

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of July 31, 2014

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,159,683**
- Average started per month: **9,039²**
- Completed to date: **1,084,354**
- Average completed per month: **8,460²**

- **Households**

- Number of households found potentially eligible for at least one program: **1,064,914**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.30**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **959,933 (606,210 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,546,646**
- Average started per month: **33,003²**
- Submitted to date: **1,665,901**
- Average completed per month: **21,631²**
- Full applications: **1,627,478**
- Applications with just filing date: **38,423**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,249,989**
 - Priority Service Eligible: **527,968**
 - Not Priority Service Eligible: **722,021**
- Health Care: **773,872**
- Family Planning Waiver: **365,072**
- Child Care: **1,876**

Report My Changes³ (RMC)

• Reports

- Started this month: **11,423**
- Submitted this month: **7,923**

Renew My Benefits

• Renewals

- FoodShare: **8,261**
- Health Care: **4,497**
- Family Planning Waiver: **740**
- Child Care: **847**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **6,548**
- Child Care : **979**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **198,148**
 - Percentage of ACCESS logins in Spanish: **0.36%**
- Total number of times users logged in to CMB: **178,619**
 - Total number of distinct users who logged in to CMB: **71,732**
 - Total number of repetitive CMB logins by users: **106,887**

- **Expired Applications**

- Total applications that expired this month: **6,365**
 - Percentage of expired applications that were Spanish applications: **1.51%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.41%**
- Households who completed the change report in Spanish: **0.38%**
- Households who completed Screener in Spanish: **0.13%**

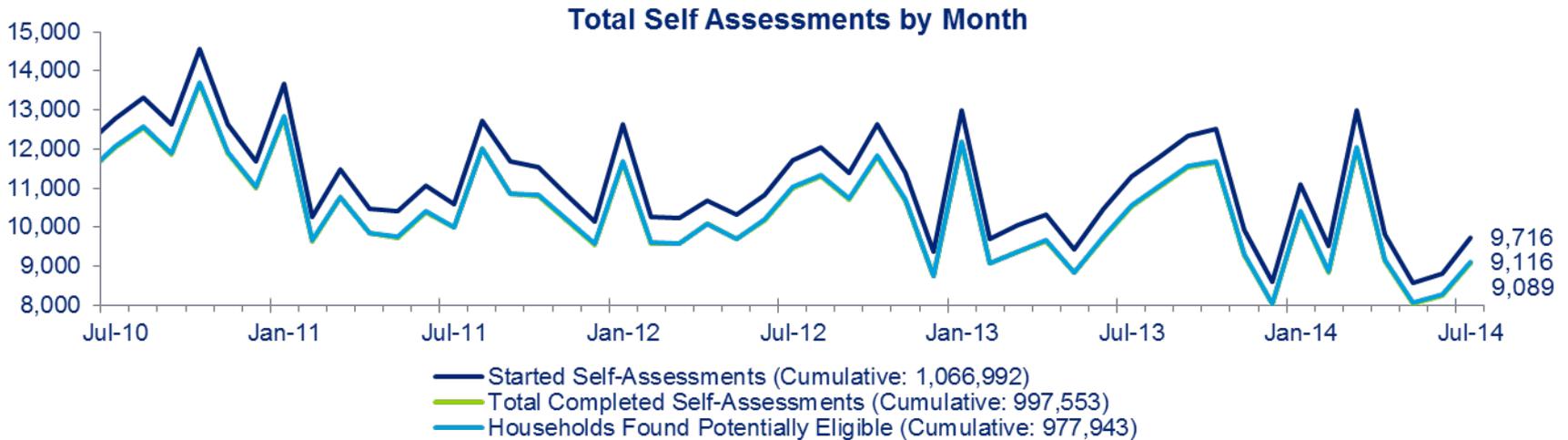
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of July 31, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,039**

Average self assessments completed per month: **8,460**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

