



State of Wisconsin

Governor's Committee for People with Disabilities

1 WEST WILSON STREET,
ROOM 551

POST OFFICE BOX 2659

MADISON, WI 53701-2659

Telephone: 608-266-9354

Website: dhs.wisconsin.gov/gcpd

Governor's Committee for People with Disabilities (GCPD) Executive Committee Teleconference Meeting Minutes

Thursday, July 7, 2022

1:00 P.M. to 2:00 P.M.

Approved July 14, 2022.

Executive Committee Action and Motion Items

A. Executive Committee Action Items

1. **Action Item:** Executive Committee members should send any edits to the existing training outline and the additions needed to Rhonda Staats by the next Executive Committee meeting.

B. Executive Committee Motion Items

1. **Motion Item:** Ramsey Lee made a motion to approve the July 7, 2022, Executive Committee meeting agenda. Rhonda Staats seconded the motion. Motion carried.
2. **Motion Item:** Tom O'Connor made a motion to approve the June 30, 2022, Executive Committee meeting minutes. Rhonda Staats seconded the motion. Motion carried.
3. **Motion Item:** Tom O'Connor made a motion to adjourn the meeting. Ramsey Lee seconded the motion. Motion carried.

C. Executive Committee Meeting Minutes

I. Welcome and Introductions

Executive committee members present: Margaret Kristan; Rhonda Staats; Tom O'Connor; Ben Barrett; and Ramsey Lee.

Executive committee members absent (excused*): Not applicable.

Guest: Lawrence Brown, Community Member.



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DHS support staff present: Mikael Snitker, Department of Health Services (DHS), Bureau of Aging and Disability Resources (BADR); Lisa Sobczyk, BADR, DHS; Karen Potnek, DHS, BADR; and Amber Mullett, DHS, BADR.

II. Margaret Kristan, Chairperson, called the meeting to order at 1:00 P.M.

The meeting was made available via phone at (669) 254-5252 with Meeting ID: 161 640 1752 and via [Zoom](#).

III. Review and Approve July 7, 2022, Executive Committee Meeting Agenda

- Ramsey Lee made a motion to approve the July 7, 2022, Executive Committee meeting agenda. Rhonda Staats seconded the motion. Motion carried. See Motion Item 1.

IV. Review and Approve June 30, 2022, Executive Committee Meeting Minutes

- Tom O'Connor made a motion to approve the June 23, 2022, Executive Committee meeting minutes. Rhonda Staats seconded the motion. Motion carried. See Motion Item 2.

V. Public Comment on Issues Affecting People with Disabilities

- Lawrence Brown shared his concern with customer service in relation to Veyo and the Non-Emergency Medical Transportation program.
 - Anyone, including health care providers, can file a complaint with Veyo about ride services. Complaints may be about things like having a hard time getting a ride, long waiting times, or drivers who are late. You can file a complaint by:
 - Calling: 1-866-907-1493 or 711 (TTY)



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- Writing to:
Veyo
Quality Assurance
8383 Greenway Blvd
Suite 400
Middleton, WI 53562
- Logging a complaint online
(<https://www.dhs.wisconsin.gov/nemt/index.htm>) When
filing a complaint, you must have your ForwardHealth ID
number, name, and date of service or trip number
complaints can be filed here: <https://wi.ridewithveyo.com>.

VI. Draft Outline and Training Material for Concordia University Education Opportunity

- Need to add a sentence as to why this curriculum matters to document.
- Add target students in certain majors GCPD wants in the audience.
- How would 2 hours be used, outline of topics and amount of time each will take.
- Add training objectives.
 - Executive Committee members should send any edits to the existing training outline and the additions needed to Rhonda Staats by the next Executive Committee meeting. See Action Item 1.

VII. Draft August 4, 2022, GCPD Executive Committee Meeting Agenda

- The Executive Committee drafted the August 4, 2022, Executive Committee meeting agenda.
- Draft agenda is as follows:
 - Welcome and Introductions
 - Review and Approve August 4, 2022, Executive Committee Meeting Agenda



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- Review and Approve July 7, 2022, Executive Committee Meeting Minutes
- Public Comment on Issues Affecting People with Disabilities (1:10 P.M. – 1:15 P.M.)
- Review and Approve Draft Outline and Training Material for Concordia University Educational Opportunity
- Discuss GCPD Staff Position
- GCPD Sub-Committee Updates
- Draft July 21, 2022, GCPD Executive Committee Meeting Agenda
- Adjourn

VIII. Adjourn

- Tom O'Connor made a motion to adjourn the meeting. Ramsey Lee seconded the motion. Motion carried. See Motion Item 3.

Meeting adjourned at 1:47 P.M.