

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of August 31, 2014

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,168,736**
- Average started per month: **9,196²**
- Completed to date: **1,092,824**
- Average completed per month: **8,604²**

- **Households**

- Number of households found potentially eligible for at least one program: **1,073,404**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$199.20**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **969,673 (611,323 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,577,995**
- Average started per month: **32,411²**
- Submitted to date: **1,686,972**
- Average completed per month: **21,699²**
- Full applications: **1,648,549**
- Applications with just filing date: **38,423**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,265,368**
 - Priority Service Eligible: **534,460**
 - Not Priority Service Eligible: **730,908**
- Health Care: **787,208**
- Family Planning Waiver: **369,210**
- Child Care: **1,996**

Report My Changes³ (RMC)

• Reports

- Started this month: **10,976**
- Submitted this month: **7,736**

Renew My Benefits

• Renewals

- FoodShare: **8,138**
- Health Care: **4,767**
- Family Planning Waiver: **711**
- Child Care: **939**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **5,246**
- Child Care : **777**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **170,959**
 - Percentage of ACCESS logins in Spanish: **0.36%**
- Total number of times users logged in to CMB: **154,492**
 - Total number of distinct users who logged in to CMB: **70,075**
 - Total number of repetitive CMB logins by users: **84,417**

- **Expired Applications**

- Total applications that expired this month: **7,206**
 - Percentage of expired applications that were Spanish applications: **1.29%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.50%**
- Households who completed the change report in Spanish: **0.43%**
- Households who completed Screener in Spanish: **0.03%**

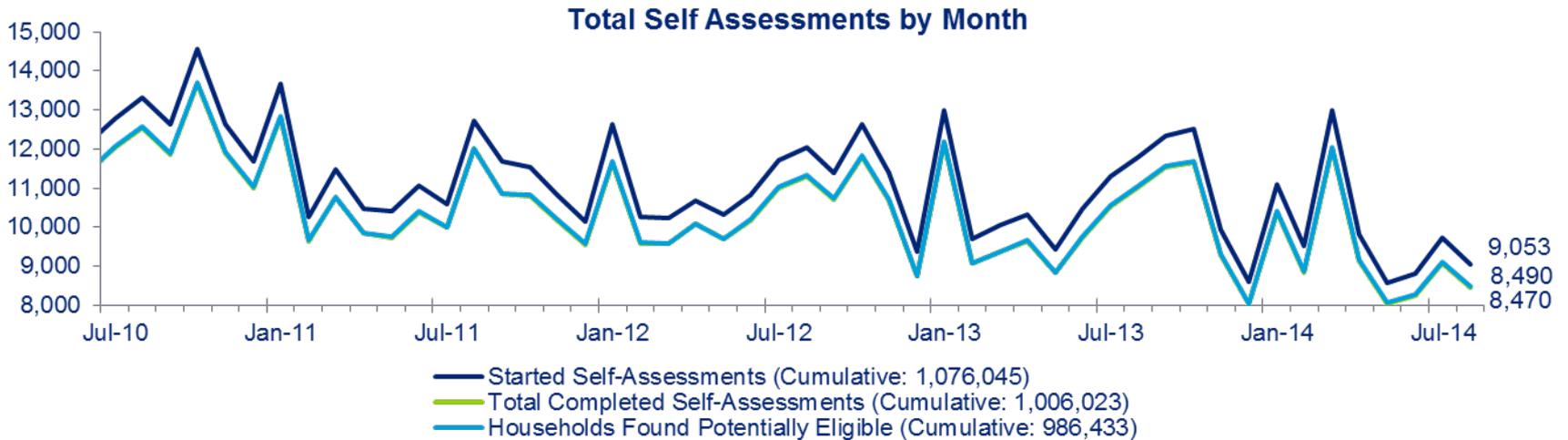
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of August 31, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,196**

Average self assessments completed per month: **8,604**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

