Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Notes

This report includes Provider Inspection Summaries (Facility Profiles) for Residential Care Apartment Complexes in Ozaukee County.

The report is a PDF (Adobe Acrobat) document and includes a total of 17.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Corrected

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: HAMILTON HOUSE SENIOR LIVING INC (0017502)

Address: W76 N629 WAUWATOSA RD, CEDARBURG, WI 53012

License Status: REGULAR

Licensed/Certified/Registered 04/09/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147117 End Date: 07/15/2024 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #2N7I11 Served 07/26/2024

<u>Compliance</u> ciencies Cited Subject Area Verified

Deficiencies CitedSubject AreaVerified89.23(3)(f)SERVICES9/9/24

Survey ID: 0140260 End Date: 07/26/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 2 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Complaint History (HAMILTON HOUSE SENIOR LIVING INC-0017502)			
Date Complaint Received: 05/22/2024 Date Investigation Completed: 07/15/2024			
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY	Result NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 07/20/2022	Date Investigation Completed: 07/26/2022		
Subject Area(s) RESIDENT RIGHTS	Result NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 06/28/2022	Date Investigation Completed: 07/26/2022		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 05/03/2022	Date Investigation Completed: 07/26/2022		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 01/31/2022	Date Investigation Completed: 07/26/2022		
Subject Area(s) PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 01/25/2022	Date Investigation Completed: 07/26/2022		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	Result NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#	

This is Page 3 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: LASATA CROSSINGS ASSISTED LIVING (0013268)

Address: W79N673 WAUWATOSA RD, CEDARBURG, WI 53012

License Status: REGULAR

Licensed/Certified/Registered 06/15/2010 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144219 End Date: 09/06/2023 Type: STANDARD Purpose: SURVEY/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0143292 End Date: 03/31/2023 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #WQ7211 Served 06/08/2023

Compliance
Varified

Deficiencies CitedSubject AreaVerifiedCorrected89.34(16)TENANT RIGHTS9/6/23Yes

Enforcement History (LASATA CROSSINGS ASSISTED LIVING--0013268)

Date: 06/08/2023 SOD #WQ7211 Appealed:

Sanctions

ORDER TO COMPLY

FORFEITURE---U 267 89.34(16)

This is Page 4 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Complaint History (LASATA CROSSINGS ASSISTED LIVING--0013268)

Date Complaint Received: 11/09/2022 Date Investigation Completed: 03/31/2023

Subject Area(s)ResultSOD #ADMINISTRATIONSUBSTANTIATEDWQ7211PROGRAM SERVICESSUBSTANTIATEDWQ7211

RESIDENT RIGHTS NOT SUBSTANTIATED

This is Page 5 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: VILLAGE POINTE COMMONS THE PARAMOUNTE (0016282)

Address: 101 WALNUT DR, GRAFTON, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 12/01/2016 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0146935 End Date: 05/24/2024 Type: OTHER Purpose: COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #OE6211 Served 07/19/2024

Compliance

Deficiencies CitedSubject AreaVerifiedCorrected89.23(3)(f)SERVICES9/2/24Yes

Survey ID: 0144745 End Date: 11/06/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0143831 End Date: 07/27/2023 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 6 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0142712 End Date: 01/23/2023 **Type: ABBREVIATED Purpose: SURVEY/COMPLAINT**

Results: ENFORCEMENT ACTION

Statement of Deficiency: #FDD211 Served 04/07/2023

Compliance

Verified Deficiencies Cited Subject Area Corrected 89.34(16) TENANT RIGHTS 7/27/23 Yes

Enforcement History (VILLAGE POINTE COMMONS THE PARAMOUNTE-0016282)

Date: 04/07/2023 SOD #FDD211 Appealed:

Sanctions

ORDER TO COMPLY FORFEITURE---89.34 16

Complaint History (VILLAGE POINTE COMMONS THE PARAMOUNTE--0016282)

Date Complaint Received: 03/11/2024 Date Investigation Completed: 05/24/2024

SOD# Subject Area(s) Result PHYSICAL ENVIRONMENT/SAFETY **SUBSTANTIATED** OE6211

Date Complaint Received: 01/12/2023 **Date Investigation Completed: 01/23/2023**

Subject Area(s) Result SOD#

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

Date Complaint Received: 10/10/2022 **Date Investigation Completed: 01/23/2023**

Subject Area(s) Result SOD# RESIDENT RIGHTS **SUBSTANTIATED** FDD211 **OTHER SUBSTANTIATED FDD211**

This is Page 7 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: CHARTER SENIOR LIVING OF MEQUON (0017780) Address: 10803 N PORT WASHINGTON ROAD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 01/01/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

CHEVIAN	History
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Survey ID: 0144223 End Date: 09/07/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0142835 End Date: 02/22/2023 Type: OTHER Purpose: COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #VWLC11 Served 04/19/2023

