**Provider Inspection Summary** For the period 01/21/2022 to 01/20/2025

Chippewa

<u>Notes</u>

This report includes Provider Inspection Summaries (Facility Profiles) for Community-Based Residential Facilities in Chippewa County.

The report is a PDF (Adobe Acrobat) document and includes a total of 48.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: AGGIES COUNTRY LIVING LLC (0015795)

Address: 14135 150TH AVENUE, BLOOMER, WI 54724

License Status: REGULAR

Licensed/Certified/Registered 10/01/2016 12:00:00AM

#### Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

	Survey History				
Survey ID: 0142482	End Date: 03/13/2023	Type: STANDARD	Purpose: SURVEY/COMPLA	AINT	
Results: STATEMENT OF	Results: STATEMENT OF DEFICIENCY ISSUED				
Statement of Deficiency:	#LSBH11 Served 03	/16/2023			
	Deficiencies Cited 83.37(1)(j)	<u>Subject Area</u> PROOF-OF-USE RECORD		<u>Compliance</u> <u>Verified</u> 4/30/23	Corrected
		Complaint History (AGC	GIES COUNTRY LIVING LLC00	15795)	
Date Complaint Received:	: 02/15/2023	Date Investigation Com	pleted: 03/13/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES		<u>Result</u> SUBSTANTIATED	<u>SOD #</u> LSBH11		
STAFF TRAINING AND P	ROFICIENCY	NOT SUBSTANTIATED			

#### This is Page 2 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: MEADOWBROOK AT BLOOMER (0017937)

Address: 1900 PRIDDY STREET, BLOOMER, WI 54724

License Status: REGULAR

Licensed/Certified/Registered 12/01/2019 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

No survey activity during the period 1/21/22 to 1/20/25

This is Page 3 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: VITACARE LIVING - BLOOMER II (0018758)

Address: 406 PRIDDY STREET B, BLOOMER, WI 54724

License Status: REGULAR

Licensed/Certified/Registered 02/01/2023 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

		Survey History		
Survey ID: 0148189	End Date: 09/27/2024	Type: STANDARD Purpose: SURVEY/COM	IPLAINT/VV	
Results: ENFORCEMEN	NT ACTION			
Statement of Deficiency:	#J5JP12 Served 12	/02/2024		
			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	83.15(3)(a)	ADMINISTRATOR SHALL SUPERVISE DAILY		
		OPERATION		
	83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE		
		DISEASE		
	83.19	ORIENTATION		
	83.21(1)-(3)	ALL EMPLOYEE TRAINING		
	83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE		
		MEDICATION		
	83.35(3)(b)	SERVICE PLAN DEVELOPMENT: PARTIES		
		INVOLVED		
	83.36(1)(b)	QUALIFIED STAFF IN CHARGE, ON DUTY AND		
		AWAKE		
	83.36(2)	MAINTAIN CURRENT WRITTEN STAFFING		
		SCHEDULE		
	83.38(1)(a)	PERSONAL CARE		

#### This is Page 4 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

## Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

<b>Results:</b> NO STATEMEN	NT OF DEFICIENCY ISS	UED				
Survey ID: 0141881	End Date: 01/17/2023	Type: OTHER	Purpose: VERIFICATION VISIT			
Results: NO STATEMEN	NT OF DEFICIENCY ISS	UED				
Survey ID: 0143215	End Date: 05/18/2023	Type: OTHER	Purpose: COMPLAINT			
	Deficiencies Cited 83.32(3)(a)	<u>Subject Area</u> RIGHTS OF RESIDENT	S: COMMUNICATIONS	Compliance Verified 9/27/24	Corrected Yes	
Statement of Deficiency:	#J5JP11 Served 04/	/19/2024				
<b>Results:</b> ENFORCEMEN	NT ACTION					
Survey ID: 0146186	End Date: 04/16/2024	Type: OTHER	Purpose: COMPLAINT			
	~ / ~ /	TEMPERATURE				
	83.55(6)(b)	BATH AND TOILET AR				
	83.47(2)(e) 83.48(1)(a)	SMOKE DETECTION S	HER EVACUATION DRILLS			
	83.47(2)(d)	FIRE DRILLS	E DRILLS			
	83.43(1)	ENVIRONMENT SAFE, COMFORTABLE	CLEAN, AND			
	83.42(2)	RESIDENT RECORDS S				
	83.41(3)(b)	FOOD SAFETY				
	83.38(1)(c)	LEISURE TIME ACTIVI	ITIES			

This is Page 5 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

## For the period 01/21/2022 to 01/20/2025

# STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

## Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0141616	End Date: 12/05/2022	2 Type: STANDARD Purpose: SURVEY/VV		
Results: ENFORCEMEN	IT ACTION			
Statement of Deficiency:	#TR1712 Served 12	2/14/2022		
v			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE	1/17/23	Yes
		DISEASE		
	83.21(1)-(3)	ALL EMPLOYEE TRAINING	1/17/23	Yes
	83.22(1)-(4)	TASK SPECIFIC TRAINING	1/17/23	Yes
	83.28(4)(a)	RESIDENT HEALTH SCREENING AND	1/17/23	Yes
		DOCUMENTATION		
	83.35(5)(a)	INITIAL EVALUATION OF EVACUATION	1/17/23	Yes
		LIMITATIONS		
	83.41(3)(b)	FOOD SAFETY	1/17/23	Yes
	83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	1/17/23	Yes
		COMFORTABLE		
	83.45(3)	TOXIC SUBSTANCES	1/17/23	Yes
	83.46(1)(c)	HEATING SYSTEM MAINTENANCE	1/17/23	Yes
	83.47(2)(e)	OTHER EVACUATION DRILLS	1/17/23	Yes
Survey ID: 0140938	End Date: 09/20/2022	2 Type: OTHER Purpose: COMPLAINT		
Results: ENFORCEMEN	IT ACTION			
Statement of Deficiency:	#TR1711 Served 10	0/05/2022		
•			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND	12/5/22	Yes
	~ / ~ /	NEGLECT		
	83.12(2)(c)	REPORT TO LAW ENFORCEMENT AND	12/5/22	Yes

