

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of June 30, 2014

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,149,967**
- Average started per month: **9,070²**
- Completed to date: **1,075,265**
- Average completed per month: **8,479²**

• Households

- Number of households found potentially eligible for at least one program: **1,055,798**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.39**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **949,509 (600,720 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,513,256**
- Average started per month: **34,251²**
- Submitted to date: **1,643,600**
- Average completed per month: **22,234²**
- Full applications: **1,605,178**
- Applications with just filing date: **38,422**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,233,786**
 - Priority Service Eligible: **521,014**
 - Not Priority Service Eligible: **712,772**
- Health Care: **759,666**
- Family Planning Waiver: **360,686**
- Child Care: **2,033**

Report My Changes³ (RMC)

• Reports

- Started this month: **11,071**
- Submitted this month: **7,926**

Renew My Benefits

• Renewals

- FoodShare: **7,442**
- Health Care: **4,045**
- Family Planning Waiver: **722**
- Child Care: **807**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **5,889**
- Child Care : **818**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **200,121**
 - Percentage of ACCESS logins in Spanish: **0.36%**
- Total number of times users logged in to CMB: **180,419**
 - Total number of distinct users who logged in to CMB: **69,468**
 - Total number of repetitive CMB logins by users: **110,951**

• Expired Applications

- Total applications that expired this month: **6,438**
 - Percentage of expired applications that were Spanish applications: **1.15%**

• Spanish

- Households who completed AFB application in Spanish: **2.52%**
- Households who completed the change report in Spanish: **0.40%**
- Households who completed Screener in Spanish: **0.05%**

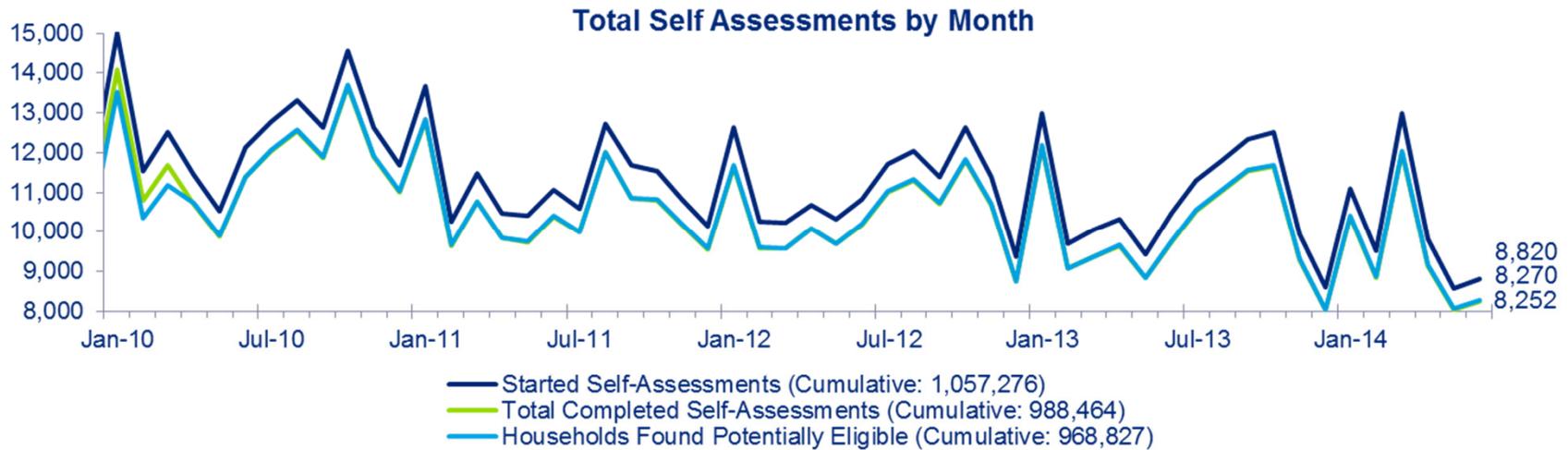
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of June 30, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,070**

Average self assessments completed per month: **8,479**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

