Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Sheboygan

Notes

This report includes Provider Inspection Summaries (Facility Profiles) for Community-Based Residential Facilities in Sheboygan County.

The report includes only facilities located within the City of SHEBOYGAN. Reports for facilities located in other communities are listed separately on the DQA Facility Profile webpage.

The report is a PDF (Adobe Acrobat) document and includes a total of 35.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

Corrected

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Facility Information

Facility Name: ABODE ON CLARA (THE) (0017723) Address: 1117 CLARA AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 11/06/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148636 End Date: 11/14/2024 Type: STANDARD Purpose: SURVEY/COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #GIXB14 Served 01/31/2025

Deficiencies Cited Subject Area Compliance

Verified

83.20(2)(a)-(d) DEPARTMENT-APPROVED TRAINING COURSE

83.35(1)(a) PRE-ADMISSION AND ONGOING

ASSESSMENTS

83.44(2)(c) INTERIOR FLOORS, WALLS AND CEILINGS

Survey ID: 0146547 End Date: 04/09/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #D0EB11 Served 05/29/2024

Compliance

Deficiencies CitedSubject AreaVerifiedCorrected50.07PROHIBITED ACTS11/14/24Yes

This is Page 2 of 35 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Survey ID: 0144772 End Date: 08/03/2023 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #GIXB13 Served 11/08/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
50.09(1)(f)	PRIVACY	11/6/24	Yes
83.14(2)(a)	LICENSEE ENSURES FACILITY COMPLIES	11/6/24	Yes
	WITH LAWS		
83.28(4)(a)	RESIDENT HEALTH SCREENING AND	11/6/24	Yes
	DOCUMENTATION		
83.35(2)	TEMPORARY SERVICE PLAN	11/6/24	Yes
83.35(5)(a)	INITIAL EVALUATION OF EVACUATION	11/6/24	Yes
	LIMITATIONS		
83.42(1)	RESIDENT RECORD MAINTAINED	11/6/24	Yes

Survey ID: 0142429 End Date: 11/30/2022 Type: OTHER Purpose: COMPLAINT/VV

Results: ENFORCEMENT ACTION

Statement of Deficiency: #GIXB12 Served 03/10/2023

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
50.09(1)(f)	PRIVACY	8/3/23	No
83.14(2)(a)	LICENSEE ENSURES FACILITY COMPLIES	8/3/23	No
	WITH LAWS		
83.19	ORIENTATION	8/2/23	Yes
83.21(1)-(3)	ALL EMPLOYEE TRAINING	8/2/23	Yes
83.28(4)(a)	RESIDENT HEALTH SCREENING AND	8/3/23	No
	DOCUMENTATION		
83.35(2)	TEMPORARY SERVICE PLAN	8/3/23	No
83.35(5)(a)	INITIAL EVALUATION OF EVACUATION	8/3/23	No
	LIMITATIONS		
83.42(1)	RESIDENT RECORD MAINTAINED	8/3/23	No

This is Page 3 of 35 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Survey ID: 0140177 End Date: 04/19/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #GIXB11 Served 07/20/2022

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.17(2)(a)	EMPLOYEES SCREENED FOR COMMUNICABLE	11/30/22	Yes
	DISEASE		
83.19	ORIENTATION	11/30/22	No
83.21(1)-(3)	ALL EMPLOYEE TRAINING	11/30/22	No
83.25	CONTINUING EDUCATION	11/30/22	Yes
83.28(4)(a)	RESIDENT HEALTH SCREENING AND	11/30/22	No
	DOCUMENTATION		
83.35(2)	TEMPORARY SERVICE PLAN	11/30/22	No
83.35(3)(a)	COMPREHENSIVE INDIVIDUALIZED SERVICE	11/30/22	Yes
	PLAN		
83.35(5)(a)	INITIAL EVALUATION OF EVACUATION	11/30/22	No
	LIMITATIONS		
83.37(1)(a)	WRITTEN ORDER FOR MEDICATIONS,	11/30/22	Yes
	SUPPLEMENTS		
83.42(1)	RESIDENT RECORD MAINTAINED	11/30/22	No

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (ABODE ON CLARA (THE)--0017723)

Date: 05/29/2024 SOD #D0EB11 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

ORDER TO COMPLY FORFEITURE---50.07

Date: 11/08/2023 SOD #GIXB13 Appealed: Yes Decision: DISMISSED

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---50.09 1f

FORFEITURE---83.14 2a

FORFEITURE---83.28 4a

FORFEITURE---83.35 2

FORFEITURE---83.35 5a

FORFEITURE---83.42 1

Date: 03/10/2023 SOD #GIXB12 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---83.14 2a

