

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of March 31, 2015

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,231,063**
- Average started per month: **8,341²**
- Completed to date: **1,150,386**
- Average completed per month: **7,704²**

• Households

- Number of households found potentially eligible for at least one program: **1,131,138**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$197.88**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **1,049,388 (655,567 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,829,052**
- Average started per month: **37,005²**
- Submitted to date: **1,830,039**
- Average completed per month: **20,232²**
- Full applications: **1,791,516**
- Applications with just filing date: **38,523**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,366,390**
 - Priority Service Eligible: **576,245**
 - Not Priority Service Eligible: **790,145**
- Health Care: **884,161**
- Family Planning Waiver: **397,095**
- Child Care: **1,465**

Report My Changes³ (RMC)

• Reports

- Started this month: **9,738**
- Submitted this month: **6,686**

Renew My Benefits

• Renewals

- FoodShare: **9,389**
- Health Care: **7,984**
- Family Planning Waiver: **816**
- Child Care: **956**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **5,457**
- Child Care : **867**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **212,838**
 - Percentage of ACCESS logins in Spanish: **0.34%**
- Total number of times users logged in to CMB: **198,813**
 - Total number of distinct users who logged in to CMB: **72,975**
 - Total number of repetitive CMB logins by users: **125,838**

• Expired Applications

- Total applications that expired this month: **6,515**
 - Percentage of expired applications that were Spanish applications: **1.24%**

• Spanish

- Households who completed AFB application in Spanish: **2.41%**
- Households who completed the change report in Spanish: **0.64%**
- Households who completed Screener in Spanish: **0.2%**

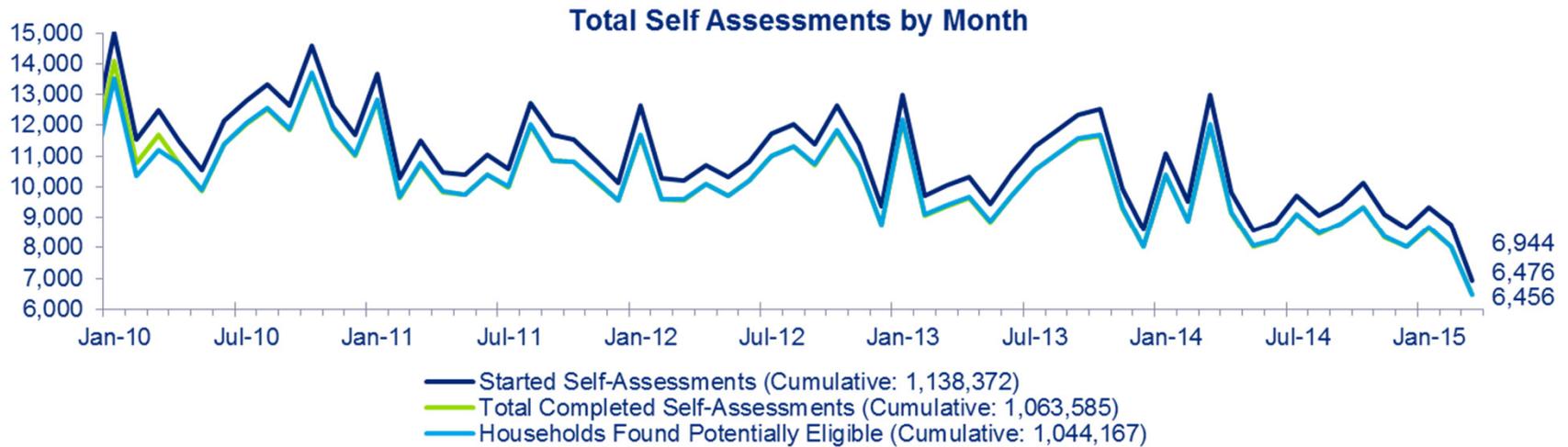
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of March 31, 2015

AIE Self Assessment Statistics



Average self assessments started per month: **8,341**

Average self assessments completed per month: **7,704**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