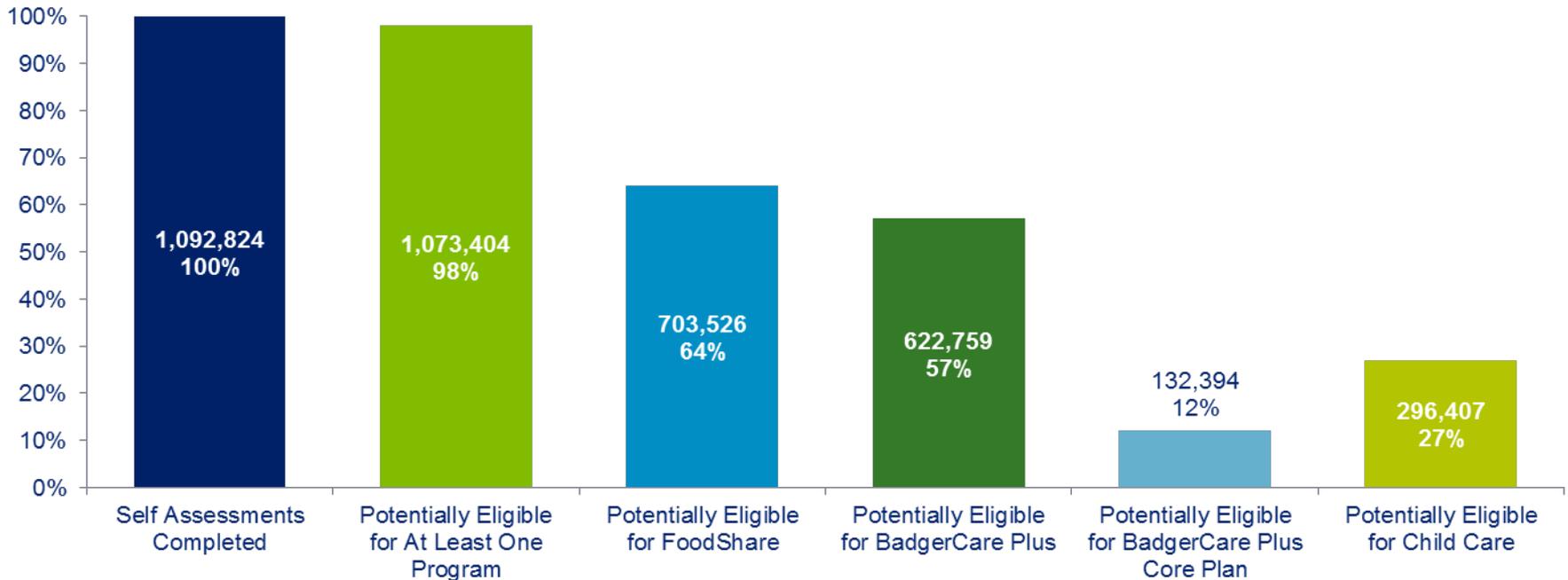
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$199.20**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	July 2014	August 2014	Total to date
FoodShare	08/2004	68%	67%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	77%	78%	57%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	10%	11%	10%
Family Planning Waiver	12/2004	97%	96%	74%
Medicare Premium Assistance Program	12/2004	3%	3%	3%
Long Term Care	12/2004	2%	1%	1%
SeniorCare	08/2004	6%	6%	7%
Child Care	01/2010	48%	49%	27%
Women, Infant and Children (WIC)	12/2004	22%	22%	24%
School Meals/Summer Food Service	12/2004	50%	51%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	71%	71%	66%
Medicare Part D	07/2005	10%	10%	11%
Tax Credits	12/2004	62%	62%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	78%	78%	61%
Life Insurance	01/2010	99%	99%	52%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,626
Ashland	4,555
Barron	9,652
Bayfield	3,023
Brown	45,773
Buffalo	2,367
Burnett	2,644
Calumet	6,419
Chippewa	13,415
Clark	4,933
Columbia	10,911
Crawford	3,145
Dane	102,057
Dodge	15,847
Door	4,112
Douglas	8,937
Dunn	10,322
Eau Claire	23,763
Florence	819
Fond du Lac	17,138
Forest	1,990

County/Tribe	Count
Grant	9,238
Green	7,417
Green Lake	2,998
Iowa	3,925
Iron	1,353
Jackson	3,670
Jefferson	14,877
Juneau	7,112
Kenosha	37,149
Kewaunee	2,499
La Crosse	23,691
Lac Courte Oreilles	0
Lafayette	2,723
Langlade	3,180
Lincoln	5,022
Manitowoc	12,025
Marathon	24,617
Marinette	8,678
Marquette	3,007
Menominee	904
Milwaukee	196,563

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,057
Oconto	11,368
Oneida	8,406
Outagamie	34,400
Ozaukee	11,538
Pepin	1,286
Pierce	6,580
Polk	8,951
Portage	14,098
Price	2,566
Racine	35,881
Richland	3,618
Rock	41,019
Rusk	3,143
Sauk	13,166
Sawyer	2,921

