Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Ozaukee

<u>Notes</u>

This report includes Provider Inspection Summaries (Facility Profiles) for Adult Family Homes in Ozaukee County. The report is a PDF (Adobe Acrobat) document and includes a total of 42.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: ROYAL ADULT FAMILY HOME (0015599)

Address: 244 S ROYAL AVE, BELGIUM, WI 53004

License Status: REGULAR

Licensed/Certified/Registered 06/25/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey History

 Survey ID: 0139662
 End Date: 05/23/2022
 Type: ABBREVIATED
 Purpose: SURVEY

 Results:
 NO STATEMENT OF DEFICIENCY ISSUED
 Purpose: SURVEY

This is Page 2 of 42 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: NEW CARE FAMILY SERVICES CEDARBURG HOUSE LLC (0015352)

Address: W54 N519 HIGHLAND DR, CEDARBURG, WI 53012

License Status: REGULAR

Licensed/Certified/Registered 11/12/2014 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

		Survey History		
Survey ID: 0145793	End Date: 02/29/202	4 Type: OTHER Purpose: VERIFICATION V	VISIT	
Results: NO STATEME	ENT OF DEFICIENCY IS	SUED		
Survey ID: 0144949	End Date: 09/07/202	3 Type: STANDARD Purpose: SURVEY/VV		
Results: ENFORCEME	NT ACTION			
Statement of Deficiency	#9CYT18 Served 1	2/04/2023		
			<u>Compliance</u>	
	<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
	50.06	CERTAIN ADMISSIONS TO FACILITIES	2/29/24	Yes
	88.04(5)(a)	TRAINING-15 HOURS WITHIN 6 MONTHS	2/29/24	Yes
	88.04(5)(b)	TRAINING-8 HOURS ANNUALLY	2/29/24	Yes
	88.05(3)(a)	HOME ENVIRONMENT	2/29/24	Yes
		FIRE EVACUATION ANNUAL EVALUATION	2/29/24	Yes
	88.05(4)(d)2.b	FIRE EVACUATION ANNUAL EVALUATION		
	88.05(4)(d)2.b 88.06(3)(d)5	SIGNED STATEMENT OF AGREEMENT	2/29/24	Yes

## This is Page 3 of 42 total pages. If printing this report ensure that your printer is set to print only the desired pages.

**Provider Inspection Summary** 

STATE OF WISCONSIN

# For the period 01/22/2022 to 01/21/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

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**Provider Inspection Summary** 

# For the period 01/22/2022 to 01/21/2025

## Adult Family Home

Compliance

STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940

P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0140790	End Date: 08/15/2022	<b>Type: OTHER</b>	Purpose: COMPLAINT/VV
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**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #9CYT15 Served 09/19/2022

		Compliance	
<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
88.03(5)(e)1	SIGNIFICANT CHANGE TO THE RESIDENT	11/23/22	Yes
88.04(2)(a)	RESPONSIBILITIES	11/23/22	
88.05(3)(a)	HOME ENVIRONMENT	11/23/22	
88.05(4)(b)1	FIRE SAFETY-SMOKE DETECTORS	11/23/22	
88.06(2)(b)	SERVICE AGREEMENT EXCEPT RESPITE	11/23/22	
88.06(3)(a)	INDIVIDUAL SERVICE PLAN & ASSESSMENT	11/23/23	Yes
88.06(3)(d)5	SIGNED STATEMENT OF AGREEMENT	11/23/22	
88.06(3)(f)	REVIEW OF ISP	11/23/22	Yes
88.07(1)(a)	RESIDENT CARE-GENERAL REQUIREMENTS	11/23/22	Yes
88.07(1)(c)	ACTIVITIES AND SERVICES	11/23/22	Yes
88.09(1)(a)	RESIDENT RECORDS	11/23/22	Yes
88.09(1)(d)7	RESIDENT RECORD-MEDICAL EXAMINATIONS	11/23/22	Yes
88.09(1)(d)8	RESIDENT RECORD-ISP	11/23/22	Yes