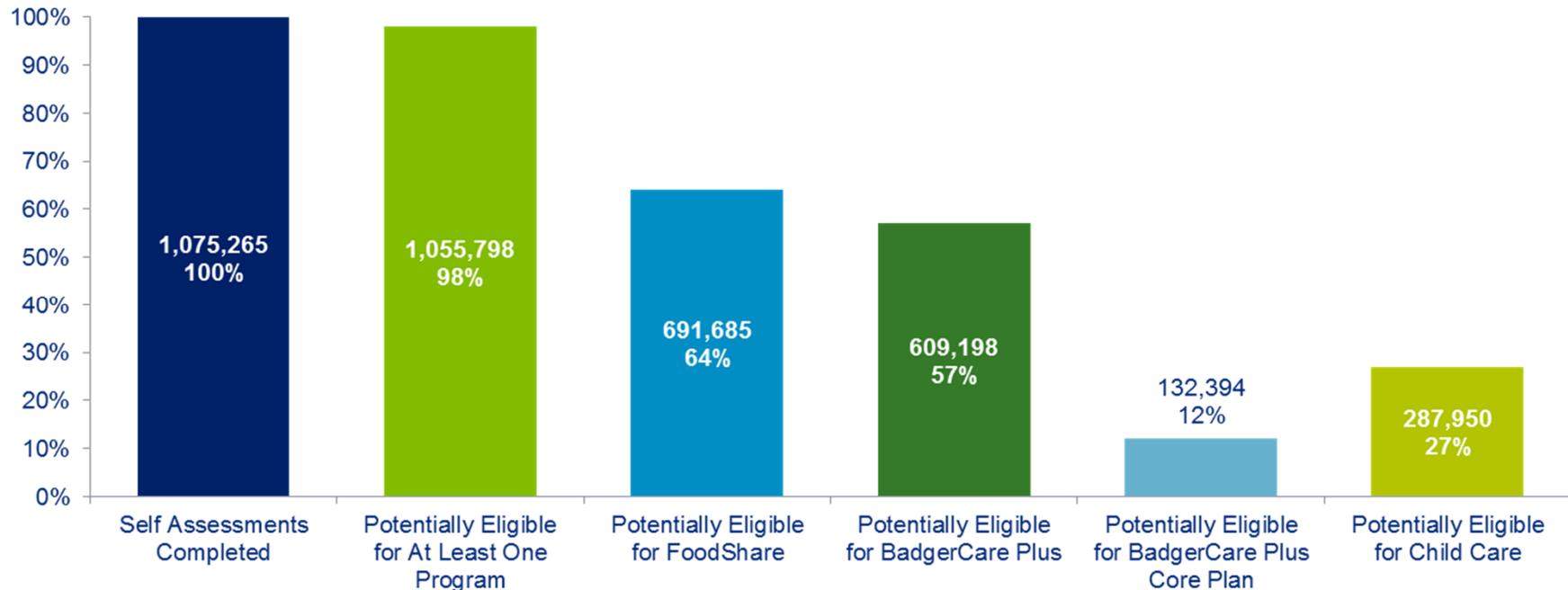
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.39**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	May 2014	June 2014	Total to date
FoodShare	08/2004	70%	69%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	79%	79%	57%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	10%	11%	10%
Family Planning Waiver	12/2004	96%	97%	73%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	2%	1%	1%
SeniorCare	08/2004	6%	6%	7%
Child Care	01/2010	47%	48%	27%
Women, Infant and Children (WIC)	12/2004	23%	22%	24%
School Meals/Summer Food Service	12/2004	49%	50%	56%
The Emergency Food Assistance Program (TEFAP)	12/2004	73%	73%	66%
Medicare Part D	07/2005	10%	10%	11%
Tax Credits	12/2004	62%	62%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	80%	79%	61%
Life Insurance	01/2010	99%	99%	52%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,560
Ashland	4,482
Barron	9,529
Bayfield	2,974
Brown	45,080
Buffalo	2,324
Burnett	2,602
Calumet	6,327
Chippewa	13,214
Clark	4,858
Columbia	10,736
Crawford	3,074
Dane	100,310
Dodge	15,613
Door	4,052
Douglas	8,773
Dunn	10,181
Eau Claire	23,414
Florence	811
Fond du Lac	16,910
Forest	1,966

County/Tribe	Count
Grant	9,083
Green	7,301
Green Lake	2,956
Iowa	3,850
Iron	1,327
Jackson	3,621
Jefferson	14,654
Juneau	7,019
Kenosha	36,561
Kewaunee	2,442
La Crosse	23,294
Lac Courte Oreilles	0
Lafayette	2,671
Langlade	3,131
Lincoln	4,959
Manitowoc	11,854
Marathon	24,238
Marinette	8,562
Marquette	2,973
Menominee	891
Milwaukee	192,821