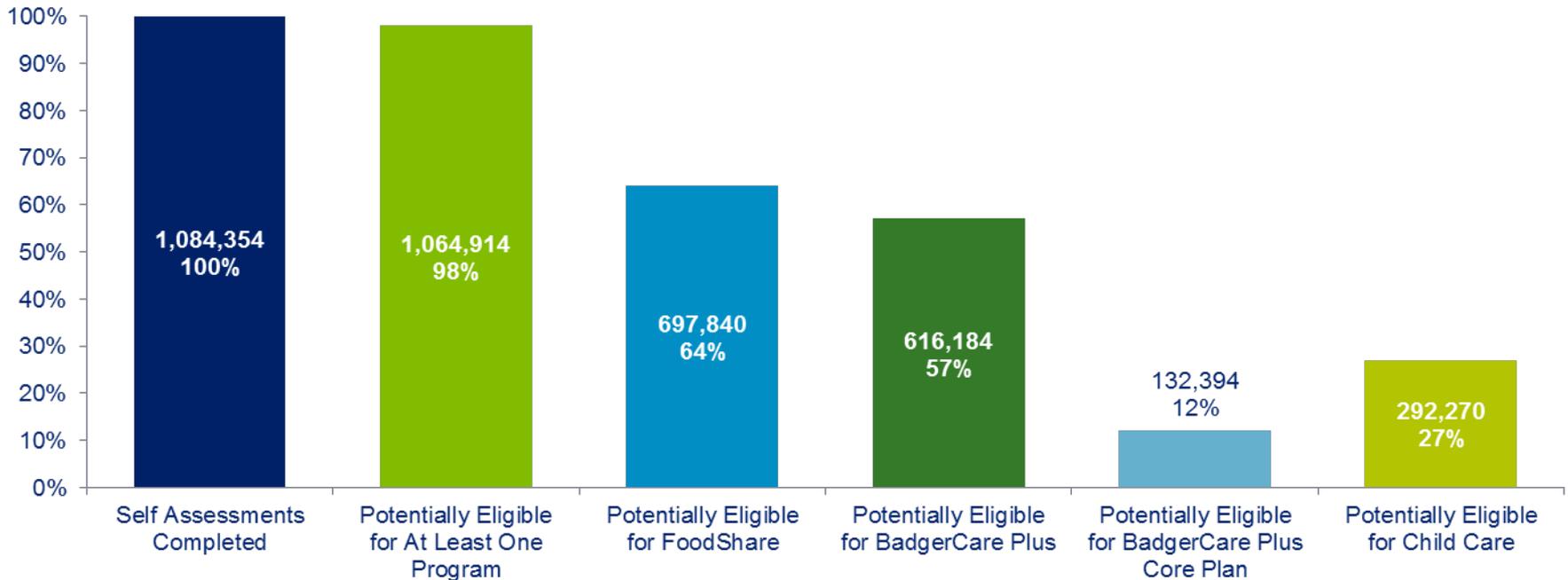
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.30**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	June 2014	July 2014	Total to date
FoodShare	08/2004	69%	68%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	79%	77%	57%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	10%	10%
Family Planning Waiver	12/2004	97%	97%	73%
Medicare Premium Assistance Program	12/2004	4%	3%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	6%	6%	7%
Child Care	01/2010	48%	48%	27%
Women, Infant and Children (WIC)	12/2004	22%	22%	24%
School Meals/Summer Food Service	12/2004	50%	50%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	73%	71%	66%
Medicare Part D	07/2005	10%	10%	11%
Tax Credits	12/2004	62%	62%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	79%	78%	61%
Life Insurance	01/2010	99%	99%	52%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,593
Ashland	4,519
Barron	9,582
Bayfield	2,996
Brown	45,431
Buffalo	2,347
Burnett	2,631
Calumet	6,371
Chippewa	13,326
Clark	4,896
Columbia	10,824
Crawford	3,112
Dane	101,181
Dodge	15,729
Door	4,083
Douglas	8,856
Dunn	10,242
Eau Claire	23,589
Florence	816
Fond du Lac	17,027
Forest	1,980

County/Tribe	Count
Grant	9,157
Green	7,369
Green Lake	2,971
Iowa	3,887
Iron	1,346
Jackson	3,645
Jefferson	14,775
Juneau	7,069
Kenosha	36,858
Kewaunee	2,469
La Crosse	23,496
Lac Courte Oreilles	0
Lafayette	2,701
Langlade	3,151
Lincoln	4,988
Manitowoc	11,956
Marathon	24,420
Marinette	8,629
Marquette	2,993
Menominee	895
Milwaukee	194,804

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	9,975
Oconto	11,273
Oneida	8,347
Outagamie	34,143
Ozaukee	11,433
Pepin	1,278
Pierce	6,539
Polk	8,907
Portage	13,987
Price	2,554
Racine	35,584
Richland	3,591
Rock	40,714
Rusk	3,120
Sauk	13,078
Sawyer	2,901

