

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of October 31, 2014

ACCESS Report Summary

Am I Eligible¹

• Self Assessments

- Started to date: **1,188,300**
- Average started per month: **9,539²**
- Completed to date: **1,110,925**
- Average completed per month: **8,857²**

• Households

- Number of households found potentially eligible for at least one program: **1,091,560**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

• Am I Eligible at a Glance

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$198.78**
- On average, it took between **15 to 20** minutes to complete a self assessment

• Check My Benefits³

- Number of MyACCESS accounts created: **990,623 (622,559 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,641,859**
- Average started per month: **32,738²**
- Submitted to date: **1,729,919**
- Average completed per month: **21,339²**
- Full applications: **1,691,469**
- Applications with just filing date: **38,450**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,296,660**
 - Priority Service Eligible: **547,355**
 - Not Priority Service Eligible: **749,305**
- Health Care: **815,259**
- Family Planning Waiver: **377,750**
- Child Care: **1,607**

Report My Changes³ (RMC)

• Reports

- Started this month: **11,153**
- Submitted this month: **7,636**

Renew My Benefits

• Renewals

- FoodShare: **8,108**
- Health Care: **5,130**
- Family Planning Waiver: **751**
- Child Care: **894**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **6,859**
- Child Care : **1,126**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

• Login

- Total number of times users logged in to ACCESS: **215,572**
 - Percentage of ACCESS logins in Spanish: **0.36%**
- Total number of times users logged in to CMB: **195,861**
 - Total number of distinct users who logged in to CMB: **72,593**
 - Total number of repetitive CMB logins by users: **123,268**

• Expired Applications

- Total applications that expired this month: **7,061**
 - Percentage of expired applications that were Spanish applications: **1.29%**

• Spanish

- Households who completed AFB application in Spanish: **2.37%**
- Households who completed the change report in Spanish: **0.42%**
- Households who completed Screener in Spanish: **0.11%**

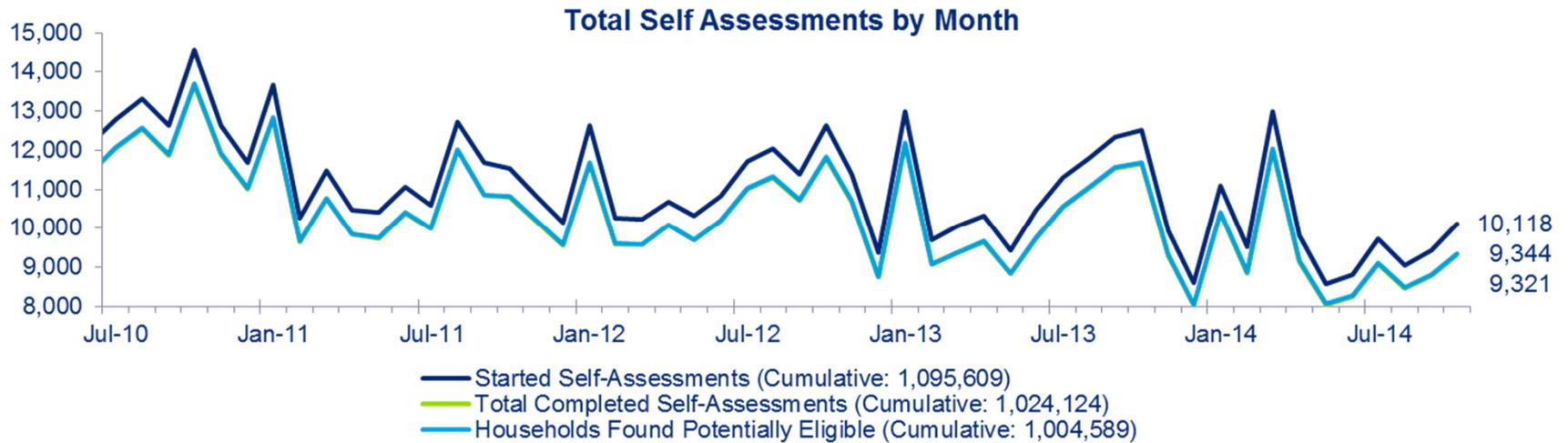
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of October 31, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,539**

Average self assessments completed per month: **8,857**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

