Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Milwaukee

Notes

This report includes Provider Inspection Summaries (Facility Profiles) for Community-Based Residential Facilities in Milwaukee County.

The report includes only facilities located within the City of WAUWATOSA. Reports for facilities located in other communities are listed separately on the DQA Facility Profile webpage.

The report is a PDF (Adobe Acrobat) document and includes a total of 27.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Provider Inspection Summary

Bureau

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: ARGONNE (0011364)

Address: 9835 W ARGONNE DR, WAUWATOSA, WI 53222

License Status: REGULAR

Licensed/Certified/Registered 03/31/2006 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0147354 End Date: 07/29/2024 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #2TX611 Served 08/16/2024

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.38(1)(a)	PERSONAL CARE		
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND		
	COMFORTABLE		
83.43(2)(b)	CLEAN, COMFORTABLE MATTRESS AND PAD		
83.44(1)(c)	CLOTHES DRYERS ENCLOSED AND VENTED		
83.44(2)(a)	ROOMS CLEAN AND FREE FROM ODORS		
83.47(4)(b)	FIRE EXTINGUISHERS: LOCATIONS		
83.59(7)(a)	EMERGENCY EGRESS LIGHTING PROVIDED		

Survey ID: 0139492 End Date: 01/27/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 2 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (ARGONNE--0011364)

Date: 08/16/2024 SOD #2TX611 Appealed: No

Sanctions

ORDER TO COMPLY

Complaint History (ARGONNE--0011364)

Date Complaint Received: 06/21/2024 Date Investigation Completed: 07/29/2024

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATED2TX611

RESIDENT RIGHTS NOT SUBSTANTIATED

Date Complaint Received: 06/13/2024 Date Investigation Completed: 07/29/2024

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

This is Page 3 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: CLOSE TO HOME SENIOR LIVING - BLUEMOUND HOME (0017379)

Address: 12231 W BLUEMOUND ROAD, WAUWATOSA, WI 53226

License Status: REGULAR

Licensed/Certified/Registered 12/19/2019 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0141947 End Date: 10/16/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #H99F11 Served 01/25/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	3/31/23	Yes
	COMFORTABLE		
83.44(1)(c)	CLOTHES DRYERS ENCLOSED AND VENTED	3/31/23	Yes
83.44(2)(a)	ROOMS CLEAN AND FREE FROM ODORS	3/31/23	Yes

This is Page 4 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS AS (SEMIAMBULATORY)

Facility Information

Facility Name: DEWEY CENTER OF AURORA PSYCHIATRIC HOSPITAL (0017327)

Address: 1220 DEWEY AVE 11, WAUWATOSA, WI 53213

License Status: REGULAR

Licensed/Certified/Registered 07/23/2018 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0144869 End Date: 11/17/2023 Type: OTHER Purpose: DESK REVIEW

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144182 End Date: 08/02/2023 Type: OTHER Purpose: DESK REVIEW

Results: ENFORCEMENT ACTION

Statement of Deficiency: #QQR211 Served 09/21/2023

<u>Compliance</u>

Deficiencies CitedSubject AreaVerifiedCorrected83.14(2)(a)LICENSEE ENSURES FACILITY COMPLIES11/17/23Yes

WITH LAWS

Survey ID: 0139760 End Date: 02/17/2022 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Enforcement History (DEWEY CENTER OF AURORA PSYCHIATRIC HOSPITAL--0017327)

Date: 09/13/2023 SOD #QQR211 Appealed: No

Sanctions

ORDER TO COMPLY

This is Page 5 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: ELAINES HOPE MEMORY CARE (0017594)

Address: 7500 W NORTH AVE, WAUWATOSA, WI 53213

License Status: REGULAR

Licensed/Certified/Registered 01/15/2020 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0146037 End Date: 03/29/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0141479 End Date: 11/28/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (ELAINES HOPE MEMORY CARE--0017594)

Date Complaint Received: 01/16/2024 Date Investigation Completed: 03/29/2024

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

This is Page 6 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: Gardens at Luther Manor (The) (0019637)

Address: 4603 N 92nd Street, Wauwatosa, WI 53225

License Status: REGULAR

Licensed/Certified/Registered 07/25/2024 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0147096 End Date: 07/25/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0146902 End Date: 07/02/2024 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #MQ2L11 Served 07/10/2024

<u>Compliance</u>

Deficiencies CitedSubject AreaVerifiedCorrected83.32(3)(i)RIGHTS OF RESIDENTS: PROMPT AND7/25/24Yes

