

MILWAUKEE
MILWAUKEE ENROLLMENT SERVICES
SHAWANOCODEPTOFHUMANSERVICES
6055 N 64TH STREET
MILWAUKEE WI 53218



State of Wisconsin

PIN #: 0000000000

Mailing Date: 08/18/2025

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DEPPPFY SBLJFLU
ADDRESS STREET
CITY WI 12345 1234

Milwaukee Enrollment Services
Phone: 888-947-6583
Fax: 414-438-4580
Online at access.wi.gov



The State of Wisconsin is an equal opportunity service provider. This letter contains information that affects your benefits. If you need this material in a different format because of a disability or if you need this letter translated or explained in your own language, please call 1-888-947-6583. These services are free.

Your ACCESS AutoPay for MAPP Premiums Ended

You (or someone in your household) get health care benefits through the Medicaid Purchase Plan (MAPP). Some people have to pay premiums to stay enrolled in MAPP.

You had set up ACCESS AutoPay to pay premiums for MAPP. That AutoPay has ended. As of August 15, 2025, you are no longer making automatic premium payments from your credit card ending in 8882.

Your AutoPay ended because you opted out of ACCESS AutoPay.

You can check if you still owe a premium on the ACCESS website or through the MyACCESS mobile app. Payments can be made one of these ways:

- With a credit or debit card or a checking or savings account on the ACCESS website at access.wi.gov, or through the MyACCESS mobile app
- By mailing your premium statement and a check or money order to:
Medicaid Purchase Plan
P.O. Box 93187
Milwaukee, WI 53293-0187

As a reminder, you will lose your MAPP benefits if you don't pay your monthly premium. If you are also enrolled in an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) and you don't pay your MAPP premium, you could be disenrolled from that program as well.

If you think this change was made in error, you can log in to your ACCESS account to review recent changes or reenroll in ACCESS AutoPay.

Questions?

- For questions about your ACCESS account or method of payment, call Member Services at 800-362-3002.
- For questions about your MAPP enrollment, call your agency at the number at the top of this letter.

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