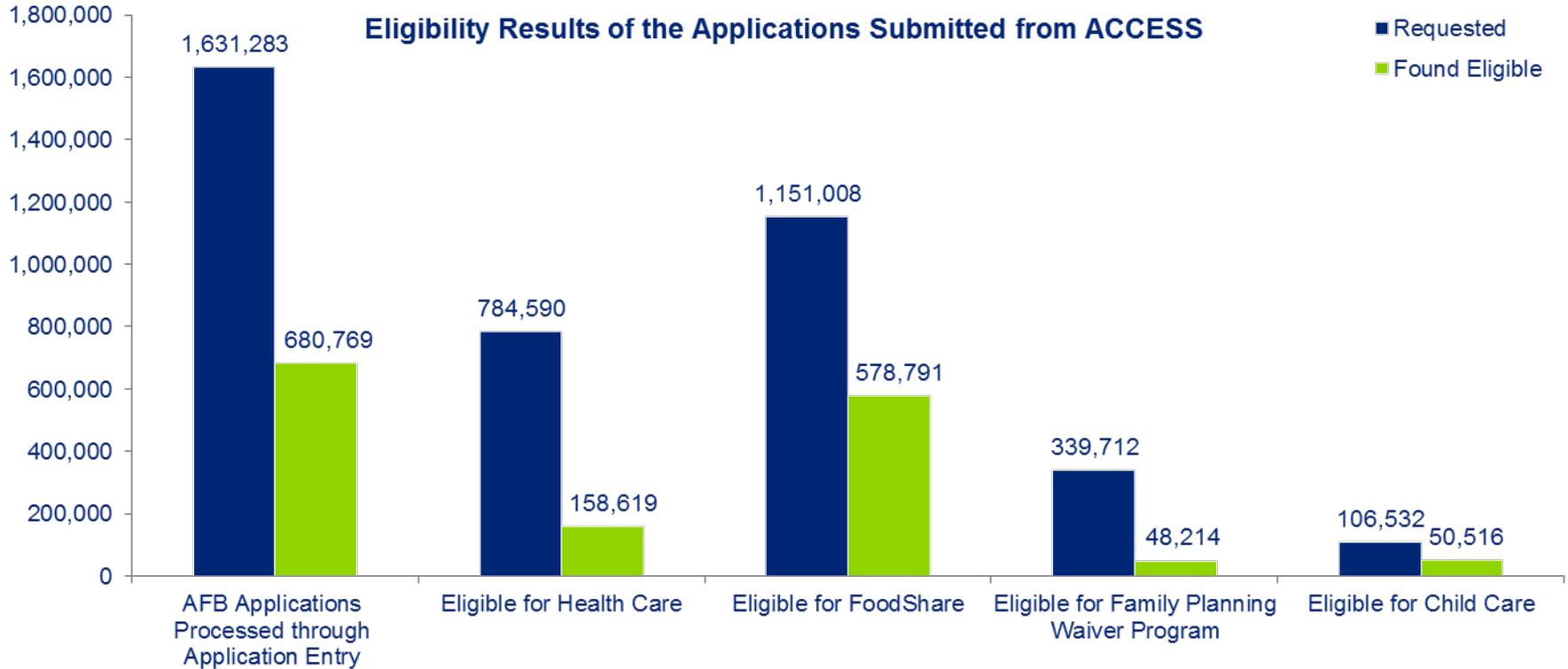
County/Tribe	Count
Shawano	7,642
Sheboygan	20,274
St. Croix	16,218
Taylor	2,956
Trempealeau	4,631
Vernon	5,157
Vilas	4,089
Walworth	20,506
Washburn	3,303
Washington	19,454
Waukesha	52,301
Waupaca	8,891
Waushara	4,302
Winnebago	30,630
Wood	16,315
Unknown	73,880