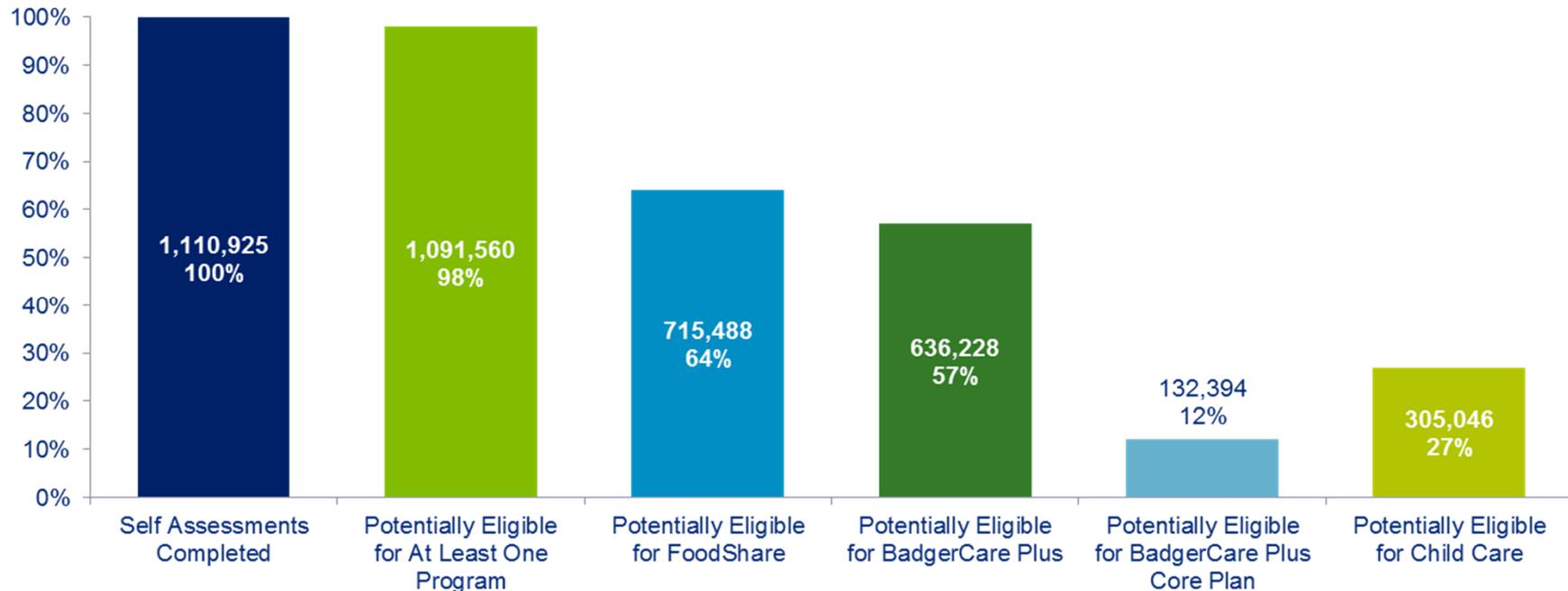
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$198.78**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	September 2014	October 2014	Total to date
FoodShare	08/2004	67%	65%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	76%	73%	57%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	11%	12%	10%
Family Planning Waiver	12/2004	96%	97%	74%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	1%	2%	1%
SeniorCare	08/2004	7%	9%	7%
Child Care	01/2010	48%	48%	27%
Women, Infant and Children (WIC)	12/2004	21%	20%	24%
School Meals/Summer Food Service	12/2004	50%	50%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	70%	68%	66%
Medicare Part D	07/2005	12%	14%	11%
Tax Credits	12/2004	63%	65%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	78%	77%	62%
Life Insurance	01/2010	99%	99%	53%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,687
Ashland	4,645
Barron	9,795
Bayfield	3,077
Brown	46,532
Buffalo	2,409
Burnett	2,702
Calumet	6,518
Chippewa	13,596
Clark	5,003
Columbia	11,095
Crawford	3,216
Dane	103,767
Dodge	16,128
Door	4,179
Douglas	9,085
Dunn	10,482
Eau Claire	24,155
Florence	830
Fond du Lac	17,410
Forest	2,023

County/Tribe	Count
Grant	9,393
Green	7,534
Green Lake	3,045
Iowa	3,996
Iron	1,373
Jackson	3,745
Jefferson	15,135
Juneau	7,227
Kenosha	37,738
Kewaunee	2,534
La Crosse	24,097
Lac Courte Oreilles	0
Lafayette	2,777
Langlade	3,246
Lincoln	5,102
Manitowoc	12,248
Marathon	25,063
Marinette	8,809
Marquette	3,070
Menominee	927
Milwaukee	199,993

