Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Notes

This report includes Provider Inspection Summaries (Facility Profiles) for Assisted Living Facilities in Green Lake County. The report is a PDF (Adobe Acrobat) document and includes a total of 31.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Adult Family Home

Facility Information

Facility Name: EVERGREEN PINES (0014846)

Address: 343 E CUMBERLAND ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 11/04/2013 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0145928 End Date: 03/19/2024 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Facility Information

Facility Name: SCHULTZ AFH PRINCETON (0018337)

Address: W4861 VILLAGE ACRES LN, PRINCETON, WI 54968

License Status: REGULAR

Licensed/Certified/Registered 02/25/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148635 End Date: 01/29/2025 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Facility Information

Facility Name: BERLIN PINES INC (0014731)

Address: 642 BROADWAY ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 05/04/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0141103 End Date: 10/21/2022 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: BROWN WILCOX RETIREMENT HOME (410143)

Address: 347 E HURON ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 02/01/1980 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148366 End Date: 12/17/2024 Type: OTHER Purpose: OTHER

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0140946 End Date: 10/05/2022 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

STATE OF WISCONSIN
Bureau of Assisted Living

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: MOUND STREET (0016057)

Address: 284 MOUND ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 02/15/2017 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144036 End Date: 08/17/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #3FMU11 Served 08/29/2023

		Comphance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	10/28/23	Yes
	CHANGES		
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	10/28/23	Yes
	COMFORTABLE		
83.44(2)(a)	ROOMS CLEAN AND FREE FROM ODORS	10/28/23	Yes

Compliance

Complaint History (MOUND STREET--0016057)

Date Complaint Received: 05/16/2023 Date Investigation Completed: 08/17/2023

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED

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Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: PATRIOT PLACE CBRF (0016752)

Address: 609 BROADWAY STREET, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 03/01/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147815 End Date: 10/11/2024 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0146481 End Date: 02/14/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #L6KP12 Served 05/21/2024

<u>Compliance</u>

Deficiencies CitedSubject AreaVerifiedCorrected83.35(3)(d)SERVICE PLANS UPDATED ANNUALLY OR ON10/11/24Yes

CHANGES

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSINBureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0145069 End Date: 09/15/2023 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #L6KP11 Served 12/15/2023

	<u>Compliance</u>	
Subject Area	<u>Verified</u>	Corrected
ADMINISTRATOR SHALL SUPERVISE DAILY	2/14/24	Yes
OPERATION		
RIGHTS OF RESIDENTS: PROMPT AND	2/14/24	Yes
ADEQUATE TREATMENT		
ROOMS CLEAN AND FREE FROM ODORS	2/14/24	Yes
PEST CONTROL	2/14/24	Yes
	ADMINISTRATOR SHALL SUPERVISE DAILY OPERATION RIGHTS OF RESIDENTS: PROMPT AND ADEQUATE TREATMENT ROOMS CLEAN AND FREE FROM ODORS	Subject Area ADMINISTRATOR SHALL SUPERVISE DAILY OPERATION RIGHTS OF RESIDENTS: PROMPT AND ADEQUATE TREATMENT ROOMS CLEAN AND FREE FROM ODORS Verified 2/14/24 2/14/24 2/14/24

Survey ID: 0143853 End Date: 07/31/2023 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #ZTH411 Served 08/07/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
441.301(c)(4)(vi)(B)	RESIDENTIAL SETTING: PRIVATE ROOMS,	2/14/24	Yes
	LOCKS		
83.37(2)(d)	DOCUMENTATION OF MEDICATION	2/14/24	Yes
	ADMINISTRATION		
83.38(1)(b)	SUPERVISION	2/14/24	Yes

Survey ID: 0142971 End Date: 04/26/2023 Type: STANDARD Purpose: SURVEY/SELF REPORT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0142187 End Date: 01/03/2023 Type: OTHER Purpose: COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #5S2P14 Served 02/16/2023