This is Page 5 of 42 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (NEW CARE FAMILY SERVICES CEDARBURG HOUSE LLC0015352)			
Date: 12/04/2023 Sanctions COMPLY WITH DEPAR ORDER TO COMPLY	<b>SOD #9CYT18</b> TMENT PLAN OF CORRECT	Appealed: No ION	
Date: 06/14/2023 Sanctions COMPLY WITH DEPAR' ORDER TO COMPLY	<b>SOD #9CYT17</b> TMENT PLAN OF CORRECT	Appealed: No ION	
Date: 01/24/2023 <u>Sanctions</u> COMPLY WITH DEPAR COMPLY WITH REQUID NNAO EXTENDED ORDER TO COMPLY	<b>SOD #9CYT16</b> TMENT PLAN OF CORRECT REMENT	Appealed: No ION	
Date: 09/19/2022 Sanctions COMPLY WITH DEPAR' NO NEW ADMISSIONS ORDER TO COMPLY	<b>SOD #9CYT15</b> TMENT PLAN OF CORRECT	Appealed: No ION	

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STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (NEW CARE FAMILY SERVICES CEDARBURG HOUSE LLC0015352)			
Date Investigation Completed: 08/15/2022			
<u>Result</u>	<u>SOD #</u>		
SUBSTANTIATED	9CYT15		
SUBSTANTIATED	9CYT15		
Date Investigation Completed: 08/15/2	022		
Result	<u>SOD #</u>		
SUBSTANTIATED	9CYT15		
SUBSTANTIATED	9CYT15		
Date Investigation Completed: 08/15/2022			
<u>Result</u>	<u>SOD #</u>		
SUBSTANTIATED	9CYT15		
	Date Investigation Completed: 08/15/2         Result         SUBSTANTIATED         SUBSTANTIATED         Date Investigation Completed: 08/15/2         Result         SUBSTANTIATED         SUBSTANTIATED         Date Investigation Completed: 08/15/2         Result         SUBSTANTIATED         Date Investigation Completed: 08/15/2         Result         SUBSTANTIATED		

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

**Survey History** 

Facility Name: Westlawn (0019960)

Address: W65 N447 WESTLAWN AVENUE, Cedarburg, WI 53012

License Status: REGULAR

Licensed/Certified/Registered 02/09/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0145564 End Date: 02/09/2024 Type: INITIAL Purpose: CHOW--LICENSURE Results: LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Wilson House (0019971)

Address: 233 N Wilson St, FREDONIA, WI 53021

License Status: REGULAR

Licensed/Certified/Registered 02/09/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History				
Survey ID: 0147835	End Date: 08/09/2024	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0145566	End Date: 02/09/2024	Type: INITIAL	Purpose: CHOWLICENSURE	
D	DT/DECISTDATION ISSUE	<b>`</b>		

**Results:** LICENSE/CERT/REGISTRATION ISSUED

Complaint History (Wilson House0019971)			
Date Complaint Received:04/29/2024Date Investigation Completed:08/09/2024			
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD #	

## This is Page 9 of 42 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: 5TH AVENUE (0012834)

Address: 950 5TH AVE, GRAFTON, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 05/28/2009 12:00:00AM

#### Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History						
Survey ID: 0141451	End Date: 09/29/2022	Type: ABBREVIATED	<b>Purpose: SURVEY</b>			
Results: STATEMENT	Results: STATEMENT OF DEFICIENCY ISSUED					
Statement of Deficiency	#QNF111 Served 11	/30/2022				
				Compliance_		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	50.065(6)(am)	FOUR YEAR CAREGIVER BA	CKGROUND	1/14/23	Yes	
		REQUIREMENT				

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: BREEZE COVE (0012309)

Address: 1256 1ST AVE, GRAFTON, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 06/01/2008 12:00:00AM

#### Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History					
Survey ID: 0145106	End Date: 10/17/2023	Type: ABBREVIATED	<b>Purpose: SURVEY</b>		
Results: STATEMENT	Results: STATEMENT OF DEFICIENCY ISSUED				
Statement of Deficiency: #T19C11 Served 12/27/2023					
				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.05(4)(d)2.b	FIRE EVACUATION ANNUAL	EVALUATION	2/10/24	Yes

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: STEPPING STONE GROUP HOME LLC (0018872)

Address: 111 WEST HIGHLAND DRIVE, GRAFTON, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 02/02/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