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,894
Oconto	11,165
Oneida	8,286
Outagamie	33,883
Ozaukee	11,328
Pepin	1,270
Pierce	6,488
Polk	8,835
Portage	13,886
Price	2,533
Racine	35,227
Richland	3,570
Rock	40,413
Rusk	3,093
Sauk	12,963
Sawyer	2,885

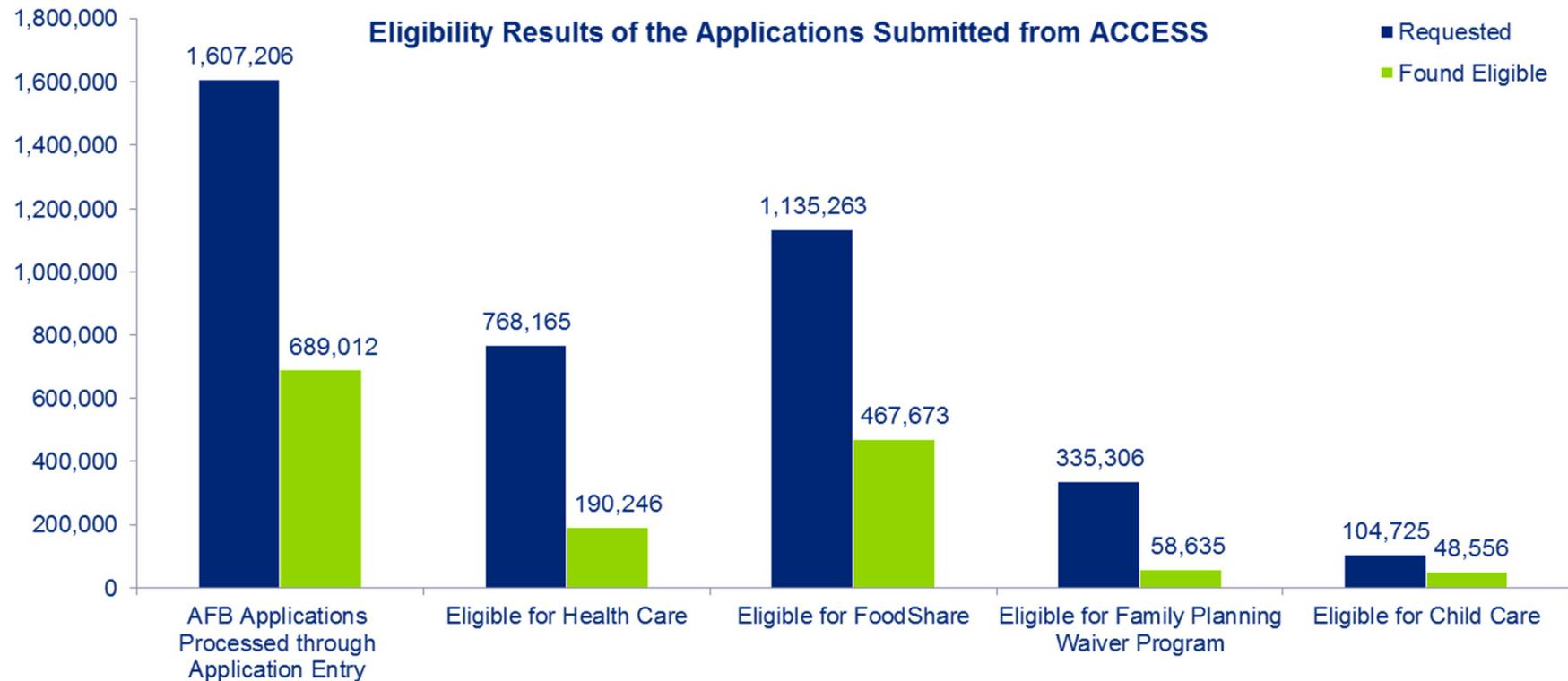
County/Tribe	Count
Shawano	7,586
Sheboygan	20,104
St. Croix	16,124
Taylor	2,931
Trempealeau	4,597
Vernon	5,109
Vilas	4,063
Walworth	20,318
Washburn	3,278
Washington	19,327
Waukesha	51,897
Waupaca	8,837
Waushara	4,265
Winnebago	30,395
Wood	16,168
Unknown	73,251

