For the period 01/30/2022 to 01/29/2025

STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

<u>Notes</u>

This report includes Provider Inspection Summaries (Facility Profiles) for Assisted Living Facilities in Washburn County. The report is a PDF (Adobe Acrobat) document and includes a total of 28.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

For the period 01/30/2022 to 01/29/2025 Adult Day Care Center Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ALZHEIMERS DAY RESPITE PROGRAM (0010161)

Address: 1790 SCRIBNER STREET, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 06/01/2004 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

No survey activity during the period 1/30/22 to 1/29/25

This is Page 2 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ARCH OF MINONG LLC (0018444)

Address: 715 W HOKAH STREET, MINONG, WI 54859

License Status: REGULAR

Licensed/Certified/Registered 05/24/2021 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History		
Survey ID: 0147551	End Date: 09/05/2024	Type: OTHER	Purpose: COMPLAINT		
Results: ENFORCEMENT ACTION					
Statement of Deficiency:	#GI4V11 Served 09	/11/2024		~	
	Deficiencies Cited 88.07(1)(c)	<u>Subject Area</u> ACTIVITIES AND SERV	/ICES	<u>Compliance</u> <u>Verified</u>	Corrected
Survey ID: 0146606	End Date: 05/30/2024	Type: OTHER	Purpose: COMPLAINT/VV		
Results: NO STATEMEN	NT OF DEFICIENCY ISS	UED			
Survey ID: 0143746	End Date: 06/19/2023	Type: STANDARD	Purpose: SURVEY/VV		
Results: ENFORCEMEN	NT ACTION				
Statement of Deficiency:	#H6XM12 Served 07	/26/2023		~	
	Deficiencies Cited 88.07(2)(b)5	<u>Subject Area</u> MONITORING HEALTH	ł	<u>Compliance</u> <u>Verified</u> 5/30/24	<u>Corrected</u> Yes

This is Page 3 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/30/2022 to 01/29/2025

Adult Family Home

Survey ID: 0136392	End Date: 05/31/2023	Type: INITIAL	Purpose: CHOWDESK REVI	ΞW		
Results: LICENSE/CEP	RT/REGISTRATION ISSU	ED				
Survey ID: 0140328	End Date: 07/20/2022	Type: OTHER	Purpose: COMPLAINT			
Results: ENFORCEME	NT ACTION					
Statement of Deficiency	: #H6XM11 Served 08/	/01/2022		Compliance_		
	Deficiencies Cited 88.04(2)(b) 88.07(2)(b)5	<u>Subject Area</u> AWAKE STAFF FOR C MONITORING HEALT		<u>Verified</u> 6/19/23 6/19/23	<u>Corrected</u> Yes No	
		Enforcement Hi	story (ARCH OF MINONG LLC00184	44)		
Date: 09/11/2024	SOD #GI4V11	Appealed: No				
<u>Sanctions</u> ORDER TO COMPLY						
Date: 07/25/2023	SOD #H6XM12	Appealed: No				
Sanctions COMPLY WITH DEPAR ORDER TO COMPLY	TMENT PLAN OF CORR	ECTION				
Date: 08/01/2022	SOD #H6XM11	Appealed: No				
Sanctions ORDER TO COMPLY						

This is Page 4 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

	Complaint History (ARCH OF MINONG LLC0018444)				
Date Complaint Received: 06/26/2024	Date Investigation Completed: 09/05/2024				
<u>Subject Area(s)</u> ADMINISTRATION PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u> GI4V11			
Date Complaint Received: 03/20/2024	Date Investigation Completed: 05/30/2024				
Subject Area(s) RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED	SOD #			
Date Complaint Received: 04/19/2022	Date Investigation Completed: 07/20/2	022			
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 04/07/2022	Date Investigation Completed: 07/20/2022				
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			

This is Page 5 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: RIPLEY SHORES AFH (0016533)