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of July 31, 2014

CARES/AFB Eligibility Results



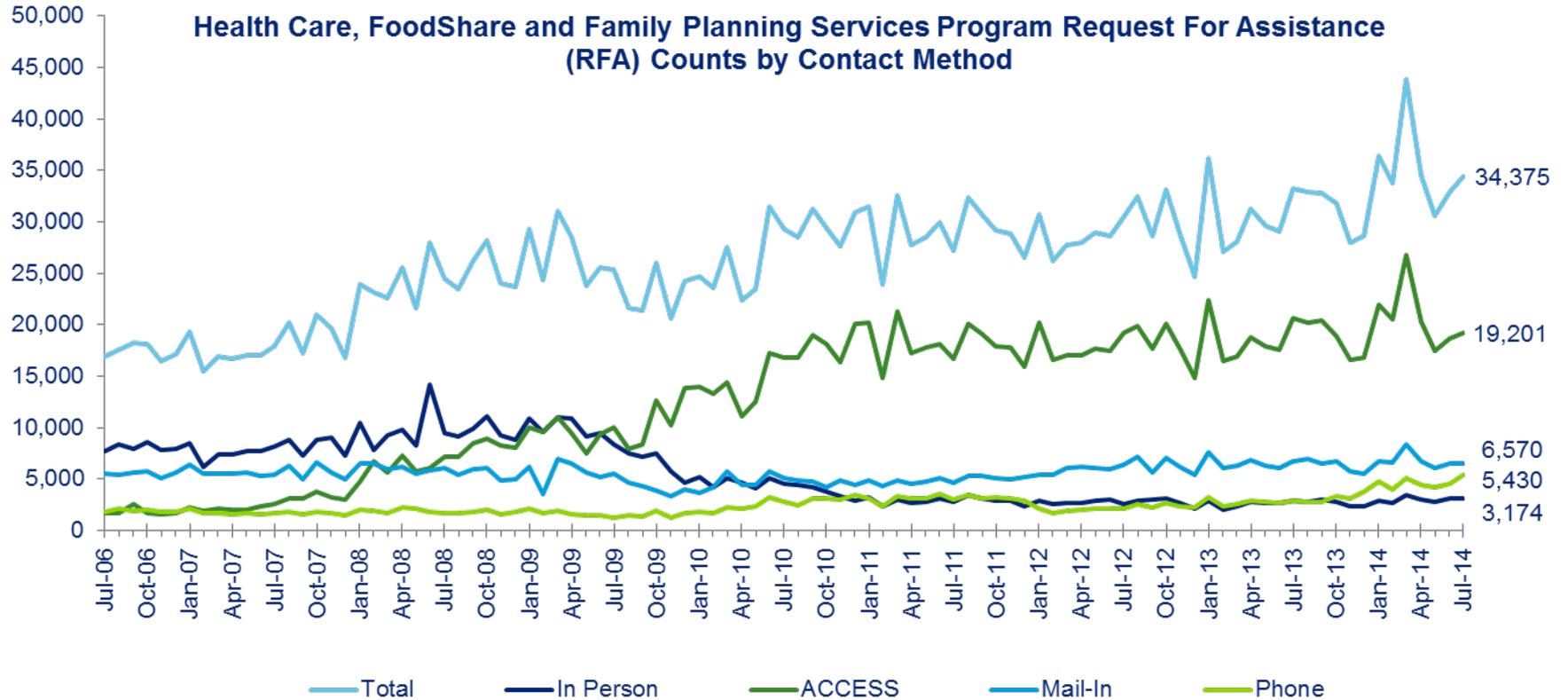
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,546,646**
- Average started per month: **33,003¹**
- Submitted to date: **1,665,901**
- Average completed per month: **21,631**
- Full applications: **1,627,478**
- Applications with just filing date: **38,423**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,460**

- **Applications Submitted by Program**

- FoodShare: **1,249,989**
 - Priority Service Eligible: **527,968**
 - Not Priority Service Eligible: **722,021**
- Health Care: **773,872**
- Family Planning Waiver: **365,072**
- Child Care: **1,876**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.11%**
- Applied with the help of a friend or family member: **0.36%**
- Applied with the help of a staff person or volunteer at an agency: **0.57%**
- Authorized representative applied: **0.50%**
- Legal Guardian applied: **0.17%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$224.70**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **289,397**
- Number of applications that requested an in person interview: **579,411**
- Number of applications that did not answer: **420,156**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **11.00%**
- I have limited transportation or difficulty getting to the office: **15.14%**
- I have school or training during regular business hours: **3.72%**
- I am caring for another person in my household: **1.51%**
- I do not have child care: **5.26%**
- I am not comfortable going to the local agency: **3.25%**
- I am ill and unable to go to the local agency: **0.88%**
- There is severe weather in my area: **0.33%**
- Other: **3.18%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,330
Ashland	4,260
Bad River	259
Barron	9,892
Bayfield	1,804
Brown	51,558
Buffalo	1,152
Burnett	2,372
Calumet	5,805
Chippewa	10,120
Clark	3,152
Columbia	9,742
Crawford	2,690
Dane	100,743
Dodge	14,866
Door	2,416
Douglas	7,387
Dunn	9,874
Eau Claire	18,559
Florence	692