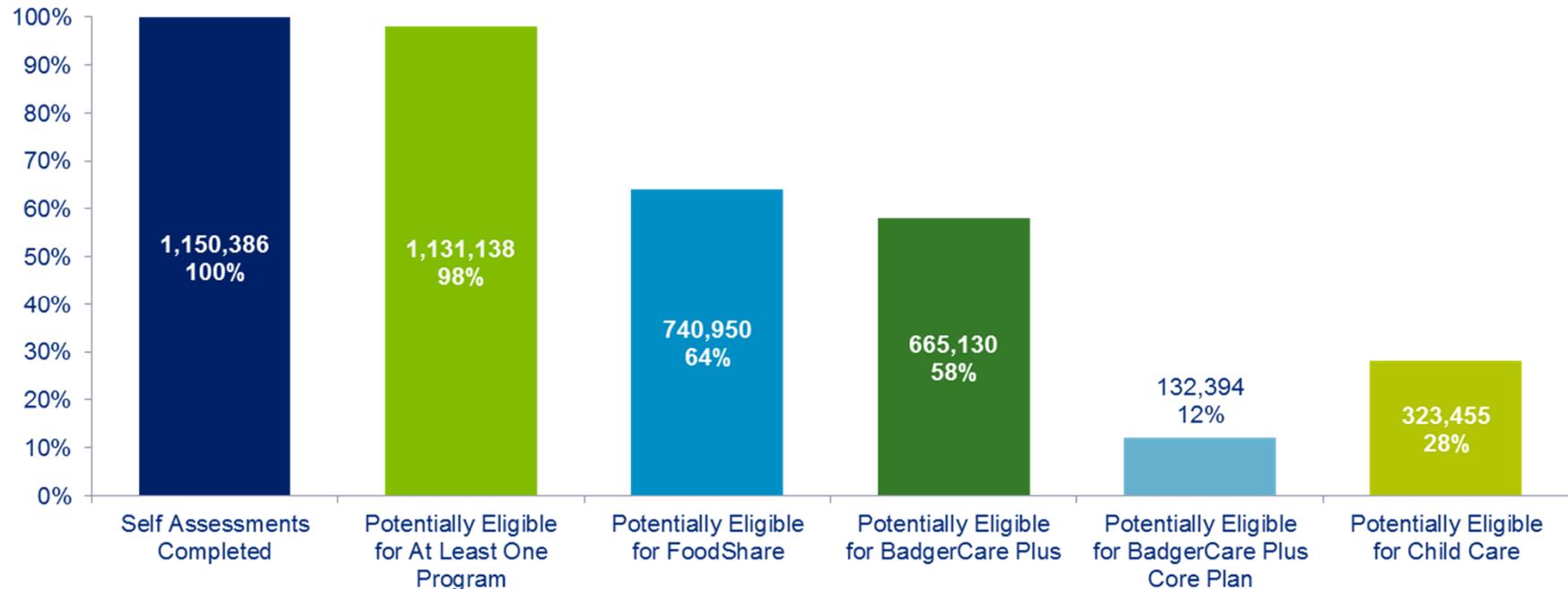
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$197.88**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	February 2015	March 2015	Total to date
FoodShare	08/2004	65%	64%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	72%	74%	58%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	12%	10%
Family Planning Waiver	12/2004	97%	97%	75%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	2%	3%	1%
SeniorCare	08/2004	8%	8%	7%
Child Care	01/2010	44%	49%	28%
Women, Infant and Children (WIC)	12/2004	19%	21%	24%
School Meals/Summer Food Service	12/2004	47%	52%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	69%	68%	66%
Medicare Part D	07/2005	12%	12%	11%
Tax Credits	12/2004	64%	66%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	77%	76%	62%
Life Insurance	01/2010	99%	99%	55%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,860
Ashland	4,800
Barron	10,154
Bayfield	3,215
Brown	48,323
Buffalo	2,494
Burnett	2,833
Calumet	6,744
Chippewa	14,050
Clark	5,163
Columbia	11,518
Crawford	3,350
Dane	107,694
Dodge	16,764
Door	4,358
Douglas	9,430
Dunn	10,828
Eau Claire	24,958
Florence	861
Fond du Lac	18,071
Forest	2,069

County/Tribe	Count
Grant	9,764
Green	7,801
Green Lake	3,167
Iowa	4,178
Iron	1,438
Jackson	3,935
Jefferson	15,663
Juneau	7,483
Kenosha	39,077
Kewaunee	2,625
La Crosse	25,072
Lac Courte Oreilles	0
Lafayette	2,874
Langlade	3,353
Lincoln	5,280
Manitowoc	12,711
Marathon	26,040
Marinette	9,120
Marquette	3,168
Menominee	958
Milwaukee	206,387

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,613
Oconto	11,926
Oneida	8,858
Outagamie	36,152
Ozaukee	12,200
Pepin	1,352
Pierce	6,923
Polk	9,340
Portage	14,833
Price	2,713
Racine	37,684
Richland	3,839
Rock	43,183
Rusk	3,275
Sauk	13,910
Sawyer	3,098