#### This is Page 6 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### For the period 01/21/2022 to 01/20/2025

#### STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

# Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

# Survey ID: 0140584 End Date: 05/11/2022 Type: OTHER Purpose: COMPLAINT/SELF REPORT

**Results:** ENFORCEMENT ACTION

#### Statement of Deficiency: #VQ5G11 Served 08/26/2022

Compliance	
Verified	Corrected
12/5/22	Yes
12/5/22	Yes
12/5/22	Yes
12/5/22	Yes
	<u>Verified</u> 12/5/22 12/5/22 12/5/22

#### This is Page 7 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		<b>Enforcement History (VITA</b>	ARE LIVING - BLOOMER II0018758)	
Date: 12/02/2024	SOD #J5JP12	Appealed: No		
Sanctions				
COMPLY WITH DEP	PARTMENT PLAN OF COI	RRECTION		
ORDER TO COMPLY	Y			
FORFEITURE83.1				
FORFEITURE83.1				
FORFEITURE83.1				
FORFEITURE83.2				
FORFEITURE83.3 FORFEITURE83.3				
FORFEITURE83.3				
FORFEITURE83.4				
FORFEITURE83.4				
	< / · · · ·			
Date: 04/19/2024	SOD #J5JP11	Appealed: No		
Sanctions				
ORDER TO COMPLY	Y			
Date: 12/14/2022	SOD #TR1712	Appealed: No		
Sanctions				
	PARTMENT PLAN OF COI	RECTION		
COMPLY WITH REC				
ORDER TO COMPLY				
FORFEITURE83.2				
FORFEITURE83.2	2(1)-(4)			
Date: 10/05/2022	SOD #TR1711	Appealed: No		
Sanctions		**		
ORDER TO COMPLY	V			
ORDER TO COMIL	1			

#### This is Page 8 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

## Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date:08/26/2022SoSanctionsORDER TO COMPLYFORFEITURE83.19	OD #VQ5G11	Appealed:	
		Complaint History (VITACARE LIVING -	BLOOMER II0018758)
Date Complaint Received:	06/10/2024	Date Investigation Completed: 09/27/20	)24
<u>Subject Area(s)</u> PROGRAM SERVICES		<u>Result</u> SUBSTANTIATED	<u>SOD #</u> J5JP12
Date Complaint Received:	01/16/2024	Date Investigation Completed: 04/16/20	)24
<u>Subject Area(s)</u> HCBS		<u>Result</u> SUBSTANTIATED	<u>SOD #</u> J5JP11
Date Complaint Received:	02/20/2023	Date Investigation Completed: 05/18/20	)23
<u>Subject Area(s)</u> PROGRAM SERVICES		<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>
Date Complaint Received:	08/17/2022	Date Investigation Completed: 09/20/20	022
<u>Subject Area(s)</u> ADMINISTRATION RESIDENT RIGHTS		<u>Result</u> SUBSTANTIATED SUBSTANTIATED	<u>SOD #</u> TR1711 TR1711
Date Complaint Received:	04/19/2022	Date Investigation Completed: 05/11/20	22
<u>Subject Area(s)</u> ADMINISTRATION RESIDENT RIGHTS STAFF TRAINING AND PR	ROFICIENCY	<u>Result</u> SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED	<u>SOD #</u> VQ5G11 VQ5G11 VQ5G11

#### This is Page 9 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: VitaCare Living Bloomer I (0019745)

Address: 406 Priddy St, Bloomer, WI 54724

License Status: REGULAR

Licensed/Certified/Registered 09/13/2023 12:00:00AM

#### Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History			
Survey ID: 0147465	End Date: 08/23/2024	Type: OTHER	Purpose: COMPLAINT/VV			
Results: ENFORCEMEN	NT ACTION					
Statement of Deficiency:	#ESN612 Served 08	/30/2024		Compliance		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.31(4)(a)		INITIATED DISCHARGES			
	83.32(3)(h)	RIGHTS OF RESIDEN	IS: TO RECEIVE			
		MEDICATION				
	83.38(1)(c)	LEISURE TIME ACTIV	<b>VITIES</b>			
	83.39(3)	HAND WASHING				
	83.40	OXYGEN STORAGE				
	83.41(3)(b)	FOOD SAFETY				
	83.43(1)	ENVIRONMENT SAFE	E, CLEAN, AND			
		COMFORTABLE				
	83.45(3)	TOXIC SUBSTANCES				

#### This is Page 10 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

# Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0146612	End Date: 04/17/2024	Type: STANDARD	Purpose: SURVEY/COMPLAINT/SELF REPORT
--------------------	----------------------	----------------	---------------------------------------

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #ESN611 Served 06/04/2024

•		10112021		
			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	50.065(2)(b)intro	ENTITY BACKGROUND CHECK	8/23/24	Yes
		REQUIREMENTS		
	50.065(4m)(c)	COMPLETE BACKGROUND INFORMATION	8/23/24	Yes
		DISCLOSURE FORM		
	83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE	8/23/24	Yes
		DISEASE		
	83.28(4)(a)	RESIDENT HEALTH SCREENING AND	8/23/24	Yes
		DOCUMENTATION		
	83.29(2)	ADMISSION AGREEMENT	8/23/24	Yes
	83.32(2)(a)	EXPLANATION OF RIGHTS, GRIEVANCE	8/23/24	Yes
		PROCEDURE		
	83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE	8/23/24	No
		MEDICATION		
	83.35(5)(a)	INITIAL EVALUATION OF EVACUATION	8/23/24	Yes
		LIMITATIONS		
	83.35(5)(b)	ANNUAL EVALUATION OF EVACUATION	8/23/24	Yes
		LIMITS		
	83.36(1)(a)	ADEQUATE STAFF TO MEET RESIDENT NEEDS	8/23/24	Yes
	83.36(2)	MAINTAIN CURRENT WRITTEN STAFFING	8/23/24	Yes
		SCHEDULE		
	83.38(1)(g)	HEALTH MONITORING	8/23/24	Yes
	83.39(3)	HAND WASHING	8/23/24	No
	83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	8/23/24	No
		COMFORTABLE		
	83.45(3)	TOXIC SUBSTANCES	8/23/24	No
	83.47(2)(d)	FIRE DRILLS	8/23/24	Yes
	83.48(1)(a)	SMOKE DETECTION SYSTEM	8/23/24	Yes