		<u>Compliance</u>	
<u>Deficiencies Cited</u>	Subject Area	<u>Verified</u>	Corrected
50.09(1)(e)	TREATMENT	4/26/23	Yes
83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND	4/26/23	Yes
	NEGLECT		
83.19	ORIENTATION	4/26/23	Yes
83.32(3)(d)	RIGHTS OF RESIDENTS: FREE OF	4/26/23	Yes
	MISTREATMENT		
83.32(3)(i)	RIGHTS OF RESIDENTS: PROMPT AND	4/26/23	Yes
	ADEQUATE TREATMENT		
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	4/26/23	Yes
	CHANGES		
83.37(2)(d)	DOCUMENTATION OF MEDICATION	4/26/23	Yes
	ADMINISTRATION		
83.38(1)(b)	SUPERVISION	4/26/23	Yes

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (PATRIOT PLACE CBRF--0016752)

Date: 05/21/2024 SOD #L6KP12 Appealed: No

Sanctions

ORDER TO COMPLY

FORFEITURE---N 389 83.35(3)(d)

Date: 12/15/2023 SOD #L6KP11 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

NO NEW ADMISSIONS ORDER TO COMPLY

FORFEITURE---N 214 83.15(3)(a)

FORFEITURE---N 353 83.32(3)(i)

FORFEITURE---N 489 83.44(2)(a)

Date: 02/16/2023 SOD #5S2P14 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

NO NEW ADMISSIONS

ORDER TO COMPLY

FORFEITURE---50.09 1e

FORFEITURE---83.12 2a

FORFEITURE---83.19

FORFEITURE---83.32 3d

FORFEITURE---83.32 3i

FORFEITURE---83.35 3a

FORFEITURE---83.37 2d

FORFEITURE---83.38 1b

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Complaint History (PATRIOT PLACE CBRF0016752)			
Date Complaint Received: 09/11/2024	Date Complaint Received: 09/11/2024 Date Investigation Completed: 10/11/2024		
Subject Area(s)	Result	<u>SOD #</u>	
RESIDENT RIGHTS	NOT SUBSTANTIATED		
Date Complaint Received: 08/06/2024	Date Investigation Completed: 1	0/11/2024	
Subject Area(s)	Result	<u>SOD #</u>	
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED		
PROGRAM SERVICES	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
Date Complaint Received: 08/22/2023	Date Investigation Completed: (9/15/2023	
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
ADMINISTRATION	NOT SUBSTANTIATED		
PROGRAM SERVICES	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
Date Complaint Received: 06/07/2023	Date Investigation Completed: (7/31/2023	
Subject Area(s)	<u>Result</u>	SOD#	
PROGRAM SERVICES	NOT SUBSTANTIATED		
RESIDENT RIGHTS	NOT SUBSTANTIATED		
Date Complaint Received: 12/06/2022	Date Investigation Completed: (1/03/2023	
Subject Area(s)	Result	SOD#	
PROGRAM SERVICES	SUBSTANTIATED	5S2P14	
Date Complaint Received: 11/30/2022	Date Investigation Completed: (1/03/2023	
Subject Area(s)	Result	SOD#	
PROGRAM SERVICES	<u>resuit</u> SUBSTANTIATED	<u>500 #</u> 5S2P14	
I ROUKAWI SERVICES	SUBSTANTIATED	JUZ1 1T	

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Date Complaint Received: 11/06/2022 Date Investigation Completed: 01/03/2023

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATED5S2P14

Date Complaint Received: 10/10/2022 Date Investigation Completed: 01/03/2023

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATED5S2P14RESIDENT RIGHTSSUBSTANTIATED5S2P14

Date Complaint Received: 07/07/2022 Date Investigation Completed: 01/03/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED

Date Complaint Received: 06/27/2022 Date Investigation Completed: 01/03/2023

Subject Area(s)ResultSOD #ADMINISTRATIONSUBSTANTIATED5S2P14PHYSICAL ENVIRONMENT/SAFETYSUBSTANTIATED5S2P14PROGRAM SERVICESSUBSTANTIATED5S2P14STAFF TRAINING AND PROFICIENCYSUBSTANTIATED5S2P14

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: Barrett House of Green Lake (0019951)

