

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of February 28, 2015

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,224,119**
- Average started per month: **8,908²**
- Completed to date: **1,143,930**
- Average completed per month: **8,224²**

• Households

- Number of households found potentially eligible for at least one program: **1,124,662**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$197.99**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **1,036,863 (648,899 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,800,658**
- Average started per month: **42,073²**
- Submitted to date: **1,812,422**
- Average completed per month: **21,187²**
- Full applications: **1,773,914**
- Applications with just filing date: **38,508**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,354,037**
 - Priority Service Eligible: **571,002**
 - Not Priority Service Eligible: **783,035**
- Health Care: **872,414**
- Family Planning Waiver: **393,635**
- Child Care: **1,284**

Report My Changes³ (RMC)

• Reports

- Started this month: **8,930**
- Submitted this month: **6,225**

Renew My Benefits

• Renewals

- FoodShare: **8,294**
- Health Care: **5,708**
- Family Planning Waiver: **693**
- Child Care: **889**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **5,711**
- Child Care : **847**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **244,537**
 - Percentage of ACCESS logins in Spanish: **0.35%**
- Total number of times users logged in to CMB: **225,566**
 - Total number of distinct users who logged in to CMB: **79,108**
 - Total number of repetitive CMB logins by users: **146,458**

• Expired Applications

- Total applications that expired this month: **5,969**
 - Percentage of expired applications that were Spanish applications: **1.39%**

• Spanish

- Households who completed AFB application in Spanish: **2.22%**
- Households who completed the change report in Spanish: **0.56%**
- Households who completed Screener in Spanish: **0.22%**

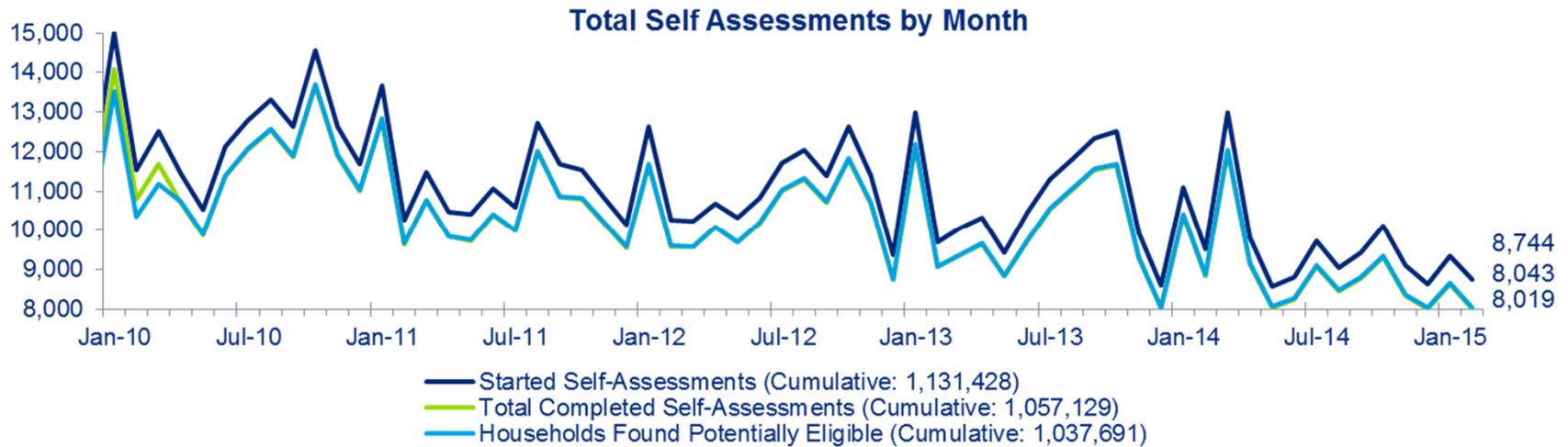
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of February 28, 2015

AIE Self Assessment Statistics



Average self assessments started per month: **8,908**

Average self assessments completed per month: **8,224**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