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of June 30, 2014

CARES/AFB Eligibility Results



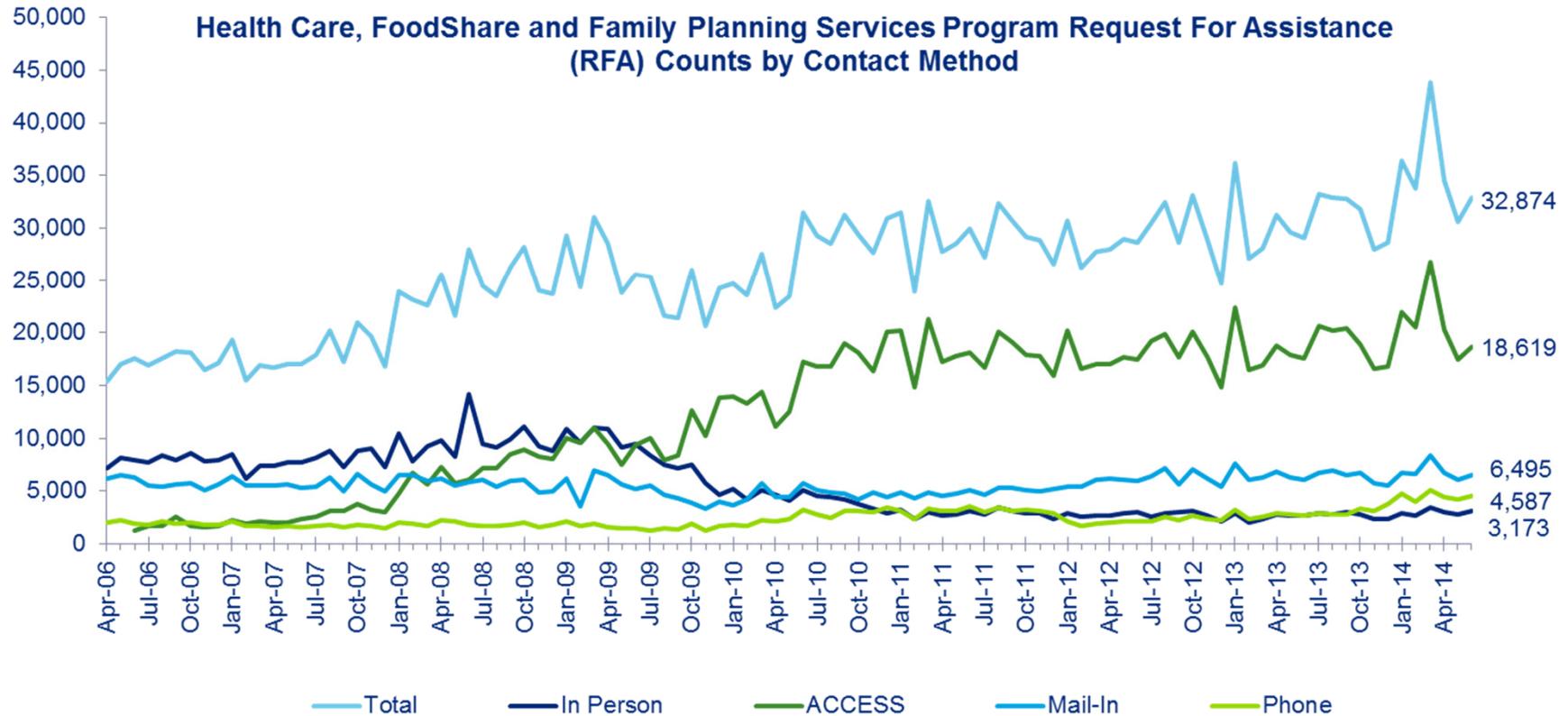
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,513,256**
- Average started per month: **34,251¹**
- Submitted to date: **1,643,600**
- Average completed per month: **22,234**
- Full applications: **1,605,178**
- Applications with just filing date: **38,422**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,193**

- **Applications Submitted by Program**

- FoodShare: **1,233,786**
 - Priority Service Eligible: **521,014**
 - Not Priority Service Eligible: **712,772**
- Health Care: **759,666**
- Family Planning Waiver: **360,686**
- Child Care: **2,033**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.10%**
- Applied with the help of a friend or family member: **0.37%**
- Applied with the help of a staff person or volunteer at an agency: **0.57%**
- Authorized representative applied: **0.03%**
- Legal Guardian applied: **0.17%**
- Power of Attorney applied: **0.08%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$225.75**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **285,434**
- Number of applications that requested an in person interview: **567,855**
- Number of applications that did not answer: **418,960**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **10.96%**
- I have limited transportation or difficulty getting to the office: **14.98%**
- I have school or training during regular business hours: **3.74%**
- I am caring for another person in my household: **1.51%**
- I do not have child care: **5.25%**
- I am not comfortable going to the local agency: **3.23%**
- I am ill and unable to go to the local agency: **0.88%**
- There is severe weather in my area: **0.33%**
- Other: **3.16%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,272
Ashland	4,081
Bad River	258
Barron	9,749
Bayfield	1,798
Brown	50,406
Buffalo	1,153
Burnett	2,323
Calumet	5,732
Chippewa	9,935
Clark	3,153
Columbia	9,594
Crawford	2,641
Dane	99,258
Dodge	14,628
Door	2,352
Douglas	7,230
Dunn	9,684
Eau Claire	18,164
Florence	678