Address: 860 Sunnyside Rd, Green Lake, WI 54941

License Status: REGULAR

Licensed/Certified/Registered 02/29/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148367 End Date: 12/17/2024 Type: OTHER Purpose: OTHER

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145773 End Date: 02/29/2024 Type: INITIAL Purpose: CHOW--DESK REVIEW

Results: LICENSE/CERT/REGISTRATION ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: BARRETT HOUSE OF MARKESAN (0016788)

Address: 185 E JOHN STREET, MARKESAN, WI 53946

License Status: REGULAR

Licensed/Certified/Registered 09/01/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148374 End Date: 12/17/2024 Type: OTHER Purpose: OTHER

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0142333 End Date: 02/28/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0138865 End Date: 03/01/2022 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (BARRETT HOUSE OF MARKESAN--0016788)

Date Complaint Received: 01/12/2023 Date Investigation Completed: 02/28/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: Marthas II CBRF (0018908)

Address: 404 W Water St, Princeton, WI 54968

License Status: REGULAR

Licensed/Certified/Registered 09/09/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0140699 End Date: 09/09/2022 Type: INITIAL Purpose: CHOW--DESK REVIEW

Results: LICENSE/CERT/REGISTRATION ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Corrected

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: HEARTSONG (0017743)

Address: 123 S PEARL ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 06/17/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148556 End Date: 01/09/2025 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #F4ZI11 Served 01/23/2025

Deficiencies Cited Subject Area Subject Area Verified

Deficiencies Cited Subject Area Services Services Services

89.26(4) ANNUAL REVIEW 89.34(16) TENANT RIGHTS 89.34(17) TENANT RIGHTS

Survey ID: 0148208 End Date: 09/13/2024 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #CHYJ11 Served 12/04/2024

Compliance

Varified Compared

<u>Deficiencies Cited</u> <u>Subject Area</u> <u>Verified</u> <u>Corrected</u> 89.23(3)(c) SERVICES

89.28(1) RISK AGREEMENT

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Survey ID: 0146539 End Date: 05/28/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145819 End Date: 02/21/2024 Type: OTHER Purpose: COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #54FH12 Served 03/07/2024

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	Verified	Corrected
89.23(2)(c)	SERVICES	5/28/24	Yes
89.23(4)(b)1	SERVICES	5/28/24	Yes
89.26(4)	ANNUAL REVIEW	5/28/24	Yes
89.34(16)	TENANT RIGHTS	5/28/24	Yes
89.34(17)	TENANT RIGHTS	5/28/24	Yes
89.34(18)	TENANT RIGHTS	5/28/24	Yes
89.34(3)	TENANT RIGHTS	5/28/24	Yes

Survey ID: 0142523 End Date: 03/16/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT/SELF REPORT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0143020 End Date: 02/14/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #54FH11 Served 05/11/2023

		Compliance	
Deficiencies Cited	Subject Area	Verified	Corrected
50.065(6)(am)	FOUR YEAR CAREGIVER BACKGROUND	1/9/24	Yes
	REQUIREMENT		
89.23(2)(a)2.c	SERVICES	12/18/23	Yes
89.34(16)	TENANT RIGHTS	2/21/24	No
89.34(18)	TENANT RIGHTS	2/21/24	No

Commission

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (HEARTSONG--0017743)

Decision: PENDING Date: 01/23/2025 SOD #F4ZI11 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---U 0118 89.23(2)(a)2.c

FORFEITURE---U 0267 89.34(16)

FORFEITURE---U 0268 89.34(17)

Date: 12/04/2024 SOD #CHYJ11 Appealed: No

Sanctions

ORDER TO COMPLY

FORFEITURE---U0124 89.23(3)(c) Services

FORFEITURE---U0189 89.28(1) Risk Agreement

Date: 03/07/2024 SOD #54FH12 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