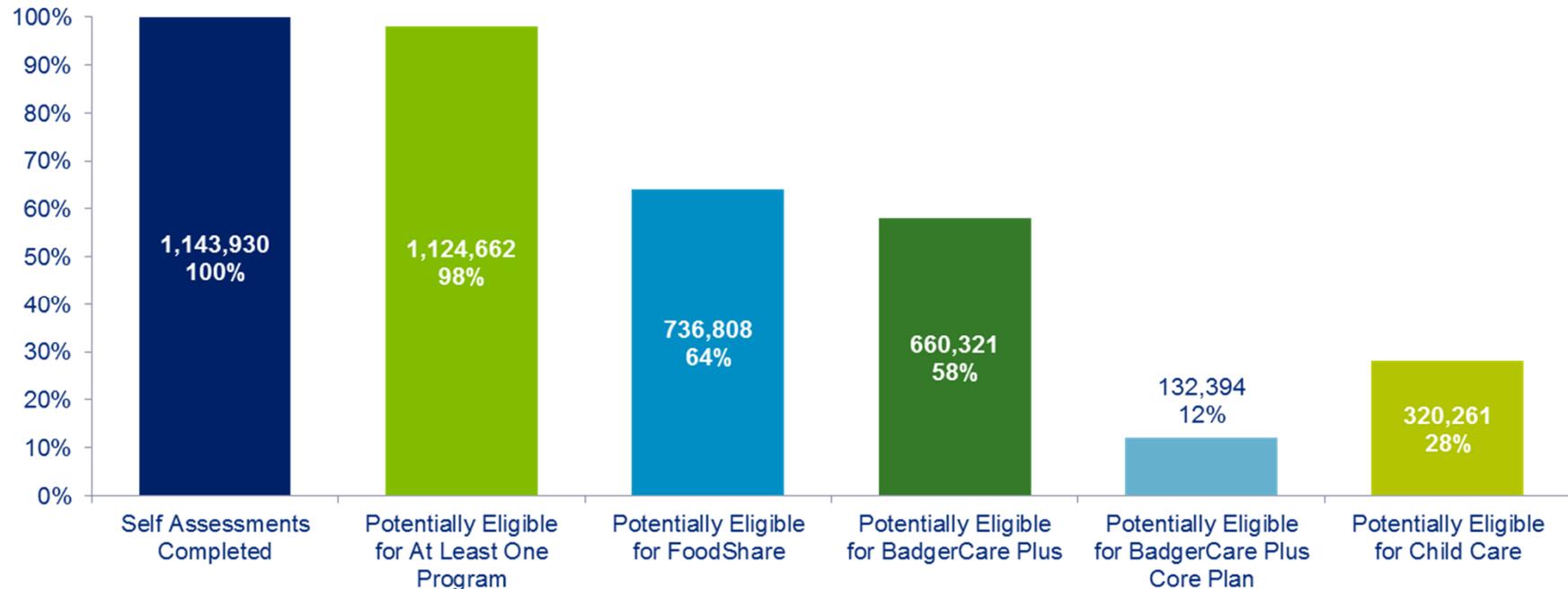
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$197.99**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	January 2015	February 2015	Total to date
FoodShare	08/2004	65%	65%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	75%	72%	58%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	11%	10%
Family Planning Waiver	12/2004	97%	97%	75%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	7%	8%	7%
Child Care	01/2010	49%	44%	28%
Women, Infant and Children (WIC)	12/2004	21%	19%	24%
School Meals/Summer Food Service	12/2004	51%	47%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	69%	69%	66%
Medicare Part D	07/2005	11%	12%	11%
Tax Credits	12/2004	66%	64%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	77%	76%	62%
Life Insurance	01/2010	99%	99%	54%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,827
Ashland	4,780
Barron	10,101
Bayfield	3,201
Brown	48,008
Buffalo	2,474
Burnett	2,818
Calumet	6,706
Chippewa	13,980
Clark	5,143
Columbia	11,445
Crawford	3,337
Dane	107,021
Dodge	16,659
Door	4,336
Douglas	9,378
Dunn	10,777
Eau Claire	24,824
Florence	858
Fond du Lac	17,972
Forest	2,063

County/Tribe	Count
Grant	9,701
Green	7,757
Green Lake	3,143
Iowa	4,143
Iron	1,427
Jackson	3,905
Jefferson	15,586
Juneau	7,434
Kenosha	38,850
Kewaunee	2,607
La Crosse	24,906
Lac Courte Oreilles	0
Lafayette	2,860
Langlade	3,336
Lincoln	5,251
Manitowoc	12,630
Marathon	25,877
Marinette	9,060
Marquette	3,157
Menominee	957
Milwaukee	205,342

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,543
Oconto	11,848
Oneida	8,802
Outagamie	35,963
Ozaukee	12,129
Pepin	1,347
Pierce	6,885
Polk	9,301
Portage	14,768
Price	2,694
Racine	37,475
Richland	3,822
Rock	42,918
Rusk	3,259
Sauk	13,792
Sawyer	3,082