FORFEITURE---83.19

FORFEITURE---83.25 2

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Sanctions

ORDER TO COMPLY

Date: 07/20/2022

FORFEITURE---83.19

FORFEITURE---83.21(1)-(3)

FORFEITURE---83.25

FORFEITURE---83.35(2)

FORFEITURE---83.35(3)(a)

Complaint History (ABODE ON CLARA (THE)--0017723)

Date Complaint Received: 07/11/2024 Date Investigation Completed: 11/14/2024

Subject Area(s) Result SOD #

Appealed:

ADMINISTRATION NOT SUBSTANTIATED PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

SOD #GIXB11

Date Complaint Received: 06/21/2022 Date Investigation Completed: 11/30/2022

Subject Area(s)ResultSOD #RESIDENT RIGHTSSUBSTANTIATEDGIXB12

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ABODE ON ONTARIO (THE) (410480) Address: 503 ONTARIO AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 12/01/1979 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey	History
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Survey ID: 0148221 End Date: 12/04/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0146544 End Date: 04/09/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #L47211 Served 05/29/2024

Deficiencies CitedSubject AreaVerifiedCorrected50.07PROHIBITED ACTS12/4/24Yes

Compliance

Survey ID: 0145166 End Date: 11/09/2023 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #WOPN11 Served 01/03/2024

Deficiencies Cited Subject Area Corrected
83.12(4)(d) REPORTING CATASTROPHE RESULTING IN DAMAGE
83.45(1)(b) BUILDING INTEGRITY 12/4/24 Yes

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (ABODE ON ONTARIO (THE)--410480)

Date: 05/29/2024 SOD #L47211 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

ORDER TO COMPLY FORFEITURE---50.07

Date: 01/03/2024 SOD #WOPN11 Appealed:

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

NO NEW ADMISSIONS ORDER TO COMPLY FORFEITURE---83.12 4d FORFEITURE---83.45 1b

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: AZURA MEMORY CARE OF SHEBOYGAN 19 (0013433)

Address: 2629 INDIANA AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 09/01/2011 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0147430 End Date: 08/22/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144022 End Date: 06/13/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #B4QB11 Served 08/24/2023

<u>Compliance</u>

Deficiencies CitedSubject AreaVerifiedCorrected83.43(1)ENVIRONMENT SAFE, CLEAN, AND10/8/23Yes

COMFORTABLE

Survey ID: 0138872 End Date: 03/03/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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PROGRAM SERVICES

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Complaint History (AZURA MEMORY CARE OF SHEBOYGAN 19--0013433) Date Complaint Received: 05/20/2024 Date Investigation Completed: 08/22/2024 Subject Area(s) Result SOD# RESIDENT RIGHTS NOT SUBSTANTIATED Date Complaint Received: 04/29/2024 **Date Investigation Completed: 08/22/2024** Result SOD# Subject Area(s) **ADMINISTRATION** NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED Date Complaint Received: 02/12/2024 **Date Investigation Completed: 08/22/2024** Subject Area(s) SOD# Result **ADMINISTRATION** NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED Date Complaint Received: 10/03/2022 **Date Investigation Completed: 06/13/2023** Subject Area(s) Result SOD# NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: AZURA MEMORY CARE SHEBOYGAN 2 (0013434)

Address: 2611 INDIANA AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 09/01/2011 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0138805 End Date: 02/23/2022 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey History

No survey activity during the period 1/30/22 to 1/29/25

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Facility Information

Facility Name: CALM HARBOR SHEBOYGAN (0017804)

Address: 1202 N 31ST ST, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 10/30/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144826 End Date: 11/13/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: COUNTRY SIDE MANOR EAST (0018352) Address: 4221 KADLEC DRIVE, SHEBOYGAN, WI 53083

License Status: REGULAR

Licensed/Certified/Registered 05/01/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0143330 End Date: 06/08/2023 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (COUNTRY SIDE MANOR EAST--0018352)

Date Complaint Received: 03/27/2023 Date Investigation Completed: 06/08/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED

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Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: COUNTRY SIDE MANOR WEST (0018351) Address: 4228 KADLEC DRIVE, SHEBOYGAN, WI 53083

License Status: REGULAR

Licensed/Certified/Registered 03/01/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148414 End Date: 10/09/2024 Type: OTHER Purpose: COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #SIO811 Served 01/02/2025