**Survey History** Survey ID: 0138647 End Date: 02/02/2022 **Type: INITIAL Purpose: SURVEY Results:** LICENSE/CERT/REGISTRATION ISSUED **Survey History** 

No survey activity during the period 1/22/22 to 1/21/25

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Willow Court (0019962)

Address: 1740 16th Avenue, Grafton, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 02/09/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0145565 End Date: 02/09/2024 Type: INITIAL Purpose: CHOW--LICENSURE
Results: LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CARING HOMES HEDGEWOOD (0019201)

Address: 10919 N HEDGEWOOD LANE, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 12/12/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History					
Survey ID: 0145655	End Date: 02/09/2024	Type: OTHER	Purpose: COMPLAINT		
Results: NO STATEME	Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0141613	End Date: 12/12/2022	Type: INITIAL	Purpose: SURVEY		
Results: LICENSE/CERT/REGISTRATION ISSUED					

Complaint History (CARING HOMES HEDGEWOOD0019201)			
Date Complaint Received: 12/19/2023	Date Investigation Completed: 02/09/2	024	
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CARING HOMES HILLVIEW (0018877)

Address: 8414 W HILLVIEW DR, MEQUON, WI 53097

License Status: REGULAR

Licensed/Certified/Registered 04/04/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History						
Survey ID: 0146673	End Date: 06/10/2024	4 Type: OTHER	Purpose: COMPLAINT			
Results: NO STATEME	NT OF DEFICIENCY IS	SUED				
Survey ID: 0146353	End Date: 02/16/2024	4 Type: STANDARD	Purpose: SURVEY/COM	<b>IPLAINT</b>		
Results: STATEMENT	OF DEFICIENCY ISSUE	D				
Statement of Deficiency	: #9UYI11 Served 0:	5/09/2024				
				<u>Compliance</u>		
	<b>Deficiencies</b> Cited	Subject Area		Verified	Corrected	
	88.04(2)(g)1	HEALTH SCREENING F	FOR STAFF	6/23/24		
	88.06(3)(d)1	DESCRIPTION OF SERV	VICES	6/23/24		
	88.06(3)(d)5	SIGNED STATEMENT C	OF AGREEMENT	6/23/24		
	88.07(3)(e)1	MEDICATION- RECORI	D KEEPING	6/23/24		

Survey ID: 0139153 End Date: 04/04/2022 Type: INITIAL Purpose: SURVEY

**Results:** LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (CARING HOMES HILLVIEW0018877)				
Date Complaint Received: 05/13/2024Date Investigation Completed: 06/10/2024				
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 12/19/2023	Date Investigation Completed	: 02/16/2024		
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CARING HOMES LLC (0017815)

Address: 919 W SIERRA LN, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 01/08/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

			Survey History			
Survey ID: 0145849	End Date: 03/11/2024	Type: OTHER	Purpose: COMPLAINT/VV			
Results: NO STATEMEN	NT OF DEFICIENCY ISS	SUED				
Survey ID: 0144220	End Date: 07/11/2023	Type: STANDARD	Purpose: SURVEY			
Results: ENFORCEMEN	JT ACTION					
Statement of Deficiency:	#3GHJ11 Served 09	/14/2023		<u>Compliance</u>		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	50.065(2)(b)intro	ENTITY BACKGROUNI REQUIREMENTS	O CHECK	3/11/24	Yes	
	88.04(5)(a)	TRAINING-15 HOURS V	WITHIN 6 MONTHS	3/11/24	Yes	
	88.04(5)(b)	TRAINING-8 HOURS AI	NNUALLY	3/11/24	Yes	
	88.05(3)(d)	ANNUAL WELL WATER	R INSPECTIONS	3/11/24	Yes	
	88.05(4)(a)	FIRE SAFETY-FIRE EXT	<b>FINGUISHERS</b>	3/11/24	Yes	
	88.05(4)(d)2.a	FIRE SAFETY EVACUA	TION PLAN REVIEW	3/11/24	Yes	
	88.05(4)(d)2.b	FIRE EVACUATION AN	NUAL EVALUATION	3/11/24	Yes	
	88.06(2)(a)	ADMISSION-HEALTH E	EXAM	3/11/24	Yes	
	88.06(2)(b)	SERVICE AGREEMENT	EXCEPT RESPITE	3/11/24	Yes	
	88.07(2)(e)	ANNUAL HEALTH EXA	M	3/11/24	Yes	
	88.07(3)(d)	MEDICATION- WRITTE	EN ORDER	3/11/24	Yes	