ADEQUATE TREATMENT

Survey ID: 0146300 End Date: 04/30/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 7 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0145696 End Date: 02/15/2024 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #U9UG11 Served 02/22/2024

Compliance

Deficiencies Cited
83.35(3)(b)Subject Area
SERVICE PLAN DEVELOPMENT: PARTIESVerified
4/30/24Corrected
Yes

INVOLVED

Survey ID: 0143669 End Date: 07/18/2023 Type: INITIAL Purpose: SURVEY

Results: PROBATIONARY LICENSE ISSUED

Enforcement History (Gardens at Luther Manor (The)--0019637)

Date: 07/10/2024 SOD #MQ2L11 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

ORDER TO COMPLY FORFEITURE---83.32(3)(i)

Date: 02/22/2024 SOD #U9UG11 Appealed: No

Sanctions

ORDER TO COMPLY

Complaint History (Gardens at Luther Manor (The)--0019637)

Date Complaint Received: 05/23/2024 Date Investigation Completed: 07/02/2024

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

PROGRAM SERVICES SUBSTANTIATED MO2L11

This is Page 8 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: HARWOOD PLACE ASSISTED LIVING (0009947)

Address: 8220 W HARWOOD AVE, WAUWATOSA, WI 53213

License Status: REGULAR

Licensed/Certified/Registered 03/01/2004 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0145982 End Date: 03/22/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (HARWOOD PLACE ASSISTED LIVING--0009947)

Date Complaint Received: 11/07/2023 Date Investigation Completed: 03/22/2024

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED

This is Page 9 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Corrected

Madison WI 53707-7940

Facility Information

Facility Name: HIL SUNSET HOME (0011194)

Address: 10212 W SUNSET AVE, WAUWATOSA, WI 53222

License Status: REGULAR

Licensed/Certified/Registered 06/01/2006 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0142198 End Date: 10/07/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #QJ3O11 Served 02/16/2023

Deficiencies Cited Subject Area Subject Area Verified

83.35(3)(d) SERVICE PLANS UPDATED ANNUALLY OR ON

CHANGES

83.59(1)(a) CLASS AS, ANA, CS, CNA 2 GRADE LEVEL

EXITS

Enforcement History (HIL SUNSET HOME--0011194)

Date: 02/16/2023 SOD #QJ3O11 Appealed: No

Sanctions

ORDER TO COMPLY

This is Page 10 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: LUTHER MANOR COURTYARDS (310087)

Address: 4611 N 92ND ST, WAUWATOSA, WI 53225

License Status: REGULAR

Licensed/Certified/Registered 11/27/1981 12:00:00AM

Results: NO STATEMENT OF DEFICIENCY ISSUED

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

	Survey History			
Survey ID: 0147635	End Date: 07/22/2024	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEME	ENT OF DEFICIENCY ISSUI	ED		
Survey ID: 0144874	End Date: 11/21/2023	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEME	ENT OF DEFICIENCY ISSUI	ED		
Survey ID: 0144847	End Date: 11/13/2023	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEME	ENT OF DEFICIENCY ISSUI	ED		
Survey ID: 0144366	End Date: 09/06/2023	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEME	ENT OF DEFICIENCY ISSUI	ED		
Survey ID: 0143259	End Date: 06/01/2023	Type: ABBREVIA	ATED Purpose: SURVEY/COMPLAINT	

This is Page 11 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

	Complaint History (LUTHER MAN	NOR COURTYARDS310087)
Date Complaint Received: 03/19/2024	Date Investigation Completed: 07	7/22/2024
Subject Area(s)	Result	SOD#
PROGRAM SERVICES	NOT SUBSTANTIATED	
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED	
Date Complaint Received: 11/13/2023	Date Investigation Completed: 11	/13/2023
Subject Area(s)	Result	SOD #
PROGRAM SERVICES	NOT SUBSTANTIATED	
Date Complaint Received: 08/28/2023	Date Investigation Completed: 09/06/2023	
Subject Area(s)	Result	SOD #
RESIDENT RIGHTS	NOT SUBSTANTIATED	
Date Complaint Received: 07/28/2023	Date Investigation Completed: 11	/21/2023
Subject Area(s)	Result	SOD#
PROGRAM SERVICES	NOT SUBSTANTIATED	
Date Complaint Received: 01/06/2023	Date Investigation Completed: 06/01/2023	
Subject Area(s)	Result	SOD#
PROGRAM SERVICES	NOT SUBSTANTIATED	
RESIDENT RIGHTS	NOT SUBSTANTIATED	

