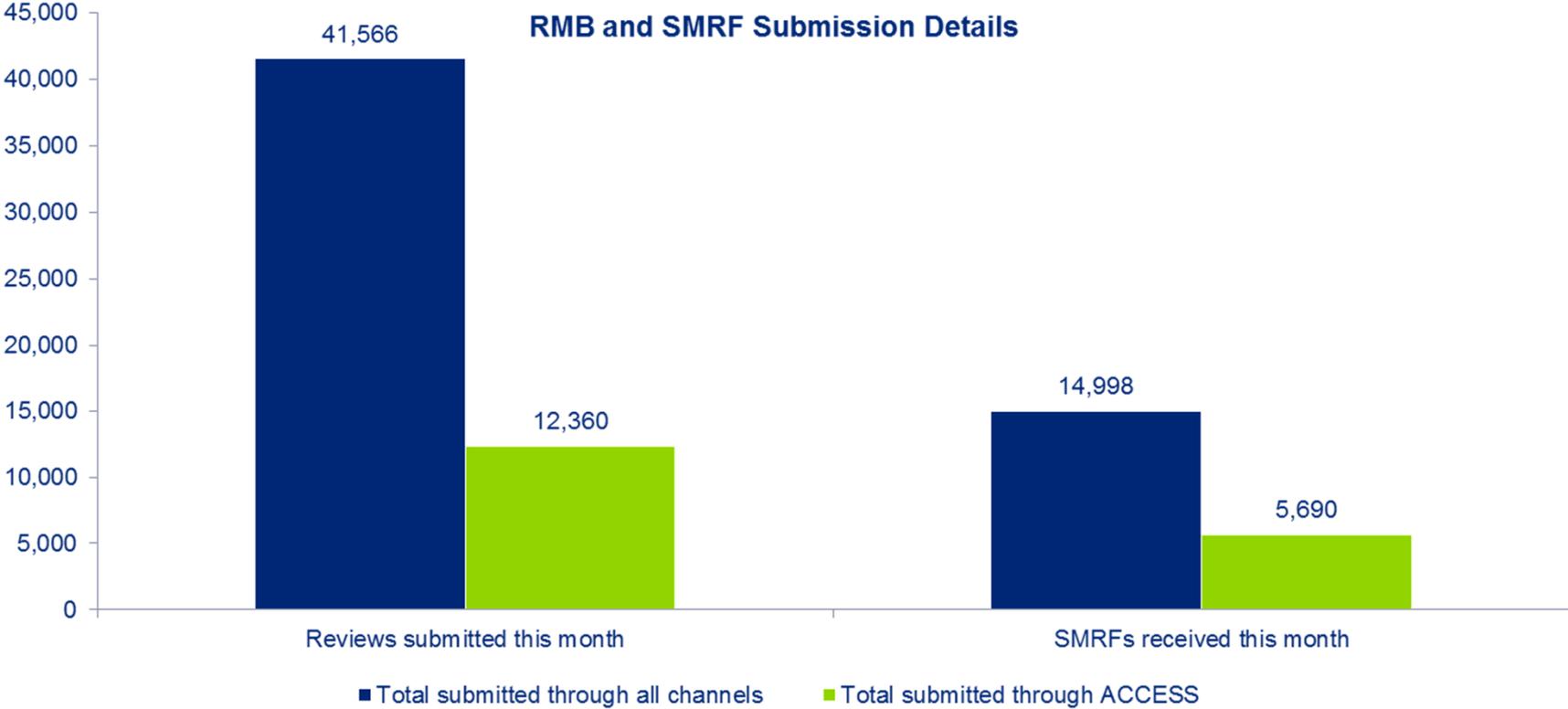
County/Tribe	Count
Waupaca County	3,325
Waushara County	955
Winnebago County	8,656
Wood County	12,112
Wisconsin	9
Manually Processed	230
Total	405,435

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of February 28, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **613,043**
- Average completed per month: **12,511¹**

- **Renewals Submitted by Program**

- FoodShare: **7,941**
- Health Care: **4,143**
- Family Planning Waiver: **955**
- Child Care: **893**

- **SMRF Statistics**

- Submitted to date: **207,922**
- Average completed per month: **6,678¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **4,851**
- Child Care Only: **240**
- Both FoodShare and Child Care: **599**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,193	603
Ashland County	603	149
Badriver Tribe	79	33
Barron County	3,249	1,290
Bayfield County	396	40
Brown County	13,086	6,124
Buffalo County	249	42
Burnett County	1,246	469
Calumet County	2,065	621
Chippewa County	6,727	1,780
Clark County	1,200	135
Columbia County	4,017	1,386
Crawford County	1,154	329
Dane County	25,312	11,639
Dodge County	4,070	1,931
Door County	1,427	544
Douglas County	3,747	1,455
Dunn County	3,628	1,219
Eau Claire County	9,135	2,999
Florence County	103	16

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	9,006	2,553
Forest County	276	95
Grant County	3,383	882
Green County	1,992	750
Green Lake	911	368
Iowa County	1,448	449
Iron County	225	41
Jackson County	408	54
Jefferson County	6,663	1,874
Juneau County	2,153	857
Kenosha County	16,855	7,038
Kewaunee County	908	377
La Crosse County	19,754	6,298
Lac Courte Oreilles Tribe	6	3
Lac du Flambeau Tribe	224	89
Lafayette County	920	286
Langlade County	1,844	543
Lincoln County	1,060	202
Manitowoc County	3,853	1,619
Manually Processed	57	22

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	8,303	3,265
Marinette County	2,623	1,111
Marquette County	965	436
Menominee County	471	189
Menominee Tribe	0	0
Miles	195,021	63,737
Milwaukee County	36,510	16,917
Monroe County	1,495	222
Oconto County	2,217	851
Oneida County	3,010	881
Oneida Nation	302	183
Outagamie County	7,175	3,336
Ozaukee County	4,627	1,260
Pepin County	147	24
Pierce County	1,992	663
Polk County	3,143	1,085
Portage County	5,114	1,601
Potawatomi	6	1
Price County	291	45
Racine County	14,111	7,424

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	76	38
Richland County	927	436
Rock County	16,174	5,879
Rusk County	409	70
Sauk County	4,856	1,810
Sawyer County	622	158
Shawano County	2,602	995
Sheboygan County	7,358	3,053
Sokaogon Tribe	32	12
St. Croix County	4,750	1,516
State of Wisconsin	50,268	8,309
Stockbridge-Munsee Tribe	41	16
Taylor County	433	70
Trempealeau County	907	99
Vernon County	813	105
Vilas County	555	67
Walworth County	10,424	3,521
Washburn County	1,480	554
Washington County	8,735	2,337
Waukesha County	21,843	5,500

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,405	1,117
Waushara County	1,213	518
Winnebago County	9,526	4,225
Wisconsin (state level agency — CAPO)	0	0
Wood County	22, 449	7,083
Total (submitted to date)	613,053	207,923

1. These values are life-to-date counts
Source data: ACCESS