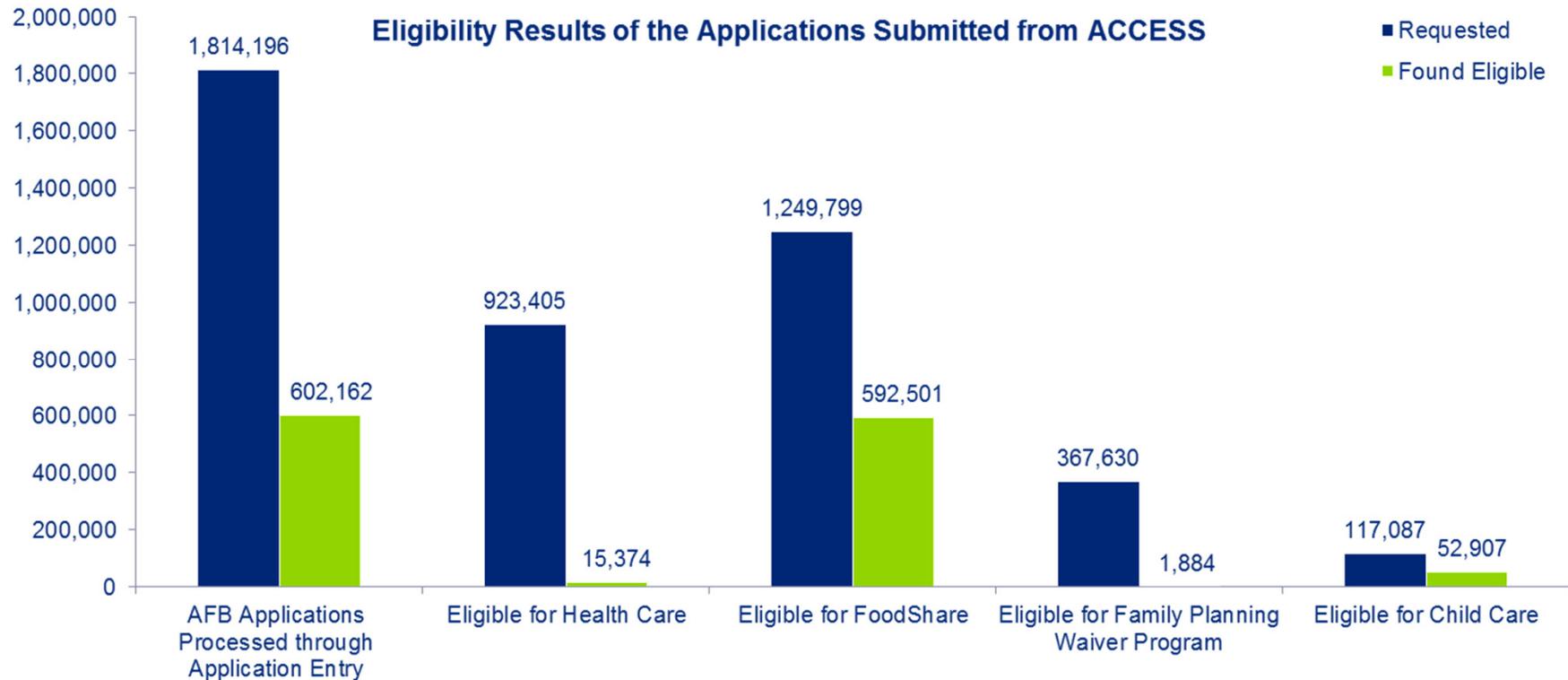
County/Tribe	Count
Shawano	7,972
Sheboygan	21,366
St. Croix	17,026
Taylor	3,126
Trempealeau	4,903
Vernon	5,467
Vilas	4,331
Walworth	21,614
Washburn	3,523
Washington	20,420
Waukesha	55,078
Waupaca	9,339
Waushara	4,555
Winnebago	32,411
Wood	17,118
Unknown	78,605

