

Access to Eligibility
Support Services for Health,
Nutrition, And Child Care
Usage and Eligibility
Results Report

As of May 31, 2013



ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,012,204**
- Average started per month: **9,928²**
- Completed to date: **946,782**
- Average completed per month: **9,284²**

• Households

- Number of households found potentially eligible for at least one program: **926,993**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$200.14**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **802,049 (525,904 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **1,982,281**
- Average started per month: **31,287²**
- Submitted to date: **1,341,613**
- Average completed per month: **21,819²**
- Full applications: **1,303,306**
- Applications with just filing date: **38,307**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,011,076**
 - Priority Service Eligible: **419,323**
 - Not Priority Service Eligible: **591,753**
- Health Care: **606,394**
- Family Planning Waiver: **301,161**
- Child Care: **2,236**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

Report My Changes³ (RMC)

• Reports

- Started this month: **11,597**
- Submitted this month: **8,154**

Renew My Benefits

• Renewals

- FoodShare: **9,463**
- Health Care: **4,052**
- Family Planning Waiver: **1,430**
- Child Care: **1,124**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare Only: **6,687**
- Child Care Only: **951**
- Both FoodShare and Child Care: **7,638**

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **192,372**
 - Percentage of ACCESS logins in Spanish: **0.39%**
- Total number of times users logged in to CMB: **172,481**
 - Total number of distinct users who logged in to CMB: **69,218**
 - Total number of repetitive CMB logins by users: **103,263**

• Expired Applications

- Total applications that expired this month: **6,509**
 - Percentage of expired applications that were Spanish applications: **0.95%**

• Spanish

- Households who completed AFB application in Spanish: **2.50%**
- Households who completed the change report in Spanish: **0.43%**
- Households who completed Screener in Spanish: **0.17%**

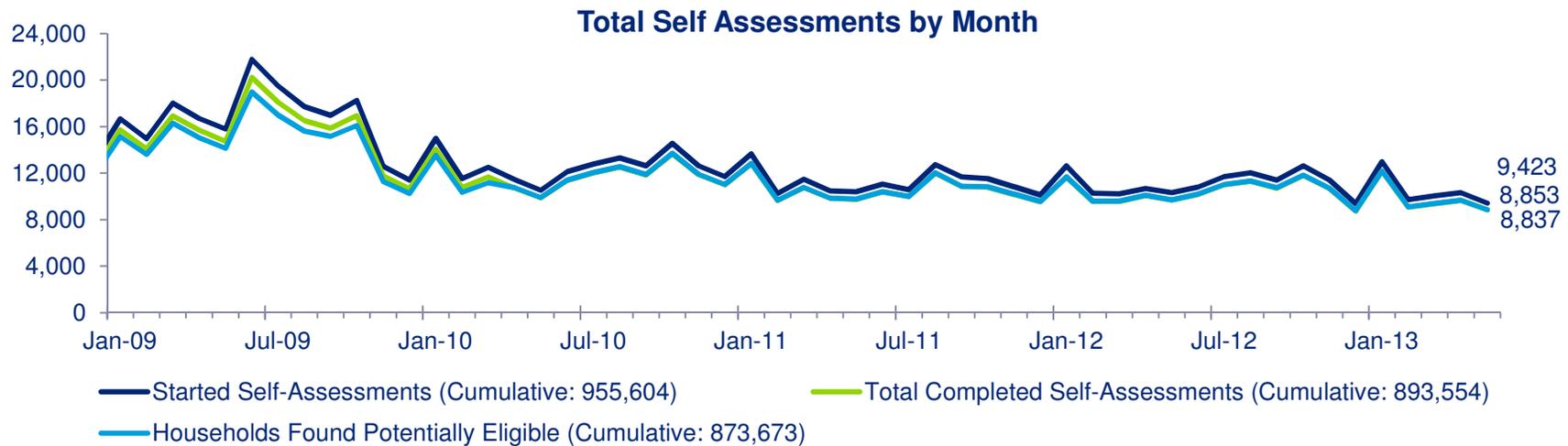
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of May 31, 2013

AIE Self Assessment Statistics



Average self assessments started per month: **9,928**

Average self assessments completed per month: **9,284**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