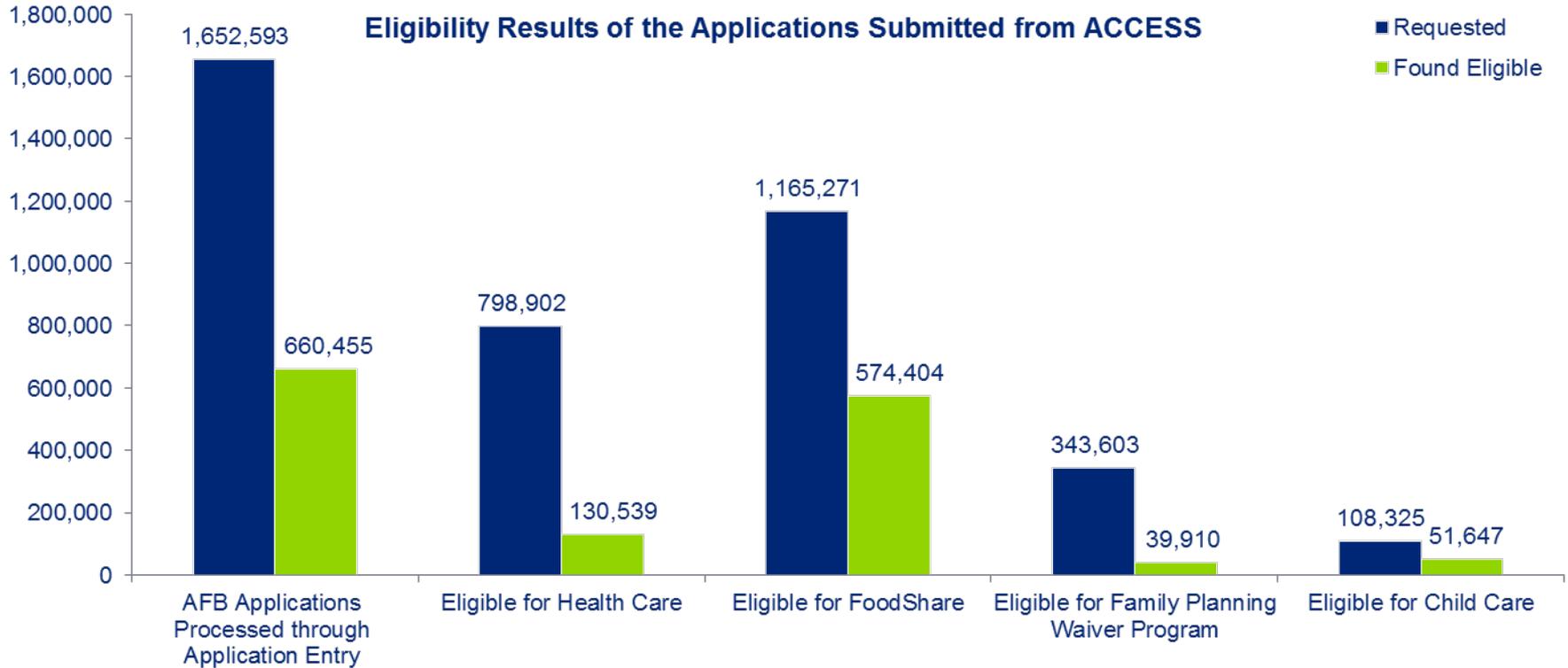
County/Tribe	Count
Shawano	7,685
Sheboygan	20,409
St. Croix	16,324
Taylor	2,978
Trempealeau	4,682
Vernon	5,193
Vilas	4,106
Walworth	20,674
Washburn	3,335
Washington	19,581
Waukesha	52,630
Waupaca	8,954
Waushara	4,330
Winnebago	30,860
Wood	16,439
Unknown	74,462