NO NEW ADMISSIONS

ORDER TO COMPLY

FORFEITURE---89.23 2c

FORFEITURE---89.23 4b1

FORFEITURE---89.26 4

FORFEITURE---89.34 16

FORFEITURE---89.34 17

FORFEITURE---89.34 18

FORFEITURE---89.343

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Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Date: 05/11/2023 SOD #54FH11 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION ORDER TO COMPLY FORFEITURE---89.23 2a2c FORFEITURE---89.34 16 FORFEITURE---89.34 18

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Complaint History (HEARTSONG0017743)			
Date Complaint Received: 01/21/2025	Date Investigation Completed:	01/30/2025	
Subject Area(s)	Result	<u>SOD #</u>	
PHYSICAL ENVIRONMENT/SAFETY	SUBSTANTIATED	KYF111	
PROGRAM SERVICES	SUBSTANTIATED	KYF111	
Date Complaint Received: 12/10/2024	Date Investigation Completed:	01/09/2025	
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
Date Complaint Received: 12/02/2024	Date Investigation Completed:	01/09/2025	
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
ADMINISTRATION	SUBSTANTIATED	F4ZI11	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
ADMINISTRATION	SUBSTANTIATED	F4ZI11	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
ADMINISTRATION	SUBSTANTIATED	F4ZI11	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
ADMINISTRATION	SUBSTANTIATED	F4ZI11	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
ADMINISTRATION	SUBSTANTIATED	F4ZI11	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	

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Date Complaint Received: 11/15/2024

Date Complaint Received: 01/03/2024

Subject Area(s)

PROGRAM SERVICES

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Date Investigation Completed: 01/09/2025

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received. 11/15/2024	Date investigation Completed.	107/2023	
Subject Area(s)	Result	<u>SOD #</u>	
PROGRAM SERVICES RESIDENT RIGHTS	SUBSTANTIATED SUBSTANTIATED	F4ZI11 F4ZI11	
Date Complaint Received: 10/28/2024	Date Investigation Completed: 01	/09/2025	
Subject Area(s)	Result	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	F4ZI11	
RESIDENT RIGHTS	SUBSTANTIATED	F4ZI11	
Date Complaint Received: 09/03/2024	Date Investigation Completed: 09	0/13/2024	
Subject Area(s)	Result	<u>SOD #</u>	
ADMINISTRATION	SUBSTANTIATED	CHYJ11	
PROGRAM SERVICES	SUBSTANTIATED	CHYJ11	
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED		
PROGRAM SERVICES	SUBSTANTIATED	СНҮЛ11	
Date Complaint Received: 08/30/2024	Date Investigation Completed: 09	0/13/2024	
Subject Area(s)	Result	<u>SOD #</u>	
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED		
PROGRAM SERVICES	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
Date Complaint Received: 06/04/2024	Date Investigation Completed: 09	0/13/2024	
Subject Area(s)	Result	SOD#	
PROGRAM SERVICES	SUBSTANTIATED	CHYJ11	
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	CHYJ11	

NOT SUBSTANTIATED This is Page 21 of 31 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Result

Disclaimer: This information is provided as a public service by the Wisconsin Department of Health Services (DHS). The Department neither endorses any facility nor guarantees that this information is accurate, up-to-date, or complete. This information, which should not be used as a sole source in selecting a facility, does not replace official information sources.

Date Investigation Completed: 02/21/2024

SOD#

RESIDENT RIGHTS

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Date Investigation Completed: 02/21/2024 Date Complaint Received: 12/21/2023 Subject Area(s) Result SOD# PROGRAM SERVICES NOT SUBSTANTIATED Date Complaint Received: 12/11/2023 **Date Investigation Completed: 02/21/2024** Subject Area(s) SOD# Result **ADMINISTRATION SUBSTANTIATED** 54FH12 RESIDENT RIGHTS **SUBSTANTIATED** 54FH12 Date Complaint Received: 11/01/2023 **Date Investigation Completed: 02/21/2024** Subject Area(s) SOD# Result **ADMINISTRATION SUBSTANTIATED** 54FH12 PROGRAM SERVICES **SUBSTANTIATED** 54FH12 RESIDENT RIGHTS **SUBSTANTIATED** 54FH12 Date Complaint Received: 10/17/2023 Date Investigation Completed: 02/21/2024 Subject Area(s) Result SOD# STAFF TRAINING AND PROFICIENCY **SUBSTANTIATED** 54FH12 Date Complaint Received: 09/14/2023 Date Investigation Completed: 02/21/2024 SOD# Subject Area(s) Result **ADMINISTRATION SUBSTANTIATED** 54FH12 RESIDENT RIGHTS **SUBSTANTIATED** 54FH12 Date Complaint Received: 08/07/2023 Date Investigation Completed: 02/21/2024 Subject Area(s) Result SOD# PROGRAM SERVICES 54FH12 **SUBSTANTIATED**