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

	Enforcement History (CARING HOMES LLC0017815)				
Date: 09/14/2023 <u>Sanctions</u>	SOD #3GHJ11	Appealed: No			
ORDER TO COMPLY					
		<b>Complaint History (CARING HO</b>	AES LLC0017815)		
Date Complaint Receiv	red: 12/19/2023	Date Investigation Completed: 03/11/	2024		
<u>Subject Area(s)</u> PHYSICAL ENVIRON	MENT/SAFETY	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CARING HOMES PINEHURST (0020044)

Address: 11404 N PINEHURST CIR, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 03/25/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey ID: 0145991
 End Date: 03/25/2024
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: COMMUNITY SUPPORTIVE HOME CARE (0017903)

Address: 1835 DONGES BAY ROAD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 03/04/2020 12:00:00AM

#### Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History					
Survey ID: 0148628	End Date: 11/06/2024	Type: OTHER	Purpose: VERIFICATION VISIT		
Results: ENFORCEMEN	T ACTION				
Statement of Deficiency:	#JTWX13 Served 01/	30/2025			
	Deficiencies Cited 88.07(3)(e)1	<u>Subject Area</u> MEDICATION- RECOF	RD KEEPING	<u>Compliance</u> <u>Verified</u>	Corrected
Survey ID: 0146443	End Date: 03/04/2024	Type: OTHER	Purpose: COMPLAINT/VV		
Results: ENFORCEMEN	IT ACTION				
Statement of Deficiency:	#JTWX12 Served 05/	17/2024			
	Deficiencies Cited 88.07(3)(e)1 88.10(3)(l)	<u>Subject Area</u> MEDICATION- RECOF SAFE PHYSICAL ENV		Compliance Verified 11/6/24 11/6/24	<u>Corrected</u> No Yes

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**Provider Inspection Summary** 

STATE OF WISCONSIN

# For the period 01/22/2022 to 01/21/2025

# Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0144885	End Date: 09/25/202	23 Type: STANDARD Purpose:	SURVEY/COMPLA	INT		
Results: ENFORCEMEN	NT ACTION					
Statement of Deficiency:	#JTWX11 Served 1	1/27/2023				
-				Compliance		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	88.07(3)(e)1	MEDICATION- RECORD KEEPING		3/4/24	No	
	88.07(4)(c)	FOOD PREPARED AND STORED SANI	TARY	2/26/24	Yes	
		WAY				
	88.10(3)(1)	SAFE PHYSICAL ENVIRONMENT		3/4/24	No	
	88.10(3)(q)	MEDICATIONS		2/26/24	Yes	
		Enforcement History (COMMUNITY SUPP	ORTIVE HOME CARE	C0017903)		
Date: 05/17/2024						
Jaic. UJ/1//2024	SOD #JTWX12	Appealed: No				
	SOD #J1WX12	Appealed: No				
Sanctions						
Sanctions COMPLY WITH DEPART						
Sanctions COMPLY WITH DEPART						
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY	TMENT PLAN OF COR	RECTION				
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date: 11/27/2023						
Sanctions COMPLY WITH DEPART ORDER TO COMPLY Date: 11/27/2023 Sanctions	IMENT PLAN OF COR	RRECTION Appealed: No				
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR	IMENT PLAN OF COR	RRECTION Appealed: No				
Sanctions	IMENT PLAN OF COR	RRECTION Appealed: No RRECTION				
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR	IMENT PLAN OF COR	RRECTION Appealed: No	RTIVE HOME CARE-	-0017903)		
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR	ГМЕNT PLAN OF COR <b>SOD #JTWX11</b> ГМЕNT PLAN OF COR	RRECTION Appealed: No RRECTION		-0017903)		
Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date Complaint Received	ГМЕNT PLAN OF COR <b>SOD #JTWX11</b> ГМЕNT PLAN OF COR	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0	4/2024	-0017903)		
Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date Complaint Received Subject Area(s)	ГМЕNT PLAN OF COR <b>SOD #JTWX11</b> ГМЕNT PLAN OF COR	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0 <u>Result</u>	4/2024 <u>SOD #</u>	-0017903)		
Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR DRDER TO COMPLY	ГМЕNT PLAN OF COR <b>SOD #JTWX11</b> ГМЕNT PLAN OF COR	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0	4/2024	-0017903)		
Sanctions COMPLY WITH DEPART ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPART ORDER TO COMPLY Date Complaint Received Subject Area(s) PROGRAM SERVICES	TMENT PLAN OF COR SOD #JTWX11 TMENT PLAN OF COR d: 01/17/2024	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0 <u>Result</u>	<b>4/2024</b> <u>SOD #</u> JTWX12	-0017903)		
Comply WITH DEPAR Comply WITH DEPAR ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR DRDER TO COMPLY Date Complaint Received Subject Area(s) PROGRAM SERVICES Date Complaint Received	TMENT PLAN OF COR SOD #JTWX11 TMENT PLAN OF COR d: 01/17/2024	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0 Result SUBSTANTIATED	4/2024 <u>SOD #</u> JTWX12 5/2023	-0017903)		
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date: 11/27/2023 Sanctions COMPLY WITH DEPAR ORDER TO COMPLY Date Complaint Received Subject Area(s)	TMENT PLAN OF COR SOD #JTWX11 TMENT PLAN OF COR d: 01/17/2024	RRECTION Appealed: No RRECTION Complaint History (COMMUNITY SUPPO Date Investigation Completed: 03/0 Result SUBSTANTIATED Date Investigation Completed: 09/2	<b>4/2024</b> <u>SOD #</u> JTWX12	-0017903)		