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of August 31, 2014

CARES/AFB Eligibility Results



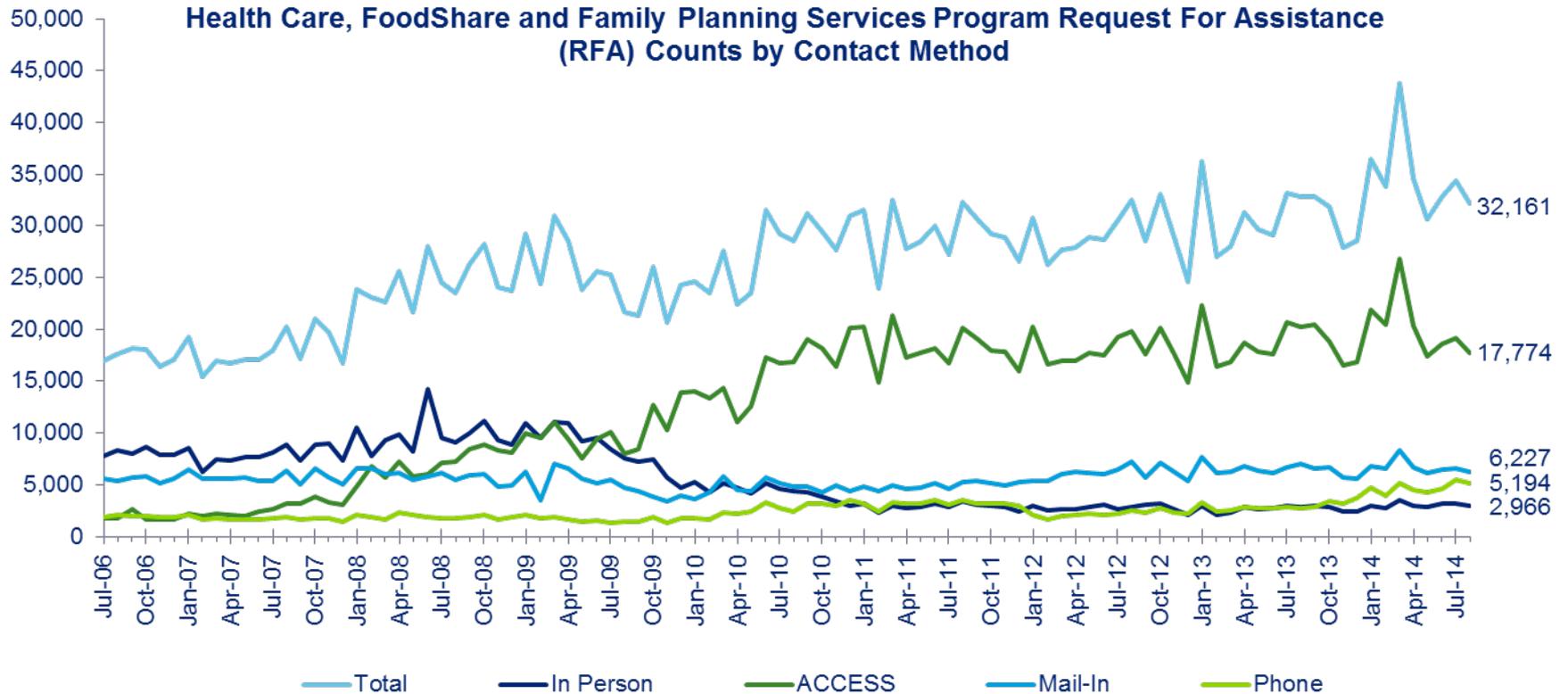
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,577,995**
- Average started per month: **32,411¹**
- Submitted to date: **1,686,972**
- Average completed per month: **21,699**
- Full applications: **1,648,549**
- Applications with just filing date: **38,423**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,159**

- **Applications Submitted by Program**

- FoodShare: **1,265,368**
 - Priority Service Eligible: **534,460**
 - Not Priority Service Eligible: **730,908**
- Health Care: **787,208**
- Family Planning Waiver: **369,210**
- Child Care: **1,996**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.10%**
- Applied with the help of a friend or family member: **0.36%**
- Applied with the help of a staff person or volunteer at an agency: **0.56%**
- Authorized representative applied: **0.49%**
- Legal Guardian applied: **0.17%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$223.85**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **293,159**
- Number of applications that requested an in person interview: **590,449**
- Number of applications that did not answer: **421,334**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **11.06%**
- I have limited transportation or difficulty getting to the office: **15.27%**
- I have school or training during regular business hours: **3.74%**
- I am caring for another person in my household: **1.51%**
- I do not have child care: **5.27%**
- I am not comfortable going to the local agency: **3.27%**
- I am ill and unable to go to the local agency: **0.89%**
- There is severe weather in my area: **0.32%**
- Other: **3.19%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,385
Ashland	4,388
Bad River	260
Barron	10,040
Bayfield	1,815
Brown	52,579
Buffalo	1,156
Burnett	2,413
Calumet	5,889
Chippewa	10,310
Clark	3,153
Columbia	9,897
Crawford	2,734
Dane	102,315
Dodge	15,100
Door	2,479
Douglas	7,539
Dunn	10,028
Eau Claire	18,899
Florence	703