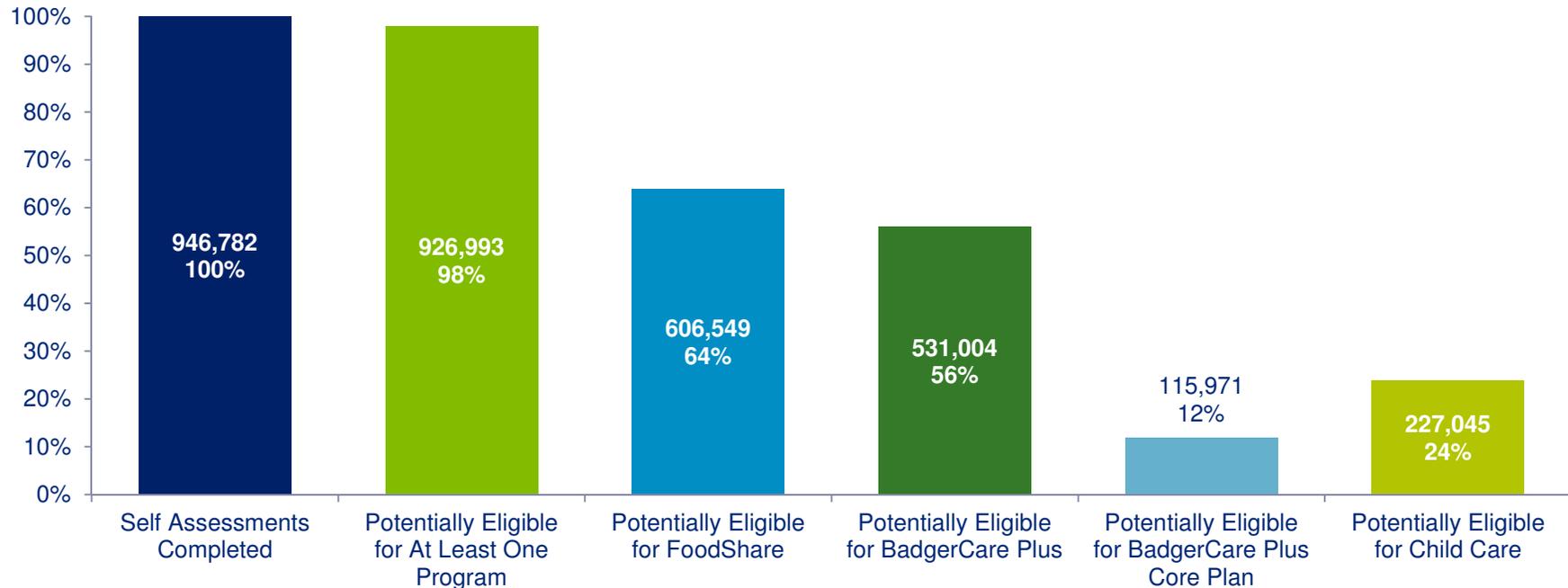
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$200.14**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	April 2013	May 2013	Total to date
FoodShare	08/2004	65%	65%	65%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	56%	56%	56%
BadgerCare Plus Core Plan	06/2009	19%	19%	19%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	12%	12%	12%
Family Planning Waiver	12/2004	95%	95%	95%
Medicare Premium Assistance Program	12/2004	3%	3%	3%
Long Term Care	12/2004	1%	1%	1%
SeniorCare	08/2004	7%	7%	7%
Child Care	01/2010	52%	52%	52%
Women, Infant and Children (WIC)	12/2004	23%	23%	23%
School Meals/Summer Food Service	12/2004	54%	54%	54%
The Emergency Food Assistance Program (TEFAP)	12/2004	66%	66%	66%
Medicare Part D	07/2005	11%	11%	11%
Tax Credits	12/2004	68%	68%	68%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	75%	75%	75%
Life Insurance	01/2010	99%	99%	99%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	3,934
Ashland	3,939
Barron	8,452
Bayfield	2,586
Brown	39,565
Buffalo	2,024
Burnett	2,273
Calumet	5,616
Chippewa	11,697
Clark	4,325
Columbia	9,307
Crawford	2,653
Dane	87,511
Dodge	13,639
Door	3,564
Douglas	7,687
Dunn	9,050
Eau Claire	20,658
Florence	728
Fond du Lac	14,899
Forest	1,744

County/Tribe	Count
Grant	7,833
Green	6,459
Green Lake	2,552
Iowa	3,293
Iron	1,155
Jackson	3,132
Jefferson	12,904
Juneau	6,179
Kenosha	32,406
Kewaunee	2,162
La Crosse	20,633
Lac Courte Oreilles	0
Lafayette	2,283
Langlade	2,760
Lincoln	4,357
Manitowoc	10,483
Marathon	21,446
Marinette	7,597
Marquette	2,634
Menominee	805
Milwaukee	170,410