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,239
Oconto	11,543
Oneida	8,540
Outagamie	34,916
Ozaukee	11,750
Pepin	1,300
Pierce	6,689
Polk	9,078
Portage	14,314
Price	2,603
Racine	36,483
Richland	3,679
Rock	41,734
Rusk	3,187
Sauk	13,406
Sawyer	2,966

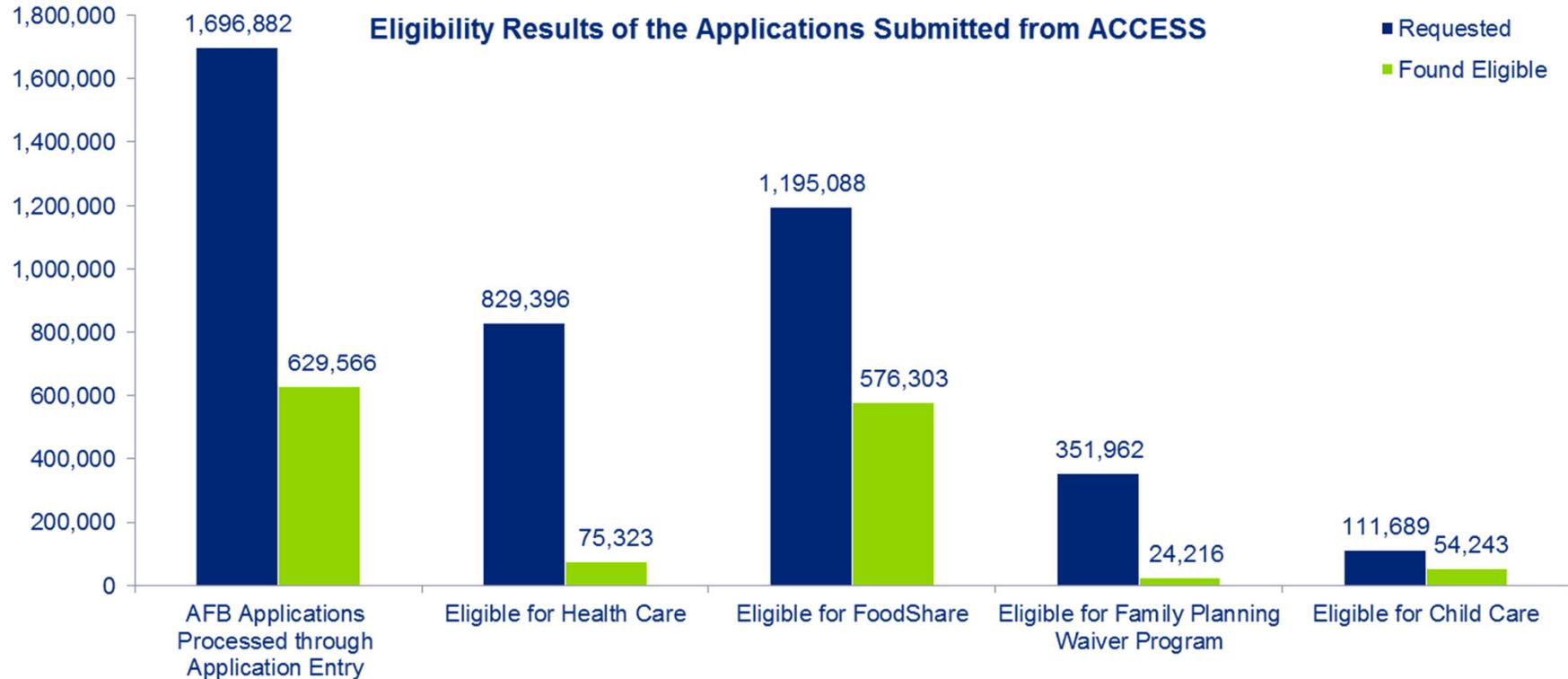
County/Tribe	Count
Shawano	7,787
Sheboygan	20,752
St. Croix	16,561
Taylor	3,041
Trempealeau	4,771
Vernon	5,286
Vilas	4,171
Walworth	20,987
Washburn	3,395
Washington	19,886
Waukesha	53,488
Waupaca	9,115
Waushara	4,402
Winnebago	31,320
Wood	16,652
Unknown	75,873