County/Tribe	# of Submitted Applications
Fond du Lac	18,626
Forest	750
Grant	7,156
Green	5,307
Green Lake	2,390
Ho-Chunk Nation	2
Iowa	2,642
Iron	570
Jackson	1,708
Jefferson	11,774
Juneau	5,590
Kenosha	45,070
Kewaunee	1,860
La Crosse	36,894
Lac Courte Oreilles	0
Lac du Flambeau	305
Lafayette	317
Langlade	1,942
Lincoln	2,841
Manitowoc	3,929

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	11,510
Marinette	24,717
Marquette	7,961
Menominee	2,790
Menominee Tribe	922
Miles	337,914
Milwaukee	89,260
Monroe	5,603
Oconto	6,401
Oneida	7,491
Oneida Nation	606
Outagamie	28,590
Ozaukee	9,379
Pepin	594
Pierce	12,136
Polk	9,469
Portage	13,151
Potawatomi	25
Price	949
Racine	47,040

County/Tribe	# of Submitted Applications
Red Cliff	125
Richland	2,174
Rock	39,362
Rusk	3,053
Sauk	11,469
Sawyer	2,110
Shawano	7,006
Sheboygan	19,904
Sokaogon	135
St. Croix	16,473
St. Croix Tribe	5
State	2
State of Wisconsin	363,739
Stockbridge-Munsee	151
Taylor	3,675
Trempealeau	3,256
Vernon	2,224
Vilas	2,426
Walworth	21,305
Washburn	2,532

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	16,215
Waukesha	46,329
Waupaca	8,635
Waushara	3,249
Winnebago	29,560
Wisconsin	1
Wood	16,214
Total (Submitted to date)	1,643,599

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of June 30, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	1,870
Ashland County	644
Badriver Tribe	189
Barron County	4,393
Bayfield County	342
Brown County	20,067
Buffalo County	237
Burnett County	1,417
Calumet County	2,435
Chippewa County	5,824
Clark County	597
Columbia County	4,297
Crawford County	1,396
Dane County	34,478
Dodge County	5,941
Door County	1,908
Douglas County	4,302
Dunn County	4,135
Eau Claire County	9,738
Florence County	180
Fond du Lac County	8,507

County/Tribe	Count
Forest County	245
Grant County	3,551
Green County	2,350
Green Lake County	1,383
Iowa County	1,501
Iron County	214
Jackson County	400
Jefferson County	6,081
Juneau County	2,487
Kenosha County	20,252
Kewaunee County	1,134
La Crosse County	21,789
Lac Courte Oreilles Tribe	103
Lac du Flambeau	341
Lafayette County	1,063
Langlade County	2,079
Lincoln County	909
Manitowoc County	5,419
Marathon County	10,554
Marinette County	3,931
Marquette County	1,299

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	656
Menominee Tribe	0
Miles	156,366
Milwaukee County	35,994
Monroe County	897
Oconto County	3,010
Oneida County	3,469
Oneida Tribal Council	730
Outagamie County	11,661
Ozaukee County	4,367
Pepin County	139
Pierce County	2,609
Polk County	3,882
Portage County	5,651
Potawatomi	17
Price County	317
Racine County	21,069
Redcliff Tribe	166
Richland County	1,422
Rock County	17,223

County/Tribe	Count
Rusk County	489
Sauk County	5,099
Sawyer County	523
Shawano County	3,369
Sheboygan County	8,819
Sokaogon Tribe	89
St. Croix County	5,619
State of Wisconsin	22,346
Stockbridge-Munsee Tribe	109
Taylor County	423
Trempealeau County	514
Vernon County	482
Vilas County	363
Walworth County	9,134
Washburn County	1,614
Washington County	8,173
Waukesha County	20,348
Waupaca County	4,696
Waushara County	1,784
Winnebago County	12,831

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,076
Wood County	22,193
Total	600,720