This is Page 12 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Madison WI

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Facility Information

Facility Name: OAK PARK PLACE OF WAUWATOSA (0014395)

Address: 1621 Rivers Bend, WAUWATOSA, WI 53226

License Status: REGULAR

Licensed/Certified/Registered 11/01/2013 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0146912 End Date: 05/08/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #W0M015 Served 07/11/2024

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.12(3)(a)	INVESTIGATE INJURIES OF UNKNOWN		
	SOURCE		
83.17(1)	LICENSEE CONDUCT CAREGIVER		
	BACKGROUND CHECK		
83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE		
	DISEASE		
83.19	ORIENTATION		
83.25	CONTINUING EDUCATION		
83.28(4)(a)	RESIDENT HEALTH SCREENING AND		
	DOCUMENTATION		
83.28(6)	RESIDENT RIGHTS, GRIEVANCE PROCEDURE,		
	RULES		
83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE		
	MEDICATION		

This is Page 13 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

83.35(3)(b)	SERVICE PLAN DEVELOPMENT: PARTIES INVOLVED
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON
	CHANGES
83.37(2)(e)	OTHER ADMINISTRATION GIVEN OR
	DELEGATED BY RN
83.38(1)(g)	HEALTH MONITORING
83.47(2)(d)	FIRE DRILLS
83.47(2)(e)	OTHER EVACUATION DRILLS

Survey ID: 0145515 End Date: 02/06/2024 Type: OTHER Purpose: DESK REVIEW

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144243 End Date: 04/27/2023 Type: OTHER Purpose: COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #W0M014 Served 09/15/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.12(4)(c)	REPORTING INCIDENTS WITH SERIOUS	5/8/24	Yes
	INJURY		
83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE	5/8/24	No
	DISEASE		
83.25	CONTINUING EDUCATION	5/8/24	No
83.28(6)	RESIDENT RIGHTS, GRIEVANCE PROCEDURE,	5/8/24	No
	RULES		
83.35(3)(b)	SERVICE PLAN DEVELOPMENT: PARTIES	5/8/24	No
	INVOLVED		
83.37(1)(g)	DISPOSITION OF MEDICATIONS	5/2/24	Yes
83.37(2)(d)	DOCUMENTATION OF MEDICATION	5/2/24	Yes
	ADMINISTRATION		

This is Page 14 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Survey ID: 0142020 End Date: 10/25/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #W0M013 Served 02/02/2023

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.13(1)(d)	MAINTAIN RECORDS HEATING SYSTEM	4/27/23	Yes
	MAINTENANCE		
83.25	CONTINUING EDUCATION	4/27/23	No
83.28(4)(a)	RESIDENT HEALTH SCREENING AND	4/27/23	Yes
	DOCUMENTATION		
83.28(6)	RESIDENT RIGHTS, GRIEVANCE PROCEDURE,	4/27/23	No
	RULES		
83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE	4/27/23	Yes
	MEDICATION		
83.35(3)(a)	COMPREHENSIVE INDIVIDUALIZED SERVICE	4/27/23	Yes
	PLAN		
83.35(3)(b)	SERVICE PLAN DEVELOPMENT: PARTIES	4/27/23	No
	INVOLVED		
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	4/27/23	Yes
	CHANGES		
83.37(1)(h)	SCHEDULED PSYCHOTROPIC MEDICATIONS	4/27/23	Yes
83.37(1)(i)	PRN PSYCHOTROPIC MEDICATION	4/27/23	Yes
83.37(1)(j)	PROOF-OF-USE RECORD	4/27/23	Yes
83.38(1)(g)	HEALTH MONITORING	4/27/23	Yes
83.47(2)(d)	FIRE DRILLS	4/27/23	Yes
83.47(2)(e)	OTHER EVACUATION DRILLS	4/27/23	Yes
83.48(3)(a)	FIRE DETECTION SYSTEMS INSPECTED	4/27/23	Yes
	ANNUALLY		

This is Page 15 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

В

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Enforcement History (OAK PARK PLACE OF WAUWATOSA--0014395)

Date: 07/11/2024 SOD #W0M015 Appealed: Decision: PENDING

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---83.17(2)(a)

FORFEITURE---83.19

FORFEITURE---83.25

FORFEITURE---83.28(6)

FORFEITURE---83.32(3)(h)

FORFEITURE---83.35(3)(b)

FORFEITURE---83.35(3)(d)

FORFEITURE---83.37(2)(e)

FORFEITURE---83.38(1)(g)

FORFEITURE---83.47(2)(d)

FORFEITURE---83.47(2)(e)