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of February 28, 2015

CARES/AFB Eligibility Results



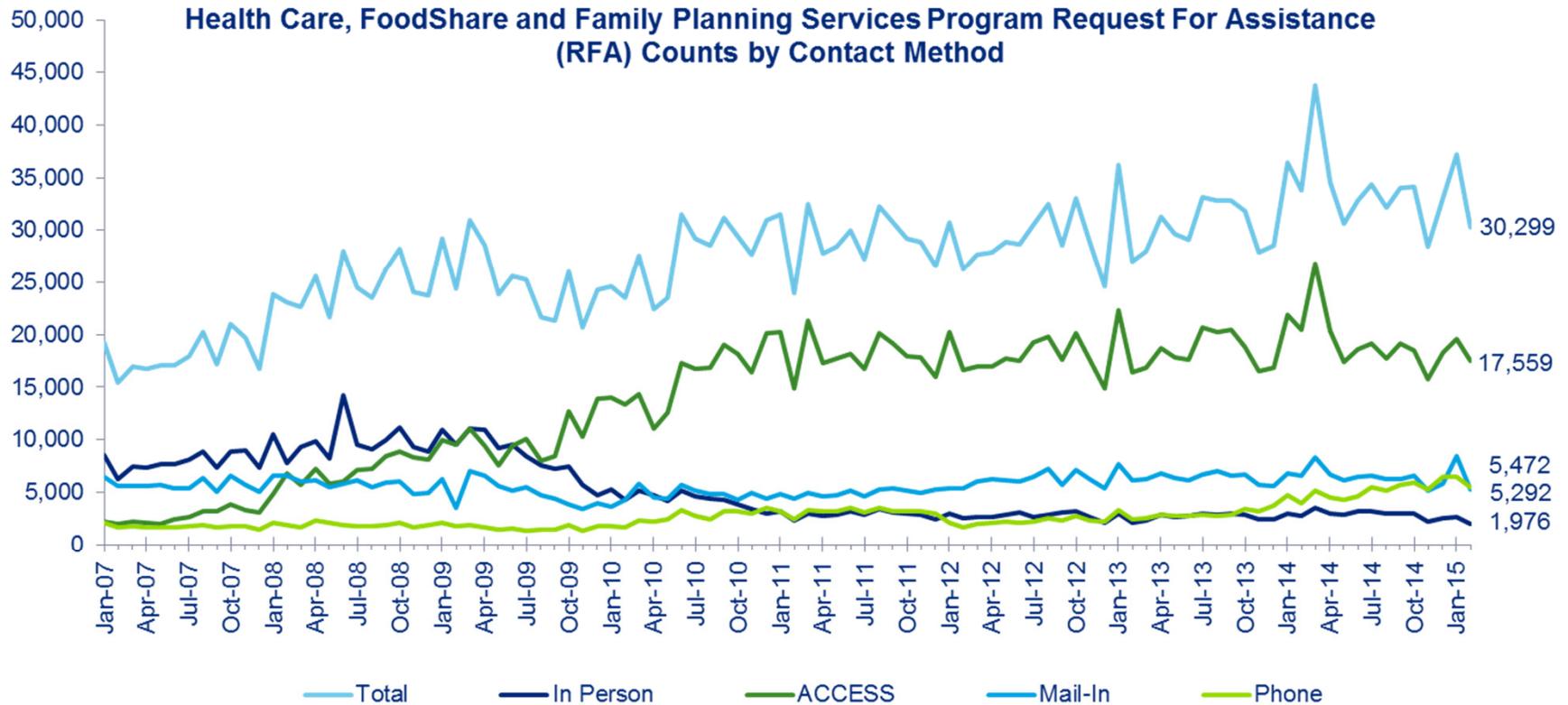
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,800,658**
- Average started per month: **42,073¹**
- Submitted to date: **1,812,422**
- Average completed per month: **21,187**
- Full applications: **1,773,914**
- Applications with just filing date: **38,508**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,263**

- **Applications Submitted by Program**

- FoodShare: **1,354,037**
 - Priority Service Eligible: **571,002**
 - Not Priority Service Eligible: **783,035**
- Health Care: **872,414**
- Family Planning Waiver: **393,635**
- Child Care: **1,284**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.04%**
- Applied with the help of a friend or family member: **0.34%**
- Applied with the help of a staff person or volunteer at an agency: **0.53%**
- Authorized representative applied: **0.47%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$226.36**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **313,278**
- Number of applications that requested an in person interview: **655,269**
- Number of applications that did not answer: **427,575**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.96%**
- I work during regular business hours: **11.35%**
- I have limited transportation or difficulty getting to the office: **15.96%**
- I have school or training during regular business hours: **3.87%**
- I am caring for another person in my household: **1.53%**
- I do not have child care: **5.26%**
- I am not comfortable going to the local agency: **3.36%**
- I am ill and unable to go to the local agency: **0.91%**
- There is severe weather in my area: **0.36%**
- Other: **3.27%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,789
Ashland	5,294
Bad River	274
Barron	10,958
Bayfield	1,856
Brown	59,007
Buffalo	1,157
Burnett	2,716
Calumet	6,386
Chippewa	11,348
Clark	3,178
Columbia	10,747
Crawford	2,996
Dane	111,096
Dodge	16,433
Door	2,954
Douglas	8,486
Dunn	11,125
Eau Claire	21,021
Florence	807