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of October 31, 2014

CARES/AFB Eligibility Results



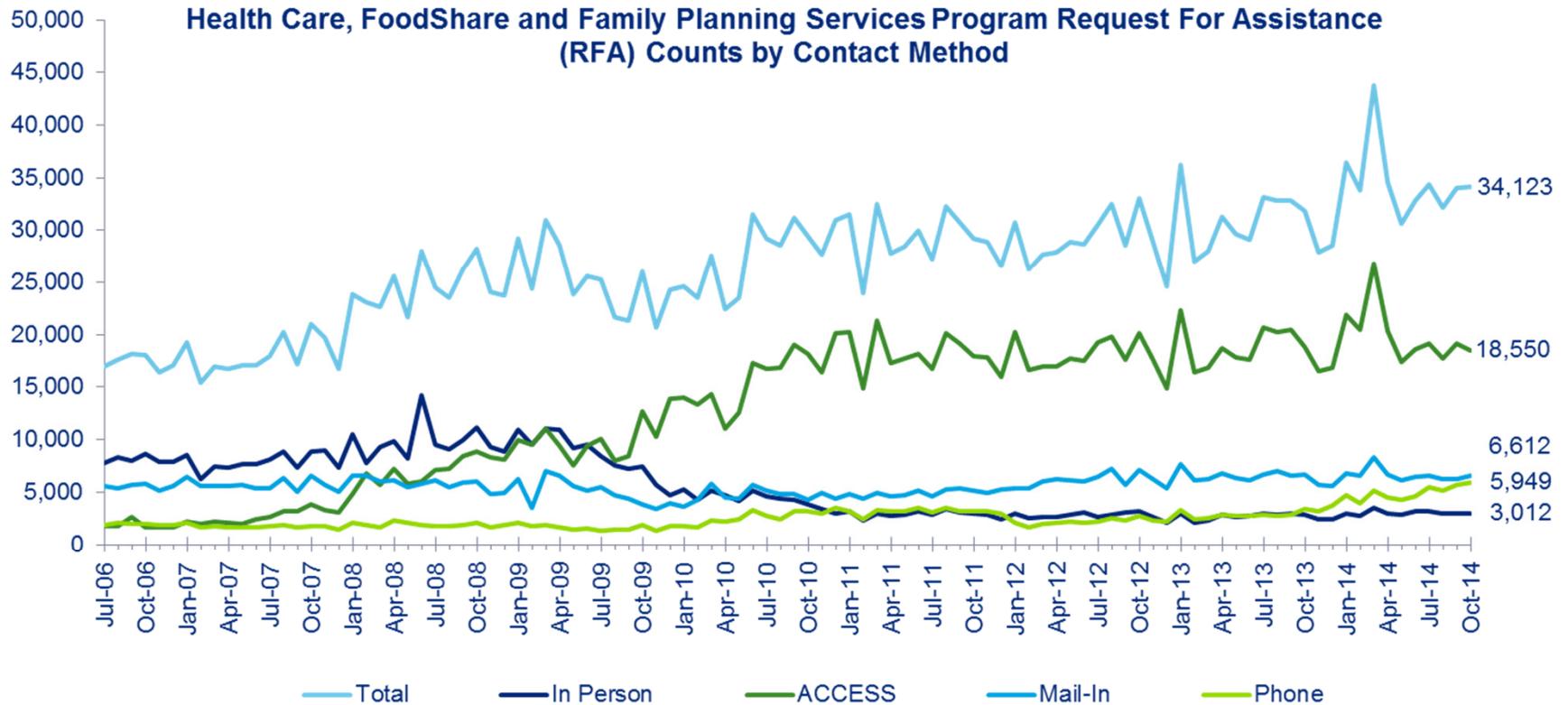
Source data: CARES.

Notes:

“AFB Applications Processed through Application Entry” indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,641,859**
- Average started per month: **31,738¹**
- Submitted to date: **1,729,919**
- Average completed per month: **21,339**
- Full applications: **1,691,469**
- Applications with just filing date: **38,450**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,381**

- **Applications Submitted by Program**

- FoodShare: **1,296,660**
 - Priority Service Eligible: **547,355**
 - Not Priority Service Eligible: **749,305**
- Health Care: **815,259**
- Family Planning Waiver: **377,750**
- Child Care: **1,607**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.09%**
- Applied with the help of a friend or family member: **0.35%**
- Applied with the help of a staff person or volunteer at an agency: **0.55%**
- Authorized representative applied: **0.48%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$228.19**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **300,580**
- Number of applications that requested an in person interview: **613,071**
- Number of applications that did not answer: **423,559**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **11.19%**
- I have limited transportation or difficulty getting to the office: **15.52%**
- I have school or training during regular business hours: **3.81%**
- I am caring for another person in my household: **1.52%**
- I do not have child care: **5.27%**
- I am not comfortable going to the local agency: **3.30%**
- I am ill and unable to go to the local agency: **0.90%**
- There is severe weather in my area: **0.32%**
- Other: **3.22%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,518
Ashland	4,713
Bad River	266
Barron	10,356
Bayfield	1,829
Brown	54,829
Buffalo	1,153
Burnett	2,529
Calumet	6,075
Chippewa	10,667
Clark	3,156
Columbia	10,180
Crawford	2,819
Dane	105,475
Dodge	15,558
Door	2,617
Douglas	7,871
Dunn	10,423
Eau Claire	19,597
Florence	722