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	8,702
Oconto	9,624
Oneida	7,179
Outagamie	30,106
Ozaukee	9,924
Pepin	1,147
Pierce	5,802
Polk	7,856
Portage	12,312
Price	2,199
Racine	30,878
Richland	3,131
Rock	36,044
Rusk	2,753
Sauk	11,129
Sawyer	2,501

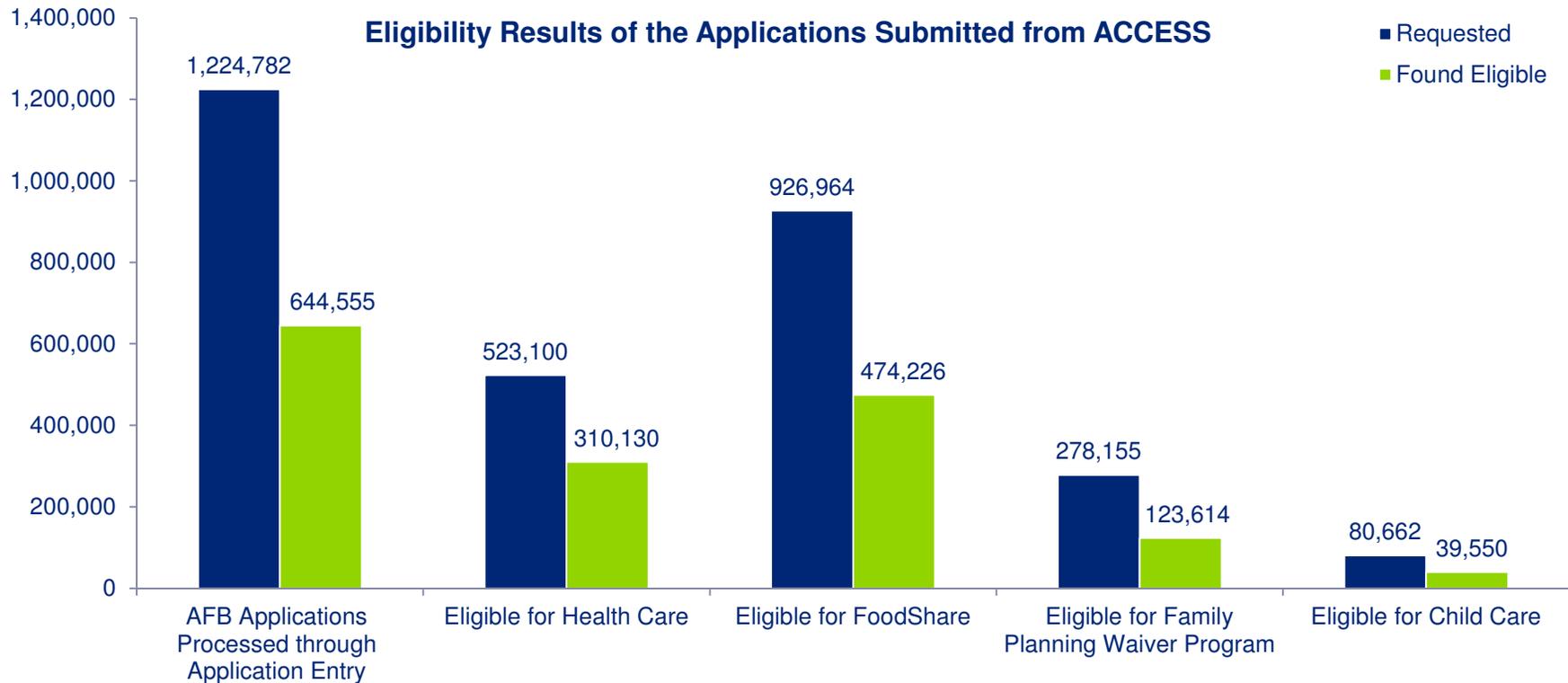
County/Tribe	Count
Shawano	6,683
Sheboygan	17,842
St. Croix	14,353
Taylor	2,532
Trempealeau	4,056
Vernon	4,371
Vilas	3,617
Walworth	17,793
Washburn	2,857
Washington	17,022
Waukesha	45,746
Waupaca	7,856
Waushara	3,751
Winnebago	26,653
Wood	14,293
Unknown	64,158