County/Tribe	# of Submitted Applications
Fond du Lac	21,162
Forest	802
Grant	8,338
Green	5,944
Green Lake	2,751
Ho-Chunk Nation	2
Iowa	3,070
Iron	617
Jackson	1,731
Jefferson	13,424
Juneau	6,389
Kenosha	50,285
Kewaunee	2,188
La Crosse	44,361
Lac Courte Oreilles	591
Lac du Flambeau	342
Lafayette	2,224
Langlade	3,354
Lincoln	4,506
Manitowoc	13,134

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	28,288
Marinette	9,312
Marquette	3,133
Menominee	1,024
Menominee Tribe	982
Miles	383,932
Milwaukee	91,502
Monroe	5,658
Oconto	7,422
Oneida	8,780
Oneida Nation	712
Outagamie	32,170
Ozaukee	10,583
Pepin	605
Pierce	14,284
Polk	10,725
Portage	15,276
Potawatomi	26
Price	1,028
Racine	54,286

County/Tribe	# of Submitted Applications
Red Cliff	142
Richland	2,513
Rock	45,022
Rusk	3,752
Sauk	12,910
Sawyer	2,475
Shawano	7,976
Sheboygan	22,635
Sokaogon	147
St. Croix	18,323
St. Croix Tribe	5
State	2
State of Wisconsin	364,383
Stockbridge-Munsee	164
Taylor	4,377
Trempealeau	3,280
Vernon	2,276
Vilas	2,562
Walworth	24,345
Washburn	2,993

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	18,406
Waukesha	52,071
Waupaca	9,723
Waushara	3,724
Winnebago	34,000
Wisconsin	1
Wood	18,625
Total (Submitted to date)	1,812,421

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of February 28, 2015

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,374
Ashland County	543
Badriver Tribe	219
Barron County	4,795
Bayfield County	331
Brown County	21,944
Buffalo County	257
Burnett County	1,599
Calumet County	2,632
Chippewa County	6,332
Clark County	621
Columbia County	4,456
Crawford County	1,550
Dane County	39,231
Dodge County	6,206
Door County	2,068
Douglas County	4,792
Dunn County	4,435
Eau Claire County	10,654
Florence County	185
Fond du Lac County	9,056

County/Tribe	Count
Forest County	233
Grant County	3,953
Green County	2,564
Green Lake County	1,527
Iowa County	1,661
Iron County	205
Jackson County	407
Jefferson County	6,683
Juneau County	2,338
Kenosha County	22,136
Kewaunee County	1,236
La Crosse County	24,095
Lac Courte Oreilles Tribe	189
Lac du Flambeau	363
Lafayette County	1,155
Langlade County	2,241
Lincoln County	672
Manitowoc County	6,005
Marathon County	11,931
Marinette County	4,239
Marquette County	1,448

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	699
Menominee Tribe	0
Miles	166,272
Milwaukee County	38,619
Monroe County	911
Oconto County	3,235
Oneida County	3,554
Oneida Tribal Council	816
Outagamie County	12,811
Ozaukee County	4,739
Pepin County	144
Pierce County	2,875
Polk County	4,248
Portage County	6,137
Potawatomi	21
Price County	309
Racine County	22,906
Redcliff Tribe	180
Richland County	1,721
Rock County	18,842

County/Tribe	Count
Rusk County	429
Sauk County	5,454
Sawyer County	513
Shawano County	3,558
Sheboygan County	9,683
Sokaogon Tribe	96
St. Croix County	6,178
State of Wisconsin	21,032
Stockbridge-Munsee Tribe	126
Taylor County	428
Trempealeau County	542
Vernon County	503
Vilas County	350
Walworth County	9,944
Washburn County	1,791
Washington County	8,886
Waukesha County	22,300
Waupaca County	5,146
Waushara County	1,979
Winnebago County	14,318

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,275
Wood County	24,768
Total	648,899