#### This is Page 11 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

## For the period 01/21/2022 to 01/20/2025

## Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

	83.59(1)(f)	EXIT PASSAGEWAYS, S MAINTAINED	STAIRWAYS: WIDTH	8/23/24	Yes	
Survey ID: 0144228	End Date: 09/13/2023	Type: INITIAL	Purpose: SURVEY			

#### Results: PROBATIONARY LICENSE ISSUED

	Enforcement History (VitaCare Living Bloomer I0019745)					
Date: 08/30/2024	SOD #ESN612	Appealed:	Decision: PENDING			
Sanctions						
ORDER TO COMPLY						
FORFEITURE83.32						
FORFEITURE83.38						
FORFEITURE83.39						
FORFEITURE83.43						
FORFEITURE83.45	(3)					
Date: 06/04/2024	SOD #ESN611	Appealed: No				
Sanctions						
COMPLY WITH DEPA	ARTMENT PLAN OF COF	RECTION				
COMPLY WITH REQU	UIREMENT					
ORDER TO COMPLY						
FORFEITURE836(						
FORFEITURE83.32						
FORFEITURE83.38	(1)(g)					

#### This is Page 12 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (VitaCare Living Bloomer I0019745)			
Date Complaint Received: 06/10/2024	Date Investigation Completed: 08/23/2	024	
Subject Area(s) PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> ESN612	
Date Complaint Received: 02/29/2024	Date Investigation Completed: 04/17/2024		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 01/03/2024	Date Investigation Completed: 04/17/2024		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> ESN611	

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility -- CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: BROTOLOC NORTH NEW HOPE II (0016522)

Address: 133 W ELM STREET, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 06/14/2017 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

		Survey Histo	ory			
Survey ID: 0148387	End Date: 12/19/2024	Type: OTHER Purpose: CO	OMPLAINT/VV			
<b>Results:</b> NO STATEME	ENT OF DEFICIENCY IS	UED				
Survey ID: 0147542	End Date: 09/09/2024	Type: ABBREVIATED Purp	oose: SURVEY			
Results: ENFORCEME	ENT ACTION					
Statement of Deficiency	v: #HJLY11 Served 09	/10/2024				
	Deficiencies Cited 83.44(2)(c) 83.47(2)(d)	<u>Subject Area</u> INTERIOR FLOORS, WALLS AND CEI FIRE DRILLS	LINGS	<u>Compliance</u> <u>Verified</u> 12/19/24 12/19/24	<u>Corrected</u> Yes Yes	
		Enforcement History (BROTOLOC NO	ORTH NEW HOPE II	0016522)		
Date: 09/10/2024 Sanctions ORDER TO COMPLY	SOD #HJLY11	Appealed: No				

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS AS (SEMIAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CHIPPEWA VALLEY GROUP HOME (0016181)

Address: 1022 1ST AVE, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 08/01/2017 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey ID: 0143507 End Date: 06/26/2023 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

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Disclaimer: This information is provided as a public service by the Wisconsin Department of Health Services (DHS). The Department neither endorses any facility nor guarantees that this information is accurate, up-to-date, or complete. This information, which should not be used as a sole source in selecting a facility, does not replace official information sources.

Survey History

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Evergreen (0019652)

Address: 1126 & 1128 Evergreen Ln, Chippewa Falls, WI 54729

License Status: PROBATIONARY

Licensed/Certified/Registered 09/25/2024 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

 Survey History

 Survey ID: 0147689
 End Date: 09/25/2024
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED

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For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Survey History

1/28/25

1/28/25

1/28/25

1/28/25

Yes

Yes

Yes

Yes

Facility Name: LAKE HALLIE MEMORY CARE (0014577)

Address: 4407 124TH STREET, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 04/01/2014 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

		۵	urvey mistory		
Survey ID: 0147649	End Date: 08/21/2024	Type: STANDARD	Purpose: SURVEY/COMP	LAINT/VV	
Results: ENFORCEMEN	IT ACTION				
Statement of Deficiency:	#UBNP11 Served 09	/24/2024			
				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	83.17(1)	LICENSEE CONDUCT CAR	EGIVER	1/28/25	Yes
		BACKGROUND CHECK			
	83.32(3)(n)	RIGHTS OF RESIDENTS: SA	AFE ENVIRONMENT	1/28/25	Yes

IMPLEMENT, FOLLOW THE INDIVIDUAL

MAINTAIN CURRENT WRITTEN STAFFING

QUALIFIED STAFF IN CHARGE, ON DUTY AND

Survey ID: 0146448 End Date: 05/15/2024 **Type: OTHER Purpose: COMPLAINT** 

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

83.35(3)(c)

83.36(1)(b)

83.38(1)(b)

83.36(2)

#### This is Page 17 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

SERVICE PLAN

AWAKE

**SCHEDULE** 

**SUPERVISION** 

# **Provider Inspection Summary**

STATE OF WISCONSIN Bureau of Assisted Living

Madison WI 53707-7940

P.O. Box 7940

## For the period 01/21/2022 to 01/20/2025

## Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

Survey ID: 0142991	End Date: 05/03/2023	Type: OTHER	Purpose: COMPLAINT/VV			
<b>Results:</b> NO STATEMEN	NT OF DEFICIENCY ISS	SUED				
Survey ID: 0142390	End Date: 12/08/2022	Type: OTHER	Purpose: COMPLAINT/VV			
Results: ENFORCEMEN	IT ACTION					
Statement of Deficiency:	#728P13 Served 03	/07/2023				
-				Compliance		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.36(1)(a)	ADEQUATE STAFF TO	O MEET RESIDENT NEEDS	5/3/23	Yes	
	83.36(2)		T WRITTEN STAFFING	5/3/23	Yes	
		SCHEDULE				
	83.38(1)(b)	SUPERVISION		5/3/23	Yes	
Survey ID: 0140749	End Date: 08/17/2022	Type: OTHER	Purpose: SURVEY/COMPLAI	NT/VV		
Results: ENFORCEMEN	<b>IT ACTION</b>					
Statement of Deficiency:	#728P12 Served 09	/14/2022				
				<u>Compliance</u>		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.38(1)(b)	SUPERVISION		12/8/23	Yes	
Survey ID: 0139536	End Date: 03/28/2022	Type: OTHER	Purpose: COMPLAINT			
Results: ENFORCEMEN	<b>NT ACTION</b>					
Statement of Deficiency:	#728P11 Served 05	/12/2022				
				Compliance	_	
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.12(5)(a)		DENT, INJURY, CHANGES	8/17/22	Yes	
	83.32(3)(h)	RIGHTS OF RESIDEN	TS: TO RECEIVE	8/17/22	Yes	
		MEDICATION				