Date: 09/15/2023 SOD #W0M014 Appealed: No

Sanctions

ORDER TO COMPLY

FORFEITURE---W0M014

FORFEITURE---W0M014

FORFEITURE---W0M014

FORFEITURE---W0M014

This is Page 16 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Sanctions

ORDER TO COMPLY

Date: 02/02/2023

FORFEITURE---83.25

FORFEITURE---83.32(3)(h)

FORFEITURE---83.35(3)(b)

FORFEITURE---83.35(3)(d)

FORFEITURE---83.38(1)(g)

Date: 01/21/2022

SOD #636D11

SOD #W0M013

Appealed: No

Appealed:

Sanctions

ORDER TO COMPLY

This is Page 17 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bure

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Complaint History (OAK PARK PLACE OF WAUWATOSA0014395)			
Date Complaint Received: 03/20/2024	Date Complaint Received: 03/20/2024 Date Investigation Completed: 05/08/2024		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 01/25/2024	Date Investigation Completed: 05/0	08/2024	
Subject Area(s) PROGRAM SERVICES	Result SUBSTANTIATED	<u>SOD #</u> W0M015	
Date Complaint Received: 01/04/2024	Date Investigation Completed: 05/0	08/2024	
Subject Area(s) PROGRAM SERVICES	Result SUBSTANTIATED	<u>SOD #</u> W0M015	
Date Complaint Received: 04/18/2023	Date Investigation Completed: 04/2	27/2023	
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 01/09/2023	Date Investigation Completed: 04/2	27/2023	
Subject Area(s) PROGRAM SERVICES PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	Result NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 07/29/2022	Date Investigation Completed: 10/2	25/2022	
Subject Area(s) PROGRAM SERVICES	Result SUBSTANTIATED	<u>SOD #</u> W0M013	

This is Page 18 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Date Complaint Received: 05/18/2022 Date Investigation Completed: 10/25/2022

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATEDW0M013

This is Page 19 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS AS (SEMIAMBULATORY)

Facility Information

Facility Name: RAVENSWOOD MANOR (0018659)

Address: 8454 RAVENSWOOD CIRCLE, WAUWATOSA, WI 53226

License Status: REGULAR

Licensed/Certified/Registered 10/06/2022 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0144749 End Date: 10/31/2023 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0140899 End Date: 09/19/2022 Type: OTHER Purpose: VERIFICATION VISIT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #IRN812 Served 10/06/2022

Deficiencies Cited Subject Area Subject Area Verified

Deficiencies CitedSubject AreaVerifiedCorrected83.45(1)(b)BUILDING INTEGRITY11/14/22Yes

This is Page 20 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Community Based Residential Facility--CLASS AS (SEMIAMBULATORY)

Survey ID: 0140431 End Date: 06/28/2022 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #IRN811 Served 08/15/2022

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.35(1)(a)	PRE-ADMISSION AND ONGOING	9/19/22	Yes
	ASSESSMENTS		
83.35(3)(b)	SERVICE PLAN DEVELOPMENT: PARTIES	9/19/22	Yes
	INVOLVED		
83.41(3)(b)	FOOD SAFETY	9/19/22	Yes
83.45(1)(b)	BUILDING INTEGRITY	10/31/22	Yes
83.46(4)(c)	ELECTRICAL PROTECTION	9/19/22	Yes

Enforcement History (RAVENSWOOD MANOR--0018659)

Date: 08/16/2022 SOD #IRN811 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

ORDER TO COMPLY

Complaint History (RAVENSWOOD MANOR--0018659)

Date Complaint Received: 07/14/2023 Date Investigation Completed: 10/31/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

This is Page 21 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: ST CAMILLUS MEMORY CARE NORTH RESIDENCE (0016852)

Address: 10201 W WISCONSIN AVE, WAUWATOSA, WI 53226

License Status: REGULAR

Licensed/Certified/Registered 03/01/2019 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Verified

Corrected

Survey ID: 0145578 End Date: 02/09/2024 Type: OTHER Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144097 End Date: 02/23/2023 Type: OTHER Purpose: COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #LZE711 Served 09/01/2023

<u>Compliance</u>

<u>Deficiencies Cited</u> <u>Subject Area</u> 83.12(5)(a) NOTIFICATION: INCIDENT, INJURY, CHANGES

Survey ID: 0140510 End Date: 08/10/2022 Type: STANDARD Purpose: COMPLAINT

·

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139984 End Date: 06/14/2022 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 22 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (ST CAMILLUS MEMORY CARE NORTH RESIDENCE--0016852)