County/Tribe	# of Submitted Applications
Fond du Lac	19,273
Forest	761
Grant	7,442
Green	5,438
Green Lake	2,470
Ho-Chunk Nation	2
Iowa	2,768
Iron	583
Jackson	1,719
Jefferson	12,179
Juneau	5,744
Kenosha	46,413
Kewaunee	1,930
La Crosse	38,815
Lac Courte Oreilles	0
Lac du Flambeau	399
Lafayette	326
Langlade	2,000
Lincoln	2,966
Manitowoc	4,064

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	11,887
Marinette	25,638
Marquette	8,303
Menominee	2,863
Menominee Tribe	945
Miles	350,747
Milwaukee	89,977
Monroe	5,639
Oconto	6,666
Oneida	7,788
Oneida Nation	645
Outagamie	29,474
Ozaukee	9,665
Pepin	596
Pierce	12,460
Polk	9,764
Portage	13,639
Potawatomi	26
Price	977
Racine	48,990

County/Tribe	# of Submitted Applications
Red Cliff	126
Richland	2,254
Rock	40,817
Rusk	3,204
Sauk	11,816
Sawyer	2,174
Shawano	7,240
Sheboygan	20,569
Sokaogon	136
St. Croix	16,943
St. Croix Tribe	5
State	2
State of Wisconsin	363,906
Stockbridge-Munsee	151
Taylor	3,856
Trempealeau	3,265
Vernon	2,232
Vilas	2,445
Walworth	21,996
Washburn	2,649

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	16,743
Waukesha	47,748
Waupaca	8,873
Waushara	3,355
Winnebago	30,621
Wisconsin	1
Wood	16,781
Total (Submitted to date)	1,686,971

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of August 31, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,244
Ashland County	627
Badriver Tribe	196
Barron County	4,477
Bayfield County	336
Brown County	20,462
Buffalo County	239
Burnett County	1,447
Calumet County	2,466
Chippewa County	5,917
Clark County	603
Columbia County	4,248
Crawford County	1,431
Dane County	36,088
Dodge County	5,757
Door County	1,932
Douglas County	4,378
Dunn County	4,165
Eau Claire County	9,932
Florence County	177
Fond du Lac County	8,624

County/Tribe	Count
Forest County	242
Grant County	3,649
Green County	2,387
Green Lake County	1,411
Iowa County	1,549
Iron County	217
Jackson County	396
Jefferson County	6,221
Juneau County	2,109
Kenosha County	20,635
Kewaunee County	1,158
La Crosse County	22,244
Lac Courte Oreilles Tribe	124
Lac du Flambeau	350
Lafayette County	1,066
Langlade County	2,107
Lincoln County	920
Manitowoc County	5,549
Marathon County	10,728
Marinette County	4,004
Marquette County	1,343

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	665
Menominee Tribe	0
Miles	158,549
Milwaukee County	36,749
Monroe County	906
Oconto County	3,051
Oneida County	3,548
Oneida Tribal Council	750
Outagamie County	11,889
Ozaukee County	4,447
Pepin County	139
Pierce County	2,655
Polk County	3,990
Portage County	5,760
Potawatomi	18
Price County	318
Racine County	21,554
Redcliff Tribe	167
Richland County	1,454
Rock County	17,579

County/Tribe	Count
Rusk County	470
Sauk County	5,150
Sawyer County	555
Shawano County	3,410
Sheboygan County	9,017
Sokaogon Tribe	91
St. Croix County	5,745
State of Wisconsin	22,047
Stockbridge-Munsee Tribe	111
Taylor County	429
Trempealeau County	518
Vernon County	491
Vilas County	364
Walworth County	9,277
Washburn County	1,649
Washington County	8,295
Waukesha County	20,755
Waupaca County	4,789
Waushara County	1,824
Winnebago County	13,193

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,127
Wood County	22,673
Total	611,323