County/Tribe	# of Submitted Applications
Fond du Lac	19,891
Forest	776
Grant	7,732
Green	5,611
Green Lake	2,550
Ho-Chunk Nation	2
Iowa	2,866
Iron	599
Jackson	1,707
Jefferson	12,598
Juneau	5,947
Kenosha	47,655
Kewaunee	2,029
La Crosse	40,770
Lac Courte Oreilles	0
Lac du Flambeau	486
Lafayette	330
Langlade	2,084
Lincoln	3,100
Manitowoc	4,222

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	12,280
Marinette	26,523
Marquette	8,630
Menominee	2,969
Menominee Tribe	971
Miles	362,556
Milwaukee	90,631
Monroe	5,628
Oconto	6,895
Oneida	8,115
Oneida Nation	669
Outagamie	30,343
Ozaukee	9,956
Pepin	597
Pierce	13,047
Polk	10,087
Portage	14,173
Potawatomi	26
Price	995
Racine	50,777

County/Tribe	# of Submitted Applications
Red Cliff	129
Richland	2,334
Rock	42,203
Rusk	3,390
Sauk	12,188
Sawyer	2,247
Shawano	7,492
Sheboygan	21,268
Sokaogon	139
St. Croix	17,409
St. Croix Tribe	5
State	2
State of Wisconsin	364,073
Stockbridge-Munsee	157
Taylor	3,963
Trempealeau	3,258
Vernon	2,229
Vilas	2,468
Walworth	22,801
Washburn	2,765

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	17,268
Waukesha	49,137
Waupaca	9,165
Waushara	3,471
Winnebago	31,745
Wisconsin	1
Wood	17,435
Total (Submitted to date)	1,729,918

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of October 31, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,305
Ashland County	625
Badriver Tribe	199
Barron County	4,585
Bayfield County	336
Brown County	20,923
Buffalo County	239
Burnett County	1,506
Calumet County	2,528
Chippewa County	6,022
Clark County	611
Columbia County	4,351
Crawford County	1,468
Dane County	36,971
Dodge County	5,873
Door County	1,963
Douglas County	4,491
Dunn County	4,251
Eau Claire County	10,131
Florence County	177
Fond du Lac County	8,751

County/Tribe	Count
Forest County	238
Grant County	3,752
Green County	2,444
Green Lake County	1,450
Iowa County	1,576
Iron County	213
Jackson County	397
Jefferson County	6,363
Juneau County	2,172
Kenosha County	21,255
Kewaunee County	1,194
La Crosse County	22,777
Lac Courte Oreilles Tribe	147
Lac du Flambeau	347
Lafayette County	1,095
Langlade County	2,156
Lincoln County	920
Manitowoc County	5,679
Marathon County	10,949
Marinette County	4,087
Marquette County	1,383

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	668
Menominee Tribe	0
Miles	160,657
Milwaukee County	37,602
Monroe County	918
Oconto County	3,082
Oneida County	3,625
Oneida Tribal Council	775
Outagamie County	12,158
Ozaukee County	4,540
Pepin County	140
Pierce County	2,700
Polk County	4,073
Portage County	5,909
Potawatomi	18
Price County	323
Racine County	21,835
Redcliff Tribe	168
Richland County	1,561
Rock County	17,971

County/Tribe	Count
Rusk County	474
Sauk County	5,216
Sawyer County	553
Shawano County	3,455
Sheboygan County	9,192
Sokaogon Tribe	93
St. Croix County	5,873
State of Wisconsin	21,735
Stockbridge-Munsee Tribe	115
Taylor County	440
Trempealeau County	521
Vernon County	494
Vilas County	367
Walworth County	9,483
Washburn County	1,696
Washington County	8,450
Waukesha County	21,197
Waupaca County	4,887
Waushara County	1,868
Winnebago County	13,557

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,172
Wood County	23,098
Total	622,559

