Provider Inspection Summary For the period 01/22/2022 to 01/21/2025

Outagamie

<u>Notes</u>

This report includes Provider Inspection Summaries (Facility Profiles) for Residential Care Apartment Complexes in Outagamie County.

The report is a PDF (Adobe Acrobat) document and includes a total of 14.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: APPLETON RETIREMENT COMMUNITY (0017913)

Address: 200 W PACKARD STREET, APPLETON, WI 54911

License Status: REGULAR

Licensed/Certified/Registered 03/04/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History					
Survey ID: 0147484 Results: NO STATEME	End Date: 08/29/2024 NT OF DEFICIENCY ISS	Type: STANDARD UED	Purpose: SURVEY/COMPLAINT		
Survey ID: 0145325 Results: NO STATEMEN	End Date: 01/19/2024 NT OF DEFICIENCY ISS	• •	rpose: COMPLAINT		
Survey ID: 0141777 Results: STATEMENT (End Date: 11/01/2022 DF DEFICIENCY ISSUED	Type: ABBREVIATED	Purpose: SURVEY/COMPLAINT		
Statement of Deficiency:	#4I6U11 Served 01/ <u>Deficiencies Cited</u> 89.28(2)(a)1	09/2023 <u>Subject Area</u> RISK AGREEMENT	Compliance Verified 2/23/23	Corrected	

This is Page 2 of 14 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (APPLETON RETIREMENT COMMUNITY0017913)				
Date Complaint Received: 05/20/2024	Date Investigation Completed: 08/29/2024			
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 09/01/2023	Date Investigation Completed: 01/19/2024			
Subject Area(s) PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 02/03/2022	Date Investigation Completed: 11/01/2	022		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (REGISTERED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: EAGLE POINT SENIOR LIVING INC (0017217)

Address: 955 E JOHN ST, APPLETON, WI 54911

License Status: REGULAR

Licensed/Certified/Registered 08/01/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

			Survey History
Survey ID: 0147670	End Date: 09/23/2024	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0144472	End Date: 08/18/2023	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0141768	End Date: 10/24/2022	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEME	Results: NO STATEMENT OF DEFICIENCY ISSUED		

This is Page 4 of 14 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (REGISTERED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

C		
Date Complaint Received: 06/20/2024Date Investigation Completed: 09/23/2024		
<u>Subject Area(s)</u> PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY		
Date Complaint Received: 02/22/2023		
<u>Subject Area(s)</u> ADMINISTRATION RESIDENT RIGHTS		

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: PRIMROSE OF APPLETON (0017082)

Address: 5715 N MEADE ST, APPLETON, WI 54913

License Status: REGULAR

Licensed/Certified/Registered 09/19/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0140957End Date: 09/29/2022Type: ABBREVIATEDPurpose: SURVEY/COMPLAINTResults: NO STATEMENT OF DEFICIENCY ISSUED