County/Tribe	# of Submitted Applications
Fond du Lac	18,952
Forest	753
Grant	7,307
Green	5,374
Green Lake	2,432
Ho-Chunk Nation	2
Iowa	2,708
Iron	576
Jackson	1,704
Jefferson	11,978
Juneau	5,668
Kenosha	45,756
Kewaunee	1,893
La Crosse	37,919
Lac Courte Oreilles	0
Lac du Flambeau	355
Lafayette	322
Langlade	1,966
Lincoln	2,895
Manitowoc	4,001

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	11,702
Marinette	25,211
Marquette	8,117
Menominee	2,832
Menominee Tribe	935
Miles	344,481
Milwaukee	89,706
Monroe	5,619
Oconto	6,535
Oneida	7,639
Oneida Nation	632
Outagamie	29,054
Ozaukee	9,527
Pepin	594
Pierce	12,281
Polk	9,615
Portage	13,391
Potawatomi	26
Price	963
Racine	48,072

County/Tribe	# of Submitted Applications
Red Cliff	124
Richland	2,215
Rock	40,090
Rusk	3,134
Sauk	11,643
Sawyer	2,144
Shawano	7,125
Sheboygan	20,234
Sokaogon	135
St. Croix	16,710
St. Croix Tribe	5
State	2
State of Wisconsin	363,833
Stockbridge-Munsee	151
Taylor	3,783
Trempealeau	3,256
Vernon	2,225
Vilas	2,431
Walworth	21,665
Washburn	2,598

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	16,498
Waukesha	47,096
Waupaca	8,735
Waushara	3,304
Winnebago	30,099
Wisconsin	1
Wood	16,498
Total (Submitted to date)	1,665,900

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of July 31, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,229
Ashland County	651
Badriver Tribe	192
Barron County	4,441
Bayfield County	336
Brown County	20,280
Buffalo County	236
Burnett County	1,433
Calumet County	2,448
Chippewa County	5,862
Clark County	597
Columbia County	4,219
Crawford County	1,417
Dane County	35,579
Dodge County	5,685
Door County	1,923
Douglas County	4,343
Dunn County	4,147
Eau Claire County	9,860
Florence County	172
Fond du Lac County	8,573

County/Tribe	Count
Forest County	240
Grant County	3,601
Green County	2,369
Green Lake County	1,397
Iowa County	1,524
Iron County	215
Jackson County	395
Jefferson County	6,152
Juneau County	2,194
Kenosha County	20,459
Kewaunee County	1,146
La Crosse County	22,026
Lac Courte Oreilles Tribe	118
Lac du Flambeau	347
Lafayette County	1,061
Langlade County	2,095
Lincoln County	907
Manitowoc County	5,490
Marathon County	10,640
Marinette County	3,968
Marquette County	1,323

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	660
Menominee Tribe	0
Miles	157,555
Milwaukee County	36,358
Monroe County	899
Oconto County	3,038
Oneida County	3,515
Oneida Tribal Council	739
Outagamie County	11,771
Ozaukee County	4,420
Pepin County	136
Pierce County	2,629
Polk County	3,930
Portage County	5,692
Potawatomi	19
Price County	321
Racine County	21,306
Redcliff Tribe	166
Richland County	1,403
Rock County	17,424

County/Tribe	Count
Rusk County	467
Sauk County	5,097
Sawyer County	527
Shawano County	3,384
Sheboygan County	8,908
Sokaogon Tribe	89
St. Croix County	5,687
State of Wisconsin	22,166
Stockbridge-Munsee Tribe	109
Taylor County	423
Trempealeau County	512
Vernon County	485
Vilas County	359
Walworth County	9,198
Washburn County	1,628
Washington County	8,234
Waukesha County	20,573
Waupaca County	4,730
Waushara County	1,797
Winnebago County	13,010

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,095
Wood County	22,461
Total	606,210