#### This is Page 18 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement Histo	ory (LAKE HALLIE MEMORY CARE0014577)
Date: 09/24/2024	SOD #UBNP11	Appealed:	
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY FORFEITURE83.32(3 FORFEITURE83.35(3 FORFEITURE83.38(1	)(n) )(c)	RRECTION	
Date: 03/07/2023	SOD #728P13	Appealed:	
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY FORFEITURE83.36(1 FORFEITURE83.38(1	)(a)	RRECTION	
Date: 09/14/2022	SOD #728P12	Appealed:	
Sanctions COMPLY WITH DEPAR COMPLY WITH REQUI ORDER TO COMPLY FORFEITURE83.38(1	REMENT	RRECTION	
Date: 05/12/2022	SOD #728P11	Appealed:	
Sanctions			
ORDER TO COMPLY FORFEITURE83.32(3	)(h)		

#### This is Page 19 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

P.O. Box 7940 Madison WI 53707-7940

	Complaint History (LAKE HALL)	E MEMORY CARE0014577)	
Date Complaint Received: 11/04/2024	Date Investigation Completed: 01/02/2025		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 07/08/2024	Date Investigation Completed: 0	8/21/2024	
Subject Area(s)	Result	SOD #	
PROGRAM SERVICES	SUBSTANTIATED	UBNP11	
PROGRAM SERVICES	SUBSTANTIATED	UBNP11	
PROGRAM SERVICES	NOT SUBSTANTIATED		
Date Complaint Received: 06/26/2024	Date Investigation Completed: 08/21/2024		
Subject Area(s)	Result	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	UBNP11	
Date Complaint Received: 06/03/2024	Date Investigation Completed: 08/21/2024		
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	UBNP11	
Date Complaint Received: 03/25/2024	Date Investigation Completed: 0	5/15/2024	
Subject Area(s)	Result	SOD #	
RESIDENT RIGHTS	NOT SUBSTANTIATED		
Date Complaint Received: 02/19/2024	Date Investigation Completed: 05/15/2024		
Subject Area(s)	Result	<u>SOD #</u>	
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED		
PROGRAM SERVICES	NOT SUBSTANTIATED		
RESIDENT RIGHTS	NOT SUBSTANTIATED		

#### This is Page 20 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance Printed 02/19/2025	<b>Provider Inspection Summary</b> For the period 01/21/2022 to 01/20/2025 Community Based Residential FacilityCLASS CNA (NONAMBULATORY)		STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940
Date Complaint Received: 01/22/2024	Date Investigation Completed: 05	5/15/2024	
<u>Subject Area(s)</u> ADMINISTRATION RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 03/27/2023	Date Investigation Completed: 05	5/03/2023	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 03/13/2023	Date Investigation Completed: 05	5/03/2023	
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 11/16/2022	Date Investigation Completed: 12	2/08/2022	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 728P13	
Date Complaint Received: 10/24/2022	Date Investigation Completed: 12	2/08/2022	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 10/17/2022	Date Investigation Completed: 12	2/08/2022	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 728P13	
Date Complaint Received: 10/10/2022	Date Investigation Completed: 12	2/08/2022	
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	

#### This is Page 21 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 08/03/2022	Date Investigation Completed: 08	Date Investigation Completed: 08/17/2022	
<u>Subject Area(s)</u> RESIDENT RIGHTS	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 728P12	
Date Complaint Received: 07/27/2022	Date Investigation Completed: 08	Date Investigation Completed: 08/17/2022	
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED SUBSTANTIATED	<u>SOD #</u> 728P12	

This is Page 22 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility -- CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Linden House 1 (0018999)

Address: 603 Bay Street, Chippewa Falls, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 11/01/2022 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

	Survey History			
Survey ID: 0146474	End Date: 05/20/2024	Type: OTHER	Purpose: COMPLAINT	
<b>Results:</b> NO STATEME	Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0143830	End Date: 07/27/2023	Type: STANDARD	Purpose: SURVEY	
<b>Results:</b> NO STATEME	NT OF DEFICIENCY ISSUE	D		
Survey ID: 0141195	End Date: 11/01/2022	Type: INITIAL	Purpose: CHOWDESK REVIEW	
Results: PROBATIONA	Results: PROBATIONARY LICENSE ISSUED			

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (Linden House 10018999)			
Date Complaint Received: 03/07/2024	Date Investigation Completed:	05/20/2024	
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD #	
Date Complaint Received: 02/12/2024	Date Investigation Completed:	05/20/2024	
<u>Subject Area(s)</u> RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED	SOD #	

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility -- CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: NEW HOPE HALLIE INC (0013009)

Address: 10875 40TH AVENUE, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 11/02/2010 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History					
Survey ID: 0146848	End Date: 06/04/2024	Type: STANDARD	Purpose: SURVEY/COMPL	LAINT	
Results: ENFORCEMEN	NT ACTION				
Statement of Deficiency:	#H20611 Served 07	/02/2024		Compliance	
	Deficiencies Cited	Subject Area	ENEOD CEMENTE IS	Verified	Corrected
	83.12(4)(b)	REPORTING WHEN LAW CALLED	ENFORCEMENT IS		
	83.17(2)(a)	EMPLOYEES SCREENED DISEASE	FOR COMMUNICABLE		
	83.37(1)(e)	MEDICATION REGIMEN, REVIEW	ADMINISTRATION		
	83.47(2)(e)	OTHER EVACUATION DE	RILLS		
	83.47(3)	FIRE INSPECTION			
Survey ID: 0142358	End Date: 02/28/2023	Type: OTHER	Purpose: COMPLAINT		
Results: NO STATEMEN	NT OF DEFICIENCY ISS	UED			