Date: 03/29/2022 SOD #H1KM11 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY FORFEITURE---83.32(3)(h) FORFEITURE---83.37(3)(a)

Complaint History (ST CAMILLUS MEMORY CARE NORTH RESIDENCE--0016852)

Date Complaint Received: 08/15/2023 Date Investigation Completed: 02/09/2024

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 06/28/2022 Date Investigation Completed: 08/10/2022

Subject Area(s) Result

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 04/11/2022 Date Investigation Completed: 06/14/2022

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

This is Page 23 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: ST CAMILLUS (0011293)

Address: 10101 W WISCONSIN AVE, WAUWATOSA, WI 53226

License Status: REGULAR

Licensed/Certified/Registered 07/01/2006 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0145561 End Date: 02/09/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139995 End Date: 06/14/2022 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT/SELF REPORT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (ST CAMILLUS--0011293)

Date Complaint Received: 08/14/2023 Date Investigation Completed: 02/09/2024

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

This is Page 24 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CS (SEMIAMBULATORY)

Facility Information

Facility Name: WASHINGTON HEIGHTS IV (0018713)

Address: 2630 NORTH 118TH ST, WAUWATOSA, WI 53224

License Status: REGULAR

Licensed/Certified/Registered 08/18/2022 12:00:00AM

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0148416 End Date: 11/05/2024 Type: STANDARD Purpose: SURVEY/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #9N0K13 Served 01/02/2025

y:	#9N0K13 Served 01	/02/2025		
			Compliance	
	Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
	83.12(4)(c)	REPORTING INCIDENTS WITH SERIOUS		
		INJURY		
	83.14(2)(e)	NOTIFY WITHIN 7 DAYS OF ADMINISTRATOR		
		CHANGE		
	83.17(1)	LICENSEE CONDUCT CAREGIVER		
		BACKGROUND CHECK		
	83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE		
		DISEASE		
	83.32(3)(b)	RIGHTS OF RESIDENTS: CONFIDENTIALITY		
	83.35(1)(c)	LISTED AREAS FOR ASSESSMENTS		
	83.37(3)(c)	MEDICATION STORAGE: LOCKED CABINET		

This is Page 25 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CS (SEMIAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0145725 End Date: 01/22/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #9N0K12 Served 02/26/2024

	<u>Compliance</u>	
Subject Area	Verified	Corrected
RIGHTS OF RESIDENTS: TO RECEIVE	10/23/24	Yes
MEDICATION		
CLEAN, COMFORTABLE MATTRESS AND PAD	10/23/24	Yes
FIRE INSPECTION	10/23/24	Yes
	RIGHTS OF RESIDENTS: TO RECEIVE MEDICATION CLEAN, COMFORTABLE MATTRESS AND PAD	RIGHTS OF RESIDENTS: TO RECEIVE 10/23/24 MEDICATION CLEAN, COMFORTABLE MATTRESS AND PAD 10/23/24

Survey ID: 0143317 End Date: 02/27/2023 Type: OTHER Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #9N0K11 Served 06/12/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	Verified	Corrected
83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE	1/26/24	No
	MEDICATION		
83.43(2)(b)	CLEAN, COMFORTABLE MATTRESS AND PAD	1/26/24	No
83.47(3)	FIRE INSPECTION	1/26/24	No
83.55(6)(b)	BATH AND TOILET AREAS: WATER	1/26/24	Yes
	TEMPERATURE		

Survey ID: 0140683 End Date: 09/06/2022 Type: INITIAL Purpose: SURVEY

Results: LICENSE/CERT/REGISTRATION ISSUED

This is Page 26 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Subject Area(s)

PROGRAM SERVICES

Provider Inspection Summary

For the period 01/21/2022 to 01/20/2025

Community Based Residential Facility--CLASS CS (SEMIAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (WASHINGTON HEIGHTS IV0018713)			
Date: 01/02/2025 Sanctions ORDER TO COMPLY	SOD #9N0K13	Appealed: No	
Date: 02/26/2024 Sanctions ORDER TO COMPLY FORFEITURE9N0K FORFEITURE9N0K FORFEITURE9N0K	X12 X12	Appealed: No	
Date: 06/13/2023 Sanctions ORDER TO COMPLY	SOD #9N0K11	Appealed: No	
		Complaint History (WASHINGTON HEIGHTS IV0018713)	
Date Complaint Received: 02/13/2023		Date Investigation Completed: 02/27/2023	

SOD#

9N0K11

This is Page 27 of 27 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Result

SUBSTANTIATED