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of May 31, 2013

CARES/AFB Eligibility Results



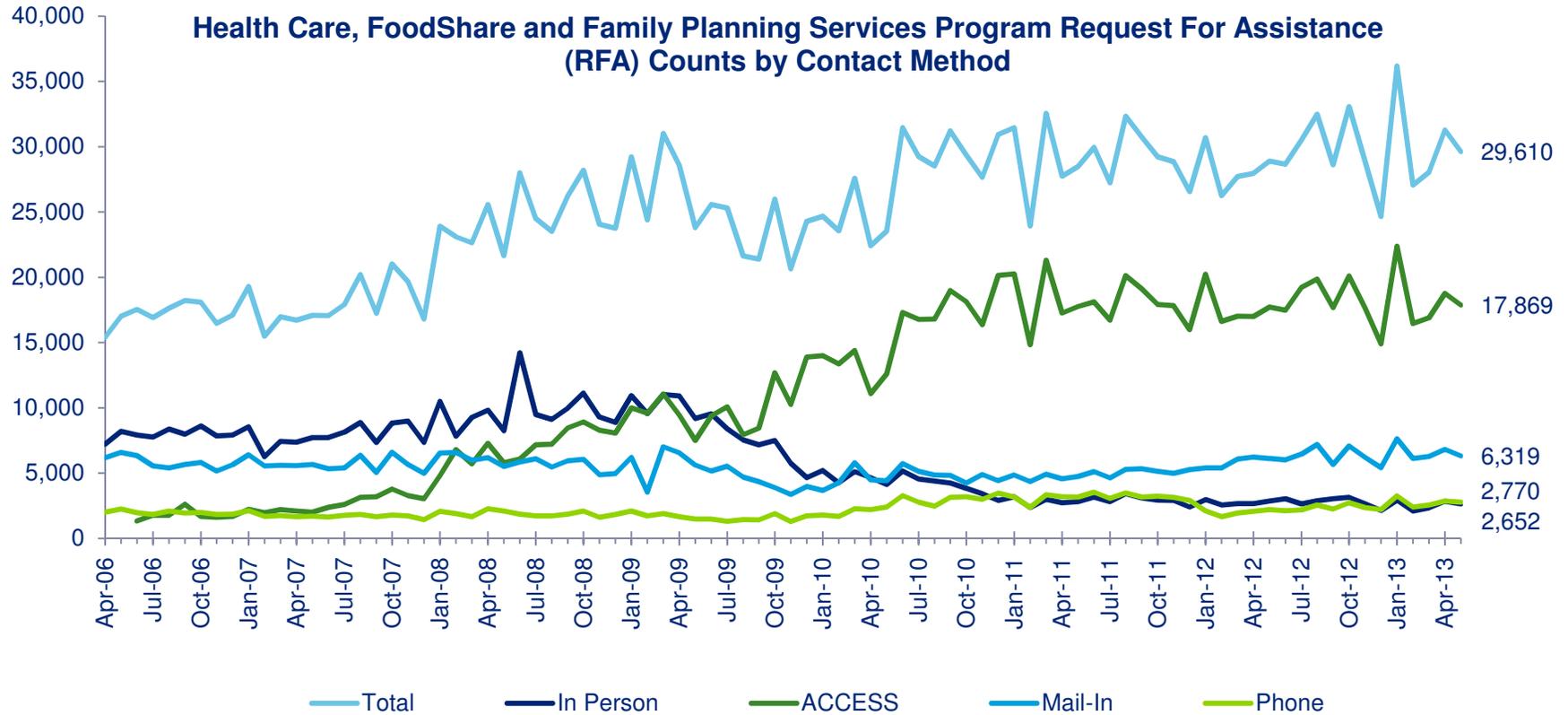
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **1,982,281**
- Average started per month: **31,287¹**
- Submitted to date: **1,341,613**
- Average completed per month: **21,819**
- Full applications: **1,303,306**
- Applications with just filing date: **38,307**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,020**

- **Applications Submitted by Program**

- FoodShare: **1,011,076**
 - Priority Service Eligible: **419,323**
 - Not Priority Service Eligible: **591,753**
- Health Care: **606,394**
- Family Planning Waiver: **301,161**
- Child Care: **2,236**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.14%**
- Applied with the help of a friend or family member: **0.43%**
- Applied with the help of a staff person or volunteer at an agency: **0.68%**
- Authorized representative applied: **0.58%**
- Legal Guardian applied: **0.19%**
- Power of Attorney applied: **0.09%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$241.58**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **235,804**
- Number of applications that requested an in person interview: **425,640**
- Number of applications that did not answer: **379,389**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.91%**
- I work during regular business hours: **10.38%**
- I have limited transportation or difficulty getting to the office: **13.19%**
- I have school or training during regular business hours: **3.60%**
- I am caring for another person in my household: **1.49%**
- I do not have child care: **5.20%**
- I am not comfortable going to the local agency: **3.03%**
- I am ill and unable to go to the local agency: **0.83%**
- There is severe weather in my area: **0.23%**
- Other: **2.98%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **20**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **20**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	2,446
Ashland	2,124
Bad River	228
Barron	7,771
Bayfield	1,600
Brown	36,178
Buffalo	1,131
Burnett	1,753
Calumet	4,629
Chippewa	7,482
Clark	3,087
Columbia	7,516
Crawford	2,016
Dane	76,804
Dodge	11,453
Door	1,432
Douglas	5,155
Dunn	7,351
Eau Claire	13,385
Enrollment Services Center	363,489