Compliance

Deficiencies CitedSubject AreaVerifiedCorrected83.32(3)(h)RIGHTS OF RESIDENTS: TO RECEIVE2/16/25

MEDICATION

Survey ID: 0147004 End Date: 07/18/2024 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0145083 End Date: 12/18/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0143310 End Date: 06/07/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

	Complaint History (COUNTRY SI	DE MANOR WEST0018351)
Date Complaint Received: 09/30/2024	Date Investigation Completed: 1	0/09/2024
Subject Area(s)	<u>Result</u>	<u>SOD #</u>
ADMINISTRATION	SUBSTANTIATED	SIO811
PROGRAM SERVICES	SUBSTANTIATED	SIO811
RESIDENT RIGHTS	SUBSTANTIATED	SIO811
Date Complaint Received: 04/23/2024	Date Investigation Completed: 0	7/18/2024
Subject Area(s)	<u>Result</u>	<u>SOD #</u>
PHYSICAL ENVIRONMENT/SAFETY	NOT SUBSTANTIATED	
PROGRAM SERVICES	NOT SUBSTANTIATED	
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED	
Date Complaint Received: 03/05/2024	Date Investigation Completed: 0	7/18/2024
Subject Area(s)	<u>Result</u>	<u>SOD #</u>
ADMINISTRATION	NOT SUBSTANTIATED	
PROGRAM SERVICES	NOT SUBSTANTIATED	
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED	
Date Complaint Received: 01/22/2024	Date Investigation Completed: 0	7/18/2024
Subject Area(s)	<u>Result</u>	SOD#
ADMINISTRATION	NOT SUBSTANTIATED	
Date Complaint Received: 11/13/2023	Date Investigation Completed: 1	2/18/2023
Subject Area(s)	Result	SOD#
PROGRAM SERVICES	NOT SUBSTANTIATED	
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED	

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 08/07/2023 Date Investigation Completed: 12/18/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 06/05/2023 Date Investigation Completed: 06/07/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 06/01/2023 Date Investigation Completed: 06/07/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: GOLDEN HARBOR LLC (0013780) Address: 505 S WATER ST, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 09/01/2012 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148134 End Date: 11/08/2024 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0146794 End Date: 04/30/2024 Type: OTHER Purpose: COMPLAINT/SELF REPORT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #7JOM11 Served 06/26/2024

: #/JQMIII Served (00/20/2024			
		<u>Compliance</u>		
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected	
83.35(1)(a)	PRE-ADMISSION AND ONGOING	11/8/24	Yes	
	ASSESSMENTS			
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	11/8/24	Yes	
	CHANGES			
83.37(2)(a)	SELF-ADMINISTERED BY RESIDENT	11/8/24	Yes	
83.41(3)(b)	FOOD SAFETY	11/8/24	Yes	
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	11/8/24	Yes	
	COMFORTABLE			
83.55(4)(a)	BATH AND TOILET AREAS: PRIVACY	11/8/24	Yes	

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0146359 End Date: 02/14/2024 Type: OTHER Purpose: COMPLAINT/SELF REPORT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #VE6I11 Served 05/09/2024

Deficiencies Cited Subject Area Subject Area

Survey ID: 0144753 End Date: 11/07/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144468 End Date: 10/04/2023 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0143505 End Date: 04/07/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #Z99X11 Served 06/28/2023

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.12(4)(c)	REPORTING INCIDENTS WITH SERIOUS	10/4/23	Yes
	INJURY		
83.32(3)(h)	RIGHTS OF RESIDENTS: TO RECEIVE	10/4/23	Yes
	MEDICATION		
83.32(3)(n)	RIGHTS OF RESIDENTS: SAFE ENVIRONMENT	10/4/23	Yes
83.37(3)(c)	MEDICATION STORAGE: LOCKED CABINET	10/4/23	Yes
83.42(2)	RESIDENT RECORDS SAFEGUARDED	10/4/23	Yes

C----1:---

Survey ID: 0138689 End Date: 02/14/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Date: 06/26/2024 SOD #7JQM11 Appealed: No

Sanctions
ORDER TO COMPLY

Date: 05/09/2024 SOD #VE6I11 Appealed: No

Sanctions
ORDER TO COMPLY

Date: 06/28/2023
Sanctions

ORDER TO COMPLY FORFEITURE---83.32 3h

SOD #Z99X11

Appealed:

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (GOLDEN HARBOR LLC0013780)			
Date Complaint Received: 08/01/2024	Date Investigation Completed: 1	1/08/2024	
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 02/19/2024	Date Investigation Completed: 0	4/30/2024	
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED	SOD # 7JQM11 7JQM11 7JQM11 7JQM11 7JQM11 7JQM11	
Date Complaint Received: 02/07/2024	Date Investigation Completed: 0	2/14/2024	
Subject Area(s) ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	Result SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD # VE6I11 VE6I11 VE6I11 VE6I11	
Date Complaint Received: 01/30/2024	Date Investigation Completed: 0	2/14/2024	
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY	Result SUBSTANTIATED	<u>SOD #</u> VE6I11	

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 11/22/2023 Date Investigation Completed: 02/14/2024

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 11/01/2023 Date Investigation Completed: 11/07/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 09/14/2023 Date Investigation Completed: 10/04/2023

Subject Area(s) Result SOD #

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

Date Complaint Received: 04/05/2023 Date Investigation Completed: 04/07/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 03/08/2023 Date Investigation Completed: 04/07/2023

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATEDZ99X11

Date Complaint Received: 02/27/2023 Date Investigation Completed: 04/07/2023

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date Complaint Received: 02/15/2023 Date Investigation Completed: 04/07/2023

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED

Date Complaint Received: 02/02/2023 Date Investigation Completed: 04/07/2023

Subject Area(s)ResultSOD #PROGRAM SERVICESSUBSTANTIATEDZ99X11RESIDENT RIGHTSSUBSTANTIATEDZ99X11

Date Complaint Received: 12/02/2022 Date Investigation Completed: 04/07/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 11/15/2022 Date Investigation Completed: 04/07/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED RESIDENT RIGHTS NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Corrected

Facility Information

Facility Name: HIL KAUFMANN HOME (0009736) Address: 2307 N 30TH ST, SHEBOYGAN, WI 53083

License Status: REGULAR

Licensed/Certified/Registered 01/01/2002 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0139152 End Date: 02/24/2022 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #N77811 Served 04/04/2022

		<u>Compliance</u>
Deficiencies Cited	Subject Area	<u>Verified</u>
83.13(2)(b)	RESIDENT RECORDS RETAINED FOR 7 YEARS	5/19/22
83.37(1)(e)	MEDICATION REGIMEN, ADMINISTRATION	5/19/22
	REVIEW	
83.44(2)(a)	ROOMS CLEAN AND FREE FROM ODORS	5/19/22
83.59(1)(g)	PROPER EXIT LOCATIONS, SIDEWALKS,	5/19/22
	DRIVEWAYS	
83.59(2)(a)	ONE-HAND, ONE-MOTION DOOR OPERATION	5/19/22
83.60(1)	TOTAL/OPENABLE WINDOW AREA	5/19/22

Survey History

No survey activity during the period 1/30/22 to 1/29/25

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Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: HIL NEW HORIZONS (0010603)

Address: 1411 N 26TH ST, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 06/14/2004 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0140608 End Date: 08/30/2022 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (HIL NEW HORIZONS--0010603)

Date Complaint Received: 08/23/2022 Date Investigation Completed: 08/30/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

Facility Information

Facility Name: ROGERS BEHAVIORAL HEALTH SHEBOYGAN LLC (0018630)

Address: 1108 SOUTH WILDWOOD AVENUE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 10/21/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148107 End Date: 11/14/2024 Type: STANDARD Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: SHEBOYGAN SENIOR COMMUNITY INC (0015786)

Address: 3505 CTY RD Y, SHEBOYGAN, WI 53083

License Status: REGULAR

Licensed/Certified/Registered 09/30/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0142151 End Date: 02/13/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: SHORES OF SHEBOYGAN ASSISTED LIVING I (0015629)

Address: 3315 SUPERIOR AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 08/01/2016 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0145935 End Date: 03/19/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144743 End Date: 09/07/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #LSZ211 Served 11/07/2023

		Comphance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.20(2)(a)-(d)	DEPARTMENT-APPROVED TRAINING COURSE	3/19/24	Yes
83.37(1)(h)	SCHEDULED PSYCHOTROPIC MEDICATIONS	3/19/24	Yes
83.37(1)(i)	PRN PSYCHOTROPIC MEDICATION	3/19/24	Yes

Commission

Enforcement History (SHORES OF SHEBOYGAN ASSISTED LIVING I--0015629)

Date: 11/07/2023 SOD #LSZ211 Appealed:

Sanctions

ORDER TO COMPLY

FORFEITURE---N 408 83.37(1)(i)

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Complaint History (SHORES OF SHEBOYGAN ASSISTED LIVING I--0015629)

Date Complaint Received: 08/21/2023 Date Investigation Completed: 08/30/2023

Subject Area(s) Result SOD #

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Facility Information

Facility Name: SHORES OF SHEBOYGAN ASSISTED LIVING II THE (0015627)

Address: 3319 SUPERIOR AVE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 08/01/2016 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0145939 End Date: 03/19/2024 Type: OTHER Purpose: COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0144716 End Date: 09/07/2023 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #8GKJ11 Served 11/03/2023

Deficiencies CitedSubject AreaCompliance83.20(2)(a)-(d)DEPARTMENT-APPROVED TRAINING COURSE3/19/24Yes83.47(2)(d)FIRE DRILLS3/19/24Yes

Survey ID: 0143754 End Date: 04/19/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139926 End Date: 06/14/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Enforcement History (SHORES OF SHEBOYGAN ASSISTED LIVING II THE--0015627)

Date: 11/03/2023 SOD #8GKJ11 Appealed:

Sanctions

ORDER TO COMPLY

FORFEITURE---83.20(2)(a)-(d)

Complaint History (SHORES OF SHEBOYGAN ASSISTED LIVING II THE--0015627)

Date Complaint Received: 01/02/2024 Date Investigation Completed: 03/19/2024

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 08/08/2023 Date Investigation Completed: 09/07/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 02/17/2023 Date Investigation Completed: 04/19/2023

Subject Area(s) Result

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 11/22/2022 Date Investigation Completed: 04/19/2023

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN
Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: VISTA CARE HELLER AVENUE (0018167)

Address: 1528 NORTH 17TH STREET, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 12/07/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148461 End Date: 11/07/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #BI6G12 Served 01/08/2025

Deficiencies Cited Subject Area Corrected 83.37(1)(g) DISPOSITION OF MEDICATIONS Corrected Yes

Survey ID: 0147172 End Date: 05/23/2024 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #BI6G11 Served 08/01/2024

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.32(2)(b)	POST RESIDENT RIGHTS, GRIEVANCE	11/7/24	Yes
	PROCEDURE		
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	11/7/24	Yes
	CHANGES		
83.35(5)(b)	ANNUAL EVALUATION OF EVACUATION	11/7/24	Yes
	LIMITS		
83.37(1)(g)	DISPOSITION OF MEDICATIONS	11/7/24	No

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Enforcement History (VISTA CARE HELLER AVENUE--0018167)

Date: 08/01/2024 SOD #BI6G11 Appealed: Decision: PENDING

Sanctions

ORDER TO COMPLY

FORFEITURE---N 389 83.35(3)(d)

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940

STATE OF WISCONSIN

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: VISTA CARE MEHRTENS AVENUE (0018329)

Address: 1522 N 17TH STREET, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 12/07/2020 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0148078 End Date: 11/08/2024 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0147220 End Date: 05/23/2024 Type: STANDARD Purpose: SURVEY

Results: ENFORCEMENT ACTION

Statement of Deficiency: #YYYH11 Served 08/05/2024

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.32(2)(b)	POST RESIDENT RIGHTS, GRIEVANCE	11/8/24	Yes
	PROCEDURE		
83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON	11/8/24	Yes
	CHANGES		
83.35(5)(b)	ANNUAL EVALUATION OF EVACUATION	11/8/24	Yes
	LIMITS		
83.37(1)(g)	DISPOSITION OF MEDICATIONS	11/8/24	Yes
83.43(1)	ENVIRONMENT SAFE, CLEAN, AND	11/8/24	Yes
	COMFORTABLE		

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Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

Enforcement History (VISTA CARE MEHRTENS AVENUE--0018329)

Date: 08/05/2024 **SOD #YYYH11 Appealed:**

Sanctions

ORDER TO COMPLY FORFEITURE---N 389 83.35(3)(d) FORFEITURE---N 481 83.43(1)

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Provider Inspection Summary

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: VISTA CARE NORTH 33RD PLACE (0009340)

Address: 1536 N 33RD PLACE, SHEBOYGAN, WI 53081

License Status: REGULAR

Licensed/Certified/Registered 12/01/2001 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0140078 End Date: 07/07/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (VISTA CARE NORTH 33RD PLACE--0009340)

Date Complaint Received: 03/09/2022 Date Investigation Completed: 07/07/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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