#### This is Page 25 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

# Community Based Residential Facility -- CLASS AA (AMBULATORY)

Bureau of Ass	Bureau of Assisted Living				
P.(	O. Box 7940				
Madison WI	53707-7940				

Survey ID: 0140372	End Date: 05/03/2022	Type: ABBREVIATED	Purpose: SURVEY/CO	MPLAINT	
Results: ENFORCEME	NT ACTION				
Statement of Deficiency	: #IWJU11 Served 08/	/16/2022			
J				Compliance	
	<b>Deficiencies</b> Cited	Subject Area		Verified	Corrected
	83.25	CONTINUING EDUCATION		10/20/22	Yes
	83.46(3)	PUBLIC WATER SUPPLY OR W TEST	/ELL WATER	10/20/22	Yes
	83.47(2)(d)	FIRE DRILLS		10/20/22	Yes
	83.47(3)	FIRE INSPECTION		10/22/22	Yes
		Enforcement History (NE	CW HOPE HALLIE INC0013	3009)	
Date: 07/02/2024	SOD #H20611	Appealed:	<b>Decision: PENDING</b>		
Sanctions					
ORDER TO COMPLY					
FORFEITURE83.47(3	)				
	/				
Date: 08/16/2022	SOD #IWJU11	Appealed:			
Sanctions					
ORDER TO COMPLY					

#### This is Page 26 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (NEW HOPE HALLIE INC0013009)						
Date Complaint Received: 03/26/2024						
Subject Area(s)	<u>Result</u>	<u>SOD #</u>				
RESIDENT RIGHTS	NOT SUBSTANTIATED					
Date Complaint Received: 01/04/2023	nt Received: 01/04/2023 Date Investigation Completed: 02/28/2023					
Subject Area(s)	Result	SOD #				
RESIDENT RIGHTS	NOT SUBSTANTIATED					
Date Complaint Received: 09/13/2022	Date Investigation Completed: 10/20/2022					
Subject Area(s)	<u>Result</u>	<u>SOD #</u>				
PROGRAM SERVICES	NOT SUBSTANTIATED					
RESIDENT RIGHTS	NOT SUBSTANTIATED					
Date Complaint Received: 02/18/2022	ate Complaint Received: 02/18/2022 Date Investigation Completed: 05/03/2022					
Subject Area(s)	<u>Result</u>	SOD #				
PROGRAM SERVICES	NOT SUBSTANTIATED					
RESIDENT RIGHTS	NOT SUBSTANTIATED					

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For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: OUR HOUSE CHIPPEWA FALLS ASSISTED CARE (0013432)

Address: 115 MARRS ST, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 10/01/2011 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History		
Survey ID: 0146688	End Date: 05/13/2024	Type: ABBREVIATI	ED Purpose: SURVEY/COM	PLAINT	
Results: ENFORCEMEN	TACTION				
Statement of Deficiency:	#OGP611 Served 06/	13/2024		Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	83.31(6)(a)	RETURN REFUNDS TO	RESIDENT WITHIN 30		
		DAYS			
	83.36(1)(a)	ADEQUATE STAFF TO M	MEET RESIDENT NEEDS		
	83.46(1)(f)	COMBUSTIBLES			
Survey ID: 0143553	End Date: 06/29/2023	Type: OTHER	Purpose: COMPLAINT		
<b>Results:</b> NO STATEMEN	T OF DEFICIENCY ISS	UED			
Survey ID: 0139600	End Date: 03/10/2022	Type: STANDARD	Purpose: SURVEY/COMPLA	AINT	
<b>Results:</b> NO STATEMEN	T OF DEFICIENCY ISS	JED			

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

	Enforcement History (OUR HOUSE CHIPPEWA FALLS ASSISTED CARE0013432)					
Date: 06/13/2024	SOD #OGP611	Appealed:	Decision: PENDING			
Sanctions COMPLY WITH DEPA ORDER TO COMPLY FORFEITURE83.360	RTMENT PLAN OF CORR (1)(a)	ECTION				
	Co	mplaint History (OUR HOUSE C	HIPPEWA FALLS ASSISTED CARE0013432)			
Date Complaint Recei	ved: 01/16/2024	Date Investigation Comple	eted: 05/13/2024			
<u>Subject Area(s)</u> RESIDENT RIGHTS		<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Recei	ved: 01/04/2024	Date Investigation Comple	eted: 05/13/2024			
Subject Area(s)		Result	<u>SOD #</u>			
PROGRAM SERVICES	5	SUBSTANTIATED	OGP611			
Date Complaint Recei	ved: 06/20/2023	Date Investigation Comple	eted: 06/29/2023			
<u>Subject Area(s)</u> PHYSICAL ENVIRON	MENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			

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For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: OUR HOUSE CHIPPEWA FALLS MEMORY CARE (0013435)

Address: 105 MARRS ST, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 05/09/2011 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

Survey ID: 0142057 End Date: 01/25/2023 Type: ABBREVIATED Purpose: SURVEY

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (OUR HOUSE CHIPPEWA FALLS MEMORY CARE0013435)						
Date Complaint Received:11/11/2024Date Investigation Completed:01/27/2025						
Subject Area(s)	Result	<u>SOD #</u>				
ADMINISTRATION	NOT SUBSTANTIATED					
RESIDENT RIGHTS	NOT SUBSTANTIATED					

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For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: RUTLEDGE HOME (0011783)