Address: N1989 RIPLEY SHORES DRIVE, SARONA, WI 54870

License Status: REGULAR

Licensed/Certified/Registered 03/28/2017 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History		
Survey ID: 0145712	End Date: 01/08/2024	Type: STANDARD	Purpose: SURVEY/VV		
Results: ENFORCEMEN	T ACTION				
Statement of Deficiency:	#BOLC13 Served 02/	22/2024			
				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.03(3)(b)	CRIMINAL RECORDS CH	ECK		
	88.04(2)(g)1	HEALTH SCREENING FO	R STAFF		
	88.07(3)(d)	MEDICATION-WRITTEN	ORDER		
	88.07(3)(e)1	MEDICATION- RECORD I	KEEPING		
Survey ID: 0141207	End Date: 08/01/2022	Type: OTHER	Purpose: VERIFICATION VISIT		
Results: ENFORCEMEN	T ACTION				
Statement of Deficiency:	#BOLC12 Served 11/	02/2022			
·				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.06(3)(f)	REVIEW OF ISP		1/8/24	Yes
	88.07(3)(a)	PRESCRIPTION MEDICAT	ΓIONS	1/8/24	Yes
	88.07(3)(d)	MEDICATION- WRITTEN	ORDER	1/8/24	Yes
	88.07(3)(e)1	MEDICATION- RECORD I	KEEPING	1/8/24	Yes
This is Days (of)0	total nanca If noistin	this up out answer that	our printer is set to print only the	desired names	

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement History
Date: 02/22/2024	SOD #BOLC13	Appealed: No
<u>Sanctions</u> COMPLY WITH DEPARTMENT PLAN OF CORRECTION ORDER TO COMPLY		
Date: 11/02/2022	SOD #BOLC12	Appealed: No
<u>Sanctions</u> COMPLY WITH DEPAF ORDER TO COMPLY	RTMENT PLAN OF COF	RECTION

This is Page 7 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: AURORA RES ALTERNATIVES SPOONER 082 (590137)

Address: 525 BLACK BEAR AVENUE, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 05/21/1997 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

Survey ID: 0140293 End Date: 07/26/2022 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Enforcement History (AURORA RES ALTERNATIVES SPOONER 082--590137)

Date: 02/23/2022 SOD #VR2X11 Appealed: No

Sanctions ORDER TO COMPLY

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For the period 01/30/2022 to 01/29/2025

Adult Family Home

Facility Information

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

			•J •		
Facility Name: DAGO	SPDINCS (0011600)				
	. , , ,				
Address: N5517 DAG	O SPRINGS DR, SPOON	ER, WI 54801			
License Status: REGU	LAR				
Licensed/Certified/Reg	istered 02/08/2007 12:00	:00AM			
Regional Office: NOR	THWESTERN REGION	(EAU CLAIRE), (715) 836-4790)		
		Su	rvey History		
Survey ID: 0146861	End Date: 06/13/2024	Type: ABBREVIATED	Purpose: SURVEY		
Results: ENFORCEME	NT ACTION				
Statement of Deficiency	: #YW1811 Served 07.	/03/2024			
U				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.04(5)(a)	TRAINING-15 HOURS WITH	IN 6 MONTHS		
		Enforcement Histo	ry (DAGO SPRINGS0011699)		
Date: 07/03/2024	SOD #YW1811	Appealed: No			
Sanctions					
	TMENT PLAN OF CORR	ECTION			
ORDER TO COMPLY					

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: HARMON HOME (590109)

Address: 1109 HARMON STREET, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 09/30/1992 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: Lockhaven Homes I LLC (0020345)

Address: 417 E Beaver st, Spooner, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 08/20/2024 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

 Survey History

 Survey ID: 0147393
 End Date: 08/20/2024
 Type: INITIAL
 Purpose: SURVEY

 Results:
 LICENSE/CERT/REGISTRATION ISSUED
 Initial content of the second se

This is Page 11 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: Oak Pond AFH (0018996)

Address: W9333 County Highway A, Spooner, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 09/01/2022 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: ROCKY RIDGE ADULT FAMILY HOME (0013305)

Address: W9081 FOX RD, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 06/01/2010 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History
Survey ID: 0147274 End Date: 08/08/2024 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

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For the period 01/30/2022 to 01/29/2025 Adult Family Home Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: SHADY OAKS (0016274)