County/Tribe	# of Submitted Applications
Florence	539
Fond du Lac	13,967
Forest	657
Grant	5,122
Green	4,219
Green Lake	1,736
Ho-Chunk Nation	2
Iowa	1,920
Iron	440
Jackson	1,662
Jefferson	9,010
Juneau	4,234
Kenosha	34,523
Kewaunee	1,355
La Crosse	23,376
Lac Courte Oreilles	0
Lac du Flambeau	246
Lafayette	1,395
Langlade	1,904
Lincoln	2,976

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Manitowoc	8,738
Marathon	18,567
Marinette	5,851
Marquette	2,211
Menominee	721
Menominee Tribe	-
MilES	250,896
Milwaukee	84,202
Monroe	5,524
Oconto	4,776
Oneida	5,469
Oneida Nation	437
Outagamie	22,525
Ozaukee	7,291
Pepin	578
Pierce	7,808
Polk	7,389
Portage	9,804
Potawatomi	22
Price	767

County/Tribe	# of Submitted Applications
Racine	32,872
Red Cliff	98
Richland	1,640
Rock	30,245
Rusk	2,053
Sauk	8,815
Sawyer	1,560
Shawano	5,344
Sheboygan	15,349
Sokaogon	90
St. Croix	13,433
St. Croix Tribe	5
State	2
Stockbridge-Munsee	121
Taylor	2,238
Trempealeau	3,195
Vernon	2,169
Vilas	2,220
Walworth	16,320
Washburn	1,741

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	12,231
Waukesha	36,396
Waupaca	6,851
Waushara	2,451
Winnebago	22,234
Wisconsin	1
Wood	12,049
Total (Submitted to date)	1,341,612

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of May 31, 2013

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,616
Ashland County	513
Badriver Tribe	141
Barron County	3,759
Bayfield County	335
Brown County	17,187
Buffalo County	237
Burnett County	1,214
Calumet County	2,075
Chippewa County	5,075
Clark County	597
Columbia County	3,772
Crawford County	1,220
Dane County	29,185
Dodge County	5,103
Door County	1,638
Douglas County	3,649
Dunn County	3,587
Eau Claire County	8,271
Enrollment Services Center	25,887
Florence County	175

County/Tribe	Count
Fond du Lac County	7,360
Forest County	259
Grant County	3,025
Green County	2,039
Green Lake County	1,143
Iowa County	1,306
Iron County	191
Jackson County	371
Jefferson County	5,197
Juneau County	2,143
Kenosha County	17,308
Kewaunee County	953
La Crosse County	18,225
Lac Courte Oreilles Tribe	3
Lac du Flambeau	285
Lafayette County	867
Langlade County	1,764
Lincoln County	822
Manitowoc County	4,527
Marathon County	9,097
Marinette County	3,372

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Marquette County	1,110
Menominee County	560
Menominee Tribe	-
MilES	140,749
Milwaukee County	29,141
Monroe County	847
Oconto County	2,577
Oneida County	2,965
Oneida Tribal Council	598
Outagamie County	9,820
Ozaukee County	3,770
Pepin County	129
Pierce County	2,182
Polk County	3,323
Portage County	4,722
Potawatomi	11
Price County	292
Racine County	17,896
Redcliff Tribe	132
Richland County	1,169

County/Tribe	Count
Rock County	14,688
Rusk County	456
Sauk County	4,548
Sawyer County	540
Shawano County	2,901
Sheboygan County	7,581
Sokaogon Tribe	60
St. Croix County	4,813
Stockbridge-Munsee Tribe	95
Taylor County	389
Trempealeau County	516
Vernon County	462
Vilas County	354
Walworth County	7,865
Washburn County	1,379
Washington County	7,032
Waukesha County	17,468
Waupaca County	4,015
Waushara County	1,486
Winnebago County	10,872

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	1,900
Wood County	18,998
Total	525,904