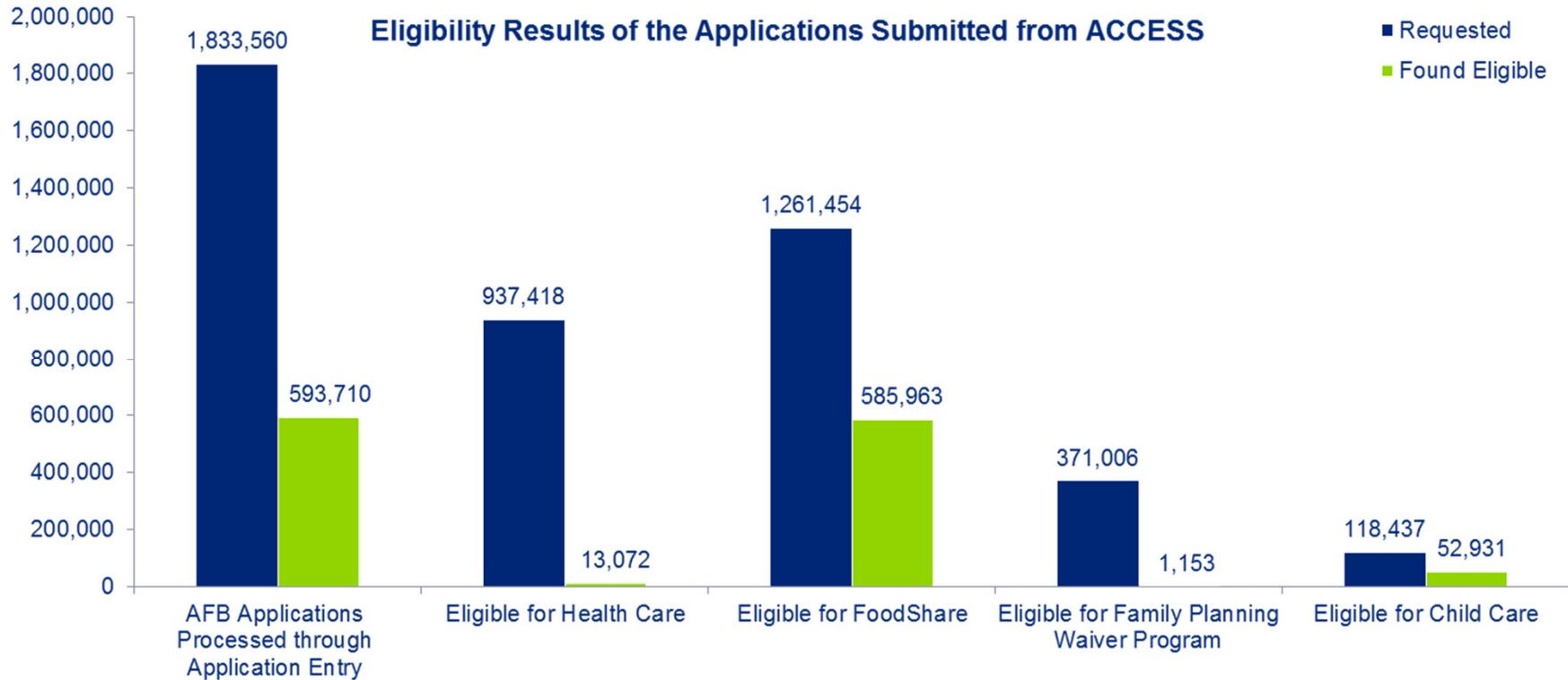
County/Tribe	Count
Shawano	8,000
Sheboygan	21,507
St. Croix	17,109
Taylor	3,153
Trempealeau	4,933
Vernon	5,498
Vilas	4,346
Walworth	21,720
Washburn	3,543
Washington	20,527
Waukesha	55,356
Waupaca	9,391
Waushara	4,587
Winnebago	32,588
Wood	17,194
Unknown	79,081