Address: 502 RUSK ST, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 10/10/2016 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History
Survey ID: 0142900 End Date: 04/24/2023 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: WHISPERING PINES (0010672)

Address: 800 COLLEGE STREET, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 09/21/2004 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History		
Survey ID: 0148510	End Date: 11/04/2024	Type: STANDARD	Purpose: SURVEY/VV		
Results: ENFORCEMEN	IT ACTION				
Statement of Deficiency:	#8G6S13 Served 01/	/15/2025			
				<u>Compliance</u>	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.04(2)(g)1	HEALTH SCREENING FO	R STAFF		
	88.04(2)(h)	COMPLY WITH OSHA			
	88.04(5)(a)	TRAINING-15 HOURS WI	THIN 6 MONTHS		
	88.04(5)(b)	TRAINING-8 HOURS ANN	JUALLY		
	88.06(3)(f)	REVIEW OF ISP			
	88.07(3)(d)	MEDICATION- WRITTEN	ORDER		
	88.09(1)(d)11	RESIDENT FUNDS			
	88.09(2)(c)	LOCATION AND RETENT	ION PERIOD		

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STATE OF WISCONSIN Bureau of Assisted Living

For the period 01/30/2022 to 01/29/2025

Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0144789	End Date: 09/06/2023	Type: OTHER	Purpose: VERIFICATION VISIT		
Results: ENFORCEMEN	NT ACTION				
Statement of Deficiency:	#8G6S12 Served 11/	/09/2023			
				Compliance	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.04(5)(b)	TRAINING-8 HOURS A	ANNUALLY	11/4/24	No
Survey ID: 0143835	End Date: 08/02/2023	Type: OTHER	Purpose: DESK REVIEW		
Results: NO STATEMEN	NT OF DEFICIENCY ISS	UED			
Survey ID: 0141065	End Date: 06/28/2022	Type: ABBREVIA	FED Purpose: SURVEY		
Results: ENFORCEMEN	NT ACTION				
Statement of Deficiency:	#8G6S11 Served 10/	/18/2022			
-				Compliance_	
	Deficiencies Cited	Subject Area		Verified	Corrected
	88.03(3)(b)	CRIMINAL RECORDS CHECK		9/6/23	Yes
	88.04(2)(g)1	HEALTH SCREENING	FOR STAFF	9/6/23	Yes
	88.04(5)(b)	TRAINING-8 HOURS A	ANNUALLY	9/6/23	No
	88.05(3)(b)	FREE OF HAZARDS		9/6/23	Yes
	88.10(3)(e)	SELF-DIRECTION		9/6/23	Yes

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Adult Family Home

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement History (WHISPERING PINES001	0672)
Date: 01/15/2025	SOD #8G6S13	Appealed: No	
<u>Sanctions</u> COMPLY WITH DEPAR ORDER TO COMPLY	RTMENT PLAN OF COR	ECTION	
Date: 11/09/2023 Sanctions ORDER TO COMPLY	SOD #8G6S12	Appealed: No	
Date: 10/18/2022 Sanctions ORDER TO COMPLY	SOD #8G6S11	Appealed: No	

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For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: GLENVIEW SPECIAL CARE WING (0012418)

Address: 201 GLENVIEW LANE, SHELL LAKE, WI 54871

License Status: REGULAR

Licensed/Certified/Registered 06/01/2009 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

Survey ID: 0142911 End Date: 04/26/2023 Type: ABBREVIATED Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (GLENVIEW SPECIAL CARE WING0012418)			
Date Complaint Received: 02/13/2023Date Investigation Completed: 04/26/2023			
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>	

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For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS AA (AMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: Dove Healthcare Spooner Assisted Living (0020199)

Address: 819 Ash Street, Spooner, WI 54801

License Status: PENDING

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

No survey activity during the period 1/30/22 to 1/29/25

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For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: VILLAS AT MAPLE RIDGE (THE) (0016828)

Address: 819 ASH STREET, SPOONER, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 01/01/2019 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