54FH12

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SUBSTANTIATED

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Date Complaint Received: 03/13/2023 Date Investigation Completed: 03/16/2023

Subject Area(s) Result

PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 01/24/2023 Date Investigation Completed: 02/14/2023

Subject Area(s)ResultSOD #ADMINISTRATIONSUBSTANTIATED54FH11RESIDENT RIGHTSSUBSTANTIATED54FH11ADMINISTRATIONSUBSTANTIATED54FH11PROGRAM SERVICESSUBSTANTIATED54FH11

Date Complaint Received: 01/11/2023 Date Investigation Completed: 02/14/2023

Subject Area(s)ResultSOD #ADMINISTRATIONSUBSTANTIATED54FH11RESIDENT RIGHTSSUBSTANTIATED54FH11

Date Complaint Received: 10/24/2022 Date Investigation Completed: 02/14/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED

Date Complaint Received: 10/19/2022 Date Investigation Completed: 02/14/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: PATRIOT PLACE RCAC (0016746)

Address: 609 BROADWAY STREET, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 01/05/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey	History

Survey ID: 0147821 End Date: 10/11/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145640 End Date: 02/14/2024 Type: STANDARD Purpose: SURVEY/SELF REPORT/COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145074 End Date: 12/13/2023 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #TJJR11 Served 12/15/2023

<u>Compliance</u>

Deficiencies Cited
89.28(6)Subject Area
RISK AGREEMENTVerified
2/14/24Corrected
Yes

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Survey ID: 0145027 End Date: 09/15/2023 Type: OTHER Purpose: COMPLAINT/SELF REPORT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #WJ7112 Served 12/11/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
89.23(2)(a)2.b	SERVICES	2/14/24	Yes
89.23(2)(a)2.c	SERVICES	2/14/24	Yes
89.23(4)(b)1	SERVICES	2/14/24	Yes
89.29(3)(a)2	ADMISSION & RETENTION OF TENANTS	2/14/24	Yes
89.34(1)	TENANT RIGHTS	2/14/24	Yes

Survey ID: 0142979 End Date: 04/26/2023 Type: OTHER Purpose: COMPLAINT/SELF REPORT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0142667 End Date: 12/14/2022 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #WJ7111 Served 04/05/2023

		<u>Compliance</u>		
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected	
89.23(2)(a)2.b	SERVICES	9/15/23	No	
89.23(2)(a)2.c	SERVICES	9/15/23	No	
89.23(4)(b)1	SERVICES	9/15/23	No	
89.34(18)	TENANT RIGHTS	9/15/23	Yes	

Survey ID: 0138658 End Date: 02/07/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Enforcement History (PATRIOT PLACE RCAC--0016746)

Date: 12/11/2023 SOD #WJ7112 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

NO NEW ADMISSIONS ORDER TO COMPLY

FORFEITURE---U 117 89.23(2)(a)2b

FORFEITURE---U 118 89.23(2)(a)2c

FORFEITURE---U 131 89.23(4)(b)1

FORFEITURE---U 229 89.29(3)(a)2

FORFEITURE---U 252 89.34(1)

Date: 04/05/2023 SOD #WJ7111 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---83.34 18