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Facility Information			
ISSANCE APPLETON (0013364)				
	, ,				
JLAR					
gistered 06/21/2010 12:00	:00AM				
- FHEASTERN REGION ((GREEN BAY), (920) 448-	5252			
		Survey History			
End Date: 08/29/2024	Type: STANDARD	Purpose: SURVEY/COMPLA	JINT		
ENT OF DEFICIENCY ISS	UED				
End Date: 04/14/2023	Type: OTHER	Purpose: VERIFICATION VISIT			
ENT OF DEFICIENCY ISS	UED				
End Date: 05/16/2022	Type: STANDARD	Purpose: SURVEY/COMPLA	INT		
NT ACTION					
: #ZO2411 Served 06	/17/2022				
Deficiencies Cited 89.23(2)(c)	<u>Subject Area</u> SERVICES		<u>Compliance</u> <u>Verified</u> 4/14/23	Corrected Yes	
	Enforcement Histo	ory (RENAISSANCE APPLETON00133	364)		
SOD #ZO2411	Appealed:				
)(c)					
	RIDA AVE, APPLETON, V JLAR gistered 06/21/2010 12:00 FHEASTERN REGION (End Date: 08/29/2024 ENT OF DEFICIENCY ISS End Date: 04/14/2023 ENT OF DEFICIENCY ISS End Date: 05/16/2022 NT ACTION : #ZO2411 Served 06/ Deficiencies Cited 89.23(2)(c) SOD #ZO2411	gistered 06/21/2010 12:00:00AM THEASTERN REGION (GREEN BAY), (920) 448- End Date: 08/29/2024 Type: STANDARD ENT OF DEFICIENCY ISSUED End Date: 04/14/2023 Type: OTHER ENT OF DEFICIENCY ISSUED End Date: 05/16/2022 Type: STANDARD NT ACTION : #ZO2411 Served 06/17/2022 Deficiencies Cited Subject Area 89.23(2)(c) SERVICES Enforcement Histo SOD #ZO2411 Appealed:	ISSANCE APPLETON (0013364) RIDA AVE, APPLETON, WI 54911 JLAR gistered 06/21/2010 12:00:00AM THEASTERN REGION (GREEN BAY), (920) 448-5252 Survey History End Date: 08/29/2024 Type: STANDARD Purpose: SURVEY/COMPLA ENT OF DEFICIENCY ISSUED End Date: 04/14/2023 Type: OTHER Purpose: VERIFICATION VISIT ENT OF DEFICIENCY ISSUED End Date: 05/16/2022 Type: STANDARD Purpose: SURVEY/COMPLA NT ACTION : #ZO2411 Served 06/17/2022 Deficiencies Cited Subject Area 89.23(2)(c) SERVICES Enforcement History (RENAISSANCE APPLETON0013: SOD #ZO2411 Appealed:	ISSANCE APPLETON (0013364) RIDA AVE, APPLETON, WI 54911 JLAR gistered 06/21/2010 12:00:00AM THEASTERN REGION (GREEN BAY), (920) 448-5252 End Date: 08/29/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT INT OF DEFICIENCY ISSUED End Date: 04/14/2023 Type: OTHER Purpose: VERIFICATION VISIT End Date: 05/16/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT NT OF DEFICIENCY ISSUED End Date: 05/16/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT NT ACTION : #ZO2411 Served 06/17/2022 Deficiencies Cited Subject Area 89.23(2)(c) SERVICES <u>Compliance</u> Verified 89.23(2)(c) SERVICES <u>Verified</u> SOD #ZO2411 Appealed:	ISSANCE APPLETON (0013364) IDA AVE, APPLETON, WI 54911 ILAR jistered 06/21/2010 12:00:00AM ITHEASTERN REGION (GREEN BAY), (920) 448-5252 End Date: 08/29/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT INT OF DEFICIENCY ISSUED End Date: 04/14/2023 Type: OTHER Purpose: VERIFICATION VISIT INT OF DEFICIENCY ISSUED End Date: 05/16/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT NT ACTION : #ZO2411 Served 06/17/2022 Deficiencies Cited Subject Area 89.23(2)(c) SERVICES Corrected 4/14/23 Yes Enforcement History (RENAISSANCE APPLETON-0013364) SOD #ZO2411 Appealed:

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (RENAISSANCE APPLETON0013364)				
Date Complaint Received: 11/27/2024	Date Investigation Completed: 02/05/2	025		
Subject Area(s)	Result	<u>SOD #</u>		
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED			
Date Complaint Received: 09/27/2024	Date Investigation Completed: 02/05/2	025		
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION PROGRAM SERVICES	NOT SUBSTANTIATED NOT SUBSTANTIATED			
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED			
Date Complaint Received: 06/13/2024	Date Investigation Completed: 08/29/2024			
Subject Area(s)	<u>Result</u>	<u>SOD #</u>		
ADMINISTRATION	NOT SUBSTANTIATED			
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED			
Date Complaint Received: 05/06/2024	Date Investigation Completed: 08/29/2	024		
Subject Area(s)	<u>Result</u>	<u>SOD #</u>		
ADMINISTRATION	NOT SUBSTANTIATED			
RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED NOT SUBSTANTIATED			
Date Complaint Received: 01/25/2022	Date Investigation Completed: 05/16/2022			
Subject Area(s)	Result	<u>SOD #</u>		
RESIDENT RIGHTS	NOT SUBSTANTIATED			