Source data: ACCESS

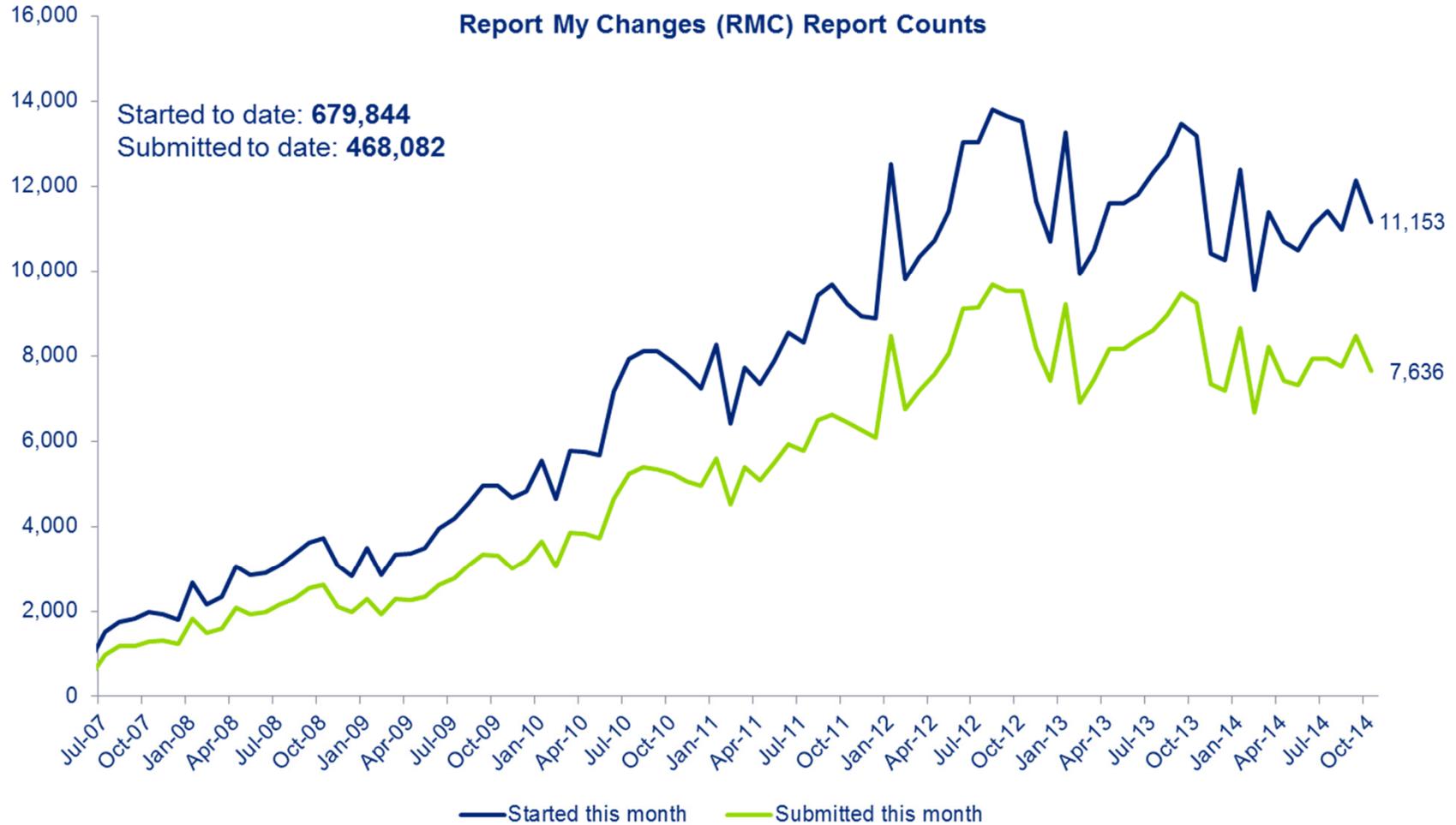
Types of Changes Reported to Date Cumulative

Change Type	Count
Change in address and/or phone number	163,042
Someone moved into household (person add)	59,127
Someone moved out of household	43,168
Someone died	955
Someone got married	6,804
Someone got divorced	770
Someone became pregnant	20,029
Someone's pregnancy ended	10,343
Someone became disabled	6,471
Someone started a type of job or employment	84,344
Someone changed a type of job or employment	47,521
Someone ended a type of job or employment	113,494

Change Type	Count
Someone started a type of unearned income	15,642
Someone changed a type of unearned income	23,488
Someone ended a type of unearned income	37,945
Someone added a new type of utility	130,118
Someone stopped paying a type of utility	14,878
Someone added a housing expense	43,100
Someone changed a housing expense	65,160
Someone ended a housing expense	13,203