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

**Survey History** 

Facility Name: Compassionate Adult Family Home LLC (0019709)

Address: 6935 W Pioneer Rd, Mequon, WI 53097

License Status: REGULAR

Licensed/Certified/Registered 01/23/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0145440End Date: 01/22/2024Type: INITIALPurpose: SURVEYResults:LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: EXCELCARE ADULT HOME INC EXCELCARE 3 (0017717)

Address: 12051 N BRIARHILL RD, MEQUON, WI 53097

License Status: REGULAR

Licensed/Certified/Registered 07/15/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0142819 **Type: STANDARD Purpose: SURVEY** End Date: 04/14/2023 **Results:** NO STATEMENT OF DEFICIENCY ISSUED

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Disclaimer: This information is provided as a public service by the Wisconsin Department of Health Services (DHS). The Department neither endorses any facility nor guarantees that this information is accurate, up-to-date, or complete. This information, which should not be used as a sole source in selecting a facility, does not replace official information sources.

**Survey History** 

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: HIAWATHA HOUSE AFH (0017095)

Address: 4415 WEST HIAWATHA DR, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 06/18/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

	Survey History					
Survey ID: 0148167 End Date: 11/19/2024 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT						
Results: NO STATEME	ENT OF DEFICIENCY ISSU	ED				
Survey ID: 0140402	End Date: 08/08/2022	Type: ABBREVIATED	Purpose: SURVEY			
<b>Results:</b> NO STATEME	ENT OF DEFICIENCY ISSU	ED				

Complaint History (HIAWATHA HOUSE AFH0017095)					
Date Complaint Received: 09/20/2024Date Investigation Completed: 11/19/2024					
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: HORIZON MANOR INC (0020197)

Address: 4413 W GRACE AVE, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 04/22/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0146364 End Date: 04/22/2024 Type: INITIAL Purpose: SURVEY
Results: LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: MEQUON TERRACE II (0017790)

Address: 6726 W MEQUON RD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 08/15/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey ID: 0142764
 End Date: 04/12/2023
 Type: STANDARD
 Purpose: SURVEY

 Results: NO STATEMENT OF DEFICIENCY ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Mequon Terrace III (0019789)

Address: 6720 W Mequon Rd, Mequon, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 08/30/2023 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey ID: 0144080
 End Date: 08/30/2023
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED
 Furpose: SURVEY

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: NEW CARE FAMILY SERVICES LLC MEQUON II (0016535)

Address: 9945 N WAUWATOSA ROAD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 03/09/2017 12:00:00AM

## Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

			Survey History			
Survey ID: 0146979	End Date: 06/11/2024	Type: OTHER	Purpose: COMPLAINT			
Results: ENFORCEME	NT ACTION					
Statement of Deficiency:	#0NNC11 Served 07	/17/2024				
	Deficiencies Cited 88.03(3)(b) 88.06(3)(c) 88.10(3)(m)	<u>Subject Area</u> CRIMINAL RECORDS ASSESSMENT IDENT FREEDOM FROM AB	IFY NEEDS & ABILITIES	<u>Compliance</u> <u>Verified</u>	Corrected	
Survey ID: 0144464	End Date: 08/15/2023	Type: ABBREVIA	TED Purpose: SURVEY			
Results: STATEMENT	OF DEFICIENCY ISSUE	)				
Statement of Deficiency:	#L2G411 Served 10	/10/2023				
	Deficiencies Cited 50.065(6)(am)	<u>Subject Area</u> FOUR YEAR CAREGI REQUIREMENT	VER BACKGROUND	<u>Compliance</u> <u>Verified</u> 12/9/23	Corrected Yes	
Survey ID: 0139427	End Date: 04/12/2022	Type: OTHER	Purpose: DESK REVIEW			
Results: NO STATEME	NT OF DEFICIENCY ISS	UED				
This is Page 28 of	42 total pages. If printi	ng this report ensure th	hat your printer is set to print only	, the desired pages.		

**Provider Inspection Summary** 

For the period 01/22/2022 to 01/21/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

	Enforcement History (NEW CARE FAMILY SERVICES LLC MEQUON II0016535)				
Date: 07/17/2024 SOI	) #0NNC11	Appealed: No			
Sanctions					
ORDER TO COMPLY					
		Complaint History (NEW CARE FA	MILY SERVICES LLC MEQUON II0016535)		
Date Complaint Received: 05	5/28/2024	Date Investigation Comple	eted: 06/11/2024		
Subject Area(s)		Result	<u>SOD #</u>		
PHYSICAL ENVIRONMENT	/SAFETY	SUBSTANTIATED	0NNC11		
RESIDENT RIGHTS		SUBSTANTIATED	0NNC11		
ADMINISTRATION		SUBSTANTIATED	0NNC11		
RESIDENT RIGHTS		SUBSTANTIATED	0NNC11		

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: SUCCESSFUL CARE AFH (0018780)

Address: 4922 W WILLOW RD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 08/01/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey ID: 0140310
 End Date: 07/13/2022
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: WILL STARR MEQUON HOUSE (0015015)

Address: 7412 W DONGES BAY RD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 05/08/2014 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

**Survey History** 

No survey activity during the period 1/22/22 to 1/21/25

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: 33 Fields (0020192)

Address: 2520 State Road 33, Port Washington, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 09/16/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey ID: 0147621
 End Date: 09/16/2024
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED
 Initial Content of the second sec

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: AFH 245 (0013011)

Address: 245 THOMAS DR, PORT WASHINGTON, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 02/24/2010 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

	Survey History					
Survey ID: 0143499	End Date: 04/27/2023	Type: OTHER	Purpose: COMPLAINT			
Results: STATEMENT C	OF DEFICIENCY ISSUE	)				
Statement of Deficiency:	#OALS11 Served 06	/27/2023		Compliance		
	Deficiencies Cited 88.06(3)(f) 88.08	<u>Subject Area</u> REVIEW OF ISP TERMINATION OF PLACI	EMENT	<u>Verified</u> 8/11/23 8/11/23	<u>Corrected</u> Yes Yes	
Survey ID: 0141450	End Date: 09/29/2022	Type: ABBREVIATEI	<b>)</b> Purpose: SURVEY			
Results: STATEMENT C	OF DEFICIENCY ISSUE	)				
Statement of Deficiency:	#WBMX11 Served 11	/30/2022				
	Deficiencies Cited 50.065(6)(am)	<u>Subject Area</u> FOUR YEAR CAREGIVER REQUIREMENT	R BACKGROUND	Compliance Verified 1/14/23	<u>Corrected</u> Yes	

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STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (AFH 2450013011)					
Date Complaint Received: 02/13/2023Date Investigation Completed: 04/27/2023					
Subject Area(s)	Result	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	OALS11			
PROGRAM SERVICES	SUBSTANTIATED	OALS11			

