

Tony Evers
Governor



Kirsten L. Johnson
Secretary

DIVISION OF MEDICAID SERVICES
MEDICAID PURCHASE PLAN
P.O. BOX 93187
MILWAUKEE, WI 53292-0187

Telephone: 888-907-4455
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State of Wisconsin
Department of Health Services

ONCE MAPPTEST

ID Number: [REDACTED]

[REDACTED]
MILWAUKEE, WI 53201-0000

0002 03 000023 NNNNN

October 7, 2025

Your MAPP Premium Payment is Late

You get health care benefits through a program called the Medicaid Purchase Plan (MAPP). To get MAPP benefits, you must pay a monthly fee called a premium.

Your MAPP premium payment for October 2025 is late. Your payment must be received by the end of November 2025 for you to keep getting health care benefits. If you do not pay your premium, you will lose your MAPP benefits on December 1, 2025.

If you are also enrolled in an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) and you don't pay your MAPP premium, you could be disenrolled from that program as well.

How to pay

The fastest way to pay is online in ACCESS at access.wi.gov or in the MyACCESS mobile app. You can use a debit card, credit card, or a checking or savings account. You need to have an ACCESS account or set one up to pay online.

You can also follow the directions on the premium statement on the next page to mail in your payment.

Questions

- If you have questions about how to pay your premium, call Member Services at 800-362-3002.
- If you have questions about the premium amount or your enrollment in MAPP, contact your local or Tribal agency. Go to dhs.wi.gov/im-agency for agency contact information.

Medicaid Purchase Plan Premium Statement

The premium below is a set amount of money you pay each month to get Medicaid Purchase Plan (MAPP) benefits. You must pay your monthly premium to stay enrolled in MAPP. If you are also enrolled in an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) and you don't pay your MAPP premium, you could be disenrolled from that program as well.

Month the premium is for	Amount that is owed	Due date
October 2025	\$34.57	Late. Pay now.
November 2025	\$34.57	November 10, 2025

How to Pay



You can pay any of these ways:

- Online by credit card, debit card, checking or savings account at access.wi.gov or in the MyACCESS mobile app. You will need to have an ACCESS account or sign up for one.
- By mailing a check or money order. These payments may take up to five days to process once received.
 - Make the check or money order out to Medicaid Purchase Plan.
 - Write the identification number (ID No.) shown at the bottom of this page on your check or money order.
 - Put the check or money order in the enclosed envelope. Do not fold or staple your check or money order.
 - Cut off the bottom section of this page and **put it in the envelope so the address shows through the window.**
 - Put a stamp on your envelope and mail it.

If you lose the enclosed envelope, mail the bottom section of this page and your check or money order to:

Medicaid Purchase Plan
P.O. Box 93187
Milwaukee, WI 53293-0187

Note: We will not accept cash. If you send cash, it will be returned to you.

If you have questions about how to pay your premium, call Member Services at 800-362-3002. If you have questions about the premium amount or your enrollment in MAPP, or if you need to update your address, contact your local or Tribal agency. If you can't pay your premium because of a difficult situation, contact your local or Tribal agency to request a temporary hardship waiver. Go to dhs.wi.gov/im-agency for agency contact information.

CUT HERE

Medicaid Purchase Plan

Date
October 6, 2025

ID No.
[REDACTED]

Name
ONCE MAPPTEST

CAT SEQ
MAP 01

Premium due date	November 10, 2025
Minimum amount due	\$34.57
Total amount due	\$69.14

Important: Please ensure the mailing address can be seen through the window on the envelope for proper delivery.

Medicaid Purchase Plan
WI Dept of Health Services
P.O. Box 93187
Milwaukee, WI 53293-0187