Source data: ACCESS

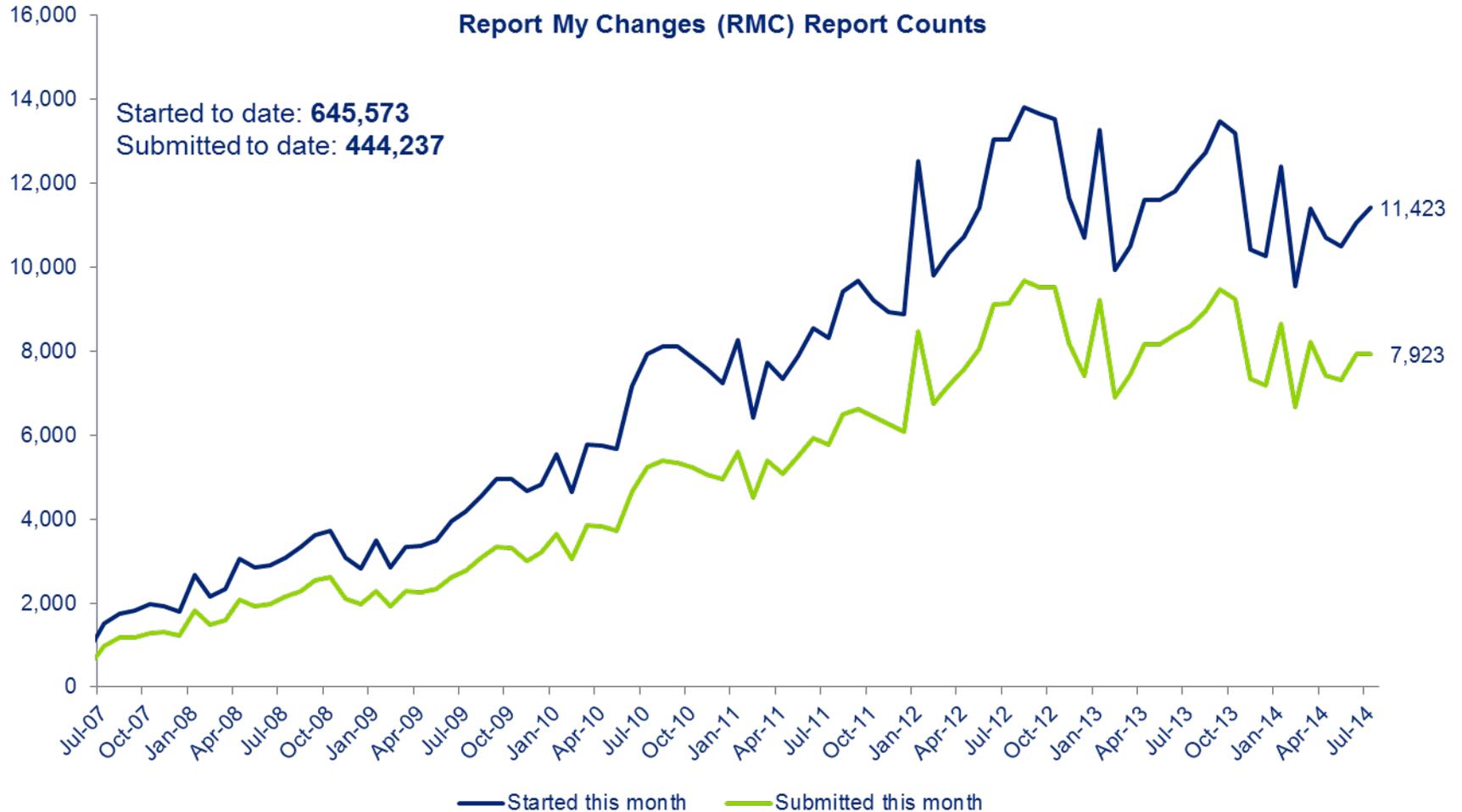
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	154,811
Someone moved into household (person add)	51,962
Someone moved out of household	41,009
Someone died	908
Someone got married	6,589
Someone got divorced	728
Someone became pregnant	19,065
Someone's pregnancy ended	9,830
Someone became disabled	6,195
Someone started a type of job or employment	79,400
Someone changed a type of job or employment	44,961
Someone ended a type of job or employment	106,405

Change Type	Count
Someone started a type of unearned income	15,140
Someone changed a type of unearned income	22,736
Someone ended a type of unearned income	36,553
Someone added a new type of utility	124,231
Someone stopped paying a type of utility	13,964
Someone added a housing expense	41,137
Someone changed a housing expense	61,642
Someone ended a housing expense	12,469

