

Spanish — Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-362-3002 (V/TTY).

Russian — Если вам не всё понятно в этом документе, позвоните по телефону 1-800-362-3002 (V/TTY).

Hmong — Yog xav tau kev pab txhais cov ntaub ntauw no kom koj totaub, hu rau 1-800-362-3002 (V/TTY).

Laotian — ເພື່ອຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະຽນາໂທຣະສັບຫາ 1-800-362-3002 (V/TTY).

Affected Programs: BadgerCare Plus, Medicaid

To: Members

Meals and Overnight Stay Rules and Payment Limits and Other Important Information for Non-emergency Medical Transportation

As of September 1, 2012, there are payment rules and limits for meals and overnight stays when you get non-emergency transportation (NEMT) to covered appointments.

As a reminder, starting last July 2011, you can call LogistiCare at 1-866-907-1493 (or TTY 1-866-288-3133) to schedule a ride to covered appointments if you have no other way to get to the appointment. Refer to the Attachment of this *ForwardHealth Update* for contact information for Logisticare. If neighbors, friends, relatives, or voluntary organizations can give you a ride to your appointment, you are not eligible for a ride through LogistiCare.

This change does NOT affect your eligibility, enrollment, or benefits for Wisconsin Medicaid or BadgerCare Plus.

When Can I Get Payment for My Meals and Overnight Stays?

Wisconsin Medicaid and BadgerCare Plus have rules for when members can get payment for meals and overnight stays when you travel by NEMT to covered appointments:

- You may be paid for one meal if you are going to a covered service and have to be away from home for at least four hours and are traveling at least 100 miles one way.
- You may be paid for two meals if you are going to a covered service and have to be away from home for at least eight hours and are traveling at least 100 miles one way.
- You may be paid for two meals and one overnight stay if you are going to a covered service and have to be away from home for at least eight hours and are traveling at least 200 miles one way.

If you are going to a covered appointment and need to be away from home for more than one night, you should talk with LogistiCare about what meals and overnight stays you can get paid for.

Medically required attendants may be allowed the same meal and overnight stay payment as you are. An attendant could be someone in your family.

How Do I Ask for Payment from LogistiCare for Meals and Overnight Stays?

Call LogistiCare at 1-866-907-1493 (or TTY 1-866-288-3133) to schedule a ride. While you are scheduling your ride, ask if you meet the rules for payment of your meals or overnight stays.

LogistiCare will pay you up to \$10.00 per meal if you meet the payment rule. You need to keep receipts for all your meals and mail them to LogistiCare with a form. Then, LogistiCare will send you a check for the amount you spent on your meal or up to \$10.00 per meal, whichever is less. LogistiCare will arrange any overnight stays that may be necessary. LogistiCare will not pay for any alcohol or recreational activities.

If you are unable to pay for your overnight stay at the time of your appointment, LogistiCare will arrange and pay for it for you. If you are unable to pay for your meals at the time of your appointment, LogistiCare will pre-pay for your meal at locations where this is possible, such as a hospital cafeteria.

Do I Need to Work with LogistiCare to Request Reimbursement for Meals and Overnight Stays?

The information in this *ForwardHealth Member Update* is for most members enrolled in any of the following:

- Wisconsin Medicaid.
- The BadgerCare Plus Standard Plan.
- The BadgerCare Plus Benchmark Plan.
- Family Planning Only Services.
- Tuberculosis-Related Services-Only Benefit.
- BadgerCare Plus Express Enrollment for Pregnant Women.

This notice on meals and overnight stay limits does not apply to the following members at this time, and you can receive your rides as you do now:

- Wisconsin Medicaid or BadgerCare Plus members who are enrolled in an HMO and live in one of the following counties:
 - ✓ Milwaukee.
 - ✓ Waukesha.
 - ✓ Washington.
 - ✓ Ozaukee.
 - ✓ Kenosha.
 - ✓ Racine.
- Members who live in a nursing home.
- Members enrolled in Family Care.

If you are enrolled in one of the following programs, non-emergency rides are not covered:

- The BadgerCare Plus Core Plan.
- The BadgerCare Plus Basic Plan.
- SeniorCare.

If you are enrolled in the Core Plan or the Basic Plan *and* Family Planning Only Services, you can get a ride only to services covered under Family Planning Only Services.

What If Someone Else Needs to Come Along?

No one besides a medically required attendant or a parent accompanying a minor child to the child's appointment is allowed to go along on the ride to an appointment. You can take your own car and request gas money and then you may take an additional passenger. You may also request a bus pass from LogistiCare and the additional rider may purchase their own bus pass and ride along.

Do I Need a Car Seat for My Child?

Parents or guardians are responsible for providing any car seats or booster seats for the ride. Wisconsin law required car seats for any children under the age of 4 or for any children less than 40 pounds in weight. Booster seats are required for children who are under 8 years old, less than 80 pounds, or under 4 feet 9 inches tall. LogistiCare will not provide any car seats or booster seats. If you do not have a car seat or booster seat at the time of your ride for any children that need them, LogistiCare will deny your ride.

Member Contact Information for LogistiCare

Name of Telephone Line	Telephone Number	Purpose of Telephone Line
Reservation line for scheduled trips	(866) 907-1493 (866) 288-3133 (TTY)	<ul style="list-style-type: none">• The reservation number that members, their families or care givers, or medical providers call to schedule a ride.• Hours are Monday-Friday 7:00 a.m. to 6:00 p.m.• All rides, except for hospital discharges and urgent trips, must be scheduled two business days in advance.