Source data: ACCESS

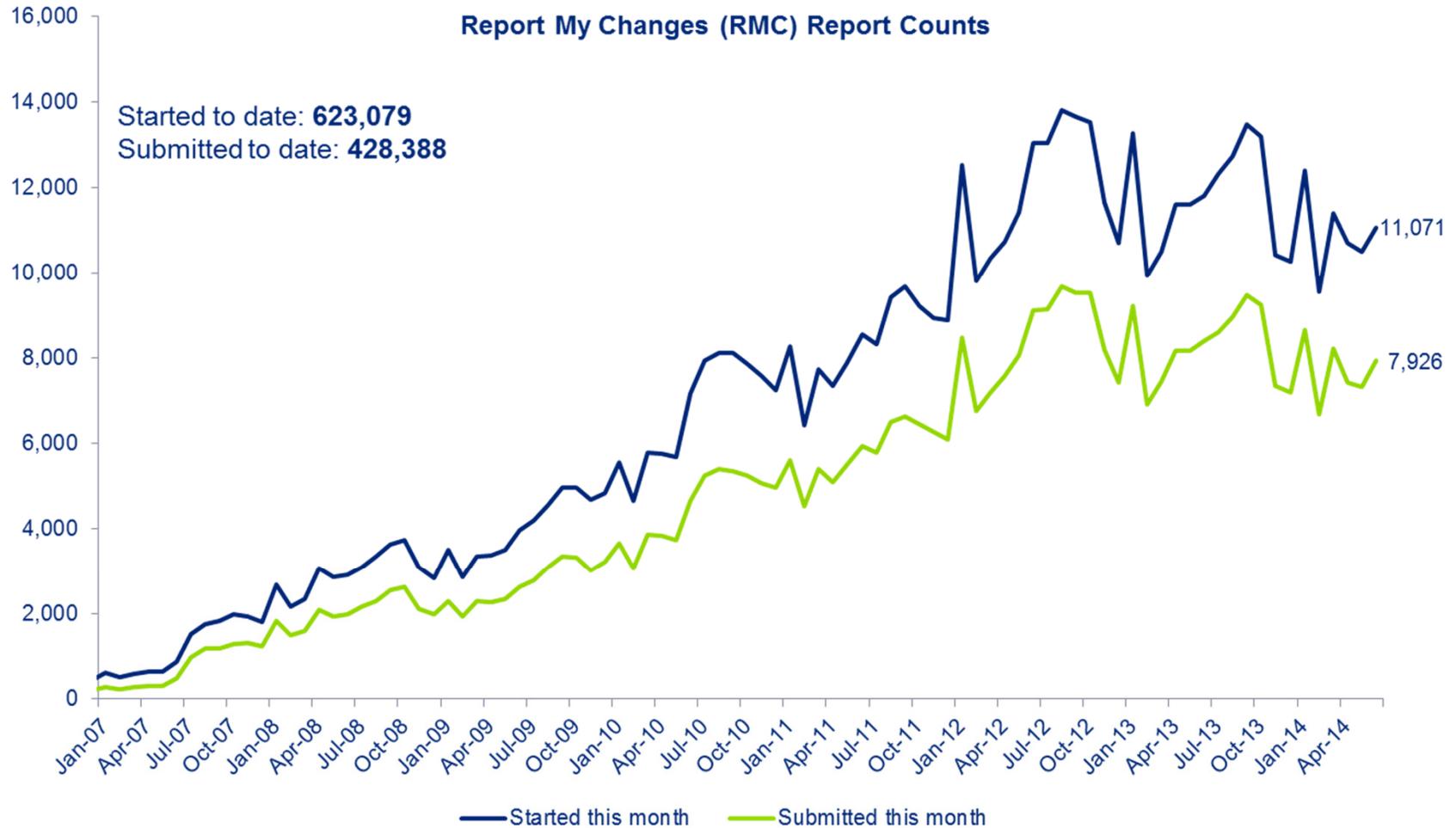
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	152,034
Someone moved into household (person add)	49,533
Someone moved out of household	40,283
Someone died	895
Someone got married	6,528
Someone got divorced	714
Someone became pregnant	18,727
Someone's pregnancy ended	9,625
Someone became disabled	6,095
Someone started a type of job or employment	77,808
Someone changed a type of job or employment	44,222
Someone ended a type of job or employment	104,035

Change Type	Count
Someone started a type of unearned income	14,981
Someone changed a type of unearned income	22,443
Someone ended a type of unearned income	36,010
Someone added a new type of utility	122,171
Someone stopped paying a type of utility	13,755
Someone added a housing expense	40,440
Someone changed a housing expense	60,456
Someone ended a housing expense	12,196