1. These values are life-to-date counts
2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,741
Ashland County	391
Badriver Tribe	36
Barron County	3,029
Bayfield County	144
Brown County	18,799
Buffalo County	180
Burnett County	893
Calumet County	1,753
Chippewa County	4,566
Clark County	729
Columbia County	3,451
Crawford County	1,040
Dane County	29,887
Dodge County	5,320
Door County	1,007
Douglas County	2,389
Dunn County	3,063
Eau Claire County	6,425
Florence County	54

County/Tribe	Count
Fond du Lac County	6,995
Forest County	153
Grant County	2,129
Green County	1,552
Green Lake County	803
Iowa County	1,036
Iron County	78
Jackson County	286
Jefferson County	3,950
Juneau County	2,126
Kenosha County	14,607
Kewaunee County	708
Lac du Flambeau Tribe	13,350
La Crosse County	15
Lac Courte Oreilles Tribe	87
Lafayette County	595
Langlade County	1,077
Lincoln County	634
Manitowoc County	3,894
Marathon County	8,481

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,401
Marquette County	837
Menominee County	275
Menominee Tribe	0
Miles	108,462
Milwaukee County	40,504
Monroe County	1,527
Oconto County	2,536
Oneida County	2,031
Oneida Tribal Council	364
Outagamie County	11,937
Ozaukee County	3,341
Pepin County	113
Pierce County	1,786
Polk County	2,440
Portage County	3,918
Potawatomi	0
Price County	137
Racine County	16,281
Red Cliff Tribe	44

County/Tribe	Count
Richland County	1,096
Rock County	14,787
Rusk County	257
Sauk County	5,022
Sawyer County	376
Shawano County	2,660
Sheboygan County	6,768
Sokaogon Tribe	15
St.Croix County	4,759
State of Wisconsin	23,766
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	34
Taylor County	184
Trempealeau County	513
Vernon County	480
Vilas County	277
Walworth County	9,320
Washburn County	1,139
Washington County	5,496
Waukesha County	13,754

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

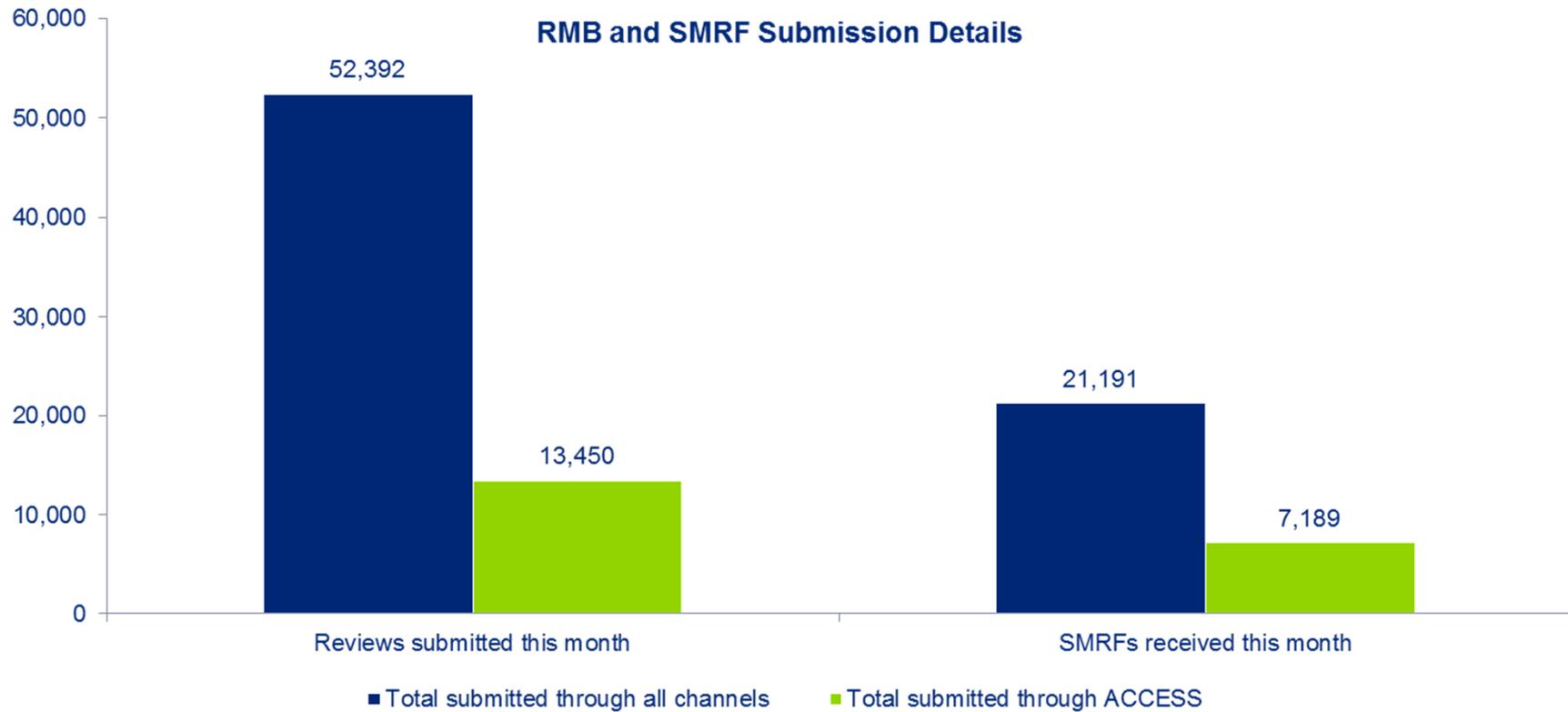
County/Tribe	Count
Waupaca County	4,099
Waushara County	1,223
Winnebago County	10,484
Wood County	14,815
Wisconsin	13
Manually Processed	359
Total	468,083