Source data: ACCESS

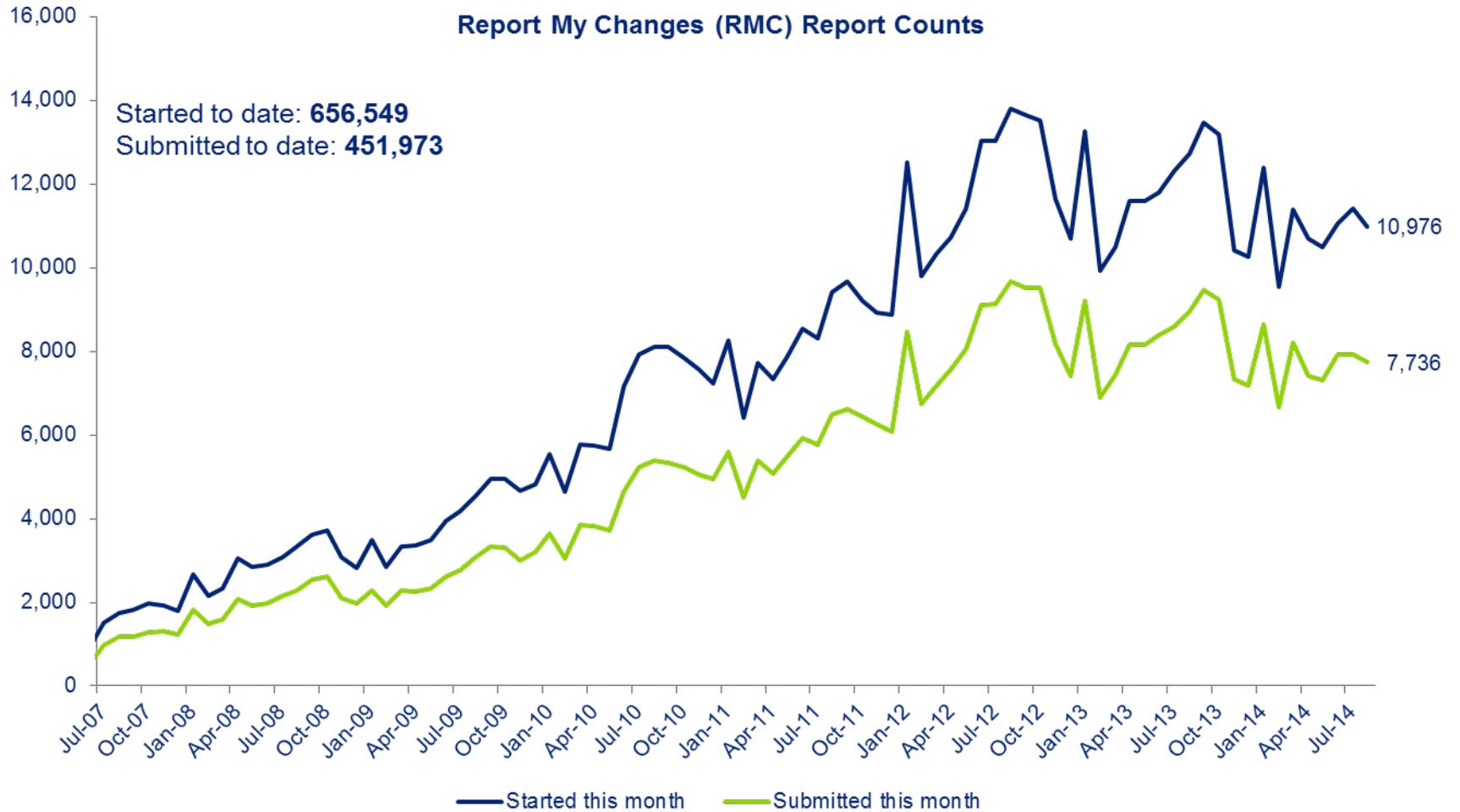
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	157,578
Someone moved into household (person add)	54,416
Someone moved out of household	41,741
Someone died	920
Someone got married	6,650
Someone got divorced	737
Someone became pregnant	19,404
Someone's pregnancy ended	10,010
Someone became disabled	6,279
Someone started a type of job or employment	80,892
Someone changed a type of job or employment	45,751
Someone ended a type of job or employment	108,728

Change Type	Count
Someone started a type of unearned income	15,309
Someone changed a type of unearned income	22,978
Someone ended a type of unearned income	37,033
Someone added a new type of utility	126,177
Someone stopped paying a type of utility	14,225
Someone added a housing expense	41,788
Someone changed a housing expense	62,810
Someone ended a housing expense	12,718