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,620
Ashland County	364
Badriver Tribe	34
Barron County	2,747
Bayfield County	143
Brown County	17,320
Buffalo County	179
Burnett County	797
Calumet County	1,590
Chippewa County	4,195
Clark County	721
Columbia County	3,204
Crawford County	965
Dane County	27,741
Dodge County	4,930
Door County	917
Douglas County	2,164
Dunn County	2,802
Eau Claire County	5,785
Florence County	52

County/Tribe	Count
Fond du Lac County	6,452
Forest County	147
Grant County	1,909
Green County	1,434
Green Lake County	729
Iowa County	932
Iron County	76
Jackson County	281
Jefferson County	3,576
Juneau County	1,987
Kenosha County	13,532
Kewaunee County	636
Lac du Flambeau Tribe	11,964
La Crosse County	9
Lac Courte Oreilles Tribe	82
Lafayette County	536
Langlade County	973
Lincoln County	602
Manitowoc County	3,522
Marathon County	7,777

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,186
Marquette County	767
Menominee County	249
Menominee Tribe	0
Miles	103,898
Milwaukee County	36,766
Monroe County	1,516
Oconto County	2,351
Oneida County	1,847
Oneida Tribal Council	323
Outagamie County	11,120
Ozaukee County	3,124
Pepin County	112
Pierce County	1,621
Polk County	2,256
Portage County	3,508
Potawatomi	0
Price County	131
Racine County	15,107
Red Cliff Tribe	42

County/Tribe	Count
Richland County	968
Rock County	13,641
Rusk County	244
Sauk County	4,684
Sawyer County	352
Shawano County	2,454
Sheboygan County	6,195
Sokaogon Tribe	14
St.Croix County	4,473
State of Wisconsin	23,779
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	33
Taylor County	175
Trempealeau County	510
Vernon County	477
Vilas County	271
Walworth County	8,682
Washburn County	1,029
Washington County	5,099
Waukesha County	12,831

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

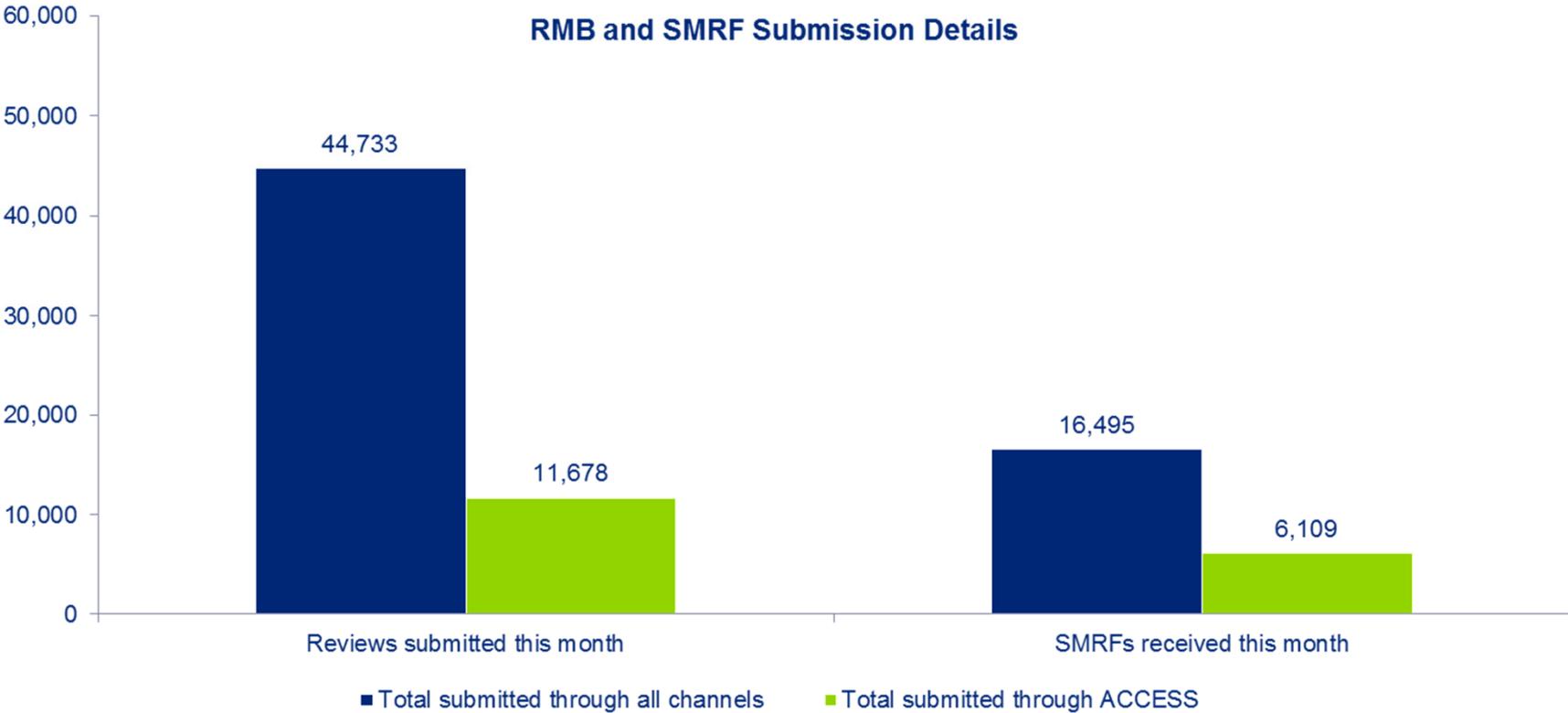
County/Tribe	Count
Waupaca County	3,716
Waushara County	1,091
Winnebago County	9,515
Wood County	13,404
Wisconsin	9
Manually Processed	312
Total	436,315