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of October 31, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **716,739**
- Average completed per month: **12,574¹**

- **Renewals Submitted by Program**

- FoodShare: **8,108**
- Health Care: **5,130**
- Family Planning Waiver: **751**
- Child Care: **894**

- **SMRF Statistics**

- Submitted to date: **260,288**
- Average completed per month: **6,550¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **6,063**
- Child Care Only: **332**
- Both FoodShare and Child Care: **794**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,482	775
Ashland County	645	190
Badriver Tribe	106	44
Barron County	4,077	1,669
Bayfield County	403	43
Brown County	15,516	7,795
Buffalo County	253	43
Burnett County	1,499	591
Calumet County	2,396	803
Chippewa County	7,842	2,287
Clark County	1,215	140
Columbia County	4,611	1,755
Crawford County	1,428	417
Dane County	30,314	14,934
Dodge County	4,860	2,417
Door County	1,640	690
Douglas County	4,414	1,865
Dunn County	4,218	1,528
Eau Claire County	10,922	3,795
Florence County	108	20

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	10,820	3,274
Forest County	285	101
Grant County	4,071	1,160
Green County	2,269	953
Green Lake	1,073	473
Iowa County	1,660	583
Iron County	240	46
Jackson County	423	58
Jefferson County	8,058	2,440
Juneau County	2,469	1,064
Kenosha County	20,235	9,008
Kewaunee County	1,093	463
La Crosse County	24,700	8,159
Lac Courte Oreilles Tribe	18	11
Lac du Flambeau Tribe	261	116
Lafayette County	1,096	379
Langlade County	2,204	713
Lincoln County	1,151	253
Manitowoc County	4,649	2,086
Manually Processed	61	25

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	9,830	4,181
Marinette County	3,009	1,434
Marquette County	1,128	567
Menominee County	559	226
Menominee Tribe	0	0
Miles	222,185	76,565
Milwaukee County	47,924	23,231
Monroe County	1,518	228
Oconto County	2,570	1,086
Oneida County	3,653	1,140
Oneida Nation	395	238
Outagamie County	8,638	4,315
Ozaukee County	5,435	1,586
Pepin County	148	25
Pierce County	2,358	850
Polk County	3,707	1,376
Portage County	6,242	2,068
Potawatomi	6	3
Price County	303	54
Racine County	17,726	9,508

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	97	46
Richland County	1,130	549
Rock County	20,126	7,604
Rusk County	438	81
Sauk County	5,661	2,294
Sawyer County	653	182
Shawano County	2,991	1,292
Sheboygan County	8,660	3,859
Sokaogon Tribe	38	18
St. Croix County	5,540	1,937
State of Wisconsin	50,312	8,322
Stockbridge-Munsee Tribe	49	21
Taylor County	454	84
Trempealeau County	914	101
Vernon County	816	106
Vilas County	574	79
Walworth County	12,512	4,418
Washburn County	1,836	699
Washington County	10,359	2,981
Waukesha County	25,707	7,056

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,139	1,437
Waushara County	1,435	651
Winnebago County	11,388	5,436
Wisconsin (state level agency — CAPO)	0	0
Wood County	27,801	9,189
Total (submitted to date)	716,749	260,289

1. These values are life-to-date counts
Source data: ACCESS