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: CHESTNUT ADULT FAMILY CARE HOME (390237)

Address: 415 W CHESTNUT, PORT WASHINGTON, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 04/01/1999 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

		Sur	rvey History
Survey ID: 0147972	End Date: 10/30/2024	Type: ABBREVIATED	Purpose: SURVEY/COMPLAINT
Results: NO STATEME	ENT OF DEFICIENCY ISSUE	ED	
Survey ID: 0138668	End Date: 02/09/2022	Type: ABBREVIATED	Purpose: SURVEY
<b>Results:</b> NO STATEME	ENT OF DEFICIENCY ISSUE	ED	

	Complaint History (CHESTNUT ADUL	T FAMILY CARE HOME390237)	
Date Complaint Received: 08/06/2024	Date Investigation Completed: 10	0/30/2024	
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: NORTHCREST (0014734)

Address: 247 THOMAS DR, PORT WASHINGTON, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 09/17/2013 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

		Survey History			
Survey ID: 0147638	End Date: 09/19/2024	Type: OTHER Purpose: VERIFICATION	VISIT		
Results: NO STATEM	ENT OF DEFICIENCY ISS	UED			
Survey ID: 0146480	End Date: 02/07/2024	Type: ABBREVIATED Purpose: SURVEY	//COMPLAINT		
Results: ENFORCEM	ENT ACTION				
Statement of Deficienc	y: #5ZKZ11 Served 05/	21/2024			
			<u>Compliance</u>		
	Deficiencies Cited	Subject Area	Verified	Corrected	
	88.03(5)(e)1	SIGNIFICANT CHANGE TO THE RESIDENT	9/19/24	Yes	
	88.10(3)(1)	SAFE PHYSICAL ENVIRONMENT	9/19/24	Yes	
	88.10(3)(p)	PROMPT AND ADEQUATE TREATMENT	9/19/24	Yes	
		Enforcement History (NORTHCREST0014	4734)		
Date: 05/21/2024	SOD #5ZKZ11	Appealed: No			
Sanctions					
	RTMENT PLAN OF CORR	FCTION			
ORDER TO COMPLY					

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STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (NORTHCREST0014734)		
Date Complaint Received: 11/24/2023	Date Investigation Completed: 02/07/2024	
Subject Area(s)	<u>Result</u>	<u>SOD #</u>
ADMINISTRATION	SUBSTANTIATED	5ZKZ11
PHYSICAL ENVIRONMENT/SAFETY	SUBSTANTIATED	5ZKZ11
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	5ZKZ11

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

**Survey History** 

Facility Name: PORT PLACE (0019969)

Address: 703 N Wisconsin St, Port Washington, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 02/09/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0145555 End Date: 02/09/2024 Type: INITIAL Purpose: CHOW--LICENSURE Results: LICENSE/CERT/REGISTRATION ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: STANFORD HOUSE (0013556)

Address: 1118 STANFORD ST, PORT WASHINGTON, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 12/23/2010 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

No survey activity during the period 1/22/22 to 1/21/25

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: FRANSEE LANE (0014028)

Address: 116 W FRANSEE LN, SAUKVILLE, WI 53080

License Status: REGULAR

Licensed/Certified/Registered 01/26/2012 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey History

 Survey ID: 0147991
 End Date: 10/31/2024
 Type: ABBREVIATED
 Purpose: SURVEY

 Results:
 NO STATEMENT OF DEFICIENCY ISSUED
 Purpose: SURVEY

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: MAPLE LANE (0015300)

Address: 342 S MAPLE LN, SAUKVILLE, WI 53080

License Status: REGULAR

Licensed/Certified/Registered 12/18/2014 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History
Survey ID: 0148014 End Date: 10/31/2024 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

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For the period 01/22/2022 to 01/21/2025 Adult Family Home Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

**Survey History** 

Facility Name: Riverwood (0019970)

Address: 1029 S Main St, Saukville, WI 53080

License Status: REGULAR

Licensed/Certified/Registered 02/09/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0145558 End Date: 02/09/2024 Type: INITIAL Purpose: CHOW--LICENSURE Results: LICENSE/CERT/REGISTRATION ISSUED

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