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,677
Ashland County	378
Badriver Tribe	35
Barron County	2,874
Bayfield County	143
Brown County	18,024
Buffalo County	179
Burnett County	843
Calumet County	1,681
Chippewa County	4,388
Clark County	725
Columbia County	3,346
Crawford County	1,002
Dane County	28,817
Dodge County	5,137
Door County	952
Douglas County	2,278
Dunn County	2,935
Eau Claire County	6,106
Florence County	53

County/Tribe	Count
Fond du Lac County	6,726
Forest County	151
Grant County	1,998
Green County	1,479
Green Lake County	758
Iowa County	977
Iron County	78
Jackson County	284
Jefferson County	3,778
Juneau County	2,064
Kenosha County	14,104
Kewaunee County	677
Lac du Flambeau Tribe	12,649
La Crosse County	12
Lac Courte Oreilles Tribe	84
Lafayette County	561
Langlade County	1,018
Lincoln County	621
Manitowoc County	3,709
Marathon County	8,125

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,282
Marquette County	801
Menominee County	259
Menominee Tribe	0
Miles	106,337
Milwaukee County	38,462
Monroe County	1,524
Oconto County	2,447
Oneida County	1,930
Oneida Tribal Council	340
Outagamie County	11,517
Ozaukee County	3,229
Pepin County	112
Pierce County	1,701
Polk County	2,352
Portage County	3,705
Potawatomi	0
Price County	135
Racine County	15,660
Red Cliff Tribe	44

County/Tribe	Count
Richland County	1,032
Rock County	14,230
Rusk County	251
Sauk County	4,832
Sawyer County	365
Shawano County	2,545
Sheboygan County	6,478
Sokaogon Tribe	15
St.Croix County	4,614
State of Wisconsin	23,770
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	34
Taylor County	181
Trempealeau County	511
Vernon County	479
Vilas County	274
Walworth County	8,990
Washburn County	1,078
Washington County	5,267
Waukesha County	13,287

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

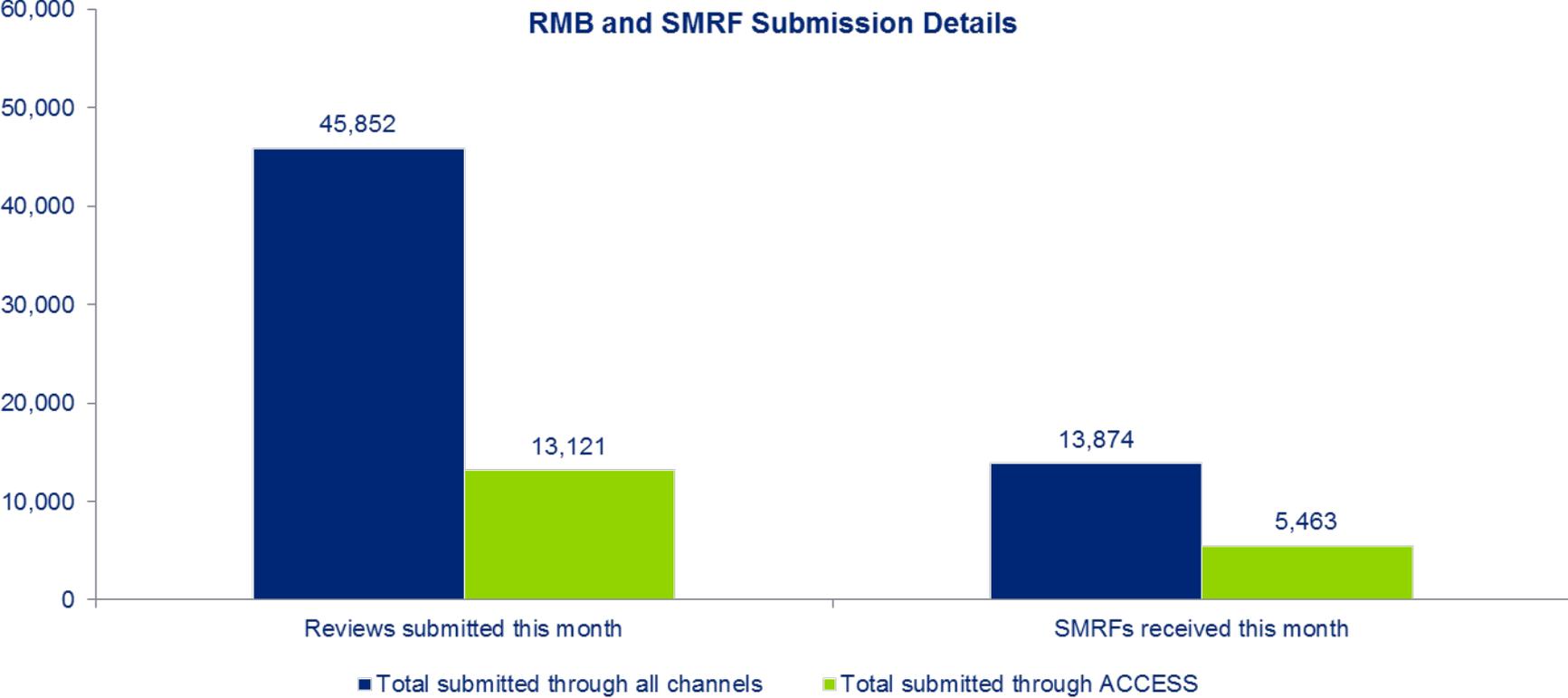
County/Tribe	Count
Waupaca County	3,901
Waushara County	1,160
Winnebago County	9,977
Wood County	14,092
Wisconsin	9
Manually Processed	339
Total	451,974