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of March 31, 2015

CARES/AFB Eligibility Results



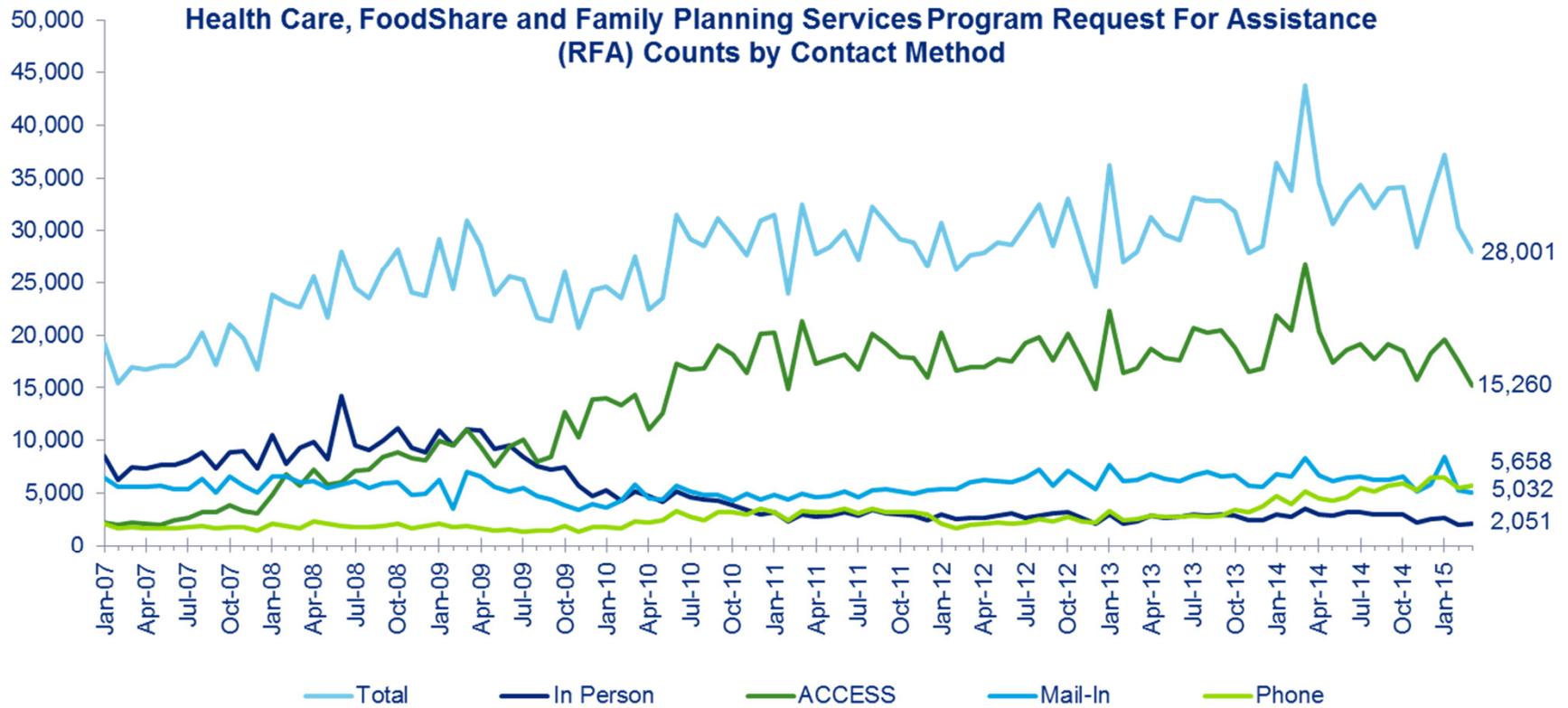
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,829,052**
- Average started per month: **37,005¹**
- Submitted to date: **1,830,039**
- Average completed per month: **20,232**
- Full applications: **1,791,516**
- Applications with just filing date: **38,523**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **1,918**

- **Applications Submitted by Program**

- FoodShare: **1,366,390**
 - Priority Service Eligible: **576,245**
 - Not Priority Service Eligible: **790,145**
- Health Care: **884,161**
- Family Planning Waiver: **397,095**
- Child Care: **1,465**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.04%**
- Applied with the help of a friend or family member: **0.34%**
- Applied with the help of a staff person or volunteer at an agency: **0.52%**
- Authorized representative applied: **0.46%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$225.86**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **316,055**
- Number of applications that requested an in person interview: **664,319**
- Number of applications that did not answer: **428,530**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.96%**
- I work during regular business hours: **11.38%**
- I have limited transportation or difficulty getting to the office: **16.05%**
- I have school or training during regular business hours: **3.88%**
- I am caring for another person in my household: **1.53%**
- I do not have child care: **5.26%**
- I am not comfortable going to the local agency: **3.38%**
- I am ill and unable to go to the local agency: **0.91%**
- There is severe weather in my area: **0.36%**
- Other: **3.28%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,851
Ashland	5,439
Bad River	277
Barron	11,066
Bayfield	1,861
Brown	59,892
Buffalo	1,158
Burnett	2,759
Calumet	6,454
Chippewa	11,480
Clark	3,167
Columbia	10,879
Crawford	3,042
Dane	112,347
Dodge	16,622
Door	3,011
Douglas	8,616
Dunn	11,265
Eau Claire	21,295
Florence	837