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,649
Ashland County	374
Badriver Tribe	35
Barron County	2,813
Bayfield County	143
Brown County	17,649
Buffalo County	179
Burnett County	819
Calumet County	1,641
Chippewa County	4,291
Clark County	722
Columbia County	3,278
Crawford County	984
Dane County	28,262
Dodge County	5,066
Door County	939
Douglas County	2,224
Dunn County	2,866
Eau Claire County	5,954
Florence County	52

County/Tribe	Count
Fond du Lac County	6,605
Forest County	148
Grant County	1,953
Green County	1,460
Green Lake County	748
Iowa County	951
Iron County	77
Jackson County	284
Jefferson County	3,679
Juneau County	2,035
Kenosha County	13,815
Kewaunee County	655
Lac du Flambeau Tribe	12,289
La Crosse County	11
Lac Courte Oreilles Tribe	83
Lafayette County	548
Langlade County	998
Lincoln County	609
Manitowoc County	3,623
Marathon County	7,944

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,238
Marquette County	787
Menominee County	256
Menominee Tribe	0
Miles	105,069
Milwaukee County	37,605
Monroe County	1,517
Oconto County	2,403
Oneida County	1,895
Oneida Tribal Council	330
Outagamie County	11,342
Ozaukee County	3,184
Pepin County	112
Pierce County	1,660
Polk County	2,298
Portage County	3,596
Potawatomi	0
Price County	132
Racine County	15,404
Red Cliff Tribe	43

County/Tribe	Count
Richland County	1,001
Rock County	13,930
Rusk County	249
Sauk County	4,755
Sawyer County	362
Shawano County	2,503
Sheboygan County	6,337
Sokaogon Tribe	15
St.Croix County	4,546
State of Wisconsin	23,788
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	33
Taylor County	177
Trempealeau County	511
Vernon County	479
Vilas County	274
Walworth County	8,846
Washburn County	1,052
Washington County	5,190
Waukesha County	13,073

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

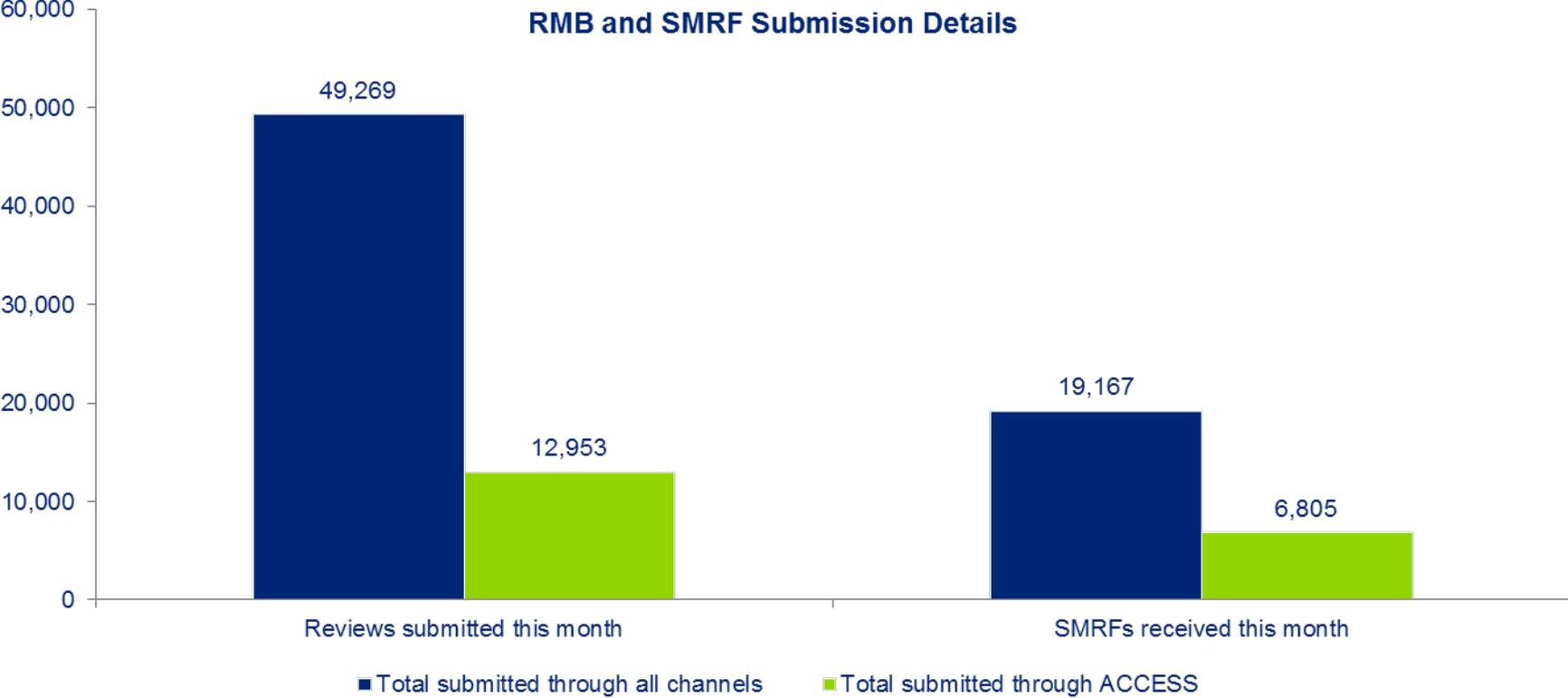
County/Tribe	Count
Waupaca County	3,804
Waushara County	1,126
Winnebago County	9,754
Wood County	13,768
Wisconsin	9
Manually Processed	330
Total	444,238