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of June 30, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **664,153**
- Average completed per month: **12,531¹**

- **Renewals Submitted by Program**

- FoodShare: **7,442**
- Health Care: **4,045**
- Family Planning Waiver: **722**
- Child Care: **807**

- **SMRF Statistics**

- Submitted to date: **233,834**
- Average completed per month: **6,351¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,291**
- Child Care Only: **220**
- Both FoodShare and Child Care: **598**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,300	684
Ashland County	618	171
Badriver Tribe	88	38
Barron County	3,667	1,489
Bayfield County	400	41
Brown County	14,304	6,952
Buffalo County	250	42
Burnett County	1,366	529
Calumet County	2,220	704
Chippewa County	7,276	2,039
Clark County	1,209	136
Columbia County	4,303	1,578
Crawford County	1,274	373
Dane County	27,386	13,331
Dodge County	4,438	2,162
Door County	1,530	623
Douglas County	4,083	1,664
Dunn County	3,932	1,373
Eau Claire County	9,977	3,400
Florence County	104	16

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	9,915	2,934
Forest County	279	99
Grant County	3,702	1,019
Green County	2,127	850
Green Lake	995	422
Iowa County	1,556	508
Iron County	232	45
Jackson County	409	55
Jefferson County	7,350	2,129
Juneau County	2,321	979
Kenosha County	18,505	8,056
Kewaunee County	1,000	419
La Crosse County	22,188	7,227
Lac Courte Oreilles Tribe	11	7
Lac du Flambeau Tribe	241	100
Lafayette County	1,007	331
Langlade County	2,008	626
Lincoln County	1,108	227
Manitowoc County	4,217	1,867
Manually Processed	59	22

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	9,035	3,713
Marinette County	2,820	1,279
Marquette County	1,055	503
Menominee County	512	213
Menominee Tribe	0	0
Miles	208,902	69,908
Milwaukee County	42,204	19,929
Monroe County	1,507	225
Oconto County	2,396	981
Oneida County	3,346	1,017
Oneida Nation	351	205
Outagamie County	7,938	3,843
Ozaukee County	5,006	1,438
Pepin County	147	24
Pierce County	2,150	768
Polk County	3,438	1,233
Portage County	5,676	1,826
Potawatomi	6	2
Price County	302	50
Racine County	15,946	8,476

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	84	44
Richland County	1,018	492
Rock County	18,114	6,695
Rusk County	424	77
Sauk County	5,197	2,079
Sawyer County	638	171
Shawano County	2,796	1,149
Sheboygan County	7,995	3,448
Sokaogon Tribe	35	15
St. Croix County	5,111	1,726
State of Wisconsin	50,283	8,301
Stockbridge-Munsee Tribe	46	17
Taylor County	445	76
Trempealeau County	911	100
Vernon County	815	105
Vilas County	565	76
Walworth County	11,419	3,993
Washburn County	1,668	621
Washington County	9,518	2,630
Waukesha County	23,753	6,300

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,766	1,284
Waushara County	1,321	576
Winnebago County	10,470	4,846
Wisconsin (state level agency — CAPO)	0	0
Wood County	25,079	8,114
Total (submitted to date)	664,163	233,835

1. These values are life-to-date counts
Source data: ACCESS