County/Tribe	# of Submitted Applications
Fond du Lac	21,405
Forest	809
Grant	8,488
Green	6,008
Green Lake	2,793
Ho-Chunk Nation	2
Iowa	3,107
Iron	622
Jackson	1,727
Jefferson	13,624
Juneau	6,471
Kenosha	50,818
Kewaunee	2,224
La Crosse	45,284
Lac Courte Oreilles	606
Lac du Flambeau	349
Lafayette	2,263
Langlade	3,406
Lincoln	4,563
Manitowoc	13,320

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	28,658
Marinette	9,469
Marquette	3,170
Menominee	1,032
Menominee Tribe	982
Miles	388,724
Milwaukee	91,691
Monroe	5,642
Oconto	7,524
Oneida	8,908
Oneida Nation	728
Outagamie	32,519
Ozaukee	10,710
Pepin	603
Pierce	14,523
Polk	10,872
Portage	15,482
Potawatomi	27
Price	1,033
Racine	54,987

County/Tribe	# of Submitted Applications
Red Cliff	146
Richland	2,537
Rock	45,623
Rusk	3,798
Sauk	13,087
Sawyer	2,524
Shawano	8,090
Sheboygan	22,920
Sokaogon	149
St. Croix	18,500
St. Croix Tribe	5
State	2
State of Wisconsin	364,464
Stockbridge-Munsee	166
Taylor	4,511
Trempealeau	3,266
Vernon	2,262
Vilas	2,595
Walworth	24,639
Washburn	3,056

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	18,613
Waukesha	52,661
Waupaca	9,841
Waushara	3,764
Winnebago	34,499
Wisconsin	1
Wood	18,810
Total (Submitted to date)	1,830,038

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of March 31, 2015

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,399
Ashland County	556
Badriver Tribe	227
Barron County	4,836
Bayfield County	331
Brown County	22,226
Buffalo County	257
Burnett County	1,617
Calumet County	2,647
Chippewa County	6,411
Clark County	627
Columbia County	4,510
Crawford County	1,576
Dane County	39,765
Dodge County	6,299
Door County	2,090
Douglas County	4,862
Dunn County	4,506
Eau Claire County	10,809
Florence County	184
Fond du Lac County	9,182

County/Tribe	Count
Forest County	233
Grant County	4,000
Green County	2,603
Green Lake County	1,540
Iowa County	1,666
Iron County	207
Jackson County	410
Jefferson County	6,753
Juneau County	2,363
Kenosha County	22,332
Kewaunee County	1,257
La Crosse County	24,473
Lac Courte Oreilles Tribe	192
Lac du Flambeau	361
Lafayette County	1,177
Langlade County	2,274
Lincoln County	678
Manitowoc County	6,087
Marathon County	11,832
Marinette County	4,281
Marquette County	1,460

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	708
Menominee Tribe	0
Miles	167,789
Milwaukee County	38,942
Monroe County	905
Oconto County	3,259
Oneida County	3,512
Oneida Tribal Council	827
Outagamie County	12,973
Ozaukee County	4,798
Pepin County	148
Pierce County	2,914
Polk County	4,312
Portage County	6,489
Potawatomi	21
Price County	300
Racine County	23,134
Redcliff Tribe	183
Richland County	1,743
Rock County	19,009

County/Tribe	Count
Rusk County	429
Sauk County	5,522
Sawyer County	510
Shawano County	3,601
Sheboygan County	9,802
Sokaogon Tribe	98
St. Croix County	6,231
State of Wisconsin	20,905
Stockbridge-Munsee Tribe	122
Taylor County	417
Trempealeau County	546
Vernon County	499
Vilas County	346
Walworth County	10,066
Washburn County	1,821
Washington County	8,987
Waukesha County	22,549
Waupaca County	5,196
Waushara County	2,002
Winnebago County	14,508

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,296
Wood County	25,052
Total	655,567