	Survey History					
Survey ID: 0147595	End Date: 08/22/2024	Type: OTHER	Purpose: COMPLAINT/VV			
Results: ENFORCEMENT ACTION						
Statement of Deficiency:	#7IFJ12 Served 09	/17/2024		Compliance_		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.28(4)(a)	RESIDENT HEALTH S	CREENING AND			
		DOCUMENTATION				
	83.35(3)(d)	SERVICE PLANS UPDA	ATED ANNUALLY OR ON			
		CHANGES				
	83.45(1)(e)	ELECTRICAL, MECHA	ANICAL, WATER SUPPLY			

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83.22(1)-(4)

Provider Inspection Summary

For the period 01/30/2022 to 01/29/2025 Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN Bureau of Assisted Living P O Box 7940

P.O. Box 7940 Madison WI 53707-7940

End Date: 08/08/2023 **Type: STANDARD Purpose: SURVEY/COMPLAINT** Survey ID: 0143889 **Results:** ENFORCEMENT ACTION Served 08/10/2023 Statement of Deficiency: #7IFJ11 Compliance Verified **Deficiencies** Cited Corrected Subject Area 83.28(4)(a)RESIDENT HEALTH SCREENING AND 8/22/24 No DOCUMENTATION 83.35(3)(d) SERVICE PLANS UPDATED ANNUALLY OR ON 8/22/24 No CHANGES Survey ID: 0142318 End Date: 02/21/2023 **Type: OTHER Purpose: VERIFICATION VISIT Results:** NO STATEMENT OF DEFICIENCY ISSUED **Type: OTHER** Survey ID: 0140992 End Date: 06/20/2022 **Purpose: VERIFICATION VISIT Results:** ENFORCEMENT ACTION Statement of Deficiency: #7DQD12 Served 10/11/2022 Compliance Verified **Deficiencies** Cited Corrected Subject Area 83.17(2)(a) EMPLOYEES SCREENED FOR COMMUNICABLE 2/21/23 Yes DISEASE DEPARTMENT-APPROVED TRAINING COURSE 2/21/23 Yes 83.20(2)(a)-(d)

2/21/23

Yes

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TASK SPECIFIC TRAINING

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement History (V	VILLAS AT MAPLE RIDGE (THE)0016828)
Date: 09/17/2024 <u>Sanctions</u> ORDER TO COMPLY FORFEITURE83.28(4 FORFEITURE83.35(3)		Appealed:	Decision: PENDING
Date: 08/10/2023 Sanctions ORDER TO COMPLY	SOD #71FJ11	Appealed: No	
Date: 10/11/2022 Sanctions ORDER TO COMPLY FORFEITURE83.17(2 FORFEITURE83.20(2 FORFEITURE83.22(2)	2)(a)-(d)	Appealed:	
Date: 04/07/2022 Sanctions ORDER TO COMPLY FORFEITURE83.38(3	SOD #7DQD11	Appealed:	

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For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (VILLAS AT MAPLE RIDGE (THE)0016828)				
Date Complaint Received: 07/26/2024 Date Investigation Completed: 08/22/2024				
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 06/17/2024	Date Complaint Received: 06/17/2024 Date Investigation Completed: 08/22/2024			
Subject Area(s)	Result	<u>SOD #</u>		
PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	SUBSTANTIATED NOT SUBSTANTIATED	7IFJ12		
Date Complaint Received: 06/19/2023	Date Investigation Completed:	08/08/2023		
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY RESIDENT RIGHTS PHYSICAL ENVIRONMENT/SAFETY RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>		

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For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: VITACARE LIVING - SPOONER I (0018757)

Address: N4810 Hill Drive, Spooner, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 12/28/2022 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

			Survey History		
Survey ID: 0144207	End Date: 09/11/2023	Type: OTHER	Purpose: VERIFICAT	ION VISIT	
Results: NO STATEMEN	NT OF DEFICIENCY ISS	UED			
Survey ID: 0143650	End Date: 07/13/2023	Type: STANDARD	Purpose: SURVEY	//COMPLAINT/SELF REPORT	
Results: ENFORCEMEN	IT ACTION				
Statement of Deficiency:	#NGA911 Served 07	/17/2023			
				<u>Compliance</u>	
	Deficiencies Cited	Subject Area		Verified	Corrected
	83.12(2)(a)	CAREGIVER: INVESTIG	ATING ABUSE AND	9/11/23	Yes
		NEGLECT			
	83.38(1)(b)	SUPERVISION		9/11/23	Yes
	83.39(1)	INFECTION CONTROL I	PROGRAM	9/11/23	Yes
	83.39(5)	PETS VACCINATED		9/11/23	Yes
	83.43(1)	ENVIRONMENT SAFE, (CLEAN, AND	9/11/23	Yes
	~ /	COMFORTABLE	,		