FORFEITURE---89.23 2a2.b

FORFEITURE---89.23 2a2.c

FORFEITURE---89.23 4b1

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Complaint History (PATRIOT PLACE RCAC0016746)						
Date Complaint Received: 08/06/2024	Date Investigation Completed:	10/11/2024				
Subject Area(s)	Result	<u>SOD #</u>				
PROGRAM SERVICES	NOT SUBSTANTIATED					
RESIDENT RIGHTS	NOT SUBSTANTIATED					
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED					
Date Complaint Received: 02/07/2024	Date Investigation Completed: 02/14/2024					
Subject Area(s)	Result	<u>SOD #</u>				
PROGRAM SERVICES	NOT SUBSTANTIATED					
Date Complaint Received: 11/22/2023	Date Investigation Completed: 12/13/2023					
Subject Area(s)	Result	SOD#				
ADMINISTRATION	SUBSTANTIATED	TJJR11				
PROGRAM SERVICES	SUBSTANTIATED	TJJR11				
RESIDENT RIGHTS	SUBSTANTIATED	TJJR11				
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	TJJR11				
Date Complaint Received: 10/03/2023	Date Investigation Completed: 12/13/2023					
Subject Area(s)	Result	SOD#				
ADMINISTRATION	SUBSTANTIATED	TJJR11				
PROGRAM SERVICES	SUBSTANTIATED	TJJR11				
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	TJJR11				
Date Complaint Received: 07/12/2023	Date Investigation Completed: 09/15/2023					
Subject Area(s)	Result	SOD#				
PROGRAM SERVICES	SUBSTANTIATED	WJ7112				
RESIDENT RIGHTS	SUBSTANTIATED	WJ7112				

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STAFF TRAINING AND PROFICIENCY

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 04/10/2023	Date Investigation Completed: 04/06/2023		
Subject Area(s)	Result	<u>SOD #</u>	
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
Date Complaint Received: 12/06/2022	Date Investigation Completed: 12/14/2022		
Subject Area(s)	Result	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	WJ7111	
Date Complaint Received: 11/02/2022	Date Investigation Completed: 12/14/2022		
Subject Area(s)	Result	<u>SOD #</u>	
ADMINISTRATION	SUBSTANTIATED	WJ7111	
PROGRAM SERVICES	SUBSTANTIATED	WJ7111	
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	WJ7111	
Date Complaint Received: 10/19/2022	Date Investigation Completed: 12/14/2022		
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
ADMINISTRATION	NOT SUBSTANTIATED		
RESIDENT RIGHTS	NOT SUBSTANTIATED		
Date Complaint Received: 10/10/2022	Date Investigation Completed: 12/14/2022		
Subject Area(s)	Result	<u>SOD #</u>	
ADMINISTRATION	SUBSTANTIATED	WJ7111	
PROGRAM SERVICES	SUBSTANTIATED	WJ7111	
RESIDENT RIGHTS	SUBSTANTIATED	WJ7111	
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	WJ7111	
Date Complaint Received: 10/05/2022	Date Investigation Completed: 12/14/2022		
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
PROGRAM SERVICES	SUBSTANTIATED	WJ7111	
RESIDENT RIGHTS	SUBSTANTIATED	WJ7111	

WJ7111

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SUBSTANTIATED

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 09/26/2022 Date Investigation Completed: 12/14/2022

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATEDWJ7111

Date Complaint Received: 07/11/2022 Date Investigation Completed: 12/14/2022

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: Barrett House of Green Lake RCAC (0019952)

Address: 850 Sunnyside Rd., Green Lake, WI 54941

License Status: REGULAR

Licensed/Certified/Registered 02/29/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148370 End Date: 12/17/2024 Type: OTHER Purpose: OTHER

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0147450 End Date: 08/28/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145772 End Date: 02/29/2024 Type: INITIAL Purpose: CHOW--DESK REVIEW

Results: LICENSE/CERT/REGISTRATION ISSUED

Complaint History (Barrett House of Green Lake RCAC--0019952)

Date Complaint Received: 06/19/2024 Date Investigation Completed: 08/28/2024

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: NORTH TERRACE ASSISTED LIVING (0012685)

Address: 1130 N MARGARET ST, MARKESAN, WI 539468516

License Status: REGULAR

Licensed/Certified/Registered 01/26/2009 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147269 End Date: 08/06/2024 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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