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of July 31, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **677,106**
- Average completed per month: **12,539¹**

- **Renewals Submitted by Program**

- FoodShare: **8,261**
- Health Care: **4,497**
- Family Planning Waiver: **740**
- Child Care: **847**

- **SMRF Statistics**

- Submitted to date: **240,639**
- Average completed per month: **6,406¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **5,826**
- Child Care Only: **257**
- Both FoodShare and Child Care: **722**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,328	702
Ashland County	628	177
Badriver Tribe	92	40
Barron County	3,760	1,526
Bayfield County	400	42
Brown County	14,592	7,167
Buffalo County	251	42
Burnett County	1,399	547
Calumet County	2,263	732
Chippewa County	7,413	2,109
Clark County	1,209	137
Columbia County	4,366	1,614
Crawford County	1,314	384
Dane County	28,019	13,762
Dodge County	4,534	2,240
Door County	1,551	635
Douglas County	4,164	1,714
Dunn County	4,002	1,425
Eau Claire County	10,201	3,521
Florence County	104	16

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	10,163	3,023
Forest County	281	98
Grant County	3,797	1,046
Green County	2,158	877
Green Lake	1,019	435
Iowa County	1,581	527
Iron County	234	45
Jackson County	411	56
Jefferson County	7,545	2,219
Juneau County	2,363	1,007
Kenosha County	18,938	8,295
Kewaunee County	1,027	429
La Crosse County	22,833	7,461
Lac Courte Oreilles Tribe	14	8
Lac du Flambeau Tribe	243	103
Lafayette County	1,027	339
Langlade County	2,041	650
Lincoln County	1,121	230
Manitowoc County	4,329	1,925
Manually Processed	59	23

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	9,224	3,838
Marinette County	2,862	1,324
Marquette County	1,079	524
Menominee County	520	219
Menominee Tribe	0	0
Miles	212,429	71,657
Milwaukee County	43,465	20,716
Monroe County	1,509	225
Oconto County	2,447	1,015
Oneida County	3,417	1,041
Oneida Nation	359	213
Outagamie County	8,100	3,969
Ozaukee County	5,121	1,479
Pepin County	148	24
Pierce County	2,201	785
Polk County	3,509	1,270
Portage County	5,802	1,879
Potawatomi	6	2
Price County	302	51
Racine County	16,432	8,739

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	88	45
Richland County	1,049	509
Rock County	18,580	6,912
Rusk County	427	77
Sauk County	5,287	2,130
Sawyer County	641	173
Shawano County	2,848	1,187
Sheboygan County	8,165	3,557
Sokaogon Tribe	35	16
St. Croix County	5,219	1,788
State of Wisconsin	50,244	8,299
Stockbridge-Munsee Tribe	46	18
Taylor County	447	79
Trempealeau County	913	100
Vernon County	816	106
Vilas County	566	77
Walworth County	11,683	4,115
Washburn County	1,710	646
Washington County	9,715	2,721
Waukesha County	24,279	6,491

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,836	1,319
Waushara County	1,348	593
Winnebago County	10,701	5,002
Wisconsin (state level agency — CAPO)	0	0
Wood County	25,767	8,382
Total (submitted to date)	677,116	240,640

1. These values are life-to-date counts
Source data: ACCESS