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of August 31, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **690,227**
- Average completed per month: **12,550¹**

- **Renewals Submitted by Program**

- FoodShare: **8,138**
- Health Care: **4,767**
- Family Planning Waiver: **711**
- Child Care: **939**

- **SMRF Statistics**

- Submitted to date: **246,102**
- Average completed per month: **6,126¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **4,686**
- Child Care Only: **217**
- Both FoodShare and Child Care: **560**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,377	718
Ashland County	633	182
Badriver Tribe	97	42
Barron County	3,848	1,565
Bayfield County	400	43
Brown County	14,907	7,351
Buffalo County	251	42
Burnett County	1,432	560
Calumet County	2,302	751
Chippewa County	7,554	2,158
Clark County	1,210	138
Columbia County	4,461	1,652
Crawford County	1,353	397
Dane County	28,785	14,104
Dodge County	4,644	2,290
Door County	1,588	650
Douglas County	4,254	1,759
Dunn County	4,071	1,456
Eau Claire County	10,449	3,596
Florence County	106	16

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	10,388	3,089
Forest County	284	100
Grant County	3,882	1,079
Green County	2,184	897
Green Lake	1,031	441
Iowa County	1,600	541
Iron County	235	45
Jackson County	412	56
Jefferson County	7,718	2,284
Juneau County	2,403	1,025
Kenosha County	19,377	8,508
Kewaunee County	1,049	438
La Crosse County	23,490	7,670
Lac Courte Oreilles Tribe	15	8
Lac du Flambeau Tribe	250	109
Lafayette County	1,050	348
Langlade County	2,086	666
Lincoln County	1,126	234
Manitowoc County	4,436	1,976
Manually Processed	60	24

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	9,431	3,931
Marinette County	2,918	1,356
Marquette County	1,099	536
Menominee County	529	220
Menominee Tribe	0	0
Miles	215,786	72,968
Milwaukee County	44,796	21,404
Monroe County	1,512	227
Oconto County	2,491	1,037
Oneida County	3,481	1,075
Oneida Nation	372	221
Outagamie County	8,263	4,071
Ozaukee County	5,250	1,511
Pepin County	148	24
Pierce County	2,241	803
Polk County	3,583	1,305
Portage County	5,948	1,921
Potawatomi	6	2
Price County	302	51
Racine County	16,877	8,958

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	90	45
Richland County	1,074	516
Rock County	19,096	7,105
Rusk County	432	77
Sauk County	5,407	2,183
Sawyer County	645	176
Shawano County	2,886	1,216
Sheboygan County	8,326	3,640
Sokaogon Tribe	35	18
St. Croix County	5,319	1,837
State of Wisconsin	50,252	8,313
Stockbridge-Munsee Tribe	47	20
Taylor County	450	81
Trempealeau County	913	100
Vernon County	816	106
Vilas County	568	77
Walworth County	11,948	4,204
Washburn County	1,744	655
Washington County	9,911	2,790
Waukesha County	24,761	6,641

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	4,972	1,357
Waushara County	1,377	615
Winnebago County	10,915	5,112
Wisconsin (state level agency — CAPO)	0	0
Wood County	26,422	8,590
Total (submitted to date)	690,237	246,103

1. These values are life-to-date counts
Source data: ACCESS