



HCBS Heightened Scrutiny Public Comment Summaries

A. Bluff Haven Assisted Living CBRF

There is an overwhelming consensus that Bluff Haven Assisted Living does not resemble institutional conditions for residents. Reasons cited for this include the ample freedom and independence encouraged for assisted living residents by Bluff Haven. Comments include observations of the clear separation between the assisted living and nursing facilities, the ability of residents to leave the facility whenever they please to go wherever they want, to see friends and family and any practitioners of their choosing, and ample voluntary community and campus events. However, one comment noted that units occupied by the residents are often under-attended to and have accessibility and repair issues.

B. Christian Community Home of Osceola CBRF

In general, community members who have personal experience with the Christian Community Home of Osceola agree that the home does not resemble institutional conditions. Reasons cited for this include the home-like and caring atmosphere, the freedom and choice residents have to see their own physicians, travel options, ability to see friends and family, shop, and engage in other community activities as they please. One comment noted some limitation of these freedoms during the COVID-19 pandemic, referring to the CMS definition of seclusion.

C. Clearview Community Group Home AFH

One comment about Clearview Community Group Home does not describe institutional conditions. The individual references the opportunities residents have to spend time with family, go to specific appointments, attend worship services of their choice, and generally creating a home-like environment.

D. Country Ridge RCAC

There is an overwhelming consensus that County Ridge does not resemble institutional conditions for residents. Reasons cited for this include the home and family-like atmosphere created by Country Ridge staff, the ability of residents to use transportation to attend events, frequent businesses, and see physicians of their choosing as well as to see family as they please whenever they choose.

E. Heritage Center CBRF

Two comments address their personal experience with residents of the Heritage Center and share that they have enjoyed their time together engaging in activities, and the residents seem to as well. These comments do not address whether or not the Heritage Center resembles institutional conditions for residents.

F. Homme Residential Wittenberg

All those who submitted a comment agree that Homme Residential Wittenberg facility does not resemble institutional conditions and has a home-like atmosphere. Comments reference the quality of support residents receive as well as their freedom to attend religious services and appointments of their choosing. They are also able to frequent local businesses as they please and spend time with family.

G. Monarch Meadows

Many comments in support of Monarch Meadows describe the facility as home-like and far from institutional. Comments mention the community outings and activities at the facility residents can attend, access to transportation to go on trips, the ability to see practitioners of their choosing and for family to easily visit. Several comments also mentioned the convenience of Monarch Meadows' connection to Trinity Terrace and the caring atmosphere created by the staff.

H. Northview Heights CBRF

Commenters agree that Northview Heights does not resemble institutional conditions and that it is a home-like environment for residents. Comments note the caring nature of staff, the events at the facility, the ability of residents to come and go as they please to spend time with family, for appointments (with practitioners of their choosing), community outings, shopping, restaurants, and libraries. They also have ample privacy in the facility.

I. Schmitt Woodland Hills dba Westview Assisted Living CBRF

There were many comments left in support of Schmitt Woodland Hills Westview Assisted Living, many of them exactly the same. These comments describe how the facility is not institutional, and make note of the facility's successful integration with the greater community, the caring staff, complete freedom of residents to go wherever they want whenever they want, continue to see practitioners of their choosing, and the trishaw bike rides around the community – beloved by all residents. Residents indicate that the facility feels like home, and the staff feel like family.

J. Trailview AFH

One comment left in support of Trailview Adult Family Home indicates that Trailview does not resemble institutional conditions and is a home-like environment. Reasons cited for this include the structure of the facility itself, residents' ability to be picked up whenever they please, and residents' ability to take trips with the facility.

K. Trinity Terrace CBRF

Many comments indicated support for Trinity Terrace, referring to its home-like atmosphere, contrasting it from an institutional facility. Comments mention that residents have personal freedom to walk around the facility, see practitioners of their choice, leave for community events, attend worship services, and to spend time with family. They also note that staff at Trinity Terrace are respectful and caring, contributing to the welcoming atmosphere.

L. Additional Public Comments

Several comments left do not pertain to the provider settings above. One comment asks for facilities to “open up” again as the pandemic abates, one indicates displeasure with the fact that some employees at these health facilities smoke, one notes frustration with the extensiveness of the heightened scrutiny review process, another has concerns with the eligibility criteria and regulations for the programs offered, and the final comment addresses “some of [the] settings” above, and does not believe that they should receive Medicaid funding because of their physical connections to nursing facilities.