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State of Wisconsin

PIN #: 0000000000

Mailing Date: 08/18/2025

000002
CISYGQF QGYTKID
WASHINGTON AVE
MADISON WI 53703 2936

Capital Consortium
1-888-794-5556 for questions or
to report changes
1-855-293-1822 to fax proof



State of Wisconsin yog ib txoj kev pab uas muaj hwv tsam sib luag. Tsab ntawv no muaj ntsiab lus nyob rau hauv hais txog kev cuam tshuam txog txiaj ntsig ntawm koj. Yog koj xav tau qhov cuab yeej no ua ntau hom sib txawv los yog pab kom nkag mus xyuas tau peb txoj hauj lwm vim tias yog neeg muaj kev puas cev los sis yog tias koj xav kom muab daim ntawv no txhais los yog piav ua koj hom lus, thov hu rau 1-888-794-5556. Cov kev pab no yog pab dawb xwb.

This letter is about benefits for CISYGQF QGYTKID or for someone living with CISYGQF QGYTKID. You are receiving it because you are the designated legal guardian for CISYGQF. If this is incorrect, contact the agency listed above.

Your ACCESS AutoPay for MAPP Premiums Ended

You (or someone in your household) get health care benefits through the Medicaid Purchase Plan (MAPP). Some people have to pay premiums to stay enrolled in MAPP.

You had set up ACCESS AutoPay to pay premiums for MAPP. That AutoPay has ended. As of August 9, 2025, you are no longer making automatic premium payments from your credit card ending in 1114.

Your AutoPay ended because we were unable to process your payment using the account information you provided.

You can check if you still owe a premium on the ACCESS website or through the MyACCESS mobile app. Payments can be made one of these ways:

- With a credit or debit card or a checking or savings account on the ACCESS website at access.wi.gov, or through the MyACCESS mobile app
- By mailing your premium statement and a check or money order to:
Medicaid Purchase Plan
P.O. Box 93187
Milwaukee, WI 53293-0187

As a reminder, you will lose your MAPP benefits if you don't pay your monthly premium. If you are also enrolled in an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) and you don't pay your MAPP premium, you could be disenrolled from that program as well.

If you think this change was made in error, you can log in to your ACCESS account to review recent changes or reenroll in ACCESS AutoPay.

Questions?

- For questions about your ACCESS account or method of payment, call Member Services at 800-362-3002.
- For questions about your MAPP enrollment, call your agency at the number at the top of this letter.