Source data: ACCESS

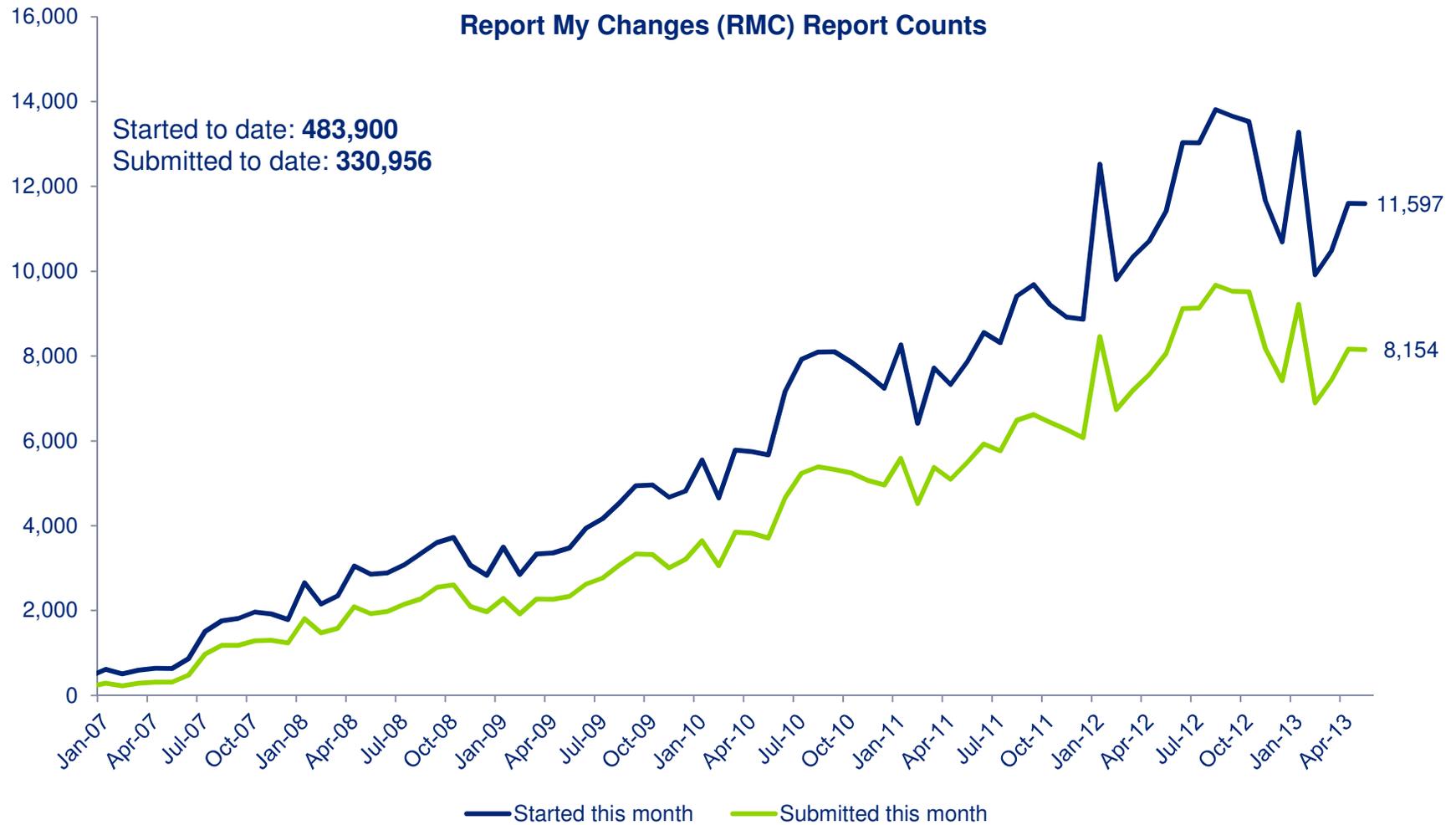
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	118,914
Someone moved into household (person add)	32,038
Someone moved out of household	30,410
Someone died	650
Someone got married	5,340
Someone got divorced	559
Someone became pregnant	14,039
Someone's pregnancy ended	7,254
Someone became disabled	4,836
Someone started a type of job or employment	57,422
Someone changed a type of job or employment	32,844
Someone ended a type of job or employment	75,639

Change Type	Count
Someone started a type of unearned income	12,069
Someone changed a type of unearned income	17,788
Someone ended a type of unearned income	27,774
Someone added a new type of utility	91,942
Someone stopped paying a type of utility	12,227
Someone added a housing expense	31,134
Someone changed a housing expense	45,395
Someone ended a housing expense	9,154