Source data: ACCESS

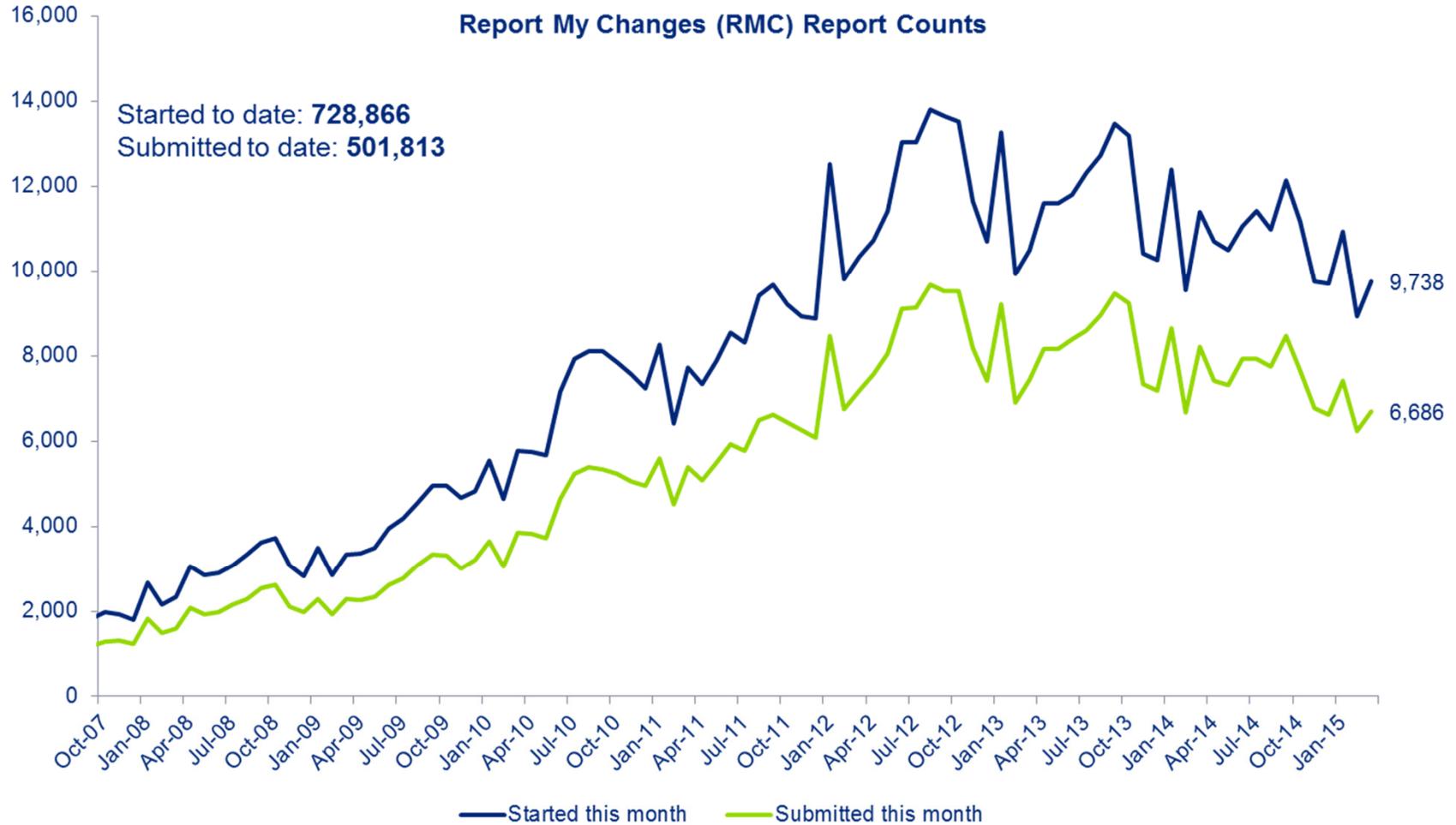
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	173,383
Someone moved into household (person add)	69,492
Someone moved out of household	46,191
Someone died	1,053
Someone got married	7,108
Someone got divorced	840
Someone became pregnant	21,653
Someone's pregnancy ended	11,261
Someone became disabled	6,815
Someone started a type of job or employment	90,718
Someone changed a type of job or employment	51,408
Someone ended a type of job or employment	123,934

Change Type	Count
Someone started a type of unearned income	16,503
Someone changed a type of unearned income	24,846
Someone ended a type of unearned income	39,830
Someone added a new type of utility	137,173
Someone stopped paying a type of utility	16,439
Someone added a housing expense	45,774
Someone changed a housing expense	69,412
Someone ended a housing expense	14,118