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STATE OF WISCONSIN

For the period 01/30/2022 to 01/29/2025

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

Survey ID: 0143009	End Date: 03/15/2023	Type: OTHER	Purpose: COMPLAINT/SELF REPORT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #TSBJ11 Served 05/09/2023

		Compliance	
Deficiencies Cited	Subject Area	Verified	Correcte
83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND	9/11/23	Yes
	NEGLECT		
83.38(1)(b)	SUPERVISION	9/11/23	Yes
83.41(1)(a)	FOOD SUPPLY	9/11/23	Yes
83.45(1)(e)	ELECTRICAL, MECHANICAL, WATER SUPPLY	9/11/23	Yes

Survey ID: 0138066 **Type: INITIAL Purpose: SURVEY** End Date: 12/27/2022

Results: PROBATIONARY LICENSE ISSUED

Enforcement History (VITACARE LIVING - SPOONER I0018757)			
Date: 07/17/2023	SOD #NGA911	Appealed: No	
Sanctions			
ORDER TO COMPLY	Z		
D . 4 05/00/2022			
Date: 05/09/2023	SOD #TSBJ11	Appealed:	
Sanctions			
COMPLY WITH DEP	ARTMENT PLAN OF CO	ECTION	
ORDER TO COMPLY	Ζ		
EODEEITIDE 82.2	8(1)(h)		

FORFEITURE---83.38(1)(b)

This is Page 25 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

P.O. Box 7940 Madison WI 53707-7940

Complaint History (VITACARE LIVING - SPOONER I0018757)			
Date Complaint Received: 06/08/2023	Date Investigation Completed: 07/13/2023		
<u>Subject Area(s)</u> RESIDENT RIGHTS	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> NGA911	
Date Complaint Received: 05/05/2023	Date Investigation Completed: 07/13/2023		
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 02/14/2023	Date Investigation Completed: 03/07/2023		
<u>Subject Area(s)</u> PHYSICAL ENVIRONMENT/SAFETY RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	<u>Result</u> SUBSTANTIATED SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u> TSBJ11 TSBJ11	

This is Page 26 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/30/2022 to 01/29/2025

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: VitaCare Living Spooner II (0018752)

Address: W7184 Green Valley Rd, Spooner, WI 54801

License Status: REGULAR

Licensed/Certified/Registered 02/28/2024 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History				
Survey ID: 0144538 End Date: 10/10/2023 Type: STANDARD Purpose: SURVEY				
Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0138050	End Date: 03/30/2023	Type: INITIAL	Purpose: CHOWDESK REVIEW	
Demilier LICENSE/CEDT/DECISTDATION ISSUED				

Results: LICENSE/CERT/REGISTRATION ISSUED

This is Page 27 of 28 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 01/30/2022 to 01/29/2025

Residential Care Apartment Complex (REGISTERED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Facility Information

Facility Name: GLENVIEW (0010257)

Address: 201 GLENVIEW LANE, SHELL LAKE, WI 54871

License Status: REGULAR

Licensed/Certified/Registered 01/01/1998 12:00:00AM

Regional Office: NORTHWESTERN REGION (EAU CLAIRE), (715) 836-4790

Survey History

Survey ID: 0142909 End Date: 04/27/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (GLENVIEW0010257)			
Date Complaint Received: 02/13/2023	Date Investigation Completed: 04/2	27/2023	
Subject Area(s)	<u>Result</u>	<u>SOD #</u>	
ADMINISTRATION	NOT SUBSTANTIATED		
RESIDENT RIGHTS	NOT SUBSTANTIATED		
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED		

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