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,216
Ashland County	292
Badriver Tribe	22
Barron County	1,835
Bayfield County	131
Brown County	12,620
Buffalo County	169
Burnett County	525
Calumet County	1,118
Chippewa County	3,062
Clark County	692
Columbia County	2,303
Crawford County	724
Dane County	20,946
Dodge County	3,544
Door County	568
Douglas County	1,512
Dunn County	1,910
Eau Claire County	3,960
Enrollment Services Center	23,770

County/Tribe	Count
Florence County	43
Fond du Lac County	4,644
Forest County	120
Grant County	1,207
Green County	995
Green Lake County	432
Iowa County	622
Iron County	67
Jackson County	270
Jefferson County	2,411
Juneau County	1,378
Kenosha County	10,039
Kewaunee County	381
Lac du Flambeau Tribe	7,120
La Crosse County	54
Lac Courte Oreilles Tribe	332
Lafayette County	645
Langlade County	498
Lincoln County	2,355
Manitowoc County	43

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marathon County	5,450
Marinette County	1,511
Marquette County	537
Menominee County	180
Menominee Tribe	-
MilES	89,529
Milwaukee County	23,924
Monroe County	1,476
Oconto County	1,701
Oneida County	1,256
Oneida Tribal Council	235
Outagamie County	8,357
Ozaukee County	2,360
Pepin County	108
Pierce County	1,153
Polk County	1,533
Portage County	2,281
Potawatomi	-
Price County	108
Racine County	10,977

County/Tribe	Count
Red Cliff Tribe	35
Richland County	590
Rock County	9,875
Rusk County	200
Sauk County	3,419
Sawyer County	300
Shawano County	1,691
Sheboygan County	4,313
Sokaogon Tribe	13
St.Croix County	3,378
State Level Agency — CAPO	-
Stockbridge-Munsee Tribe	13
Taylor County	131
Trempealeau County	509
Vernon County	473
Vilas County	245
Walworth County	6,532
Washburn County	648
Washington County	3,522
Waukesha County	9,437

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

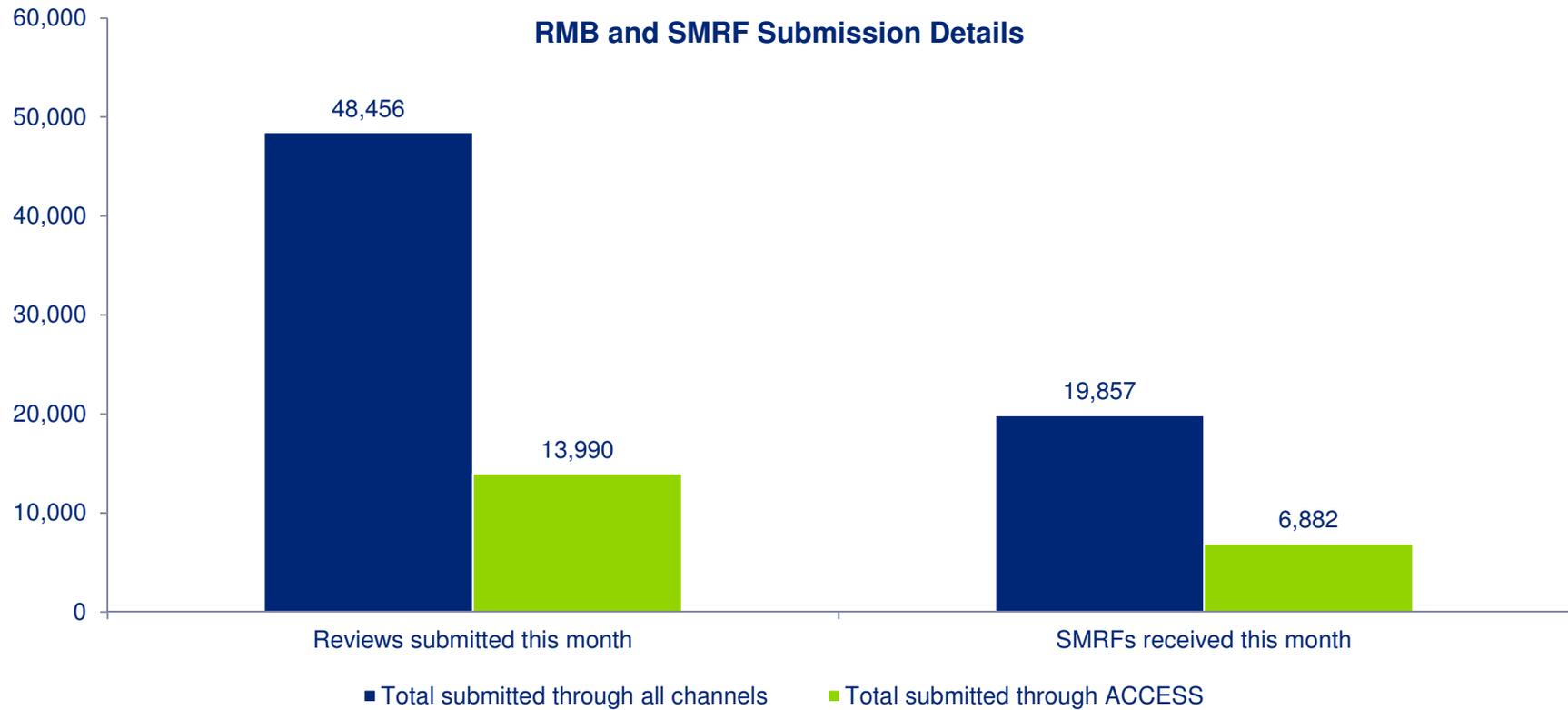
County/Tribe	Count
Waupaca County	2,453
Waushara County	721
Winnebago County	6,450
Wood County	8,571
Wisconsin	5
Manually Processed	225
Total	330,957