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,906
Ashland County	399
Badriver Tribe	41
Barron County	3,342
Bayfield County	147
Brown County	20,349
Buffalo County	180
Burnett County	987
Calumet County	1,877
Chippewa County	4,938
Clark County	736
Columbia County	3,717
Crawford County	1,138
Dane County	32,059
Dodge County	5,709
Door County	1,110
Douglas County	2,636
Dunn County	3,312
Eau Claire County	7,037
Florence County	55

County/Tribe	Count
Fond du Lac County	7,564
Forest County	154
Grant County	2,350
Green County	1,690
Green Lake County	897
Iowa County	1,130
Iron County	79
Jackson County	293
Jefferson County	4,315
Juneau County	2,269
Kenosha County	15,700
Kewaunee County	784
Lac du Flambeau Tribe	14,931
La Crosse County	22
Lac Courte Oreilles Tribe	96
Lafayette County	651
Langlade County	1,176
Lincoln County	654
Manitowoc County	4,313
Marathon County	9,147

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,601
Marquette County	920
Menominee County	302
Menominee Tribe	0
Miles	114,642
Milwaukee County	43,526
Monroe County	1,539
Oconto County	2,715
Oneida County	2,214
Oneida Tribal Council	394
Outagamie County	12,753
Ozaukee County	3,565
Pepin County	113
Pierce County	1,935
Polk County	2,669
Portage County	4,303
Potawatomi	0
Price County	143
Racine County	17,483
Red Cliff Tribe	46

County/Tribe	Count
Richland County	1,229
Rock County	15,973
Rusk County	262
Sauk County	5,385
Sawyer County	393
Shawano County	2,882
Sheboygan County	7,345
Sokaogon Tribe	18
St.Croix County	5,119
State of Wisconsin	23,769
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	35
Taylor County	192
Trempealeau County	515
Vernon County	482
Vilas County	287
Walworth County	9,994
Washburn County	1,255
Washington County	5,926
Waukesha County	14,780

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

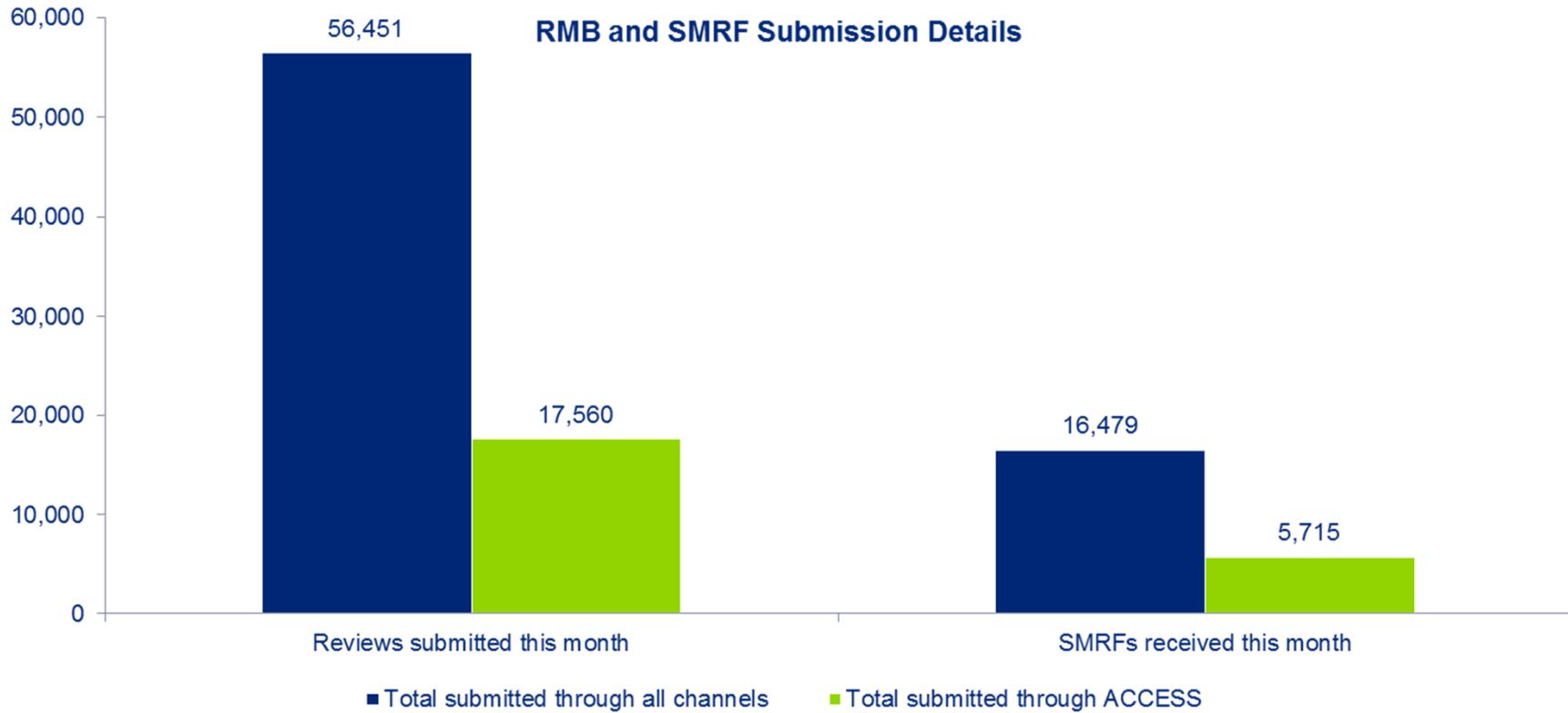
County/Tribe	Count
Waupaca County	4,566
Waushara County	1,364
Winnebago County	11,433
Wood County	13
Wisconsin	16,326
Manually Processed	374
Total	501,814