Source data: ACCESS

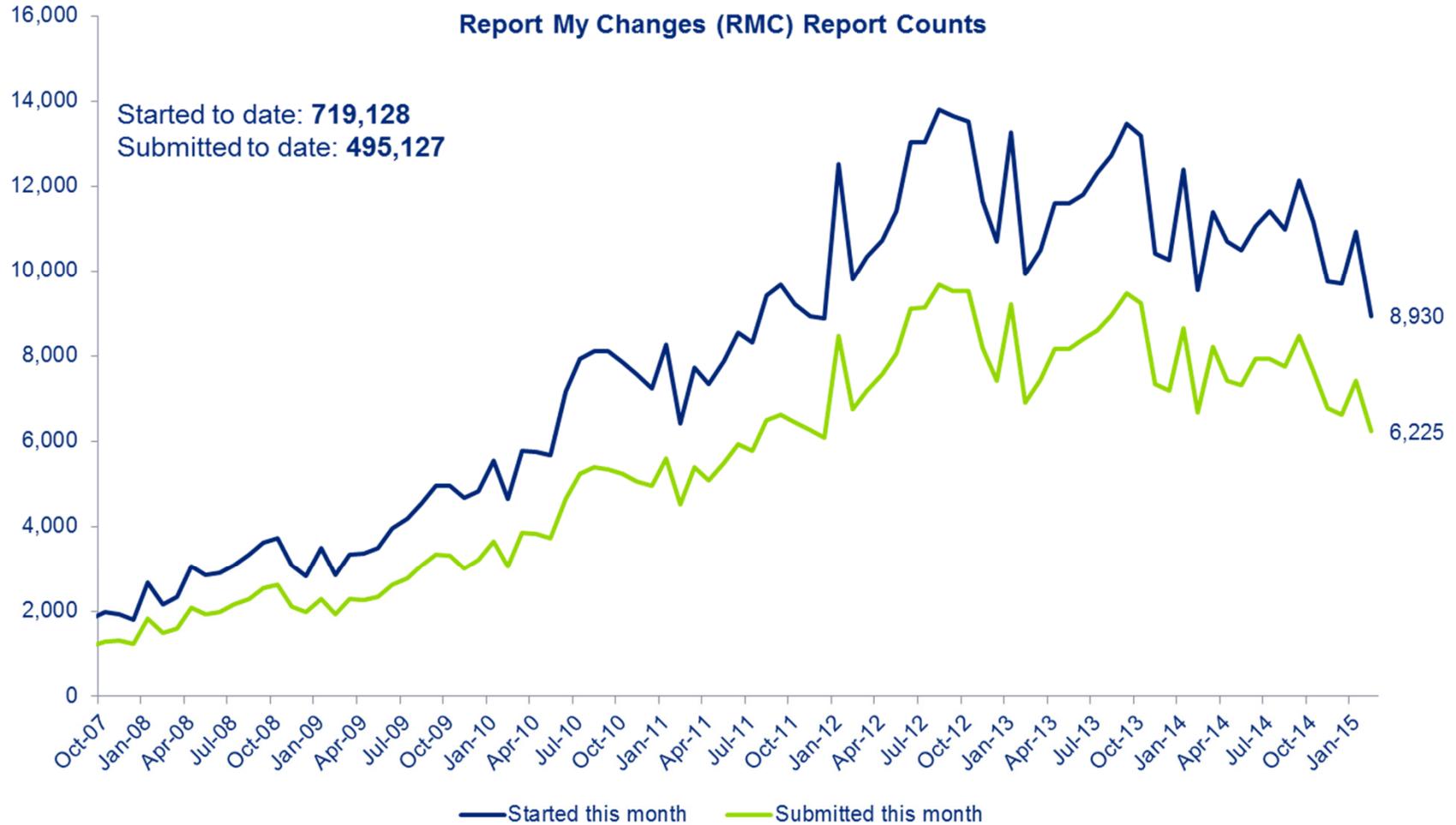
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	171,257
Someone moved into household (person add)	67,462
Someone moved out of household	45,584
Someone died	1,030
Someone got married	7,050
Someone got divorced	827
Someone became pregnant	21,353
Someone's pregnancy ended	11,086
Someone became disabled	6,732
Someone started a type of job or employment	89,432
Someone changed a type of job or employment	50,745
Someone ended a type of job or employment	121,918

Change Type	Count
Someone started a type of unearned income	16,357
Someone changed a type of unearned income	24,616
Someone ended a type of unearned income	39,467
Someone added a new type of utility	135,862
Someone stopped paying a type of utility	16,081
Someone added a housing expense	45,211
Someone changed a housing expense	68,553
Someone ended a housing expense	13,913