License Status: REGULAR

Licensed/Certified/Registered 04/03/2007 12:00:00AM

#### Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History							
Survey ID: 0145112	End Date: 12/20/2023	Type: OTHER	Purpose: SELF REPORT/VV				
Results: NO STATEME	Results: NO STATEMENT OF DEFICIENCY ISSUED						
Survey ID: 0144339	End Date: 08/17/2023	Type: OTHER	Purpose: VERIFICATION VISIT				
Results: ENFORCEME	Results: ENFORCEMENT ACTION						
Statement of Deficiency:	Statement of Deficiency: #JQVK12 Served 09/26/2023						
	Deficiencies Cited 83.45(3)	<u>Subject Area</u> TOXIC SUBSTANCES		<u>Compliance</u> <u>Verified</u> 12/20/23	Corrected Yes		

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For the period 01/21/2022 to 01/20/2025 Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

#### STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

#### Survey ID: 0142478 **Type: STANDARD Purpose: SURVEY/COMPLAINT** End Date: 03/13/2023 **Results:** ENFORCEMENT ACTION Statement of Deficiency: #JQVK11 Served 03/16/2023 Compliance Verified **Deficiencies** Cited Subject Area Corrected SCHEDULED PSYCHOTROPIC MEDICATIONS 83.37(1)(h) 8/17/23 Yes 83.37(1)(i) PRN PSYCHOTROPIC MEDICATION 8/17/23 Yes Yes 83.37(3)(c)MEDICATION STORAGE: LOCKED CABINET 8/17/23 83.44(1)(c)CLOTHES DRYERS ENCLOSED AND VENTED 8/17/23 Yes No 83.45(3) TOXIC SUBSTANCES 8/17/23 83.47(2)(e)OTHER EVACUATION DRILLS 8/17/23 Yes **Enforcement History (RUTLEDGE HOME--0011783)** Date: 09/26/2023 SOD #JOVK12 **Appealed:** Sanctions ORDER TO COMPLY FORFEITURE---83.45(3) Date: 03/16/2023 SOD #JQVK11 Appealed: No Sanctions ORDER TO COMPLY

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (RUTLEDGE HOME0011783)				
Date Complaint Received: 03/01/2023	03/13/2023			
Subject Area(s) PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 01/01/2023	Date Investigation Completed:	03/13/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD #		
Date Complaint Received: 12/21/2022	Date Investigation Completed:	03/13/2023		
Subject Area(s) PROGRAM SERVICES RESIDENT RIGHTS PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD #		
Date Complaint Received: 12/14/2022	Date Investigation Completed:	03/13/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: SCOTT AND ALLIES HOME SWEET HOME LLC (0017646)

Address: 13362 98TH AVE, CHIPPEWA FALLS, WI 54729

License Status: REGULAR

Licensed/Certified/Registered 05/31/2019 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

		Surve	ey History		
Survey ID: 0147736	End Date: 10/01/2024	Type: ABBREVIATED	Purpose: SURVEY/COMI	PLAINT	
Results: ENFORCEMEN	T ACTION				
Statement of Deficiency:	#1X9P11 Served 10/	02/2024		Compliance_	
	Deficiencies Cited 83.48(1)(b)	Subject Area SMOKE AND HEAT DETECTOR	S PER NFPA 72	Verified	Corrected
	83.55(6)(b)	BATH AND TOILET AREAS: WA TEMPERATURE	TER		
	83.59(7)(b)	REQUIRED EXIT SIGNS LIGHT	ED		
	Enf	orcement History (SCOTT AND AI	LIES HOME SWEET HOME	LLC0017646)	
Date: 10/02/2024	SOD #1X9P11	Appealed: No			
Sanctions					
ORDER TO COMPLY					

#### This is Page 34 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

# STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

#### Complaint History (SCOTT AND ALLIES HOME SWEET HOME LLC--0017646)

Date Investigation Completed: 09/26/2024

Date Complaint Received: 09/03/2024

Subject Area(s) PROGRAM SERVICES RESIDENT RIGHTS <u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED SOD #

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For the period 01/21/2022 to 01/20/2025

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: COUNTRY TERRACE STANLEY (0012898)

Address: 804 PINE ST, STANLEY, WI 54768

License Status: REGULAR

Licensed/Certified/Registered 08/01/2010 12:00:00AM

#### Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History							
Survey ID: 0144774	End Date: 11/06/2023	Type: OTHER	Purpose: COMPLAINT/VV				
Results: NO STATEMENT OF DEFICIENCY ISSUED							
Survey ID: 0143908	End Date: 06/27/2023	Type: OTHER	Purpose: COMPLAINT				
Results: ENFORCEME	NT ACTION						
Statement of Deficiency:	#EHTE11 Served 08	/11/2023					
				<u>Compliance</u>			
	Deficiencies Cited	Subject Area		Verified	Corrected		
	83.20(2)(a)-(d)	DEPARTMENT-APPRO	VED TRAINING COURSE	11/6/23	Yes		
	83.36(1)(a)	ADEQUATE STAFF TO	MEET RESIDENT NEEDS	11/6/23	Yes		
	83.37(2)(d)	DOCUMENTATION OF MEDICATION ADMINISTRATION		11/6/23	Yes		

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### For the period 01/21/2022 to 01/20/2025

#### STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

## Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0142978	End Date: 02/28/2023	3 Type: STANDARD	Purpose: SURVEY/COMPL	AINT	
Results: ENFORCEMEN	NT ACTION				
Statement of Deficiency:	#4YN011 Served 05	5/08/2023			
-				Compliance	
	<b>Deficiencies</b> Cited	Subject Area		Verified	Corrected
	83.18(1)	EMPLOYEE RECORDS MAI	NTAINED AND	11/6/23	Yes
		CURRENT			
	83.21(1)-(3)	ALL EMPLOYEE TRAINING	Ĵ	11/6/23	Yes
	83.35(3)(b)	SERVICE PLAN DEVELOPM	IENT: PARTIES	11/6/23	Yes
		INVOLVED			
	83.35(5)(a)	INITIAL EVALUATION OF E	EVACUATION	11/6/23	Yes
		LIMITATIONS			
	83.38(1)(c)	LEISURE TIME ACTIVITIES		11/6/23	Yes
	83.39(1)	INFECTION CONTROL PRO	GRAM	11/6/23	Yes
	83.39(3)	HAND WASHING		11/6/23	Yes
	83.39(5)	PETS VACCINATED		11/6/23	Yes
	83.41(3)(b)	FOOD SAFETY		11/6/23	Yes
	83.46(1)(f)	COMBUSTIBLES		11/6/23	Yes
	83.47(2)(d)	FIRE DRILLS		11/6/23	Yes
Survey ID: 0141596	End Date: 11/11/2022	Type: OTHER Pu	rpose: COMPLAINT/VV		
Results: STATEMENT (	OF DEFICIENCY ISSUE	D			
Statement of Deficiency:	#N7P912 Served 12	2/13/2022			
	Deficiencies Cited 83.12(4)(b)	<u>Subject Area</u> REPORTING WHEN LAW EI CALLED	NFORCEMENT IS	Compliance <u>Verified</u> 1/28/23	Corrected