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of May 31, 2013

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **494,464**
- Average completed per month: **12,362¹**

- **Renewals Submitted by Program**

- FoodShare: **9,463**
- Health Care: **4,052**
- Family Planning Waiver: **1,430**
- Child Care: **1,124**

- **SMRF Statistics**

- Submitted to date: **148,376**
- Average completed per month: **7,005¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,931**
- Child Care Only: **195**
- Both FoodShare and Child Care: **756**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	944	429
Ashland County	541	122
Badriver Tribe	57	24
Barron County	2,617	898
Bayfield County	389	33
Brown County	10,379	4,175
Buffalo County	241	40
Burnett County	926	332
Calumet County	1,682	428
Chippewa County	5,403	1,227
Clark County	1,180	127
Columbia County	3,362	968
Crawford County	836	232
Dane County	20,262	7,917
Dodge County	3,246	1,269
Door County	1,158	372
Douglas County	2,931	1,044
Dunn County	2,792	844
Eau Claire County	7,081	2,037
Enrollment Services Center	50,238	8,311

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Florence County	97	13
Fond du Lac County	6,963	1,813
Forest County	244	72
Grant County	2,568	560
Green County	1,659	535
Green Lake	722	240
Iowa County	1,165	306
Iron County	206	33
Jackson County	398	53
Jefferson County	5,171	1,249
Juneau County	1,755	576
Kenosha County	13,084	4,837
Kewaunee County	683	254
La Crosse County	14,023	4,024
Lac Courte Oreilles Tribe	0	65
Lac du Flambeau Tribe	177	189
Lafayette County	697	378
Langlade County	1,406	140
Lincoln County	935	1,084
Manitowoc County	3,007	13

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Manually Processed	47	11
Marathon County	6,486	2,208
Marinette County	2,126	741
Marquette County	756	299
Menominee County	370	136
Menominee Tribe	-	-
MilIES	162,735	48,774
Milwaukee County	23,887	10,239
Monroe County	1,460	214
Oconto County	1,793	600
Oneida County	2,348	603
Oneida Nation	224	122
Outagamie County	5,598	2,196
Ozaukee County	3,639	865
Pepin County	146	24
Pierce County	1,595	453
Polk County	2,569	739
Portage County	3,880	1,069
Potawatomi	6	1
Price County	274	34

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Racine County	10,315	5,080
Red Cliff Tribe	60	31
Richland County	711	287
Rock County	11,987	3,978
Rusk County	380	55
Sauk County	3,988	1,268
Sawyer County	553	120
Shawano County	2,143	692
Sheboygan County	6,002	2,098
Sokaogon Tribe	20	9
St. Croix County	3,823	1,056
Stockbridge-Munsee Tribe	29	11
Taylor County	413	52
Trempealeau County	903	93
Vernon County	808	104
Vilas County	530	54
Walworth County	7,910	2,461
Washburn County	1,099	369
Washington County	6,776	1,647
Waukesha County	17,178	3,768

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	3,533	760
Waushara County	960	330
Winnebago County	7,296	2,748
Wisconsin (state level agency — CAPO)	-	-
Wood County	15,893	4,728
Total (submitted to date)	494,474	148,377

1. These values are life-to-date counts
Source data: ACCESS