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,872
Ashland County	396
Badriver Tribe	40
Barron County	3,255
Bayfield County	145
Brown County	20,026
Buffalo County	180
Burnett County	968
Calumet County	1,855
Chippewa County	4,860
Clark County	736
Columbia County	3,675
Crawford County	1,115
Dane County	31,634
Dodge County	5,633
Door County	1,089
Douglas County	2,587
Dunn County	3,264
Eau Claire County	6,899
Florence County	54

County/Tribe	Count
Fond du Lac County	7,467
Forest County	154
Grant County	2,299
Green County	1,660
Green Lake County	876
Iowa County	1,113
Iron County	79
Jackson County	291
Jefferson County	4,241
Juneau County	2,247
Kenosha County	15,488
Kewaunee County	771
Lac du Flambeau Tribe	14,605
La Crosse County	19
Lac Courte Oreilles Tribe	96
Lafayette County	644
Langlade County	1,151
Lincoln County	654
Manitowoc County	4,228
Marathon County	9,147

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,560
Marquette County	904
Menominee County	298
Menominee Tribe	0
Miles	113,473
Milwaukee County	42,811
Monroe County	1,539
Oconto County	2,676
Oneida County	2,181
Oneida Tribal Council	391
Outagamie County	12,596
Ozaukee County	3,526
Pepin County	113
Pierce County	1,909
Polk County	2,621
Portage County	4,220
Potawatomi	0
Price County	143
Racine County	17,268
Red Cliff Tribe	48

County/Tribe	Count
Richland County	1,203
Rock County	15,747
Rusk County	261
Sauk County	5,321
Sawyer County	393
Shawano County	2,845
Sheboygan County	7,227
Sokaogon Tribe	18
St.Croix County	5,053
State of Wisconsin	23,761
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	35
Taylor County	190
Trempealeau County	514
Vernon County	482
Vilas County	286
Walworth County	9,861
Washburn County	1,241
Washington County	5,852
Waukesha County	14,597

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

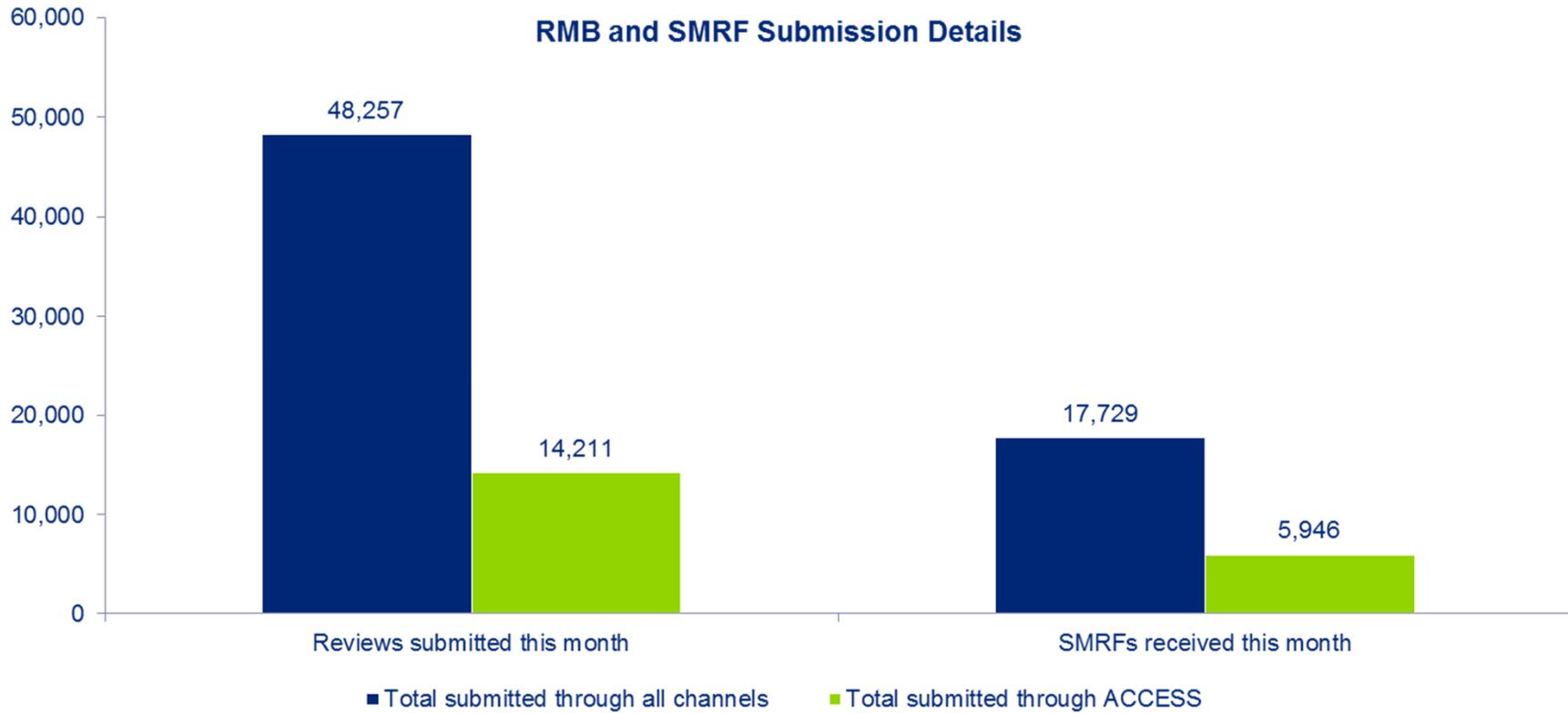
County/Tribe	Count
Waupaca County	4,477
Waushara County	1,337
Winnebago County	11,250
Wood County	16,003
Wisconsin	13
Manually Processed	371
Total	495,128