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ST PAUL VILLA (0010352)

Address: 312 E 14TH ST, KAUKAUNA, WI 54130

License Status: REGULAR

Licensed/Certified/Registered 02/02/2000 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

			Survey History	
Survey ID: 0145668	End Date: 02/19/2024	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0140519	End Date: 08/15/2022	Type: ABBREVIATE	D Purpose: SURVEY	
Results: NO STATEME	NT OF DEFICIENCY ISSUE	D		

Complaint History (ST PAUL VILLA0010352)				
Date Complaint Received: 10/10/2023Date Investigation Completed: 02/19/2024				
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ASPIRE SENIOR LIVING RCAC (0016637)

Address: 825 COBBLESTONE LN, KIMBERLY, WI 54136

License Status: REGULAR

Licensed/Certified/Registered 08/08/2017 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey History

 Survey ID: 0146518
 End Date: 05/23/2024
 Type: ABBREVIATED
 Purpose: SURVEY

 Results:
 NO STATEMENT OF DEFICIENCY ISSUED
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 Vertical Addression

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: COUNTRY VILLA (0018625)

Address: 1415 WEST MAIN STREET, LITTLE CHUTE, WI 54140

License Status: REGULAR

Licensed/Certified/Registered 06/30/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

	Survey History				
Survey ID: 0148132	End Date: 11/15/2024	Type: OTHER	Purpose: COMPLAINT		
Results: NO STATEME	ENT OF DEFICIENCY ISSUE	D			
Survey ID: 0146977	End Date: 07/16/2024	Type: OTHER	Purpose: COMPLAINT		
Results: NO STATEME	ENT OF DEFICIENCY ISSUE	D			
Survey ID: 0145779	End Date: 02/29/2024	Type: OTHER	Purpose: COMPLAINT		
Results: NO STATEME	ENT OF DEFICIENCY ISSUE	D			
Survey ID: 0143412	End Date: 06/19/2023	Type: STANDARD	Purpose: SURVEY/COMPLAINT		
Results: NO STATEME	ENT OF DEFICIENCY ISSUE	D			
Survey ID: 0141190	End Date: 10/28/2022	Type: OTHER	Purpose: COMPLAINT		

Results: NO STATEMENT OF DEFICIENCY ISSUED

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For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (COUNTRY VILLA0018625)				
Date Complaint Received: 10/29/2024	Date Investigation Completed:	11/15/2024		
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 07/10/2024	Date Investigation Completed:	07/16/2024		
<u>Subject Area(s)</u> RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 03/12/2024	Date Investigation Completed:	07/16/2024		
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 02/13/2024	Date Investigation Completed: 02/29/2024			
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 04/12/2023	Date Investigation Completed: 06/19/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 12/19/2022	Date Investigation Completed: 06/19/2023			
<u>Subject Area(s)</u> ADMINISTRATION	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance Printed 02/20/2025

Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

SOD #

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 04/26/2022

<u>Subject Area(s)</u> PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY <u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED

Date Investigation Completed: 10/28/2022

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STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (REGISTERED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: GOOD SHEPHERD MEADOW WOOD RCAC (0010364)

Address: 605 BRONSON RD, SEYMOUR, WI 54165

License Status: REGULAR

Licensed/Certified/Registered 02/10/1999 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0143579 End Date: 07/03/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (GOOD SHEPHERD MEADOW WOOD RCAC0010364)				
Date Complaint Received: 06/27/2023	ate Complaint Received: 06/27/2023 Date Investigation Completed: 07/03/2023			
<u>Subject Area(s)</u> ADMINISTRATION PHYSICAL ENVIRONMENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 06/23/2023	Date Investigation Completed: 0	7/03/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		

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