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of March 31, 2015

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **788,282**
- Average completed per month: **12,714¹**

- **Renewals Submitted by Program**

- FoodShare: **9,389**
- Health Care: **7,984**
- Family Planning Waiver: **816**
- Child Care: **956**

- **SMRF Statistics**

- Submitted to date: **291,723**
- Average completed per month: **6,497¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **4,848**
- Child Care Only: **258**
- Both FoodShare and Child Care: **609**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,747	898
Ashland County	659	201
Badriver Tribe	124	51
Barron County	4,616	1,870
Bayfield County	405	44
Brown County	17,280	8,916
Buffalo County	255	43
Burnett County	1,688	674
Calumet County	2,582	889
Chippewa County	8,574	2,583
Clark County	1,225	142
Columbia County	5,064	1,971
Crawford County	1,620	490
Dane County	34,570	17,004
Dodge County	5,494	2,695
Door County	1,808	774
Douglas County	5,001	2,111
Dunn County	4,679	1,729
Eau Claire County	12,168	4,314
Florence County	109	20

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	11,989	3,703
Forest County	293	103
Grant County	4,534	1,309
Green County	2,477	1,069
Green Lake	1,182	545
Iowa County	1,839	655
Iron County	244	47
Jackson County	425	59
Jefferson County	8,993	2,767
Juneau County	2,693	1,166
Kenosha County	22,301	10,097
Kewaunee County	1,198	535
La Crosse County	28,368	9,354
Lac Courte Oreilles Tribe	33	27
Lac du Flambeau Tribe	293	130
Lafayette County	1,208	420
Langlade County	2,456	810
Lincoln County	1,171	270
Manitowoc County	5,144	2,369
Manually Processed	63	27

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	10,936	4,673
Marinette County	3,263	1,628
Marquette County	1,215	642
Menominee County	617	251
Menominee Tribe	0	0
Miles	241,686	84,846
Milwaukee County	53,906	26,448
Monroe County	1,535	232
Oconto County	2,824	1,233
Oneida County	4,088	1,285
Oneida Nation	440	265
Outagamie County	9,689	4,922
Ozaukee County	6,030	1,784
Pepin County	149	25
Pierce County	2,662	963
Polk County	4,136	1,512
Portage County	7,050	2,394
Potawatomi	9	3
Price County	305	60
Racine County	20,011	10,687

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	110	52
Richland County	1,343	632
Rock County	22,637	8,657
Rusk County	442	84
Sauk County	6,299	2,547
Sawyer County	667	186
Shawano County	3,254	1,448
Sheboygan County	9,503	4,340
Sokaogon Tribe	43	21
St. Croix County	6,192	2,176
State of Wisconsin	50,401	8,310
Stockbridge-Munsee Tribe	57	24
Taylor County	463	86
Trempealeau County	918	102
Vernon County	818	107
Vilas County	579	86
Walworth County	13,954	4,914
Washburn County	2,075	783
Washington County	11,538	3,339
Waukesha County	28,246	8,068

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,644	1,632
Waushara County	1,602	743
Winnebago County	12,773	6,217
Wisconsin (state level agency — CAPO)	0	0
Wood County	31,611	10,436
Total (submitted to date)	788,292	291,724

1. These values are life-to-date counts
Source data: ACCESS