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of February 28, 2015

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **770,722**
- Average completed per month: **12,635¹**

- **Renewals Submitted by Program**

- FoodShare: **8,294**
- Health Care: **5,708**
- Family Planning Waiver: **693**
- Child Care: **889**

- **SMRF Statistics**

- Submitted to date: **286,008**
- Average completed per month: **6,963¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,099**
- Child Care Only: **235**
- Both FoodShare and Child Care: **612**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,679	873
Ashland County	658	199
Badriver Tribe	119	47
Barron County	4,492	1,831
Bayfield County	404	44
Brown County	16,887	8,727
Buffalo County	253	43
Burnett County	1,642	658
Calumet County	2,543	878
Chippewa County	8,379	2,535
Clark County	1,224	142
Columbia County	4,965	1,939
Crawford County	1,572	478
Dane County	33,539	16,604
Dodge County	5,346	2,649
Door County	1,771	759
Douglas County	4,858	2,061
Dunn County	4,565	1,696
Eau Claire County	11,874	4,226
Florence County	108	20

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	11,691	3,643
Forest County	290	103
Grant County	4,415	1,277
Green County	2,415	1,048
Green Lake	1,156	529
Iowa County	1,791	643
Iron County	244	47
Jackson County	424	59
Jefferson County	8,766	2,710
Juneau County	2,639	1,148
Kenosha County	21,862	9,882
Kewaunee County	1,173	525
La Crosse County	27,455	9,137
Lac Courte Oreilles Tribe	31	22
Lac du Flambeau Tribe	285	128
Lafayette County	1,172	411
Langlade County	2,391	789
Lincoln County	1,170	270
Manitowoc County	5,026	2,314
Manually Processed	63	27

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	10,707	4,573
Marinette County	3,199	1,587
Marquette County	1,196	631
Menominee County	602	245
Menominee Tribe	0	0
Miles	236,669	83,398
Milwaukee County	52,530	25,814
Monroe County	1,532	233
Oconto County	2,761	1,204
Oneida County	3,968	1,247
Oneida Nation	433	263
Outagamie County	9,454	4,839
Ozaukee County	5,858	1,752
Pepin County	149	25
Pierce County	2,593	934
Polk County	4,037	1,486
Portage County	6,861	2,337
Potawatomi	9	3
Price County	304	60
Racine County	19,474	10,495

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	104	49
Richland County	1,286	618
Rock County	21,994	8,472
Rusk County	442	84
Sauk County	6,153	2,481
Sawyer County	664	186
Shawano County	3,191	1,413
Sheboygan County	9,308	4,241
Sokaogon Tribe	42	21
St. Croix County	6,034	2,134
State of Wisconsin	50,378	8,309
Stockbridge-Munsee Tribe	55	22
Taylor County	463	86
Trempealeau County	917	102
Vernon County	817	106
Vilas County	579	86
Walworth County	13,597	4,839
Washburn County	2,011	770
Washington County	11,247	3,257
Waukesha County	27,620	7,889

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,531	1,599
Waushara County	1,549	727
Winnebago County	12,441	6,076
Wisconsin (state level agency — CAPO)	0	0
Wood County	30,636	10,195
Total (submitted to date)	770,732	286,009

1. These values are life-to-date counts
Source data: ACCESS