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STATE OF WISCONSIN

# For the period 01/21/2022 to 01/20/2025 Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

#### Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0139609	End Date: 02/14/2022	2 Type: OTHER	<b>Purpose: COMPLAINT</b>			
Results: ENFORCEME	ENT ACTION					
Statement of Deficiency	y: #N7P911 Served 05	5/20/2022				
	Deficiencies Cited 50.09(1)(e) 83.12(4)(b)	<u>Subject Area</u> TREATMENT REPORTING WHEN CALLED	LAW ENFORCEMENT IS	<u>Compliance</u> <u>Verified</u> 11/11/22 11/11/22	<u>Corrected</u> Yes Yes	
		Enforcement Histo	ory (COUNTRY TERRACE STAN	LEY0012898)		
Date: 08/11/2023	SOD #EHTE11	Appealed:				
Sanctions COMPLY WITH DEPAF COMPLY WITH REQU ORDER TO COMPLY FORFEITURE83.20(2 FORFEITURE83.36(1	?)(a)-(d)	RECTION				
Date: 05/08/2023	SOD #4YN011	Appealed:				
Sanctions COMPLY WITH DEPARTMENT PLAN OF CORRECTION ORDER TO COMPLY FORFEITURE83.21(1)-(3) FORFEITURE83.39(1)						
Date: 05/20/2022	SOD #N7P911	Appealed:				
<u>Sanctions</u> ORDER TO COMPLY FORFEITURE50.09(1	)(e)					

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

P.O. Box 7940 Madison WI 53707-7940

	<b>Complaint History (COUNTRY</b>	TERRACE STANLEY0012898)		
Date Complaint Received: 07/25/2023	Date Investigation Completed:	11/06/2023		
Subject Area(s)	Result	<u>SOD #</u>		
RESIDENT RIGHTS	NOT SUBSTANTIATED			
PROGRAM SERVICES	NOT SUBSTANTIATED			
RESIDENT RIGHTS	NOT SUBSTANTIATED			
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED			
Date Complaint Received: 05/08/2023	Date Investigation Completed: 06/27/2023			
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	SUBSTANTIATED	EHTE11		
Date Complaint Received: 12/14/2022	Date Investigation Completed:	02/28/2023		
Subject Area(s)	Result	SOD #		
PROGRAM SERVICES	SUBSTANTIATED	4YN011		
Date Complaint Received: 08/24/2022	Date Investigation Completed: 11/11/2022			
Subject Area(s)	<u>Result</u>	SOD #		
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED			
RESIDENT RIGHTS	NOT SUBSTANTIATED			

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For the period 01/21/2022 to 01/20/2025

### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: HOMEPLACE (THE) (0012212)

Address: 225 E 4TH AVE, STANLEY, WI 54768

License Status: REGULAR

Licensed/Certified/Registered 05/01/2008 12:00:00AM

#### Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

	Survey History					
Survey ID: 0148499	End Date: 10/25/2024	Type: STANDARD	Purpose: SURVEY/COMPLA	AINT/VV		
Results: ENFORCEMEN	NT ACTION					
Statement of Deficiency:	#DTGP13 Served 01/	/14/2025				
				Compliance		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.15(3)(a)	ADMINISTRATOR SHALL	SUPERVISE DAILY			
		OPERATION				
	83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE				
		DISEASE				
	83.19	ORIENTATION				
	83.21(1)-(3)	ALL EMPLOYEE TRAININ	IG			
	83.22(1)-(4)	TASK SPECIFIC TRAINING	Ĵ			
	83.25	CONTINUING EDUCATIO	N			
	83.28(3)	PROVIDE ADMISSION AG	REEMENT AS			
		REQUIRED				
	83.28(4)(a)	RESIDENT HEALTH SCRE	ENING AND			
		DOCUMENTATION				
	83.32(2)(a)	EXPLANATION OF RIGHT	S, GRIEVANCE			
		PROCEDURE				

#### This is Page 40 of 48 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE
00102(0)(11)	MEDICATION
83.32(3)(i)	RIGHTS OF RESIDENTS: PROMPT AND
	ADEQUATE TREATMENT
83.35(4)	RESIDENT SATISFACTION EVALUATION
83.35(5)(a)	INITIAL EVALUATION OF EVACUATION
	LIMITATIONS
83.35(5)(b)	ANNUAL EVALUATION OF EVACUATION
	LIMITS
83.37(1)(e)	MEDICATION REGIMEN, ADMINISTRATION
	REVIEW
83.37(1)(h)	SCHEDULED PSYCHOTROPIC MEDICATIONS
83.37(1)(i)	PRN PSYCHOTROPIC MEDICATION
83.41(3)(b)	FOOD SAFETY
~ / ~ /	

**Type: OTHER** 

Survey ID: 0145859 End Date: 02/06/2024

Purpose: COMPLAINT/VV

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #DTGP12 Served 03/12/2024

		<u>Compliance</u>	
<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
83.12(4)(c)	REPORTING INCIDENTS WITH SERIOUS	10/25/24	Yes
	INJURY		
83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE	10/25/24	No
	MEDICATION		
83.32(3)(n)	RIGHTS OF RESIDENTS: SAFE ENVIRONMENT	10/25/24	Yes
83.35(1)(d)	RETAIN WRITTEN REPORT OF ASSESSMENT	10/25/24	Yes
83.35(2)	TEMPORARY SERVICE PLAN	10/25/24	Yes