Deficiencies CitedSubject AreaVerifiedCorrected89.23(2)(a)2.cSERVICES6/3/23Yes

Compliance

Survey ID: 0141364 End Date: 09/22/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #R29F11 Served 11/22/2022

		<u>Compliance</u>	
<u>Deficiencies Cited</u>	Subject Area	<u>Verified</u>	Corrected
50.06	CERTAIN ADMISSIONS TO FACILITIES	1/23/22	
89.23(2)(a)2.a	SERVICES	1/23/22	
89.27(1)	SERVICE AGREEMENT	1/23/22	
89.28(1)	RISK AGREEMENT	1/23/22	

This is Page 8 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (CHARTER SENIOR LIVING OF MEQUON0017780)			
Date Complaint Received: 03/27/2023	Date Investigation Completed: 09/07/2023		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	SOD #	
Date Complaint Received: 02/07/2023	Date Investigation Completed: 02/22/2023		
Subject Area(s)	<u>Result</u>	SOD#	
RESIDENT RIGHTS	SUBSTANTIATED	VWLC11	
Date Complaint Received: 10/10/2022	Date Investigation Completed: 02/22/2023		
Subject Area(s)	Result	SOD #	
ADMINISTRATION	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
Date Complaint Received: 05/26/2022	Date Investigation Completed: 09/22/2022		
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
ADMINISTRATION	NOT SUBSTANTIATED		
PROGRAM SERVICES	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		
PROGRAM SERVICES RESIDENT RIGHTS	NOT SUBSTANTIATED NOT SUBSTANTIATED		
KESIDENI KIUHIS	NOI SUBSTANTIALED		

This is Page 9 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: Lumia of Mequon Assisted Living (0019697)

Address: 11900 N Port Washington Road, Mequon, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 07/11/2023 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0143675 End Date: 07/11/2023 Type: INITIAL Purpose: SURVEY

Results: LICENSE/CERT/REGISTRATION ISSUED

This is Page 10 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: NEWCASTLE PLACE (0018619)

Address: 12600 N PORT WASHINGTON RD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 07/01/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147832 End Date: 07/30/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0146210 End Date: 01/24/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #V23H11 Served 04/23/2024

<u>Deficiencies Cited</u> Subject Area Services Servi

This is Page 11 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Subject Area(s)

PROGRAM SERVICES

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (REGISTERED)

Complaint History (NEWCASTLE PLACE0018619)				
Date Complaint Received: 07/25/2024	Date Investigation Completed:	Date Investigation Completed: 07/30/2024		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#		
Date Complaint Received: 08/17/2023	Date Investigation Completed: 01/24/2024			

SOD#

This is Page 12 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Result

NOT SUBSTANTIATED

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: SENIOR LIVING MEQUON I (0018676) Address: 6751 W MEQUON RD, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 09/20/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144974 End Date: 11/29/2023 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139611 End Date: 05/17/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (SENIOR LIVING MEQUON I--0018676) Date Complaint Received: 08/14/2023 Subject Area(s) PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 06/21/2023 Date Investigation Completed: 11/29/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED

This is Page 13 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: TEROVA SENIOR LIVING OF MEQUON (0018248)

Address: 10995 N MARKET STREET, MEQUON, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 10/01/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148544 End Date: 10/30/2024 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Survey ID: 0144044 End Date: 08/22/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (TEROVA SENIOR LIVING OF MEQUON0018248)		
Date Complaint Received: 10/02/2024	Date Investigation Completed: 10/30/2024	
Subject Area(s) PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result SUBSTANTIATED SUBSTANTIATED	SOD # 4G2011 4G2011
Date Complaint Received: 09/20/2024	Date Investigation Completed: 10/30/2024	
Subject Area(s) ADMINISTRATION PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED SUBSTANTIATED	<u>SOD #</u> 4G2011 4G2011

This is Page 14 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: HARBOR CLUB (0016547)

Address: 333 W WALTERS ST, PORT WASHINGTON, WI 53024

License Status: REGULAR

Licensed/Certified/Registered 03/01/2017 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144043 End Date: 08/22/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 15 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: LINCOLN VILLAGE (0015963)

Address: 1330 W LINCOLN AVE, PORT WASHINGTON, WI 53074

License Status: REGULAR

Licensed/Certified/Registered 01/19/2016 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0146921 End Date: 07/10/2024 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0138675 End Date: 02/09/2022 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (LINCOLN VILLAGE--0015963)

Date Complaint Received: 04/22/2024 Date Investigation Completed: 07/10/2024

Subject Area(s) Result SOD #

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

This is Page 16 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/22/2022 to 01/21/2025

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: WILLOWBROOK PLACE (0017394)

Address: 205 GREEN BAY ROAD, THIENSVILLE, WI 53092

License Status: REGULAR

Licensed/Certified/Registered 11/01/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147231 End Date: 08/05/2024 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 17 of 17 total pages. If printing this report ensure that your printer is set to print only the desired pages.