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### For the period 01/21/2022 to 01/20/2025

#### STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

Survey ID: 0144257	End Date: 07/28/2023	Type: OTHER Purpose: COMPLAINT		
Results: ENFORCEMEN	NT ACTION			
Statement of Deficiency:	#DTGP11 Served 09	/15/2023		
·			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND	2/6/24	Yes
		NEGLECT		
	83.12(4)(a)	REPORTING WHEN RESIDENT'S WHEREABOUTS UNKNOWN	2/6/24	Yes
	83.12(4)(c)	REPORTING INCIDENTS WITH SERIOUS	2/6/24	No
	03.12(7)(0)	INJURY		110
	83.32(3)(k)	RIGHTS OF RESIDENTS:	2/6/24	Yes
		SELF-DETERMINATION		
	83.37(3)(g)	MEDICATION STORAGE: CONTROLLED	2/6/24	Yes
		SUBSTANCES		
	83.38(1)(b)	SUPERVISION	2/6/24	Yes
Survey ID: 0143489	End Date: 04/14/2023	Type: OTHER Purpose: COMPLAINT		
Results: ENFORCEMEN	NT ACTION			
Statement of Deficiency:	#SY3F11 Served 06	/27/2023		
Statement of Deneroney.		2//2025	Compliance	
	<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
	83.38(1)(i)	BEHAVIOR MANAGEMENT	2/6/24	Yes
Survey ID: 0141701	End Date: 12/12/2022	Type: STANDARD Purpose: SURVEY/CC	)MPLAINT/VV	
	NT OF DEFICIENCY ISS			

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For the period 01/21/2022 to 01/20/2025

## Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN Bureau of Assisted Living P O Box 7940

P.O. Box 7940 Madison WI 53707-7940

## Survey ID: 0140433 End Date: 05/10/2022 Type: OTHER Purpose: COMPLAINT/SELF REPORT/VV

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #S75L13 Served 08/15/2022

		<u>Compliance</u>	
<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
83.32(3)(h)	<b>RIGHTS OF RESIDENTS: TO RECEIVE</b>	12/12/22	Yes
	MEDICATION		
83.38(1)(b)	SUPERVISION	12/12/22	Yes
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	12/12/22	Yes
	COMFORTABLE		

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (HOMEPLACE (THE)0012212)					
Date: 01/14/2025	SOD #DTGP13	Appealed:	Decision: PENDING		
Sanctions COMPLY WITH DEP. COMPLY WITH REQ ORDER TO COMPLY FORFEITURE83.15 FORFEITURE83.21 FORFEITURE83.22 FORFEITURE83.25 FORFEITURE83.25 FORFEITURE83.32 FORFEITURE83.32 FORFEITURE83.37 FORFEITURE83.37 FORFEITURE83.37	ARTMENT PLAN OF COR UIREMENT 5(3)(a) (1)-(3) 2(1)-(4) 5 (3) (2)(3)(h) 2(3)(h) 2(3)(i) (1)(e) 7(1)(h) 7(1)(i)				
Date: 03/12/2024 Sanctions ORDER TO COMPLY FORFEITURE83.12 FORFEITURE83.32 FORFEITURE83.32	2(4)(c) 2(3)(h)	Appealed:			
Date: 09/15/2023	SOD #DTGP11 ARTMENT PLAN OF COR UIREMENT	<b>Appealed:</b> RECTION			

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#### STATE OF WISCONSIN Bureau of Assisted Living

Madison WI 53707-7940

P.O. Box 7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Date: 06/27/2023 <u>Sanctions</u> COMPLY WITH DEPA COMPLY WITH REQU ORDER TO COMPLY FORFEITURE83.38(		Appealed: RECTION
Date: 08/15/2022 <u>Sanctions</u> ORDER TO COMPLY FORFEITURE83.32( FORFEITURE83.43(	1)(b)	Appealed:
Date: 02/04/2022 Sanctions ORDER TO COMPLY FORFEITURE83.12( FORFEITURE83.38( FORFEITURE83.43(	1)(g)	Appealed:

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For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (HOMEPLACE (THE)0012212)					
Date Complaint Received: 09/10/2024	ate Complaint Received: 09/10/2024 Date Investigation Completed: 10/25/2024				
<u>Subject Area(s)</u> STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 09/05/2024	Date Investigation Completed: 10/25/2	.024			
Subject Area(s) PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 06/20/2024	Date Investigation Completed: 10/25/2024				
Subject Area(s) PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	SOD # DTGP13			
Date Complaint Received: 06/11/2024	Date Investigation Completed: 10/25/2024				
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 05/24/2024	Date Investigation Completed: 10/25/2	2024			
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 04/24/2024	Date Investigation Completed: 10/25/2	2024			
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			

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DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance Printed 02/19/2025	<b>Provider Inspection Summary</b> For the period 01/21/2022 to 01/20/2025 Community Based Residential FacilityCLASS CNA (NONAMBULATORY)		STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940
Date Complaint Received: 01/08/2024	Date Investigation Completed: 02	/06/2024	
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 10/30/2023	Date Investigation Completed: 02	/06/2024	
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 07/07/2023	Date Investigation Completed: 07/28/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> DTGP11	
Date Complaint Received: 06/27/2023	Date Investigation Completed: 07	/28/2023	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> DTGP11	
Date Complaint Received: 03/27/2023	Date Investigation Completed: 04	/14/2023	
<u>Subject Area(s)</u> RESIDENT RIGHTS	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> SY3F11	
Date Complaint Received: 10/01/2022	Date Investigation Completed: 12/12/2022		
<u>Subject Area(s)</u> PROGRAM SERVICES PHYSICAL ENVIRONMENT/SAFETY PHYSICAL ENVIRONMENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	

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#### DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance Printed 02/19/2025

# Provider Inspection Summary

## For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

### STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

#### Date Complaint Received: 04/11/2022

Subject Area(s) PROGRAM SERVICES Date Investigation Completed: 05/10/2022ResultSOD #NOT SUBSTANTIATED

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